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Seventour HQ-ZFJ124

Seventour 12.4" 4K Android 13 Car Headrest Monitor User Manual

Model: HQ-ZFJ124

Introduction

This manual provides detailed instructions for the installation, operation, and maintenance of your Seventour 12.4" 4K Android 13 Car Headrest Monitor. Please read this manual thoroughly before using the device to ensure proper functionality and safety.



Figure 1: Seventour 12.4" 4K Android 13 Car Headrest Monitor. This image displays the sleek design of the monitor, showcasing its large touch screen interface.

Safety Information

- Do not attempt to disassemble or modify the device. This may cause damage and void the warranty.
- Ensure all cables are securely connected to prevent short circuits or malfunctions.
- Avoid exposing the monitor to extreme temperatures, direct sunlight for prolonged periods, or excessive moisture.
- Do not operate the device in a manner that distracts the driver. Passenger use only.
- Clean the screen with a soft, dry cloth. Do not use abrasive cleaners or solvents.

Package Contents

Please check the package for the following items:

- 1x Seventour 12.4" 4K Android 13 Car Headrest Monitor
- Power Cable
- Mounting Bracket and Screws
- User Manual (this document)
- *(Note: Specific cable types and additional accessories may vary. Refer to packaging for exact contents.)*

Setup and Installation

1. Mounting the Monitor

1. **Attach Bracket:** Secure the mounting bracket to the back of the monitor using the provided screws. Ensure it is firmly attached.
2. **Install on Headrest:** Adjust the bracket to fit the headrest posts of your car seat. Tighten the clamps or screws on the bracket to firmly secure the monitor to the headrest. Ensure the monitor is stable and does not wobble.
3. **Adjust Viewing Angle:** Tilt and swivel the monitor to achieve the optimal viewing angle for passengers.

2. Power Connection

1. **Connect Power Cable:** Plug one end of the power cable into the designated power input port on the monitor.
2. **Connect to Vehicle Power:** Connect the other end of the power cable to your vehicle's 12V power outlet (cigarette lighter socket) or a suitable fused power source. Ensure the connection is secure.
3. **Cable Management:** Route the power cable safely to avoid interference with vehicle operation or passenger movement. Use cable clips if necessary.

3. Initial Power On

Once mounted and powered, the monitor should automatically turn on or can be powered on using the power button (if available). Follow the on-screen prompts for initial setup, including language selection and Wi-Fi connection.

Operating Instructions

1. Basic Navigation

- **Touchscreen:** The monitor features a responsive touchscreen for all interactions. Tap to select, swipe to scroll.
- **Home Screen:** Access all installed applications and settings from the main home screen.
- **Back Button:** Use the on-screen back button (usually an arrow icon) to return to the previous screen.

2. Connectivity

- **Wi-Fi:** Go to *Settings* > *Network & Internet* > *Wi-Fi* to connect to an available Wi-Fi network (e.g., mobile hotspot).
- **Bluetooth:** Go to *Settings* > *Connected Devices* > *Bluetooth* to pair with Bluetooth headphones or other devices.
- **HDMI Input:** Connect external devices (e.g., game consoles, media players) via the HDMI input port. Select the HDMI source from the input menu.
- **USB Port:** Use the USB port to play media from USB drives or connect compatible peripherals.

3. Wireless Mirroring (Phone Link)

The monitor supports wireless mirroring for compatible smartphones. This allows you to display your phone's screen on the monitor.

1. Ensure both the monitor and your smartphone are connected to the same Wi-Fi network (or use direct Wi-Fi if supported by the mirroring app).
2. Open the "Phone Link" or "Mirroring" application on the headrest monitor.
3. Follow the on-screen instructions to connect your iOS or Android device. This typically involves scanning a QR code or selecting the monitor from your phone's screen mirroring options.

4. Media Playback

The monitor supports various media formats. You can play content from:

- **Pre-installed Apps:** Use apps like YouTube, Netflix, Disney+, etc. (requires internet connection and subscription).
- **USB Drive:** Insert a USB drive with media files into the USB port and use a file manager or media player app to browse and play content.
- **HDMI Input:** Play content from external HDMI sources.

Maintenance

- **Screen Cleaning:** Use a soft, lint-free cloth to gently wipe the screen. For stubborn smudges, slightly dampen the cloth with water or a screen-safe cleaner. Do not spray liquid directly onto the screen.
- **General Cleaning:** Wipe the exterior of the monitor with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- **Software Updates:** Periodically check for system updates via *Settings* > *System* > *System update* to ensure optimal performance and security.
- **Storage:** If storing the device for an extended period, disconnect it from power and store it in a cool, dry place away from direct sunlight.

Troubleshooting

Problem	Possible Cause	Solution
Monitor does not power on.	No power, loose connection, vehicle power outlet issue.	Check power cable connection. Ensure vehicle's 12V outlet is functional. Check vehicle's fuse box.
No sound.	Volume too low, muted, incorrect audio output selected, faulty headphones.	Increase volume. Check if muted. Ensure correct audio output (e.g., internal speakers, Bluetooth headphones). Test with different headphones.
Wi-Fi connection issues.	Incorrect password, out of range, router issue.	Verify Wi-Fi password. Move closer to the Wi-Fi source. Restart Wi-Fi router/hotspot.
Screen mirroring not working.	Devices not on same network, app issues, phone compatibility.	Ensure both devices are on the same Wi-Fi network. Restart mirroring app on both devices. Check phone's mirroring settings.
Touchscreen unresponsive.	Temporary software glitch, screen dirty.	Restart the monitor. Clean the screen thoroughly. If issue persists, contact support.

Specifications

Model	HQ-ZFJ124
Screen Size	12.4 inches
Display Type	IPS Touch Screen
Operating System	Android 13
Connectivity	Wi-Fi, Bluetooth, HDMI, USB
Compatible Devices	Headphones, Mobile Phones
Special Features	Dual Linked Touch Screen, Phone Wireless Mirroring, 4G+64G (internal storage/RAM)
Power Input	12V DC (Vehicle Power)

Warranty and Support

Seventour is committed to providing high-quality products and customer service.

Warranty Information

- **Product Warranty:** This product comes with a 1-year limited warranty against manufacturing defects from the

date of purchase.

- **Product Repairs Service:** A 2-year product repair service is offered for eligible issues.
- **Quality Issues:** For quality-related issues, direct replacement is available within 180 days of purchase.
- **Returns:** You may return the product within 30 days of purchase for any reason.

Please retain your proof of purchase for warranty claims.

Customer Support

For technical assistance, warranty claims, or any other inquiries, please contact our support team:

Figure 2: Seventour Customer Service Contact Details. This image provides phone number, email, and operating hours for support.

Phone: +1 833 - 310 - 5550

Email: help@seventour.vip

Operating Hours:

Monday - Friday: 9:00 AM - 9:00 PM

Saturday: 2:00 PM - 10:00 PM

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