EROMMY 24 Inch Ventless Natural Gas Fireplace Logs Set (B0H98Y4Q2S)

EROMMY 24 Inch Ventless Natural Gas Fireplace Logs Set User Manual

Model: 24 Inch Ventless Natural Gas Fireplace Logs Set (B0H98Y4Q2S)

Important Safety Information

Please read this manual thoroughly before installation and operation. Failure to follow these instructions could result in property damage, personal injury, or death.

- This appliance is designed for use with Natural Gas only. Do not attempt to use with LP/Propane gas.
- Ensure adequate ventilation. This is a vent-free appliance, but proper air circulation is crucial.
- Any glass doors near the firebox must be fully opened when operating the heater to prevent overheating and damage.
- Keep children and pets away from the fireplace during operation.
- Do not place combustible materials near the fireplace.
- If you smell gas, immediately shut off the gas supply, open windows, and evacuate the area. Do not operate any electrical switches. Contact a qualified service technician.

Product Overview

The EROMMY 24 Inch Ventless Natural Gas Fireplace Logs Set provides efficient heating and a realistic flame appearance for your living space. It features a 32,000 BTU vent-free burner and is controlled by a wireless remote.



Image: The EROMMY 24 Inch Ventless Natural Gas Fireplace Logs Set, including the burner, ceramic logs, lava rocks, and remote control.

Included Components:

- Gas Burner Assembly
- 6 Hand-Painted Ceramic Logs (South America silk floss wood design)
- Lava Rock
- Wireless Remote Control
- Receiver Box



Image: A detailed view of all components included in the package: gas burner, ceramic logs, lava rock, remote control, and receiver box.

Setup and Installation

Installation should be performed by a qualified professional in accordance with local codes and the manufacturer's instructions.

Firebox Requirements:

- Minimum Firebox Required: 14"D x 32"W (22"W rear) front x 24"H.

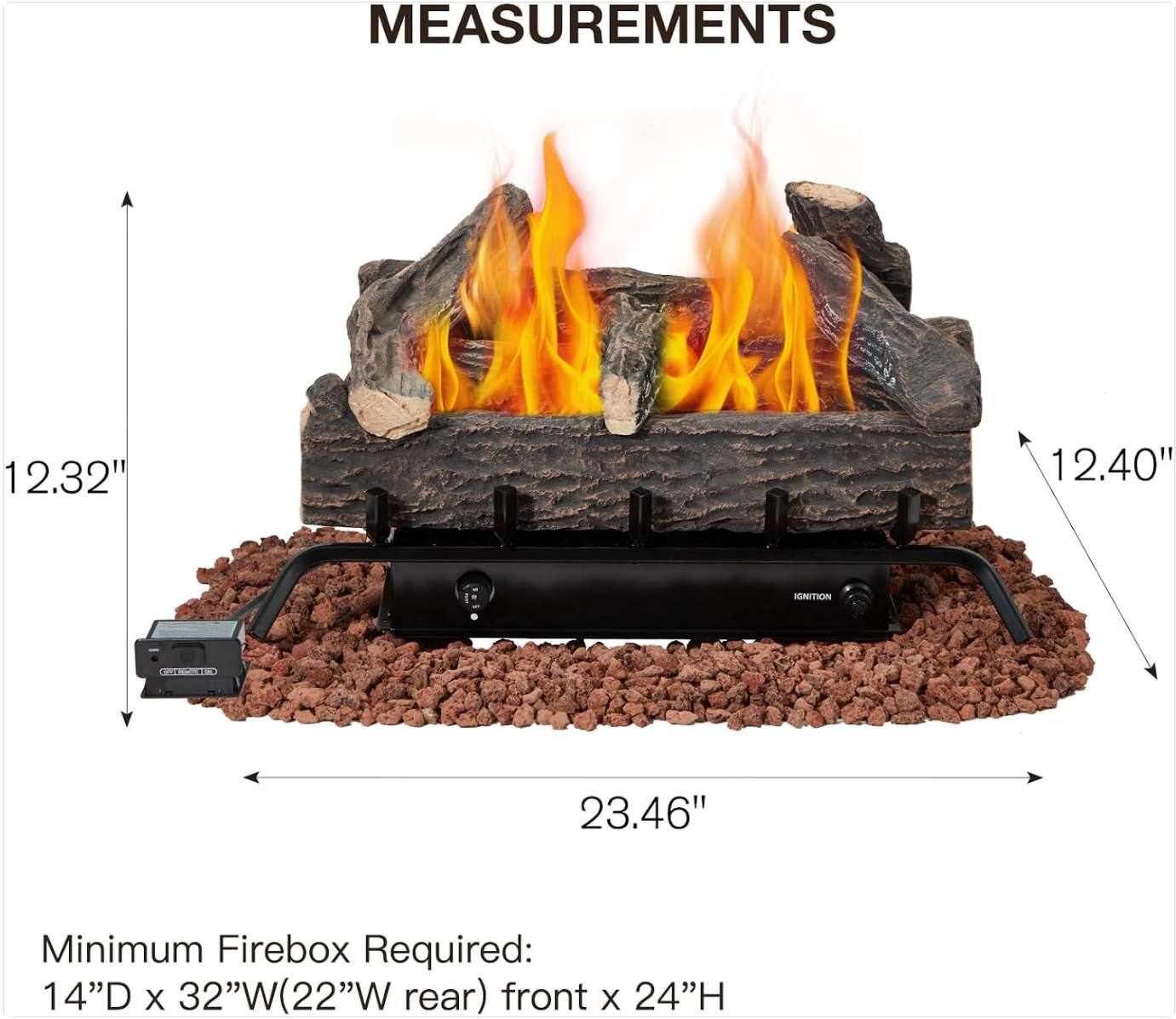


Image: A diagram illustrating the dimensions of the log set and the minimum required firebox dimensions for proper installation.

Log Placement:

Each ceramic log is hand-painted and designed for specific placement to ensure optimal flame appearance and safety. Refer to the detailed log placement diagram in the full instruction manual for precise arrangement.



Image: A close-up view of the ceramic logs properly arranged within a fireplace, showing the realistic appearance.

Receiver Box Setup:

1. Locate the receiver box.
2. Install batteries into the receiver box (refer to the full manual for battery type and orientation).
3. Set the receiver switch to the 'REMOTE' position for remote control operation.
4. Ensure the receiver is placed in a location where it can receive signals from the remote control.



Image: A detailed view of the receiver box, highlighting the 'LEARN' button, battery compartment, and the 'OFF', 'REMOTE', 'ON' switch.

Installation Video:

Your browser does not support the video tag.

Video: EROMMY 24 Inch Ventless Fireplace Operating Instructions. This video demonstrates the setup and initial operation of the fireplace log set.

Operating Instructions

Remote Control Functions:

The wireless remote control allows for convenient operation of your fireplace logs. It features manual and thermostat modes, customizable temperature settings, child lock (CP lock), and °F/°C conversion.

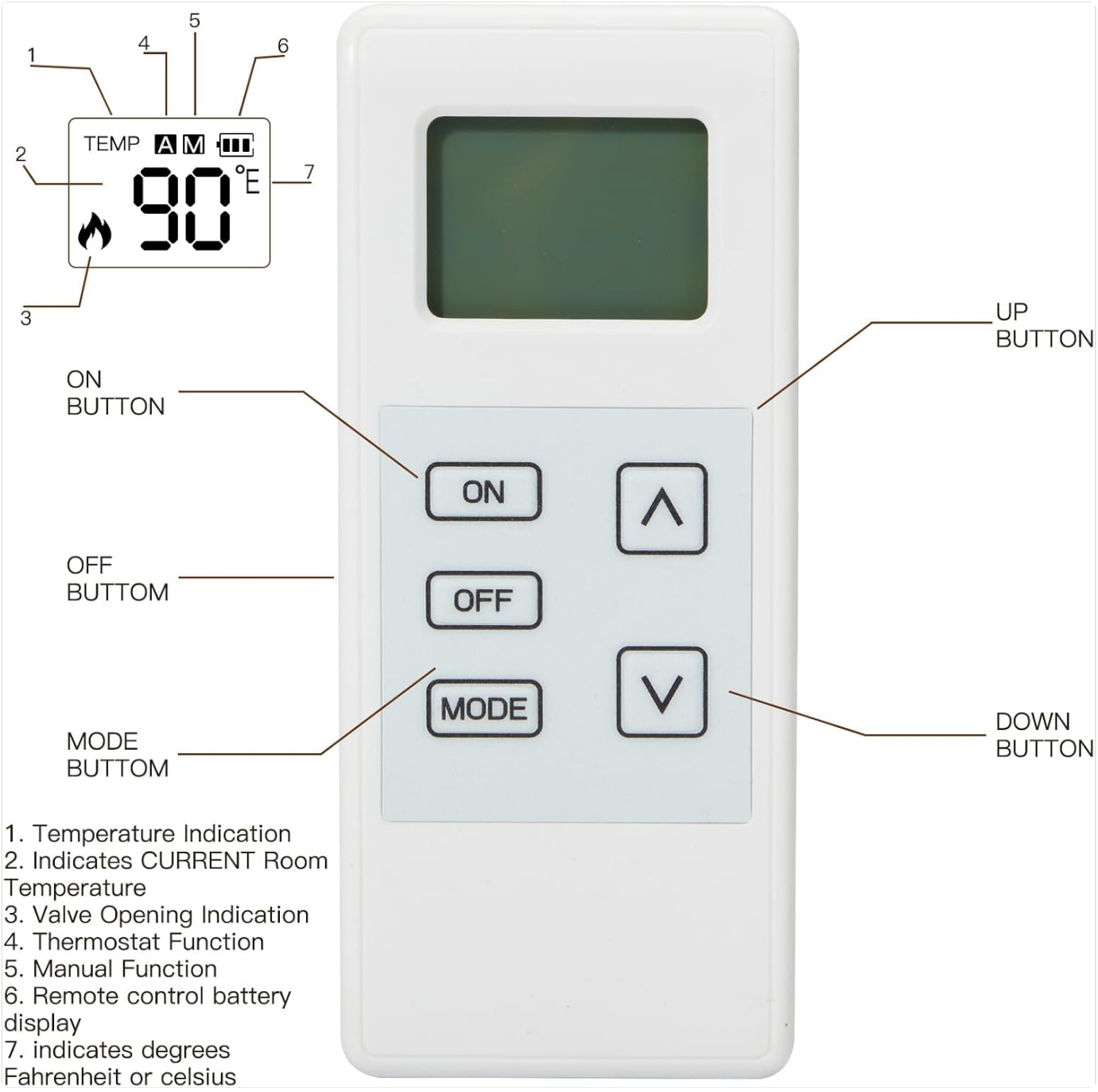


Image: A diagram of the remote control, showing the ON, OFF, MODE, UP, and DOWN buttons, along with display indicators for temperature, valve opening, thermostat function, manual function, and battery.

1. **ON Button:** Press to turn the fireplace on.
2. **OFF Button:** Press to turn the fireplace off.
3. **MODE Button:** Toggles between Manual mode and Thermostat mode.
4. **UP/DOWN Buttons:** Adjust temperature settings in Thermostat mode or flame height in Manual mode (if applicable).

5. **Child Lock (CP Lock):** Refer to the full manual for instructions on activating and deactivating the child lock feature.
6. **°F/°C Conversion:** Refer to the full manual for instructions on switching between Fahrenheit and Celsius.

Ignition Process:

1. Ensure the gas supply is open.
2. Press lightly on the control knob on the burner assembly and turn it counter-clockwise to the 'PILOT' position.
3. Follow the specific ignition sequence detailed in the full instruction manual to light the pilot and then the main burner.
4. Use the remote control to adjust settings as desired.

Important: The system includes an auto-shutoff feature after 2 hours if no signal is detected for 15 minutes, enhancing safety and energy efficiency.

Maintenance

Regular maintenance ensures the longevity and safe operation of your fireplace logs.

- **Cleaning:** Periodically clean the ceramic logs and burner area when the unit is cool. Use a soft brush or cloth to remove dust and debris. Do not use abrasive cleaners.
- **Log Inspection:** Inspect the ceramic logs for any cracks or damage. While crafted from high-temperature ceramic for durability, extreme impacts can cause damage. Replace any damaged logs immediately.
- **Pilot Light and Burner:** Annually, have a qualified service technician inspect the pilot light assembly and burner for proper operation and any blockages.
- **Remote Control Batteries:** Replace batteries in the remote control and receiver box as needed. Low batteries can affect performance.

Troubleshooting

If you encounter issues, refer to the following common troubleshooting steps. For complex problems, contact a qualified service technician.

Problem	Possible Cause	Solution
Fireplace does not ignite.	No gas supply, pilot light off, remote/receiver batteries low, receiver switch not in 'REMOTE' position.	Check gas valve. Relight pilot according to manual. Replace remote/receiver batteries. Set receiver switch to 'REMOTE'.
Fireplace shuts off unexpectedly.	Oxygen Depletion Sensor (ODS) activated, remote signal loss, gas supply interruption.	Ensure adequate ventilation. Check remote battery and signal. Verify gas supply.
Remote control not responding.	Low or dead batteries in remote or receiver, remote not paired with receiver.	Replace batteries in both remote and receiver. Refer to the full manual for remote pairing instructions.

Problem	Possible Cause	Solution
Unusual odors.	Initial burn-off of manufacturing oils, dust accumulation, gas leak.	Initial odors are normal. Clean the unit. If odor persists or smells like gas, shut off gas and contact technician.

Specifications

- **Brand:** EROMMY
- **Model:** 24 Inch Ventless Natural Gas Fireplace Logs Set (B0H98Y4Q2S)
- **Power Source:** Natural Gas
- **Heat Output:** 32,000 BTU
- **Heating Coverage:** Up to 1,100 square feet
- **Ventilation Type:** Vent Free
- **Product Dimensions:** 14"D x 32"W x 24"H
- **Chamber Depth:** 14 inches
- **Included Components:** Remote Control, Lava Rock, Ceramic Logs

Warranty and Support

Specific warranty details for this product are not provided in this document. Please refer to your purchase documentation or contact EROMMY customer support for warranty information.

For technical support, replacement parts, or further assistance, please contact EROMMY customer service. You may also visit the official EROMMY store for more product information: EROMMY Store on Amazon.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question