Manuals+ — User Manuals Simplified.

AT and T 4991 All Fi Extender User Guide

Contents

AT and T 4991 All Fi Extender

Connect with Home Manager app

Tip: Control your home Wi-Fi® network with the Smart Home Manager app. The Smart Home Manager app is also the best way to set up your All-Fi extender. Do everything from troubleshoot to manage devices from almost anywhere.

Connect with AT&T Smart Home Manager app

You need to have AT&T Internet service for your new All-Fi extender to work. Check the compatibility with your All-Fi Hub at **att.com/BGW620**. The extender needs to be in the same room next to your All-Fi Hub™ during setup.

1. Download the SmartHome Manager app from your app store or go to **att.com/smarthomemanager**.
   - For quick download, open the camera on your smartphone and hold the camera over the QR code for a few seconds.

2. Sign in with your AT&T user ID and password. Need help? **att.com/shmhelp** .

3. Select Network Home Network Hardware Add Extender. Once you see the SOLID WHITE light, you're all set.
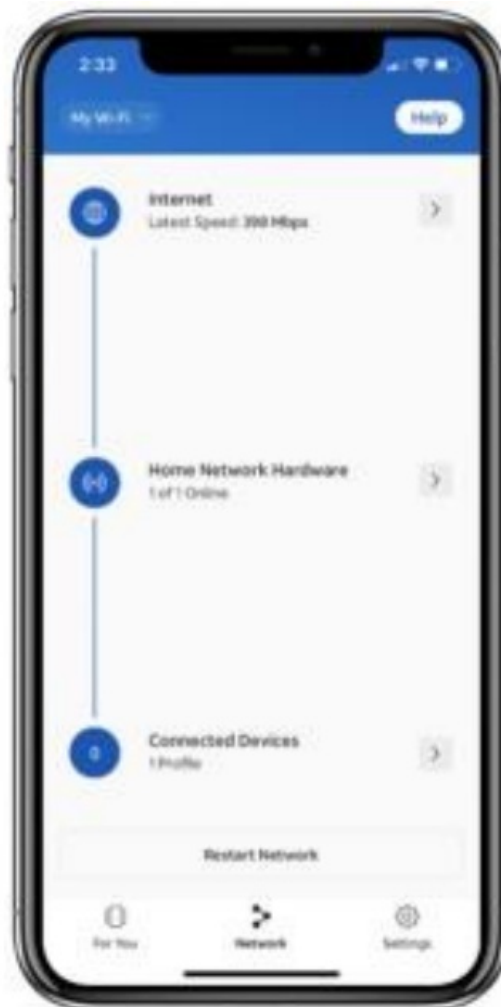
The Smart Home Manager app

Control and manage your home Wi-Fi network with the Smart Home Manager app. Troubleshoot, check your WiFi connection strength, and manage devices from pretty much anywhere.

Note: AT&T Smart Home Manager is available to AT&T Internet and AT&T Internet Air service customers with a compatible AT&T Wi-Fi gateway. Features may depend upon gateway models. Data rates may apply for download and usage.

Connect with Ethernet

You need to have AT&T Internet service for your new All-Fi extender to work. Check the compatibility with your All-Fi gateway at **att.com/BGW620**. The extender needs to bein the same room next your All-Fi gateway™ during setup.

1. Attach the extender to your All-Fi Hub by connecting one end of the WHITE Ethernet cable to an available Ethernet port on the back of the Hub. Attach the other end of the cable to one of the BLUE Ethernet ports on the back of the Extender.

   - **Tip**: Make sure the Ethernet cable is firmly connected. Once both ends are properly connected, theEthernet port LED will turn SOLID GREEN. After the extender has been paired and the front LED is SOLID WHITE, you can connect another device by Ethernet.

2. Connect the power supply to the extender and plug it into an electrical outlet (not controlled by a light switch). The power jack LED on the back of the extender should turn SOLID GREEN. Once you see the SOLID WHITE light on the front of the extender indicating you're paired, you're all set.

   - **Tip**: The power light should turn GREEN within one second and the extender front light will begin to pulse WHITE within 5 seconds. Then, it will begin to boot.

3. Unplug the extender and disconnect the ethernet cord, then move it to the room you want it in.
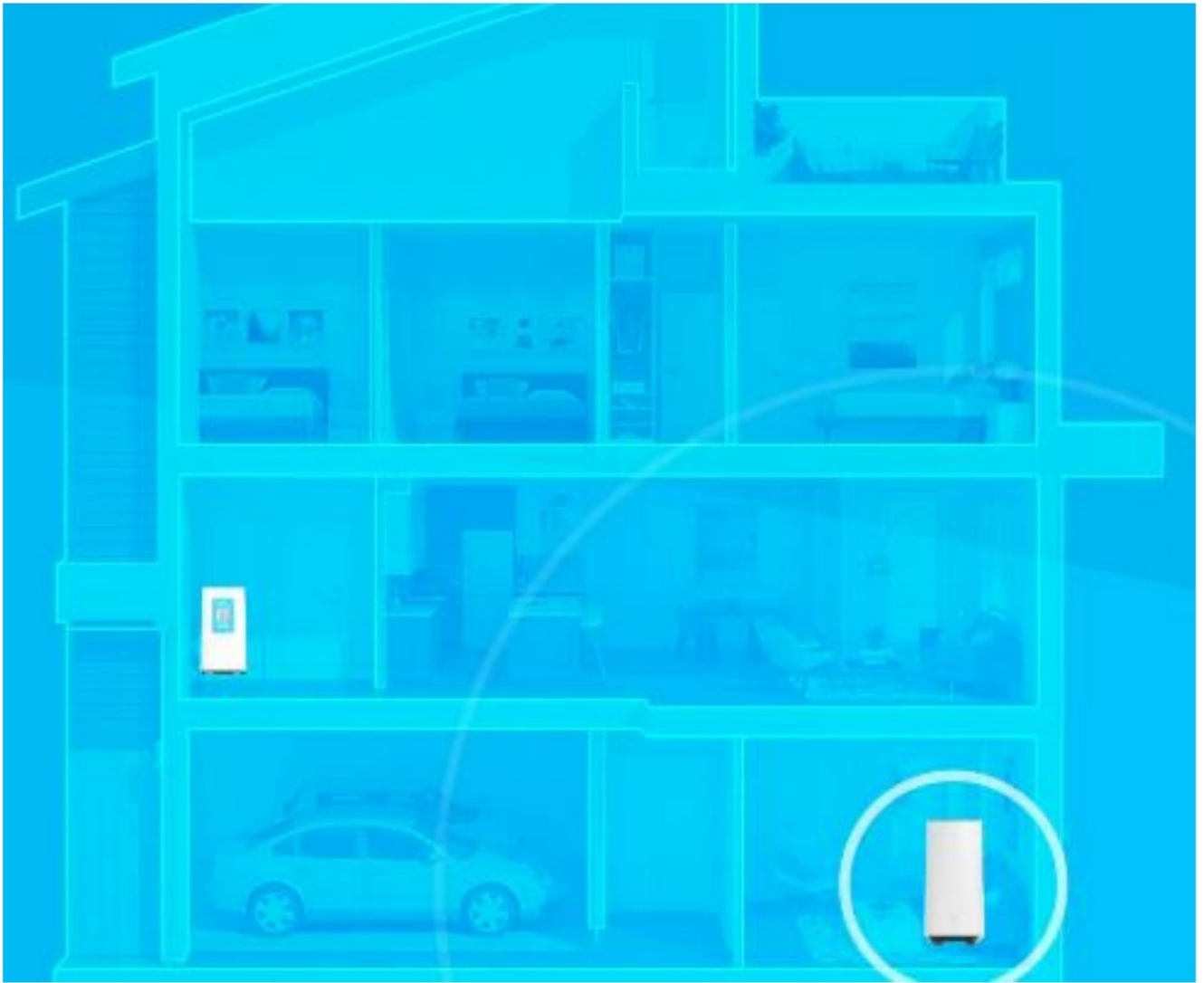
Troubleshooting and tips

Do not place the extender on the floor. Go to **www.att.com/AllFiExtender-4991** for help on the best placement for your extender.

Check if your extender is working.

Paired and functioning (SOLID WHITE light)

Troubleshooting

Device is out of range

Not paired

Out of range
If Wi-Fi signal is out of range.

Firmware update

Check all cables and cords and reboot using the reset button on the back of the extender.

MORE INFORMATION

Need more help?

- Go to **att.com/smarthomemanager** or **att.com/support**
- Go to **www.att.com/AllFiExtender4991** for additional support.

Additional information

- Manage your account. Available 24/7. Download the myAT&T app at **att.com/myattapp**.
- Accessibility support. Braille or large print: call 800.288.2020

FAQs

- **What Do I Do If the Service LED is Solid Red?**
  - If the Service LED is solid red, it indicates that the extender failed to pair or connect. Try resetting the extender by pressing the red reset button and connecting it to the All-Fi Hub with an Ethernet cable. If the issue persists, contact ATT.com/support for assistance.
- **How Do I Know If Software Update Is in Progress?**
  - If you see a pulsing amber or red/green LED, it means that a software update is in progress. Wait until the light turns back to solid white before unplugging the extender.

Documents / Resources

	AT and T 4991 All Fi Extender [pdf] User Guide 4991, 4991 All Fi Extender, 4991, All Fi Extender, Fi Extender, Extender

References

- **User Manual**