



## asTech Remote Diagnostic Device User Guide

[Home](#) » [asTech](#) » asTech Remote Diagnostic Device User Guide 



Driven by **Repairify**™

**Quick Setup**

**Flip guide for setup steps.  
Getting Started**

### Contents

- [1 Package Contents](#)
- [2 Pre-Setup Check List](#)
- [3 Connect to Network](#)
- [4 Submit a Support Request](#)
- [5 Documents / Resources](#)
  - [5.1 References](#)
- [6 Related Posts](#)

### Package Contents

- **asTech Device**



- **USB Device**

Wireless configuration file  
User Guide



- **Ethernet Cable**



- **OBD-II Cable**



## Pre-Setup Check List

- Before setup, please ensure you have the following:
- An internet connection with minimum up/down speeds of 10Mbps
- A computer and web browser for wireless network configuration (Google Chrome is recommended)
- Access to an open ethernet port on your network device
- Access to the vehicle's OBDII port
- A battery support device is connected to the vehicle

## Connect to Network



Locate an open Ethernet port on your network device

Connect the provided Ethernet cable to the open network port and the port on your asTech device.

## Connect to Vehicle



With battery support in place, switch the vehicle to the “ON” position, but do not start it.

**Note:** If battery support is unavailable you may need to have the key on and the engine running.

Connect the OBD-II cable to both the vehicle and your tech device. An IP address, and “Connected & Waiting” should appear on the device screen. The device is now ready to use.

## Connect to Wi-Fi (Optional)



**Note:** If you wish to disconnect the Ethernet cable, and use the device wirelessly, you can complete the steps below.  
In the address field of a web browser, enter the IP address displayed on the asTech device screen, followed by “/wifi.shtml”.  
Select the network name of your business under “SSID”, and enter the network password in the “Pass Phrase” field.

**Submit a Support Request**

To submit a Support Request, visit our website, or download the asTech app (available for iOS and Android).

[www.asTech.com](http://www.asTech.com)  
or  
Download the App



IT Support Setup 1-888-486-1166 (Option 4)  
Watch Video Setup Guide  
Visit the link below for a complete setup guide.  
[www.astech.com/device](http://www.astech.com/device)  
IT Support Setup  
1-888-486-1166 (Option 4)

**Documents / Resources**

	<a href="#">asTech Remote Diagnostic Device</a> [pdf] User Guide Remote Diagnostic Device
	<a href="#">asTech Remote Diagnostic Device</a> [pdf] User Guide Remote Diagnostic Device, Diagnostic Device, Remote Diagnostic, Diagnostic

**References**

- [asTech | Driving Vehicle Repairs Forward](#)
- [Device Quickstart | asTech® | Plano, TX](#)