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SIHOO C100D-102-JT-V2

SIHOO C100D-102-JT-V2 Ergonomic Office Chair User Manual

Model: C100D-102-JT-V2

Introduction

Thank you for choosing the SIHOO C100D-102-JT-V2 Ergonomic Office Chair. This manual provides essential information for the proper assembly, operation, maintenance, and troubleshooting of your new chair. Please read this manual thoroughly before use and retain it for future reference.

Product Overview

The SIHOO C100D-102-JT-V2 is an ergonomic office chair designed for comfort and support during long periods of sitting. Key features include a tracking back frame, wide-angle headrest, domino 3D lumbar support, 135° reclining function, retractable footrest, 4D armrests, and a smart gravity-sensing recline mechanism.



Front view of the SIHOO C100D-102-JT-V2 Ergonomic Office Chair, showcasing its mesh backrest, headrest, and armrests.



Side view of the SIHOO C100D-102-JT-V2 Ergonomic Office Chair, highlighting the reclining mechanism and retractable footrest.



Rear view of the SIHOO C100D-102-JT-V2 Ergonomic Office Chair, showing the tracking back frame and headrest design.

Setup and Assembly

The SIHOO C100D-102-JT-V2 chair requires assembly. Please follow the detailed assembly instructions provided in the product packaging. Ensure all components are present before beginning assembly.

Included Components:

- Casters
- Other chair components as per the assembly guide

If any parts are missing or damaged, please contact customer support immediately.

Operating Instructions

Familiarize yourself with the various adjustment features of your SIHOO ergonomic chair to optimize your comfort and support.

1. **Reclining Function (up to 135°):**

   The chair features a maximum 135° recline. To recline, lean back gently. The smart gravity-sensing base automatically adjusts the rebound force based on your body weight, providing a comfortable recline without manual lever operation for tension adjustment. To lock or unlock the recline, refer to the specific lever instructions in your packaged manual.

2. **Retractable Footrest:**

   Pull out the footrest located beneath the seat to extend it. This allows you to stretch your legs or take a nap, especially when combined with the reclining function. Push it back in to retract and store it when not in use.

3. **Lumbar Support:**

The domino 3D lumbar support is designed to stabilize your lower back. It works in conjunction with the tracking back frame, which moves to adapt to changes in your posture, providing continuous support.

4. **Headrest Adjustment:**

   The wide-angle headrest supports your head and neck, reducing fatigue during long periods of sitting, such as during web conferences. Adjust its height and angle to find the optimal position for your comfort.

5. **4D Armrests:**

   The 4D armrests can be adjusted in four dimensions: height, depth, width, and pivot. Adjust them to support your arms and shoulders comfortably, reducing strain during typing or other desk activities.

6. **Seat Depth Adjustment:**

   The even pressure slide seat disperses pressure on your hips. The front and back slide adjustment helps reduce pressure behind your knees, ensuring comfort for various body types during prolonged use.

Maintenance

Regular maintenance will prolong the life and appearance of your SIHOO office chair.

- **Cleaning:** Wipe down plastic and metal parts with a soft, damp cloth. For mesh fabric, use a mild soap solution and a soft brush, then blot dry. Avoid harsh chemicals or abrasive cleaners.
- **Casters:** Periodically clean the casters to remove dust and debris that can hinder smooth movement.
- **Fasteners:** Check all screws and bolts periodically and tighten them if necessary to ensure stability and safety. Do not overtighten.
- **Avoid Direct Sunlight:** Prolonged exposure to direct sunlight can cause fading and material degradation.

Troubleshooting

If you encounter issues with your chair, refer to the following common solutions:

- **Chair Squeaks:** Check and tighten all assembly bolts. A small amount of silicone lubricant can be applied to moving parts if the squeaking persists.
- **Casters Not Rolling Smoothly:** Clean any hair or debris from the caster wheels. Ensure the casters are properly inserted into the chair base.
- **Chair Not Adjusting:** Ensure all adjustment levers are fully engaged or disengaged as required. Check for any obstructions.
- **Wobbling:** Verify that all bolts are securely tightened and the chair is assembled correctly according to the instructions.

For persistent issues or problems not listed here, please contact SIHOO customer support.

Specifications

Feature	Detail
Brand	SIHOO
Model Number	C100D-102-JT-V2
Color	Light Gray

Material	Polypropylene
Product Dimensions (D x W x H)	73 x 132 x 75.5 cm (28.7 x 52 x 29.7 inches)
Item Weight	22 kg (48.5 lbs)
Assembly Required	Yes
Recline Angle	Up to 135°
Armrests	4D Adjustable
Lumbar Support	Domino 3D Lumbar Support
Headrest	Wide-angle, Adjustable

Warranty Information

Your SIHOO C100D-102-JT-V2 Ergonomic Office Chair comes with a**3-year quality warranty** from the date of purchase. This warranty covers manufacturing defects and material flaws under normal use. Please retain your proof of purchase for warranty claims.
The warranty does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

Customer Support

Should you have any questions, concerns, or require assistance with assembly, parts replacement, or settings, our dedicated customer service team is available to help.

Response Time: Customer service will respond in Japanese within 24 hours.

Contact: Please refer to the contact information provided in your product packaging or on the official SIHOO website.

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