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Koohome LC6212

Koohome 5MP 3K Window Security Camera LC6212 User Manual

Model: LC6212

1. Introduction

Thank you for choosing the Koohome 5MP 3K Window Security Camera. This manual provides essential information for the safe and efficient operation of your device. Please read it thoroughly before use and retain it for future reference. This camera is designed for indoor use, monitoring outdoor areas through glass, offering 3K resolution, full-color night vision, and flexible storage options.

2. What's in the Box

Carefully unpack the box and ensure all items are present and in good condition. If any items are missing or damaged, please contact customer support.

- Camera x1
- User Manual x1
- Power Adapter x1
- Power Cable x1 (10ft USB-C)
- Mounting Sticker x1
- Cable Clip x6
- Reset Pin x1
- Magnetic Mounts x2

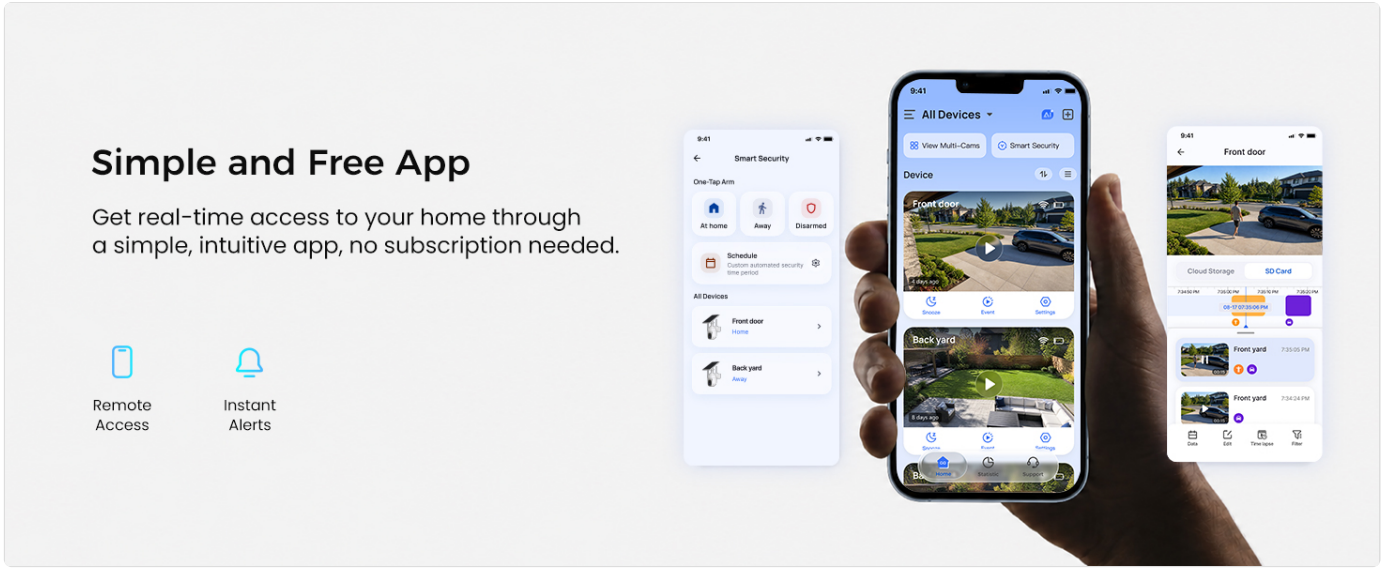


Image: All components included in the Koohome Window Camera package, including the camera, packaging box, magnetic mounts, power adapter, USB-C cable, cable clips, reset pin, and quick start guide.

3. Product Overview

Familiarize yourself with the camera's components:



Image: A detailed diagram pointing out the lens, indicator light, speaker, microphone, USB-C port, microSD card slot, and reset hole on the Koohome Window Camera.

- **Lens:** Captures video footage.
- **Indicator Light:** Shows camera status (e.g., power on, connecting, recording).
- **Speaker:** For two-way audio communication and alerts.
- **Microphone:** For two-way audio communication and sound detection.
- **USB-C Port:** For power connection.
- **microSD Card Slot:** For local video storage (supports up to 256GB, card not included).
- **Reset Hole:** Use the provided reset pin to restore factory settings.

4. Setup Guide

4.1. App Installation and Account Creation

1. **Download the App:** Search for "Koohome" in your smartphone's app store (App Store for iOS or Google Play Store for Android) and download the official application.
2. **Create an Account:** Open the Koohome app and follow the on-screen instructions to register a new account. If you already have an account, log in.

Your browser does not support the video tag.

Video: A step-by-step guide on setting up the Koohome 3K Window Camera, including app installation and initial pairing.

4.2. Camera Pairing

1. **Power On:** Connect the camera to a power outlet using the provided USB-C cable and power adapter. The indicator light will turn on.
2. **Add Device:** In the Koohome app, tap the "+" icon to add a new device. Select your camera model from the list.
3. **Wi-Fi Connection:** Follow the app's instructions to connect the camera to your Wi-Fi network. Ensure your phone is connected to the same 2.4GHz or 5GHz Wi-Fi network.
4. **Scan QR Code:** The app will display a QR code. Hold your camera's lens towards your phone screen (approx. 15-20 cm / 6-8 inches away) until you hear a prompt indicating successful scanning.
5. **Completion:** Once connected, you can name your camera and begin live viewing.

4.3. Mounting Instructions

The Koohome Window Camera features a magnetic mount for easy, no-drill installation.

1. **Choose Location:** Select a clean, flat window surface indoors that provides a clear view of the area you wish to monitor. Ensure the camera has access to a power outlet.
2. **Prepare Mount:** Peel off the protective film from the adhesive side of the magnetic mounting sticker.
3. **Attach Mount:** Firmly press the adhesive side of the mount onto the chosen window surface. Hold for a few seconds to ensure a strong bond.
4. **Attach Camera:** Snap the camera onto the magnetic mount. The camera will securely attach.
5. **Adjust Angle:** Adjust the camera's position on the magnetic mount to achieve the desired viewing angle.
6. **Cable Management:** Use the provided cable clips to neatly route the power cable along the window frame or wall to the power outlet.



Image: A three-step visual guide demonstrating how to install the camera using the magnetic window mount: peel film, snap camera onto mount, and connect power for instant monitoring.

5. Operating Instructions

5.1. Live View and Recording

- **Access Live View:** Open the Koohome app and select your camera from the device list to view the live feed.
- **Manual Recording:** While in live view, you can manually start and stop video recording directly from the app.
- **Continuous Recording:** If a microSD card is inserted, the camera supports 24/7 continuous recording. This can be configured in the app settings.
- **Event Recording:** The camera records clips when motion or person detection is triggered. These events are stored locally (microSD) or in the cloud.

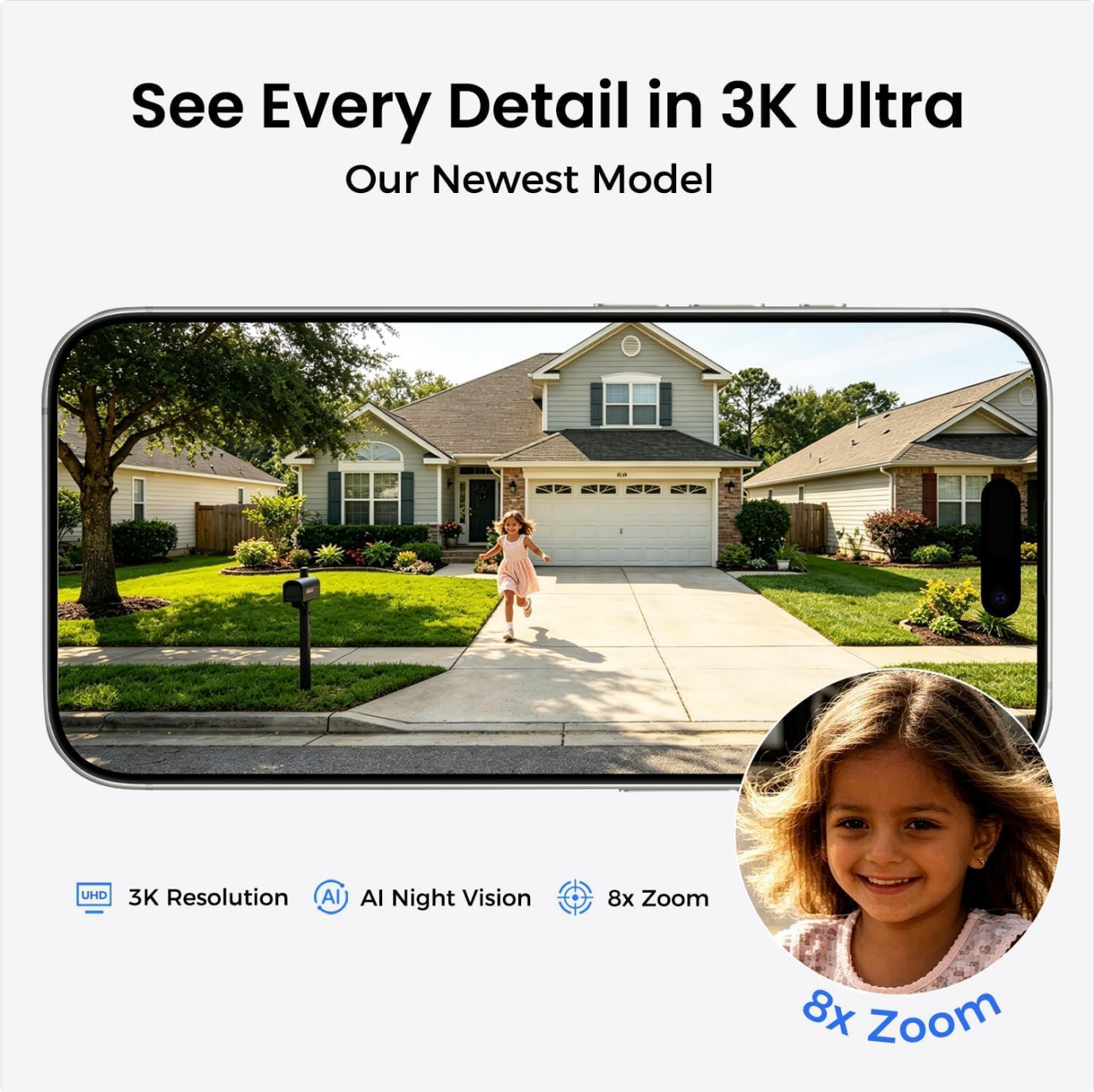


Image: A smartphone screen displaying the live feed from the Koohome camera, highlighting the 3K resolution and 8x digital zoom capability.

5.2. Night Vision

The camera features AI-powered full-color night vision with an F1.0 super aperture for clear footage in low-light conditions.

- **Automatic Activation:** Night vision activates automatically in low-light environments.
- **Anti-Glare:** Optimized optics reduce reflections when monitoring through glass.



Image: A split image comparing standard night vision (monochrome, less detail) with Koohome's AI full-color night vision (vibrant, clear details) of a residential street at night.

5.3. Motion and Person Detection

- **Real-time Alerts:** Receive instant notifications on your smartphone when motion or a person is detected.
- **Customizable Zones:** Set specific detection zones and privacy zones within the app to focus monitoring on critical areas and avoid unnecessary alerts.
- **Sensitivity:** Adjust detection sensitivity in the app settings to minimize false alarms.



Image: A visual representation of the camera detecting a person at a front door, with corresponding "Person Detected" and "Motion Detected" notifications appearing on a smartphone.

5.4. Two-Way Audio

Use the built-in microphone and speaker to communicate with people on the other side of the camera.

- **Activate:** In live view, tap the microphone icon in the app to speak. Tap again to end.

5.5. Storage Options

- **Local Storage:** Insert a microSD card (up to 256GB, not included) for continuous 24/7 recording and event storage.
- **Cloud Storage:** Enjoy free 1-day event cloud storage for 3 months. Optional premium cloud plans are available after the free period.



Image: A hand inserting a microSD card into the camera's slot, illustrating local storage capability (up to 256GB), alongside an icon indicating free 1-day cloud storage for the first 3 months.

5.6. App Features

- **Quad View:** Monitor multiple cameras simultaneously within the app.
- **Family Sharing:** Share camera access with family members.
- **Smart Security Modes:** Customize camera behavior (e.g., Home, Away, Disarm).
- **Voice Assistant Integration:** Compatible with Amazon Alexa and Google Assistant for voice control.

6. Maintenance

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Do not use harsh chemicals or abrasive cleaners.

- **Firmware Updates:** Regularly check the Koohome app for available firmware updates to ensure optimal performance and security.
- **Power Supply:** Ensure the camera is connected to a stable power source.
- **Wi-Fi Signal:** Maintain a strong Wi-Fi signal for uninterrupted operation.

7. Troubleshooting

Problem	Possible Solution
Camera won't power on.	• Check if the power adapter is properly connected to the camera and the power outlet. • Try a different power outlet. • Ensure the power cable is not damaged.
Cannot connect to Wi-Fi.	• Ensure your Wi-Fi password is correct. • Make sure the camera is within range of your Wi-Fi router. • Restart your router and try again. • Ensure your router supports 2.4GHz or 5GHz Wi-Fi. • Reset the camera using the reset pin and try pairing again.
Poor video quality.	• Check your Wi-Fi signal strength. A weak signal can affect video quality. • Clean the camera lens. • Ensure there are no obstructions in front of the lens. • Adjust the video quality settings in the app if available.
Motion alerts are too frequent/infrequent.	• Adjust the motion detection sensitivity in the app settings. • Set up detection zones to monitor specific areas and ignore others.
MicroSD card not recognized.	• Ensure the microSD card is inserted correctly. • Try formatting the microSD card via the app settings. • Use a different microSD card (Class 10 or higher, up to 256GB).

8. Specifications

Model Name	LC6212 (also referred to as LC6214 in some listings)
Video Capture Resolution	3K (5MP)

Connectivity Technology	Wireless (Wi-Fi 2.4GHz & 5GHz Dual-Band)
Night Vision	Full-Color Night Vision (AI-powered, F1.0 Super Aperture)
Storage Options	Local (microSD up to 256GB, not included), Cloud Storage
Special Features	Local Recording, Night Vision, Magnetic Mount, AI Person Detection, Two-Way Audio, Anti-Glare Optics
Indoor/Outdoor Usage	Indoor (for monitoring outdoor areas through glass)
Mount Type	Window Mount (Magnetic)
Power Source	Corded Electric
Compatible Devices	Smartphone (iOS, Android)
Controller Type	Amazon Alexa, Google Assistant
Item Dimensions	2.17 x 1.34 x 2.17 inches

9. Safety Information

- Do not expose the camera to extreme temperatures, humidity, or direct sunlight.
- Use only the provided power adapter and cable to prevent damage or fire.
- Keep the camera and its accessories out of reach of children and pets.
- Do not attempt to disassemble or modify the camera. This will void the warranty.
- Ensure proper ventilation around the camera.

10. Warranty and Support

Koohome products come with a standard warranty. Please refer to the warranty card included in your package or visit the official Koohome website for detailed warranty terms and conditions.
For technical support, troubleshooting assistance, or any inquiries, please contact Koohome customer service through the following channels:

- **In-App Support:** Access chat support directly through the Koohome application.
- **Website:** Visit www.koohome.com (placeholder, actual URL may vary) for FAQs, support resources, and contact information.
- **Email:** Refer to your product packaging or the Koohome website for the official support email address.

Please have your product model number (LC6212) and purchase information ready when contacting support.

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Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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