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› Monster Mission 350 Wireless Gaming Headset User Manual

Monster Mission 350

Monster Mission 350 Wireless Gaming Headset User Manual

Model: Mission 350

INTRODUCTION

The Monster Mission 350 Wireless Gaming Headset provides an immersive audio experience for gaming across multiple platforms. This manual details the setup, operation, maintenance, and troubleshooting for your headset.

Key Features:

- **7.1 Virtual Surround Sound:** For positional audio and enhanced gaming immersion.
- **Dual Wireless Connectivity:** Supports 2.4GHz low-latency transmission and Bluetooth 6.0 for versatile device connections.
- **Noise-Cancelling Microphone:** Ensures clear voice communication by filtering background noise.
- **Lightweight Design with Memory Foam Ear Cushions:** Designed for extended comfort during long gaming sessions.
- **Extended Battery Life & RGB Lighting:** Up to 90 hours of battery life and customizable RGB light effects.
- **Broad Compatibility:** Works with PC, PS4, PS5, Switch, Xbox Series X/S (via 3.5mm jack), laptops, Mac, and smartphones.

7.1 SURROUND SOUND

Hear every gunshot and footstep with pinpoint-accurate 3D audio positioning



Image: Headset highlighting its comfortable design with memory foam ear cushions and an adjustable headband.

SETUP

Package Contents:

- Monster Mission 350 Wireless Gaming Headset
- Detachable Microphone
- 2.4GHz USB Dongle
- USB Charging Cable
- 3.5mm Audio Cable
- User Manual (this document)

1. Charging the Headset

Before first use, fully charge the headset. Connect the USB charging cable to the headset's charging port and to a USB power source. The LED indicator will show charging status and turn off when fully charged.

90 HOURS OF POWER

No More Battery Worries!



2H
Charging



90H
Gaming



45H With
Lights On



70H
Calling

Image: Headset displaying battery life and charging indicators. A full charge provides up to 90 hours of use.

2. Attaching the Microphone

Insert the detachable microphone into the designated port on the left earcup until it clicks into place. Adjust the microphone's position for optimal voice pickup.

DETACHABLE GAMING MICROPHONE

Pro-Grade Mic for Crystal-Clear In-Game Chat, Perfect for All Gaming & Daily Scenarios



Image: Illustration of the detachable and adjustable microphone for the headset.

3. Connecting the Headset

The Mission 350 offers three connection methods:

1. 2.4GHz Wireless (PC, PS4, PS5, Switch Docked, Xbox Series X/S via 3.5mm adapter):

- Plug the 2.4GHz USB dongle into an available USB port on your device.
- Power on the headset. The headset should automatically connect to the dongle. The LED indicator will confirm connection.
- On your device, ensure the headset is selected as the audio input and output device.

2. Bluetooth 6.0 (Mobile, Laptop, Switch Handheld):

- Power on the headset and press and hold the Bluetooth button (if separate) or the power button until the LED indicator flashes, indicating pairing mode.
- On your device, enable Bluetooth and search for "Monster Mission 350".
- Select the headset to pair. The LED indicator will show a solid light upon successful connection.

3. **3.5mm Audio Cable (Xbox controllers, other devices with 3.5mm jack):**

- a. Connect one end of the 3.5mm audio cable to the headset's 3.5mm port.
- b. Connect the other end to the 3.5mm audio jack on your device (e.g., Xbox controller).
- c. Note: Wireless features (like 2.4GHz and Bluetooth) are not active when using the 3.5mm cable.



Image: Visual representation of the dual audio connectivity options.

OPERATING INSTRUCTIONS

Power On/Off:

Press and hold the Power button on the earcup for approximately 3 seconds to turn the headset on or off. An audible prompt will confirm the action.

Volume Control:

Use the volume roller or buttons located on the earcup to adjust the audio output level.

Microphone Mute:

Press the dedicated Mute button on the earcup to toggle the microphone on or off. A red LED on the microphone tip (if present) or an audible cue may indicate mute status.

Mode Switching (2.4GHz / Bluetooth):

If connected via both 2.4GHz and Bluetooth, use the mode switch button (if available) or double-tap the power button to switch between the two wireless modes. Refer to the headset's LED indicators for the active mode.

RGB Lighting Control:

The headset features dynamic RGB lighting. A dedicated button or a combination of button presses may control lighting effects, patterns, or turn them off. Consult the quick start guide for specific controls.



Image: Headset showcasing its customizable RGB lighting.

7.1 Virtual Surround Sound:

The 7.1 Virtual Surround Sound feature enhances directional audio. This feature is typically active when connected via 2.4GHz wireless. Ensure your device's audio settings are configured for surround sound output if applicable.

ALL-DAY COMFORT

Ultra-Lightweight Build for Fatigue-Free Gaming



Image: Visual explanation of 7.1 surround sound capabilities for gaming.

MAINTENANCE

Cleaning:

- Wipe the headset surfaces with a soft, dry, lint-free cloth.
- For ear cushions, use a slightly damp cloth with mild soap if necessary, then wipe dry immediately.
- Avoid using harsh chemicals, solvents, or abrasive materials.

Storage:

Store the headset in a cool, dry place away from direct sunlight and extreme temperatures. Avoid placing heavy objects on the headset.

Battery Care:

- Do not expose the battery to excessive heat or fire.

- Avoid fully discharging the battery frequently to prolong its lifespan.
- If storing for an extended period, charge the headset to approximately 50% every few months.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No audio from headset	Headset not powered on, low battery, incorrect audio output selected, connection issue.	Ensure headset is charged and powered on. Check device's audio settings to confirm "Monster Mission 350" is selected. Re-establish 2.4GHz or Bluetooth connection. Check 3.5mm cable connection.
Microphone not working or poor quality	Microphone muted, not properly attached, incorrect input device selected, software settings.	Ensure microphone is not muted and is securely attached. Verify "Monster Mission 350" is selected as the input device in your system's sound settings. Adjust microphone sensitivity in software.
Cannot connect wirelessly (2.4GHz or Bluetooth)	Dongle not plugged in (2.4GHz), headset not in pairing mode (Bluetooth), interference, out of range.	For 2.4GHz, ensure dongle is firmly inserted. For Bluetooth, put headset into pairing mode and re-scan on device. Move closer to the device. Avoid sources of strong wireless interference.
Headset not working with Xbox wirelessly	Xbox does not support direct wireless connection via 2.4GHz dongle for audio/chat.	For Xbox consoles, connect the headset using the included 3.5mm audio cable directly to the Xbox controller. Wireless functionality is not supported for Xbox consoles.
RGB lights not working	Lights turned off, low battery.	Press the RGB control button to cycle through modes or turn them on. Ensure the headset has sufficient battery charge.

SPECIFICATIONS

Feature	Detail
Model Name	Mission 350
Brand	Monster
Connectivity	2.4GHz Wireless, Bluetooth 6.0, 3.5mm Jack
Audio Driver Type	Dynamic Driver
Driver Size	50mm
Surround Sound	Virtual 7.1
Microphone	Detachable, Noise-Cancelling
Battery Life	Up to 90 hours (without RGB), 45 hours (with RGB lights on)
Charging Time	Approximately 2 hours
Color	Black Red
Compatibility	PC, PS4, PS5, Switch, Xbox Series X/S (wired), Laptop, Mac, Mobile

50MM DYNAMIC DRIVER



Image: Detailed view of the 50mm dynamic driver component.

WARRANTY AND SUPPORT

Warranty Information:

This Monster product is covered by a limited warranty. Please refer to the warranty card included in your package or visit the official Monster website for detailed terms and conditions. Keep your proof of purchase for warranty claims.

Customer Support:

For technical assistance, troubleshooting, or warranty inquiries, please contact Monster customer support. Contact details can typically be found on the official Monster website or on the product packaging.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

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