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LongPlus CDK1-W1X5-B

LongPlus 5MP 3K Safeview Window Security Camera User Manual

Model: CDK1-W1X5-B

Introduction

This manual provides essential information for the proper installation, operation, and maintenance of your LongPlus 5MP 3K Safeview Window Security Camera. Please read these instructions carefully before using the product to ensure optimal performance and safety.

What's in the Box

- Window Security Camera x 1
- Charging Cable
- Adhesive Tape
- Instruction Manual (this document)

Setup Guide

1. Physical Installation (No-Drill)

The LongPlus Safeview camera features a tool-free, no-drill installation method, ideal for renters or temporary setups. It securely attaches to smooth surfaces like windows.

1. **Clean the Window Surface:** Ensure the window surface where the camera will be mounted is clean and dry. Use a soft cloth to remove any dust or grime.
2. **Peel Off Protective Film:** Carefully peel the protective film from the magnetic sticker.
3. **Attach Magnetic Sticker:** Stick the magnetic sheet firmly to the cleaned window surface. Press for a few seconds to ensure good adhesion.
4. **Attach Camera:** Attach the camera to the magnetic sticker. The magnetic mount allows for easy adjustment of the camera angle.



Image: Step-by-step guide for tool-free installation on a window.

Video: Demonstrates the quick 60-second installation process for the LongPlus window security camera.

2. App Setup and Connection

To utilize your camera's features, download the companion app and connect the camera to your Wi-Fi network.

1. **Download the SV360 App:** Search for "SV360" in your mobile device's app store (Google Play Store for Android or Apple App Store for iOS) and download the application.
2. **Enable Wi-Fi and Bluetooth:** On your smartphone, ensure both Wi-Fi and Bluetooth are enabled.
3. **Add Device:** Open the SV360 app, register or log in, and tap the "+" button to add a new device. The app will discover nearby devices via Bluetooth.
4. **Connect to Wi-Fi:** Select your camera from the discovered devices. Enter your Wi-Fi network name and password when prompted. The camera supports both 2.4GHz and 5GHz Wi-Fi networks.

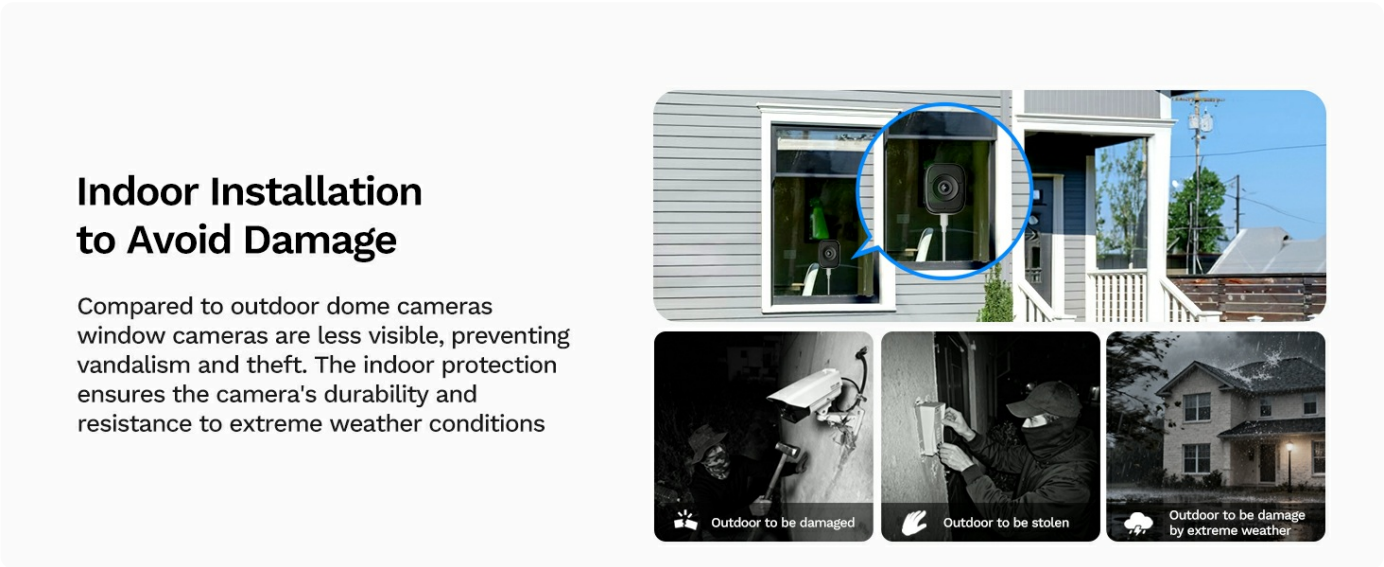


Image: Easy setup steps for connecting the camera to the SV360 app.

Video: Guide on how to connect the LongPlus window camera to Wi-Fi.

Video: A comprehensive connection guide for the window camera.

Operating Instructions

1. Video Quality and Night Vision

The camera provides 3K 5MP Ultra HD resolution, capturing clear and detailed images. It features an anti-glare lens design specifically for window mounting, minimizing reflections and blur. The blacklight AI full-color night vision allows for clear visibility in complete darkness, offering a significant improvement over traditional black-and-white night vision.



Image: Demonstrates the enhanced detail of 3K 5MP Ultra HD video.

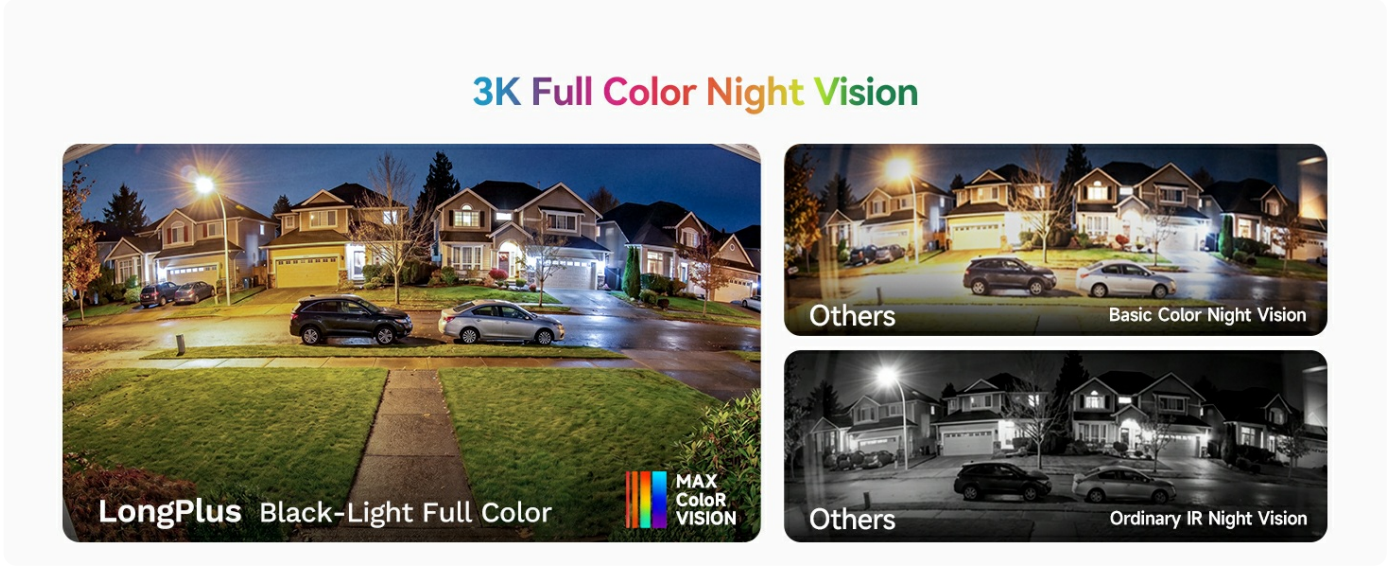


Image: Illustrates the clarity of full-color night vision compared to other night vision modes.

2. Smart Detection and Alerts

The camera is equipped with AI-powered person and vehicle detection. When motion is detected, the camera sends real-time notifications to your phone. The 5MP sensor aids in accurate recognition, reducing false alarms from environmental factors.

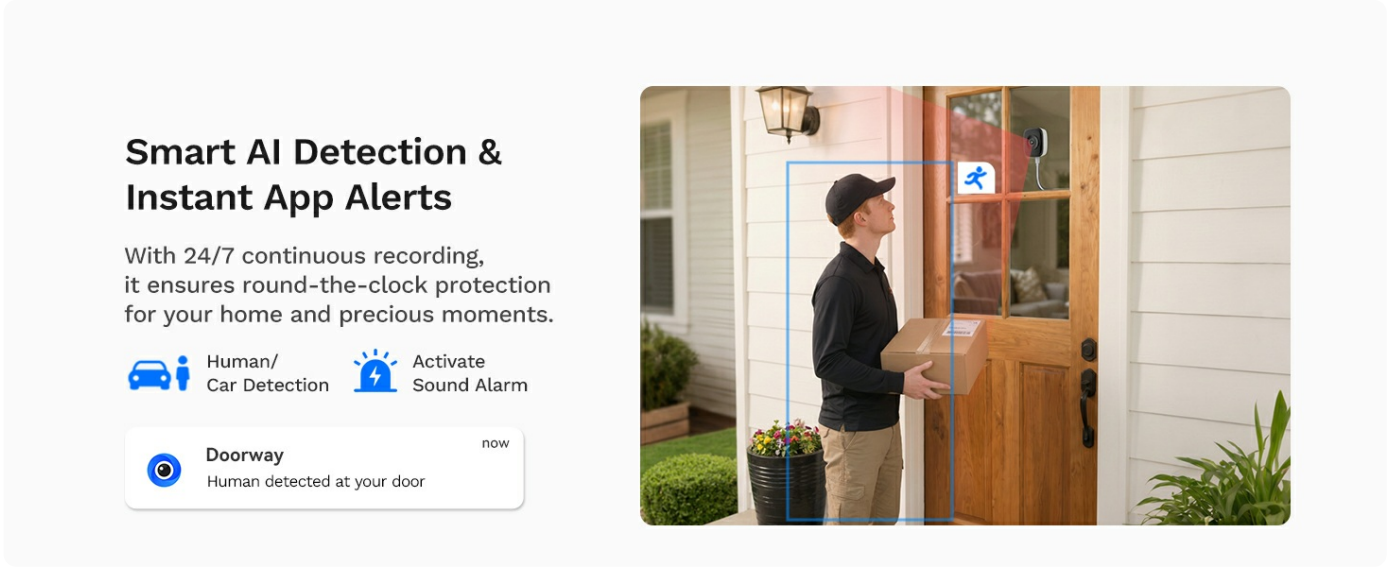


Image: Visual representation of AI human and vehicle detection with real-time alerts.

3. Recording and Storage

The camera supports 24/7 continuous recording. Footage can be saved locally to a Micro SD card (up to 512GB, not included) or backed up to encrypted cloud storage. New users may receive a 7-day free trial for cloud storage.



Image: Details on SD card and cloud storage options.

4. Connectivity and Audio

The camera supports dual-band 2.4GHz/5GHz Wi-Fi for stable connectivity. It also features two-way audio, allowing you to communicate through the camera via the app.



Image: Explanation of dual-band Wi-Fi 6 and connectivity benefits.

Maintenance

Regular maintenance ensures the longevity and optimal performance of your security camera.

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials that could damage the surface or lens.
- **Software Updates:** Periodically check the SV360 app for available firmware updates. Keeping your camera's software up-to-date ensures access to the latest features and security enhancements.
- **Power Cycle:** If the camera experiences minor issues, try unplugging it from the power source for 10 seconds and then plugging it back in.

Troubleshooting

If you encounter problems with your camera, refer to the following common issues and solutions:

- **Camera Offline:**
  - Check your Wi-Fi connection and ensure the camera is within range of your router.
  - Verify the camera is powered on and the power cable is securely connected.
  - Restart your Wi-Fi router and the camera.
- **Poor Video Quality:**
  - Ensure the camera lens is clean and free from obstructions.
  - Check your internet speed; a stable connection is required for high-resolution streaming.
  - Adjust the camera's position to minimize glare or reflections if mounted on a window.
- **No Motion Alerts:**
  - Verify that motion detection is enabled in the SV360 app settings.
  - Check the sensitivity settings for motion detection.
  - Ensure app notifications are enabled on your smartphone.
- **Cannot Connect to Wi-Fi:**
  - Confirm you are entering the correct Wi-Fi password.

- Ensure your router supports both 2.4GHz and 5GHz bands, and try connecting to the other band if one fails.
- If issues persist, try resetting the camera (press and hold the reset button for 3 seconds) and attempting the setup process again.

Specifications

Brand	LongPlus
Model Name	CDK1-W1X5-B
Connectivity Technology	Wired (Power), Wireless (Wi-Fi, Bluetooth)
Video Capture Resolution	3K, 5MP
Night Vision	Full Color Night Vision (Blacklight AI)
Viewing Angle	118 degrees
Storage Options	Micro SD Card (up to 512GB), Cloud Storage
Special Features	Anti-Glare, AI Person & Vehicle Detection, 2-Way Audio, 24/7 Recording, No-Drill Installation
Indoor/Outdoor Usage	Indoor
Mount Type	Window Mount
Power Source	Corded Electric (5V)
Dimensions	2.1 x 2.5 x 1.2 inches

Warranty Information

For detailed warranty information, please refer to the warranty card included with your product packaging or visit the official LongPlus website. Keep your purchase receipt as proof of purchase for any warranty claims.

Customer Support

If you require further assistance or have questions not covered in this manual, please contact LongPlus customer support through the SV360 app or visit the official LongPlus support website for FAQs and contact options.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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