



AT T 4971 Smart Wi-Fi Extender User Guide

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AT T 4971 Smart Wi-Fi Extender

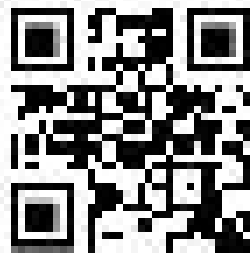


Tip: Control your home Wi-Fi® network with the Smart Home Manager app. The Smart Home Manager app is also the best way to set up your Wi-Fi extender. Do everything from troubleshoot to manage devices from almost anywhere.

Option 1: Connect with AT&T Smart Home Manager app

You need to have AT&T Internet service for your new Wi-Fi extender to work. Check the compatibility with your Wi-Fi gateway at att.com/wifi extender The extender needs to be in the room next to the gateway during setup.

1. Download the Smart Home Manager app from your app store or go to att.com/smarthomemanager



For quick setup, open the camera on your smartphone and hold the camera over the QR code for a few seconds.

2. Sign in with your AT&T user ID and password.



Need help? att.com/shmhelp

3. Select Network Home Network Hardware Add Extender. Once you see the SOLID WHITE light, you're all set.



The Smart Home Manager app

Control and manage your home Wi-Fi network with the Smart Home Manager app. Troubleshoot, check your Wi-Fi connection strength, and manage devices from pretty much anywhere.

Note: AT&T Smart Home Manager is available to AT&T Internet service customers with a compatible AT&T Wi-Fi gateway. Features may depend upon gateway models. Data rates may apply for download and usage.

Option 2: Connect with ethernet

You need to have AT&T Internet service for your new Wi-Fi extender to work. Check the compatibility with your Wi-Fi gateway at att.com/wifiextender. The extender needs to be in the room next to the gateway during setup.

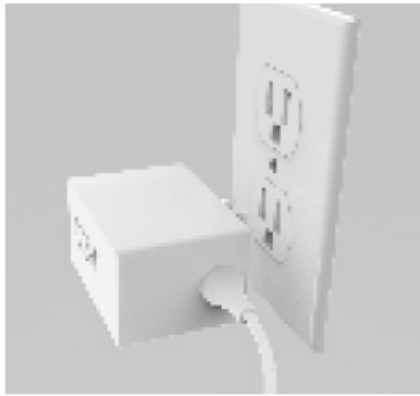
1. Attach the extender to the gateway by connecting one end of the YELLOW Ethernet cable to one of the YELLOW Ethernet ports on the back of the gateway. Attach the other end of the cable to any one of the YELLOW Ethernet ports on the back of the extender.



Tip: Make sure the Ethernet cable is firmly connected.

Once both ends are properly connected, the Ethernet port LED will turn SOLID GREEN. After the extender has been paired and the front LED is SOLID WHITE, you can connect another device by Ethernet.

2. Connect the power supply to the extender and plug it into an electrical outlet (not controlled by a light switch). The power jack LED on the back of the extender should turn SOLID GREEN. Once you see the SOLID WHITE light on the front of the extender indicating you're paired, you're all set.



Tip: The power light should turn GREEN within one second and the extender front light will begin to blink WHITE within 5 seconds. Then, it will begin to boot.

3. Unplug the extender and move it to the room you want the extender in.

Troubleshooting and tips

Do not place the extender on the floor. Visit att.com/extenderguide to help detect the best placement for your extender.

Check if your extender is working.



Paired and functioning (SOLID WHITE light)

Troubleshooting



Device is out of range



Not paired



Out of range

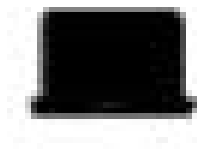
Only applicable to WPS Pairing or if Wi-Fi signal is out of range.



Light may flash up to 5 minutes while connecting

Check all cables and cords and reboot the extender using the reset button on the back.

Need more help?

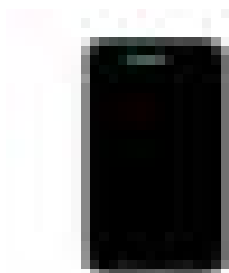


Go to att.com/smarthomemanager or att.com/support

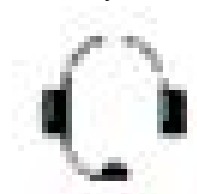


Go to att.com/wifiextender for additional extender support and a list of compatible gateways.

Additional information




Manage your account. Available 24/7. Download the myAT&T app at att.com/myattapp



Accessibility support. Braille or large print: call 800.288.2020

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Documents / Resources

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|  | <p>AT T 4971 Smart Wi-Fi Extender [pdf] User Guide 4971 Smart Wi-Fi Extender, Smart Wi-Fi Extender, 4971 Wi-Fi Extender, Wi-Fi Extender, Extender, 4971</p> |
|---|--|

References

- [Set Up Your AT&T Smart Wi-Fi Extender - AT&T Internet Customer Support](#)
- [Open MyAtt Native App](#)
- [About Smart Home Manager - AT&T Internet Customer Support](#)
- [Smart Home Manager](#)
- [AT&T Customer Support](#)

- [!\[\]\(2dc8cdc0c918df88cde61039ecf68682_img.jpg\) Learn About AT&T Smart Wi-Fi Extender - AT&T Internet Customer Support](#)

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