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› URBANMAX C1S Seated Electric Scooter User Manual

## URBANMAX C1S

# URBANMAX C1S Seated Electric Scooter User Manual

Model: C1S

## 1. IMPORTANT SAFETY INFORMATION

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Before operating your URBANMAX C1S Seated Electric Scooter, please read this entire manual carefully. Failure to follow the instructions and safety warnings may result in serious injury, property damage, or void your warranty. Always prioritize your safety and the safety of others.

- Always wear a helmet and appropriate safety gear (knee pads, elbow pads) when riding.
- Ensure all components are securely fastened and in good working order before each ride.
- Do not exceed the maximum weight capacity of 265 lbs (120 kg).
- This scooter is designed for adult use.
- Adhere to all local traffic laws and regulations.
- Avoid riding in heavy rain, snow, or icy conditions.
- Maintain a safe speed and distance from other vehicles and pedestrians.
- Regularly check tire pressure, brakes, and battery charge.
- The URBANMAX C1S is UL2272 safety certified, ensuring compliance with electrical safety standards.

## 2. PACKAGE CONTENTS

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Upon opening the package, verify that all items are present and undamaged:

- URBANMAX C1S Electric Scooter (main unit)
- Battery Charger
- Front Basket
- Rear Basket
- Assembly Tools (Wrench, Hex Screwdriver)
- User Manual (this document)



Image 2.1: The URBANMAX C1S Seated Electric Scooter with its dual baskets.

### 3. SETUP AND ASSEMBLY

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Your URBANMAX C1S scooter requires minimal assembly. Follow these steps to prepare your scooter for its first ride.

#### 3.1 Unfolding the Scooter

1. Carefully remove the scooter from its packaging.
2. Locate the folding mechanism on the stem. Release the latch to unfold the handlebar stem into the upright position.
3. Secure the latch firmly to lock the stem in place. Ensure there is no wobble.
4. Adjust the handlebar height to your preference and secure it.

#### 3.2 Attaching the Baskets

The scooter comes with a detachable front basket and a rear basket for cargo.

1. **Front Basket:** Align the front basket with the mounting points on the front of the scooter. Use the provided screws and tools to secure it.
2. **Rear Basket:** Attach the rear basket to the designated mounting points at the back of the scooter using the provided hardware.



Image 3.1: Scooter with both front and rear baskets installed, ready for use.

### 3.3 Initial Battery Charge

Before your first ride, fully charge the scooter's battery.

1. Locate the charging port on the scooter.
2. Connect the charger to the scooter, then plug the charger into a standard wall outlet.
3. The charging indicator light on the charger will typically turn red during charging and green when fully charged.
4. A full charge takes approximately 5 hours. Do not overcharge the battery.

### 3.4 Assembly Video Guide

For a visual guide on assembling your URBANMAX C1S scooter, please watch the following video:

Your browser does not support the video tag.

Video 3.1: Detailed assembly instructions for the URBANMAX C1S electric scooter, including basket installation.

## 4. OPERATING INSTRUCTIONS

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Familiarize yourself with the controls and functions of your scooter before riding.

### 4.1 Power On/Off

- To power on, press and hold the power button on the handlebar display until the screen illuminates.
- To power off, press and hold the power button again until the display turns off.

### 4.2 Riding and Speed Control

- Once powered on, gently push off with your foot to gain initial momentum.
- Use the throttle on the right handlebar to accelerate. The scooter features a 550W motor, providing a top speed of 18.6 MPH.
- The scooter offers multiple speed modes (e.g., Eco, Drive, Sport) which can be selected via a button on the display. Refer to the display for current speed mode.
- The 12-inch pneumatic tires provide a smooth ride over various urban terrains.



Image 4.1: Visual representation of the scooter's 550W peak power, 18.6 MPH top speed, and 265 lbs capacity.

### 4.3 Braking System

- The URBANMAX C1S is equipped with front and rear mechanical disc brakes for reliable stopping power.
- To brake, gently squeeze the brake levers on both handlebars. Apply even pressure for smooth deceleration.
- Avoid sudden or harsh braking, especially at high speeds, to prevent loss of control.

### 4.4 Display and Lights

- The integrated LCD screen displays real-time speed, battery life, and mileage.
- Activate the LED headlight and rear brake light using the designated button on the handlebar for improved visibility, especially during night rides.

## 4.5 Folding for Storage

- To fold the scooter for compact storage or transport, release the stem lock mechanism.
- Carefully fold the handlebar stem downwards until it locks into its folded position.
- Ensure the stem is securely locked to prevent accidental unfolding.

# 5. MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your scooter.

## 5.1 Battery Care

- Charge the battery fully after each use, especially if it will be stored for an extended period.
- Avoid completely draining the battery, as this can reduce its lifespan.
- Store the scooter and battery in a cool, dry place, away from direct sunlight and extreme temperatures.
- The battery features intelligent BMS protection against short circuit, overcurrent, and overcharge.



Image 5.1: Advanced battery safety features including short circuit, overcurrent, and overcharge protection, along with UL2272 certification.

## 5.2 Tire and Brake Inspection

- Check tire pressure regularly. Ensure tires are inflated to the recommended PSI for optimal performance and safety.
- Inspect tires for any signs of wear, punctures, or damage.
- Test the front and rear brakes before each ride to ensure they are responsive and functioning correctly. Adjust if necessary.

## 5.3 General Cleaning

- Wipe down the scooter with a damp cloth after use to remove dirt and debris.
- Avoid using high-pressure water jets or harsh chemicals, which can damage electrical components.

# 6. TROUBLESHOOTING

This section addresses common issues you might encounter with your URBANMAX C1S scooter.

| Problem | Possible Cause | Solution |
|---------|----------------|----------|
|---------|----------------|----------|

| Problem                              | Possible Cause                                                                         | Solution                                                                                                           |
|--------------------------------------|----------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| Scooter does not power on            | Low or depleted battery; Loose battery connection; Faulty power button                 | Charge the battery fully; Check battery connections; Contact support if issue persists                             |
| Motor not engaging / No acceleration | Throttle issue; Motor connection issue; Brake engaged                                  | Ensure throttle is fully engaged; Check motor wiring; Release brake levers completely                              |
| Brakes feel weak or unresponsive     | Brake cable adjustment needed; Worn brake pads                                         | Adjust brake cable tension; Inspect and replace brake pads if worn                                                 |
| Reduced range or battery life        | Under-inflated tires; Riding uphill frequently; Aggressive acceleration; Aging battery | Inflate tires to recommended pressure; Adjust riding style; Consider battery replacement if significantly degraded |
| Unusual noises during operation      | Loose components; Debris in wheels/brakes; Motor issue                                 | Inspect all fasteners; Clean wheels and brakes; Contact support for motor concerns                                 |

## 7. SPECIFICATIONS

Detailed technical specifications for the URBANMAX C1S Seated Electric Scooter.

| Feature                        | Specification                               |
|--------------------------------|---------------------------------------------|
| Brand                          | URBANMAX                                    |
| Model Name                     | C1S                                         |
| Motor Power                    | 550W                                        |
| Top Speed                      | 18.6 MPH (30 km/h)                          |
| Maximum Distance Range         | 20 miles (32 km)                            |
| Weight Limit                   | 265 pounds (120 kg)                         |
| Product Dimensions (L x W x H) | 46"L x 9.5"W x 38"H (117cm x 24cm x 96.5cm) |
| Item Weight                    | 50 pounds (22.7 kg)                         |
| Wheel Size                     | 12 inches                                   |
| Wheel Type                     | Pneumatic                                   |
| Brake Style                    | Dual Mechanical Disc Braking System         |
| Battery Charge Time            | 5 hours                                     |
| Frame Material                 | Aluminum                                    |
| Safety Certification           | UL2272 Certified                            |

## 8. WARRANTY INFORMATION

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Your URBANMAX C1S Seated Electric Scooter comes with a limited warranty:

- **Battery:** 6-month warranty
- **Controller:** 1-year warranty

Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

## 9. CUSTOMER SUPPORT

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For any questions, technical assistance, or warranty claims, please contact URBANMAX customer support. Refer to your purchase documentation or the official URBANMAX website for the most current contact information.

When contacting support, please have your scooter's model number (C1S) and proof of purchase readily available to expedite service.

### ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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