



AT and T Wireless Mobile Instructions

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AT and T Wireless Mobile



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Separate your line with Safe Connections

AT&T is committed to ensuring the protections under the federal Safe Connections Act (SCA) are afforded to individuals who have survived domestic violence or other related crimes and abuse.

The SCA lets survivors separate their line and the lines of anyone in their care from a mobile account shared with the alleged abuser, or to separate the alleged abuser's line from such an account. Line separation requests from survivors do not incur fees, penalties, deposits, and other service requirements may be waived.

Survivors experiencing financial hardship may also qualify for an emergency communications benefit for six months through the Lifeline program. For details on the **Lifeline program**, or to apply for Lifeline, go to www.lifelinesupport.org.


Customer Support

For more information on how AT&T supports survivors of domestic violence, including available service options or to request a **line separation**, please call 800.983.4428, go to www.att.com/survivorhelp.


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Documents / Resources

 Separate your line with Safe Connections <small>AT&T is committed to ensuring the protections under the federal Safe Connections Act (SCA) are afforded to individuals who have survived domestic violence or other related crimes and abuse. The SCA lets survivors separate their line and the lines of anyone in their care from a mobile account shared with the alleged abuser, or to separate the alleged abuser's line from such an account. Line separation requests from survivors do not incur fees, penalties, deposits, and other service requirements may be waived. Survivors experiencing financial hardship may also qualify for an emergency communications benefit for six months through the Lifeline program. For details on the Lifeline program, or to apply for Lifeline, go to www.lifelinesupport.org.</small>	AT and T Wireless Mobile [pdf] Instructions Wireless Mobile, Wireless, Mobile
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References

-  [Home - Universal Service Administrative Company](#)
- [User Manual](#)

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