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LongPlus CDK1-W1X5-B

LongPlus 5MP 3K Safeview Window Security Camera User Manual

Model: CDK1-W1X5-B

Introduction

This manual provides detailed instructions for the installation, operation, and maintenance of your LongPlus 5MP 3K Safeview Window Security Camera. Please read this manual thoroughly before using the product to ensure proper function and safety.

Package Contents

- Window Security Camera x 1
- Charging Cable
- 4.8 ft (1.45 m) Power Cable x 1
- Adhesive Tape
- Instruction Manual (this document)

Setup

1. Physical Installation (60-second Tool-Free Installation)

The LongPlus Window Security Camera features a magnetic mounting system for quick and easy installation without drilling or tools. This makes it ideal for renters or those who prefer non-invasive setup.

1. **Clean the window surface:** Ensure the window glass is clean and dry where you intend to mount the camera.
2. **Apply the magnetic sticker:** Peel off the protective film from the magnetic sticker and firmly press it onto the clean window surface.
3. **Attach the camera:** The camera will magnetically attach to the sticker. Ensure it is securely in place.
4. **Connect power:** Plug the charging cable into the camera and connect it to a power source.

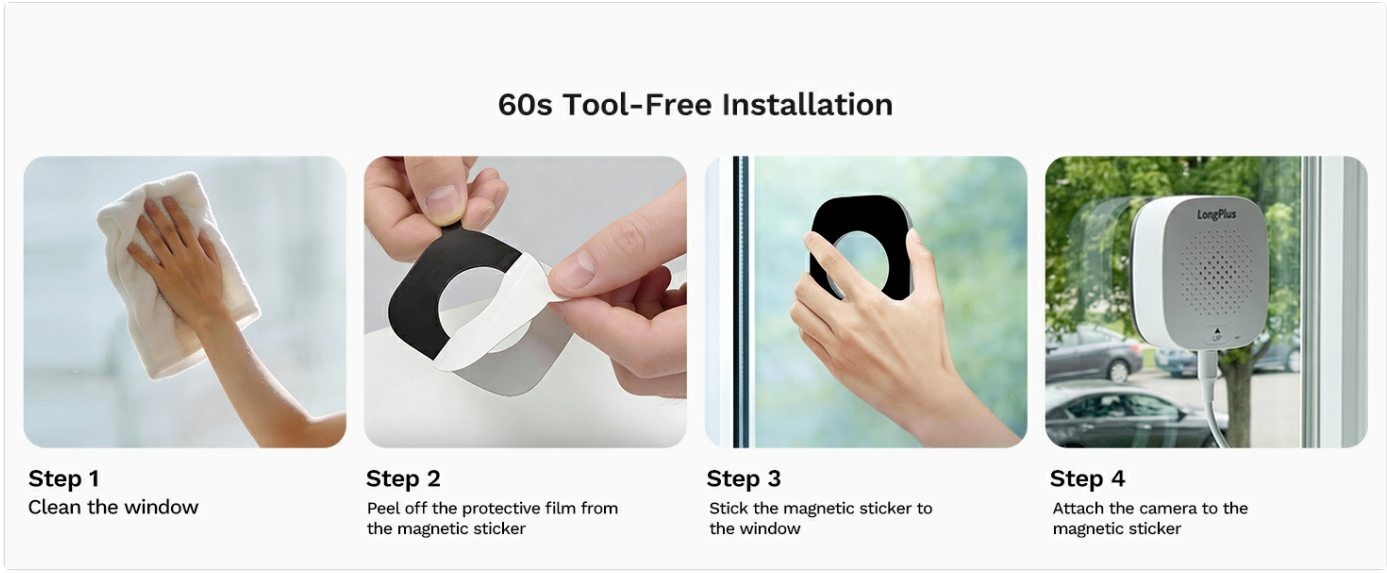


Image: Step-by-step guide for tool-free installation of the camera.

2. App Installation and Connection

To operate your camera, you need to download and set up the SV360 app on your smartphone.

1. **Download the SV360 App:** Search for "SV360" in the Apple App Store or Google Play Store and install it.
2. **Enable Wi-Fi and Bluetooth:** On your smartphone, ensure both Wi-Fi and Bluetooth are enabled.
3. **Add Device:** Open the SV360 app, tap the "+" button to discover nearby devices. Select your camera from the list.
4. **Connect to Wi-Fi:** Enter your Wi-Fi network name and password when prompted. The camera supports both 2.4GHz and 5GHz Wi-Fi 6 for stable connectivity.

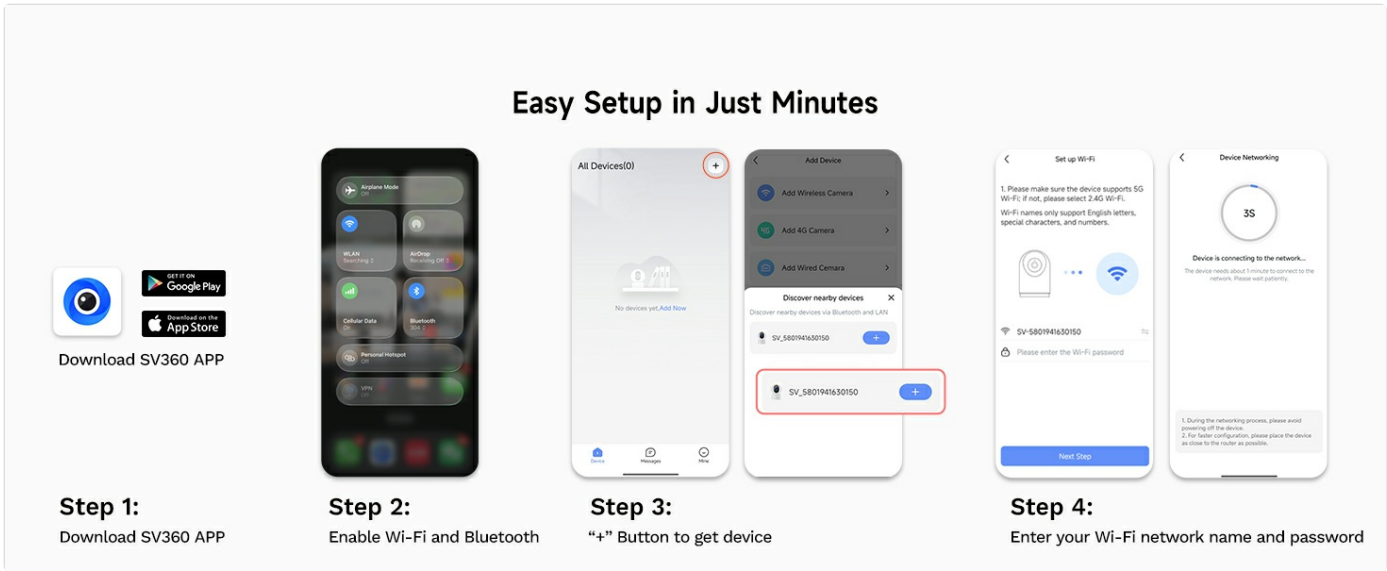


Image: Guide for connecting the camera to the SV360 app.

Your browser does not support the video tag.

Video: Official LongPlus guide on quickly installing the window security camera in 60 seconds.

Operating Instructions

Video Monitoring and Resolution

The camera provides 5MP 3K Ultra HD resolution, offering clear and detailed footage. You can view live feeds and recorded videos through the SV360 app.



Image: Demonstrates the clarity of 3K 5MP resolution compared to 3MP 2K.

The camera features 8x digital zoom, allowing you to magnify specific areas of interest within the video feed for closer inspection.

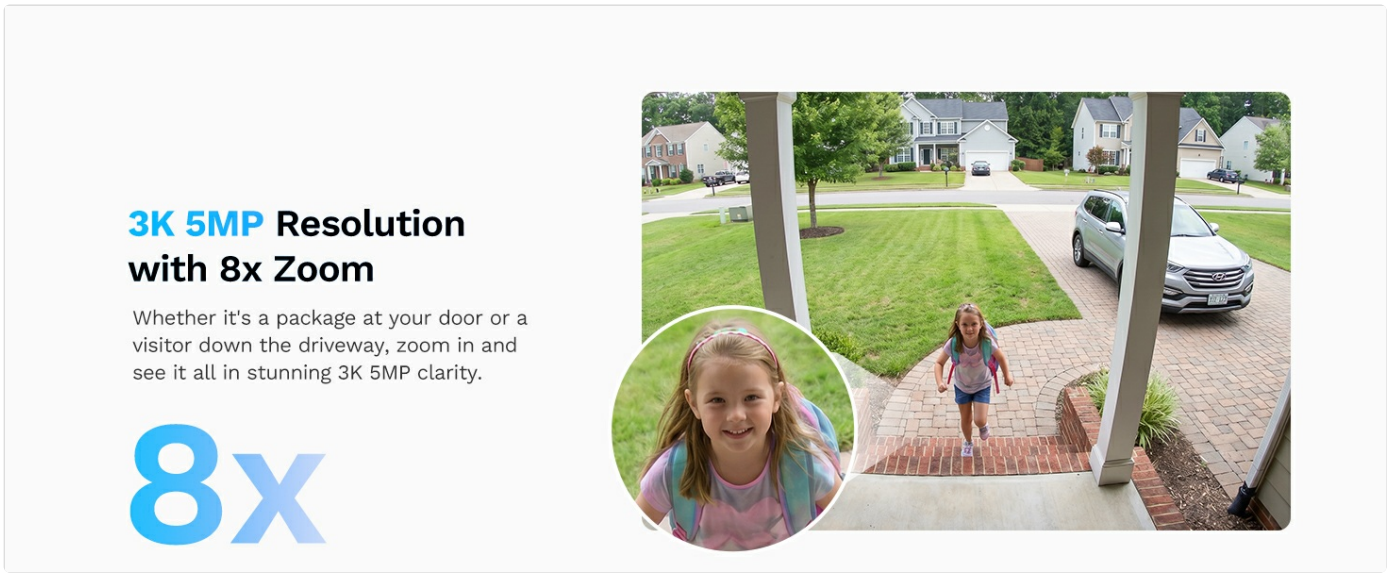


Image: Illustrates the 8x digital zoom capability with 3K 5MP resolution.

Night Vision

Equipped with blacklight AI full-color night vision, the camera provides clear, colorful footage even in complete darkness, surpassing traditional black-and-white night vision.

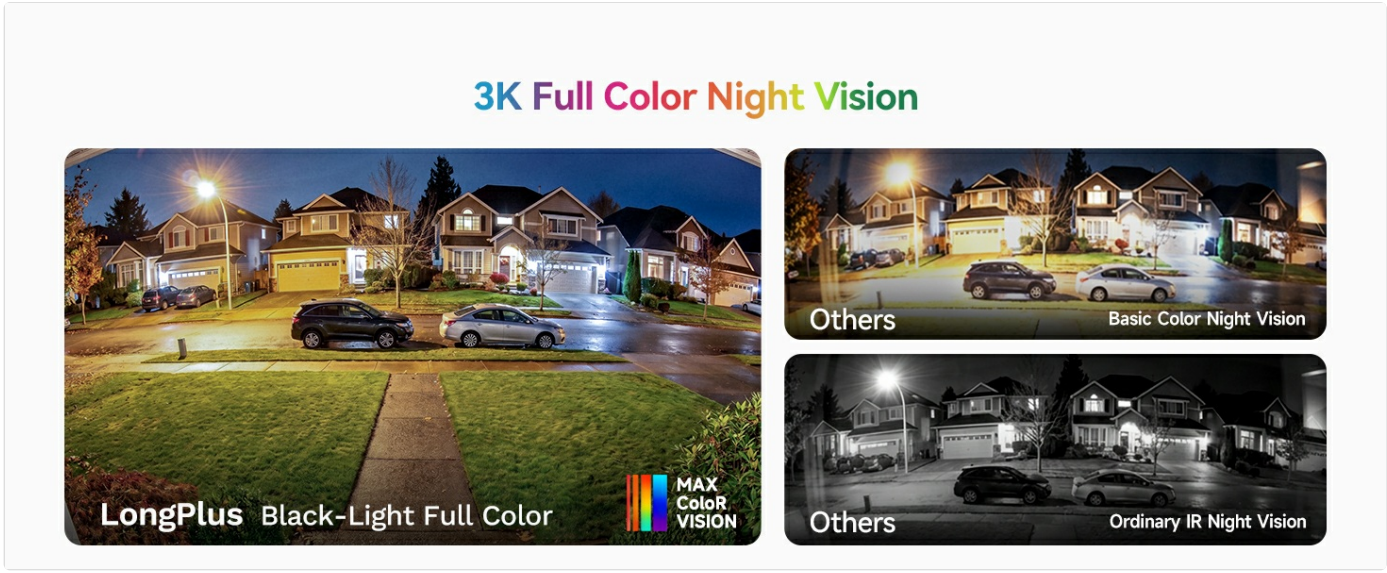


Image: Comparison of different night vision technologies, highlighting LongPlus's full-color night vision.

AI Detection and Alerts

The camera features AI-powered PIR motion detection for identifying human and vehicle movement. Upon detection, instant alerts are pushed to your smartphone via the SV360 app. The camera also supports two-way audio communication.

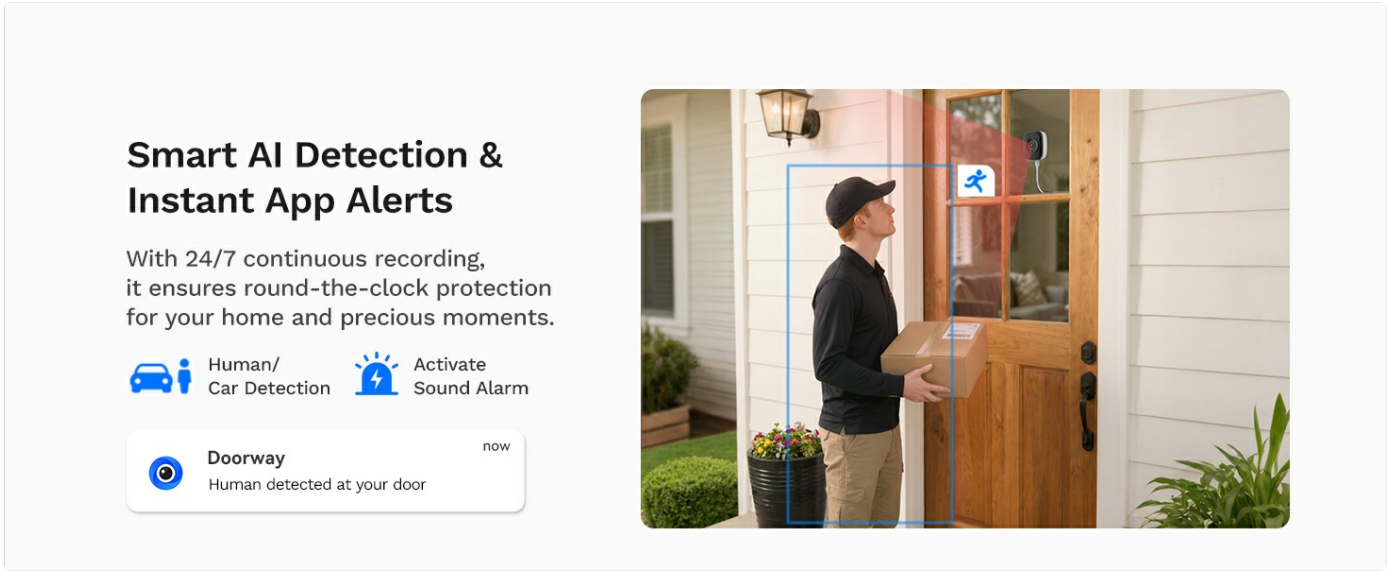


Image: Illustration of AI human and vehicle detection with real-time alerts.

Storage Options

The camera supports two storage methods for your recordings:

- **MicroSD Card:** Supports up to 512GB microSD cards (not included) for 24/7 continuous recording. Video files are auto-segmented for easy review.
- **Cloud Storage:** Optional cloud storage is available, keeping your recordings safe even if the physical card is removed. A 7-day free trial is typically offered, and data is protected with TLS Encryption.



Image: Details on SD card and cloud storage options.

Connectivity

The camera utilizes Dual-Band Wi-Fi 6 technology, supporting both 2.4GHz and 5GHz frequencies. This ensures lower latency, better signal coverage, and stable connectivity, even in environments with multiple devices. One-tap Bluetooth pairing simplifies the initial connection process.

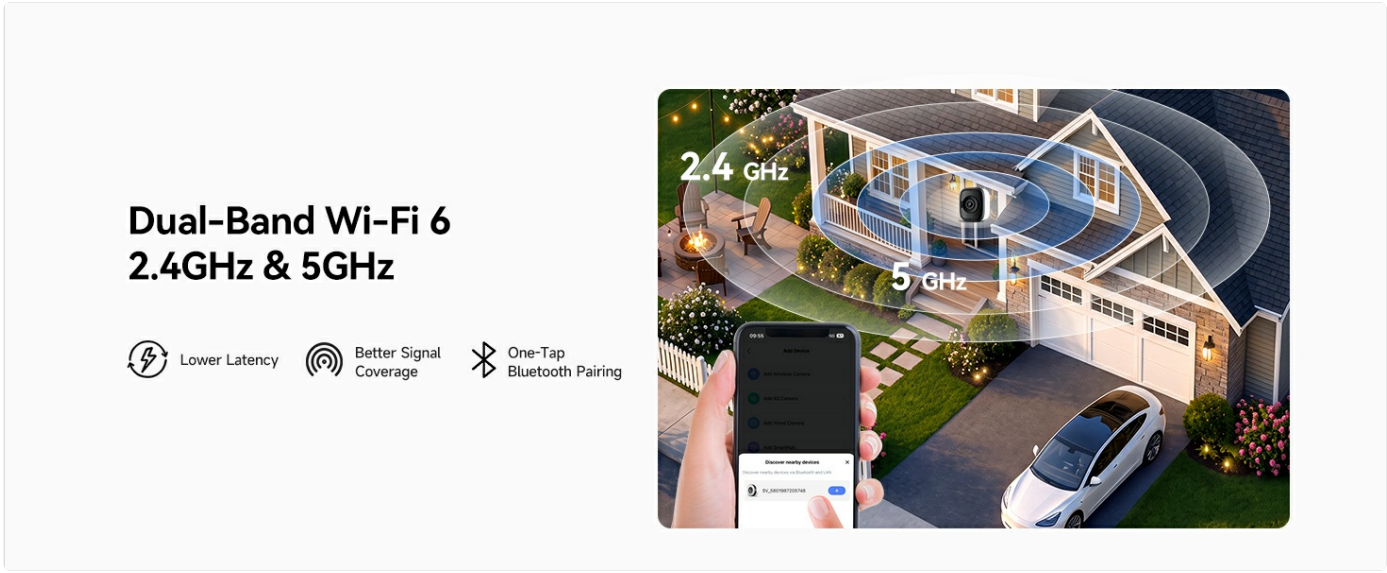


Image: Explanation of Dual-Band Wi-Fi 6 and Bluetooth pairing features.

Maintenance

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth to remove dust and smudges. Avoid using harsh chemicals or abrasive materials.
- **Firmware Updates:** Regularly check the SV360 app for available firmware updates to ensure optimal performance and security. Follow the in-app instructions for updating.
- **Power Connection:** Ensure the power cable is securely connected and not damaged.
- **Storage Management:** If using a microSD card, periodically check its status via the app and consider formatting it if performance degrades. Back up important footage before formatting.

Troubleshooting

If you encounter issues with your LongPlus camera, refer to the following common troubleshooting steps:

- **Camera Not Connecting to Wi-Fi:**
  - Ensure your Wi-Fi network is active and within range.
  - Verify the Wi-Fi password entered in the app is correct.
  - Restart your router and the camera.
  - Confirm your router supports both 2.4GHz and 5GHz bands, and try connecting to the other band if one fails.
- **No Video Feed / Offline Status:**
  - Check if the camera is powered on and the power cable is securely connected.
  - Ensure your smartphone has a stable internet connection.
  - Restart the camera and the SV360 app.
- **Poor Image Quality:**
  - Clean the camera lens.
  - Ensure there are no obstructions in front of the lens.
  - Check your internet speed; a slow connection can affect streaming quality.
- **Motion Detection Not Working:**
  - Verify motion detection settings are enabled in the SV360 app.
  - Adjust sensitivity settings if necessary.
  - Ensure the camera's view is not obstructed.

For further assistance, please refer to the SV360 app's help section or contact LongPlus customer support.

Specifications

Feature	Detail
Model Name	CDK1-W1X5-B
Resolution	5MP 3K Ultra HD
Night Vision	Full Color Night Vision (Blacklight AI)
Connectivity	Dual-Band Wi-Fi 6 (2.4GHz & 5GHz), Bluetooth
Special Features	Anti-Glare, AI Human/Vehicle Detection, 24/7 Recording, 2-Way Talk, Magnetic Mount
Storage	MicroSD (up to 512GB, not included), Cloud Storage (optional)
Viewing Angle	118 degrees
Frame Rate	Maximum 15fps
Power Source	Corded Electric (5 volts)
Dimensions	2.1 x 2.5 x 1.2 inches
Indoor/Outdoor Usage	Indoor

Warranty and Support

For warranty information and technical support, please refer to the official LongPlus website or contact their customer service directly. Details can often be found within the SV360 app's help section or on the product packaging.
Manufacturer: LongPlus Direct

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