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KppeX Neck Massager-Hagupit

KppeX 6D Neck Massager Pillow with Heat - User Manual

Model: Neck Massager-Hagupit

1. Introduction

Thank you for choosing the KppeX 6D Neck Massager Pillow with Heat. This device is designed to provide a deep-tissue kneading massage experience for your neck and shoulders, helping to relieve muscle tension and promote relaxation. Please read this manual thoroughly before use to ensure proper operation and safety.

2. Safety Information

Please observe the following safety precautions:

- Do not use this device if you have any medical conditions that may be aggravated by massage or heat, such as heart conditions, pregnancy, or skin sensitivities. Consult a physician before use if you have concerns.
- Do not use the massager in wet environments or near water.
- Keep out of reach of children.
- Do not use for more than 15 minutes at a time. The device has an automatic shut-off feature after 15 minutes.
- If you experience any discomfort or pain, discontinue use immediately.
- Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition.

3. Product Features

- **4D Expert Kneading Massage:** Features advanced 4D massage heads that simulate a masseur's hands for a deep and immersive kneading experience.
- **Hands-Free Design:** Equipped with an adjustable strap to secure the massager around your neck, allowing for hands-free use.
- **Rechargeable & Wireless:** Built-in 1800mAh lithium-ion battery provides up to 100 minutes of cordless use per full charge. Charges via USB Type-C.

- **Comfortable Heating Function:** Provides gentle warmth (107°F-118°F) to soothe muscles and improve circulation.
- **Multiple Massage Modes & Intensities:** Offers various massage modes and intensity levels to suit individual preferences.
- **15-Minute Auto Shut-off:** Automatically turns off after 15 minutes to prevent overuse.



Image: Illustration of the 4D massage nodes simulating human hands for deep kneading.



Image: The massager's comfortable heating function, showing temperature range.

4. Setup

4.1 Charging the Device

1. Locate the USB Type-C charging port on the massager.
2. Connect the included USB Type-C cable to the massager and a compatible USB power adapter (not included).
3. Charge the device for approximately 3 hours for a full charge. The indicator light will change to show charging status. A full charge provides up to 100 minutes of massage use.



Image: The USB-C charging port and recommended charging time for the massager.

4.2 Wearing the Massager

1. Place the massager around your neck, ensuring the massage nodes are positioned comfortably on the desired area.
2. Utilize the adjustable elastic strap at the back to secure the massager, allowing for a hands-free experience. Adjust the strap for a snug but comfortable fit.
3. The massager can also be used on other body parts such as the lower back or legs by adjusting its position.



Image: The adjustable elastic band for securing the massager in a hands-free position.

5. Operating Instructions

The control panel is located on the side of the massager. Familiarize yourself with the buttons:



Image: Overview of the control panel buttons and their functions.

1. **Power ON/OFF:** Press the power button to turn the massager on. Press again to turn off.
2. **Massage Direction:** Press the direction button to switch between clockwise and counter-clockwise rotation of the massage nodes.
3. **Intensity Levels:** Press the intensity button to cycle through low, medium, and high massage intensity levels.
4. **Heat Function:** Press the heat button to activate or deactivate the warming function. The heat will reach between 107°F and 118°F.
5. The massager will automatically shut off after 15 minutes of continuous use.

6. Maintenance

- Always turn off and unplug the massager before cleaning.
- Wipe the surface of the massager with a soft, damp cloth. Do not use abrasive cleaners or immerse the device in water.

- Store the massager in a cool, dry place away from direct sunlight when not in use.
- Do not attempt to disassemble or repair the massager yourself. Contact customer support for assistance.

7. Troubleshooting

Problem	Possible Cause	Solution
Massager does not turn on.	Battery is depleted.	Charge the massager for 3 hours.
Massage nodes stop moving.	Automatic 15-minute shut-off activated.	Restart the device if further massage is desired, but avoid overuse.
Heat function is not working.	Heat function is not activated.	Press the heat button on the control panel. Allow a few minutes for the heat to become noticeable.
Uncomfortable pressure during massage.	Intensity level is too high or position is incorrect.	Adjust the intensity level or reposition the massager for comfort.

If you encounter any issues not listed here, please contact customer support.

8. Specifications

- **Model Name:** Neck Massager-Hagupit
- **Item Model Number:** 4D Neck Massage
- **Product Dimensions:** 9.45 x 6.1 x 6.54 inches
- **Item Weight:** 2.84 pounds
- **Battery:** 1800mAh Lithium-ion (Rechargeable)
- **Charging Port:** USB Type-C
- **Heat Temperature:** 107°F - 118°F
- **Auto Shut-off:** 15 minutes
- **Material Type:** Faux Leather
- **Target Use Body Part:** Neck (versatile for other areas)
- **Massage Therapy Technique:** Kneading, Shiatsu

9. Product Videos

4D Deep Cordless Neck Massager Pillow Overview

Your browser does not support the video tag.

Video: A detailed overview of the KppeX 4D Deep Cordless Neck Massager Pillow, demonstrating its features and usage.

4D Deep Cordless Neck Massager Pillow Demonstration

Your browser does not support the video tag.

Video: A second demonstration video showcasing the functionality and benefits of the KppeX 4D Deep Cordless Neck Massager Pillow.

10. Warranty and Support

For any issues or questions regarding your KppeX 6D Neck Massager Pillow, please contact our customer service team. We are committed to providing support and resolving any concerns you may have.

Please refer to your purchase documentation for specific warranty details. In the event of any problems during use, please contact the business immediately for assistance.

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