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DUMOS HJ3DUHT-DR01-V2-K2

DUMOS Electric Heated Mattress Pad King Size User Manual

Model: HJ3DUHT-DR01-V2-K2

1. Introduction

Thank you for choosing the DUMOS Electric Heated Mattress Pad. This product is designed to provide consistent warmth and comfort, enhancing your sleep experience. This manual contains important information regarding the safe operation, installation, and maintenance of your heated mattress pad. Please read it thoroughly before use and retain it for future reference.



Image: A woman enjoying the comfort of the DUMOS heated mattress pad, emphasizing its soft surface and integrated safety features.

2. Important Safety Information

To ensure safe operation and prevent injury or damage, please adhere to the following safety guidelines:

- **Electrical Safety:** The mattress pad operates on AC120V, 60Hz. Ensure your power outlet matches these specifications. The product is ETL certified and includes overheat protection for safe, worry-free use.
- **Moisture Warning:** DO NOT PLUG IN AND POWER UP YOUR HEATED PRODUCT WHILE DAMP. DO NOT USE UNTIL IT IS COMPLETELY DRY.
- **Usage Restrictions:** This product is not intended for use by infants or individuals with health conditions affecting heat sensitivity or mobility, as they may not be able to react to overheating.
- **Care Instructions:** DO NOT DRY CLEAN. DO NOT BLEACH. DO NOT IRON. Refer to the 'Maintenance' section for proper cleaning procedures.
- **Inspection:** Regularly inspect the mattress pad and power cord for any signs of wear, damage, or fraying. Discontinue use immediately if any damage is observed.

3. Setup Instructions

Follow these steps to properly install your DUMOS Electric Heated Mattress Pad:

1. **Unpack:** Carefully remove the mattress pad from its packaging.
2. **Positioning:** Lay the mattress pad flat on top of your mattress, ensuring it is centered and evenly spread.
3. **Secure Fit:** The deep pocket design is engineered to fit mattresses up to 21 inches thick. Stretch the elasticized skirt of the mattress pad over the corners and sides of your mattress to ensure a snug and secure fit. This prevents the pad from shifting during use.
4. **Connect Controllers:** Locate the connection ports on the mattress pad. For King size, there are two ports for dual controllers. Firmly plug each controller's cord into its respective port on the mattress pad.
5. **Power Connection:** Plug the power cords from the controllers into a standard 120V AC electrical outlet. Ensure the cords are not pinched or placed under heavy objects.



Image: Illustrates the deep pocket design of the mattress pad, showing how it securely fits mattresses up to 21 inches thick.

4. Operating Instructions

Your DUMOS Electric Heated Mattress Pad features user-friendly controls for personalized comfort.

4.1 Controller Functions

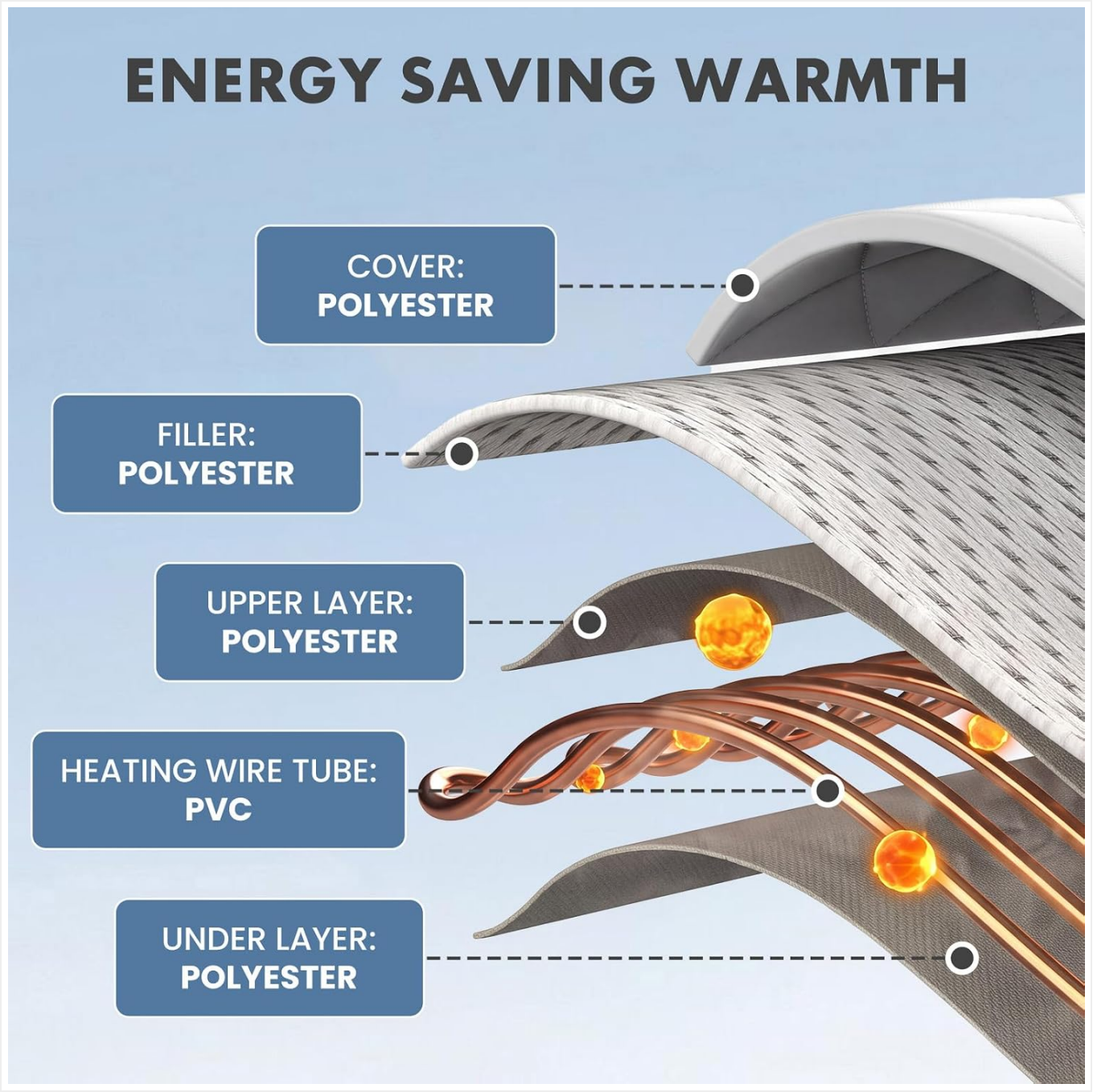


Image: Detailed view of the controller, indicating the power button, temperature settings, and timer function.

- **Power Button:** Press to turn the mattress pad on or off. The default setting upon activation is Level 1.
- **Temperature Control:** Use the temperature buttons to select from 10 heat settings, ranging from 86°F to 109°F (±9°F). Adjust to your preferred warmth level.
- **Timer Function:** Set the automatic shut-off timer for 1 to 9 hours in 1-hour increments. The pad will automatically turn off once the selected time has elapsed.

4.2 Dual Control (King Size)

The King size mattress pad is equipped with dual controllers, allowing independent temperature and timer settings for each side of the bed. This ensures both sleepers can customize their comfort without affecting the other.



Image: Demonstrates the dual control feature, showing different heat zones for two individuals on a King size mattress pad.

5. Maintenance and Care

Proper care will extend the life of your DUMOS Electric Heated Mattress Pad.

5.1 Cleaning Instructions

1. **Disconnect:** Always unplug the power cords from the wall outlet and detach the controllers from the mattress pad before cleaning.
2. **Machine Wash:** The mattress pad is machine washable. Use a gentle cycle with cold water.
3. **Drying:** Tumble dry on a low heat setting. Ensure the mattress pad is completely dry before reconnecting the controllers and plugging it back in.

CAUTION: DO NOT DRY CLEAN. DO NOT BLEACH. DO NOT IRON. These actions can damage the heating elements and fabric.



Image: Illustrates the process of detaching the controller and machine washing the mattress pad.

6. Troubleshooting

If you encounter any issues with your DUMOS Electric Heated Mattress Pad, please refer to the following common solutions:

- **Pad Not Heating:**
  - Ensure the power cord is securely plugged into a working electrical outlet.
  - Verify that the controller cord is firmly connected to the mattress pad.
  - Check if the controller is turned on and a heat setting is selected.
- **Uneven Heating:**
  - Ensure the mattress pad is spread flat and not bunched up on the mattress.
  - Allow sufficient time for the pad to preheat evenly across the entire surface.
- **Controller Display Not Working:**

- Unplug the unit from the wall outlet for a few minutes, then plug it back in to reset the controller.
- Check for any visible damage to the controller or its cord.

- **Automatic Shut-off Before Set Time:**
  - The pad has an overheat protection feature. If it shuts off unexpectedly, unplug it and let it cool down for 30 minutes before attempting to use it again.
  - Ensure the pad is not covered by excessive bedding or other items that could trap heat.

If these steps do not resolve the issue, please contact DUMOS customer support for further assistance.

7. Specifications

Feature	Specification
Model Number	HJ3DUHT-DR01-V2-K2
Size	King (80 x 78 inches)
Product Dimensions	80 x 78 x 1 inches
Item Weight	6.7 pounds
Material Type	Polyester
Color	White
Power Input	AC120V, 60Hz
Rated Power	100W
Heat Settings	10 (86°F to 109°F)
Auto Shut-off Timer	1-9 hours
Mattress Fit	Up to 21 inches thick
Power Lead Length	72 inches
Certifications	ETL Certified

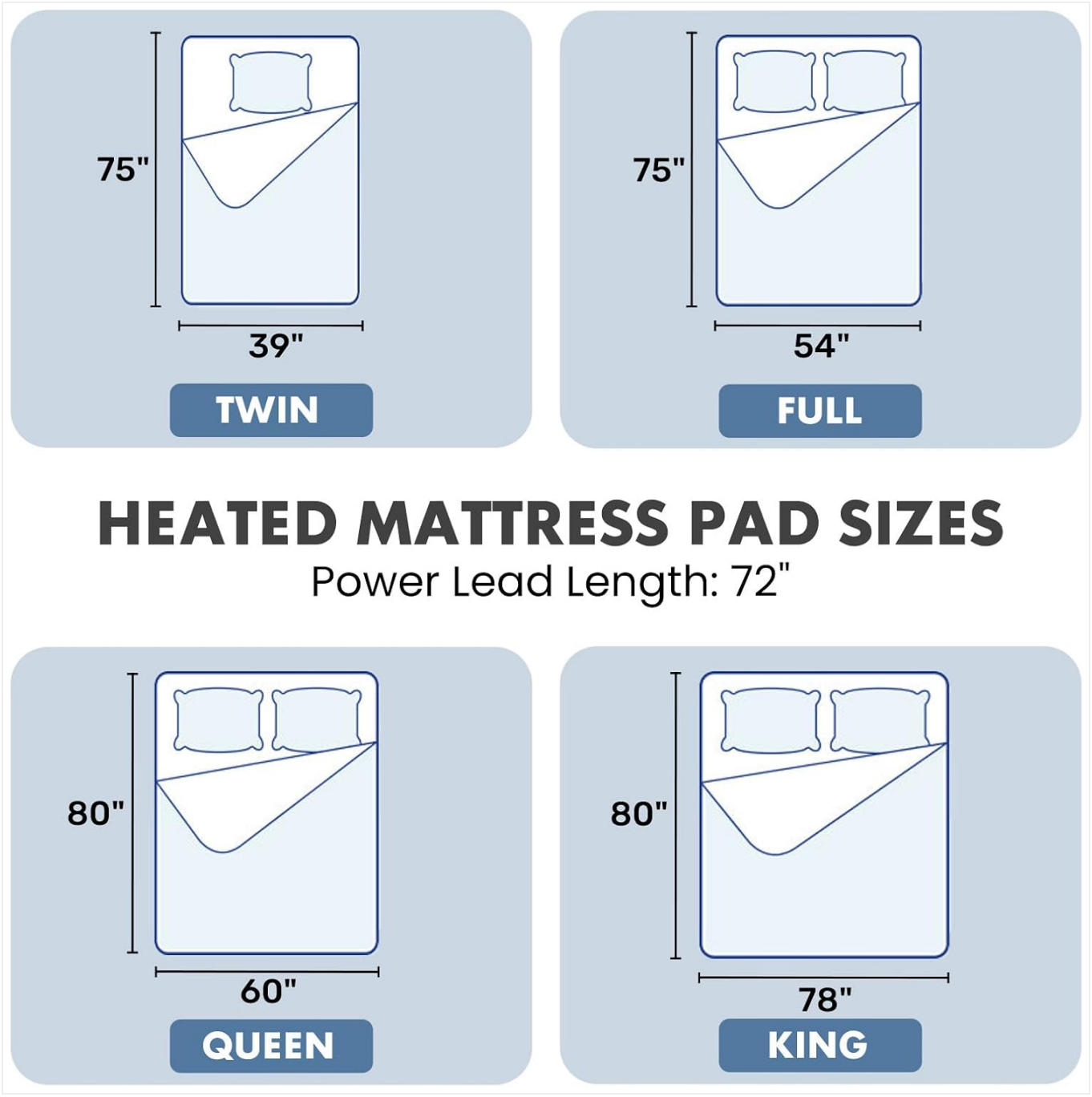


Image: Illustrates the dimensions for various mattress pad sizes, including the King size.

8. Warranty and Support

For warranty information or technical support, please contact DUMOS customer service. Keep your purchase receipt as proof of purchase.

You can also refer to the official User Manual (PDF) for additional details:Download PDF Manual

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