





AT and T BGW620 All-Fi Extender User Guide

Home » AT and T » AT and T BGW620 All-Fi Extender User Guide 🖺

Contents

- 1 AT and T BGW620 All-Fi Extender
- **2 Product Usage Instructions**
- 3 FAQ
- 4 Connect with AT&T Smart Home Manager
- **5 Connect with Ethernet**
- 6 Troubleshooting and tips
- 7 Documents / Resources
 - 7.1 References



AT and T BGW620 All-Fi Extender



Specifications:

Product: All-Fi Extender
Manufacturer: AT&T

• Compatibility: Requires AT&T Internet service

• Model: All-Fi HubTM

• Color: White

Product Usage Instructions

Connect with AT&T Smart Home Manager app

- 1. Ensure you have AT&T Internet service for the All-Fi extender to work.
- 2. Download the Smart Home Manager app from your app store or visit att.com/smarthomemanager.
- 3. Sign in with your AT&T user ID and password.
- 4. Select Network > Home Network > Hardware > Add Extender in the app.
- 5. Place the extender next to the All-Fi Hub during setup until the front LED turns SOLID WHITE.

Connect with Ethernet

- 1. Connect one end of the WHITE Ethernet cable to an available port on the All-Fi Hub and the other end to the Extender.
- 2. Ensure a solid GREEN LED on the Ethernet port after connecting.
- 3. Plug in the power supply to the Extender and connect it to a power outlet.
- 4. Wait for the power jack LED to turn SOLID GREEN and the front LED on the Extender to turn SOLID WHITE.
- 5. Once paired, move the Extender to your desired room.

Troubleshooting and Tips

- Avoid placing the extender on the floor for optimal performance.
- If experiencing issues, visit <u>www.att.com/AllFiExtender-4991</u> for placement guidance.
- If encountering connectivity problems, check cables, cords, and consider a firmware update.
- For additional support, visit <u>att.com/smarthomemanager,att.com/support</u>, or <u>www.att.com/AllFiExtender4991</u>.

FAQ

Q: What do I do if my extender is out of range?

A: If your extender is out of range, consider moving it closer to the All-Fi Hub or checking for interference sources.

Q: How can I perform a firmware update on the extender?

A: To perform a firmware update, visit the manufacturer's website for instructions or use the Smart Home Manager app for guidance.

Tip: Control your home Wi-Fi® network with the Smart Home Manager app. The Smart Home Manager app is also the best way to set up your All-Fi extender. Do everything from troubleshoot to manage devices from almost anywhere.

Connect with AT&T Smart Home Manager app

You need to have AT&T Internet service for your new All-Fi extender to work. Check the compatibility with your All-Fi Hub at <u>att.com/BGW620</u>. The extender needs to be in the same room next to your All-Fi Hub™ during setup.

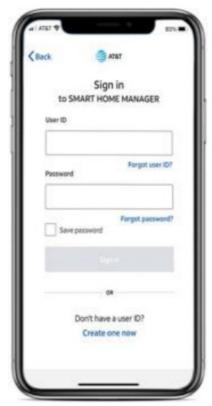
1. Download the Smart Home Manager app from your app store or go to att.com/smarthomemanager



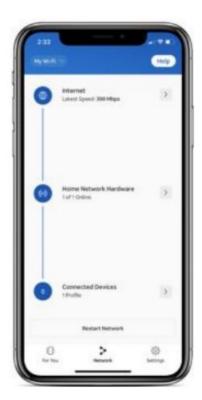
For quick download, open the camera on your smartphone and hold the camera over the QR code for a few seconds.

2. Sign in with your AT&T user ID and password.

Need help? att.com/shmhelp



Select Network Home Network Hardware Add Extender.Once you see the SOLID WHITE light, you're all set.



The Smart Home Manager app

Control and manage your home Wi-Fi network with the Smart Home Manager app. Troubleshoot, check your Wi-Fi connection strength, and manage devices from pretty much anywhere.

Note: AT&T Smart Home Manager is available to AT&T Internet and AT&T Internet Air service customers with a compatible AT&T Wi-Fi gateway. Features may depend upon gateway models. Data rates may apply for download and usage.

Connect with Ethernet

You need to have AT&T Internet service for your new All-Fi extender to work. Check the compatibility with your All-Fi gateway at att.com/BGW620. The extender needs to be in the same room next to your All-Fi gateway™ during setup.

1. Attach the extender to your All-Fi Hub by connecting one end of the WHITE Ethernet cable to an available Ethernet port on the back of the Hub. Attach the other end of the cable to one of the BLUE Ethernet ports on the back of the **Extender.**





Tip: Make sure the Ethernet cable is firmly connected. Once both ends are properly connected, the Ethernet port LED will turn SOLID GREEN. After the extender has been paired and the front LED is SOLID WHITE, you can connect another device by Ethernet.

Connect the power supply to the extender and plug it into an electrical outlet (not controlled by a light switch).
The power jack LED on the back of the extender should turn SOLID GREEN. Once you see the SOLID WHITE light on the front of the extender indicating you're paired, you're all set.





Tip: The power light should turn GREEN within one second and the extender front light will begin to pulse WHITE within 5 seconds. Then, it will begin to boot.

3. Unplug the extender and disconnect the ethernet cord, then move it to the room you want it in.



Troubleshooting and tips

Do not place the extender on the floor. Go to www.att.com/AllFiExtender-4991 for help on the best placement for your extender.

Check if your extender is working.



Paired and functioning (SOLID WHITE light)

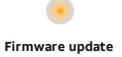
Troubleshooting





Not paired







Check all cables and cords and reboot using the reset button on the back of the extender.

Need more help?

Go to att.com/smarthomemanager or att.com/support

Go to to www.att.com/AllFiExtender-4991 for additional support.

Additional information

Manage your account. Available 24/7. Download the myAT&T app at att.com/myattapp

Accessibility support. Braille or large print: call 800.288.2020

© 2024 AT&T Intellectual Property. All rights reserved. AT&T, the AT&T logo and all other marks contained herein are trademarks of AT&T Intellectual Property and/or AT&T affiliated companies. All other marks are the property of their respective owners.

Documents / Resources



AT and T BGW620 All-Fi Extender [pdf] User Guide BGW620, BGW620 All-Fi Extender, BGW620, All-Fi Extender, Extender

References

- AT&T Official Site | Our Best Wireless & Internet Service
- Open MyAtt Native App
- <u>Explore Smart Home Manager AT&T Internet Customer Support</u>
- Smart Home Manager
- AT&T Customer Support
- User Manual

Manuals+, Privacy Policy

This website is an independent publication and is neither affiliated with nor endorsed by any of the trademark owners. The "Bluetooth®" word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. The "Wi-Fi®" word mark and logos are registered trademarks owned by the Wi-Fi Alliance. Any use of these marks on this website does not imply any affiliation with or endorsement.