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› HANXIN Queen Size Cloud Upholstered Platform Bed Frame (Model HX-2339) User Manual

HANXIN HX-2339

HANXIN Queen Size Cloud Upholstered Platform Bed Frame

Model: HX-2339

1. INTRODUCTION

Thank you for choosing the HANXIN Cloud Upholstered Platform Bed Frame. This modern bed frame is designed for comfort and ease of assembly, featuring a soft, cloud-like feel and a minimalist style. It incorporates a silent and sturdy cold-rolled steel frame with non-slip feet for stable support. The design includes high-resiliency foam cushioning for safety and comfort. Constructed with CertiPUR-US foam, OEKO-TEX fabric, and SGS-tested components, this bed frame ensures a comfortable and family-friendly sleeping environment.



Figure 1: Fully assembled HANXIN Cloud Upholstered Platform Bed Frame.

2. SAFETY INFORMATION

Please read and understand all instructions before beginning assembly and use. Failure to follow these instructions may result in injury or damage to the product.

- **Two-Person Assembly:** It is highly recommended that two adults assemble this bed frame to prevent injury and ensure proper setup.
- **Keep Children Away:** Keep children and pets away from the assembly area. Small parts can be a choking hazard.
- **Weight Limit:** Do not exceed the recommended weight limit for the bed frame. Refer to the specifications section for details.
- **Secure All Fasteners:** Ensure all bolts, screws, and connectors are securely tightened before use. Periodically check and re-tighten as needed.
- **Level Surface:** Assemble and use the bed frame on a flat, level surface to ensure stability.

- **Avoid Sharp Objects:** Do not use sharp objects to open packaging, as this may damage the upholstery.

3. PACKAGE CONTENTS

Before assembly, carefully unpack all components and verify that you have received all parts listed below. If any parts are missing or damaged, please contact customer support.

Part	Description	Quantity
A	Headboard	1
B	Side Rails (Left & Right)	2
C	Footboard	1
D	Center Support Beam	1
E	Metal Slat Frame (Pre-assembled)	1
F	Support Legs for Slat Frame	Multiple
G	Hardware Pack (Bolts, Washers, Allen Wrench)	1

4. ASSEMBLY INSTRUCTIONS

The HANXIN Cloud Upholstered Platform Bed Frame is designed for easy and quick assembly. Please follow these steps carefully. Assembly typically takes 5-15 minutes.

Your browser does not support the video tag.

Video 1: Official assembly guide for the Cloud Upholstered Platform Bed Frame with Headboard.

Step-by-Step Guide:

1. **Unpack Components:** Carefully remove all parts from the packaging. Lay them out on a clean, soft surface (like a rug or the packaging cardboard) to prevent scratches.
2. **Unfold the Frame:** The platform bed frame features a pre-assembled foam base that expands automatically. Gently unfold the main frame sections.
3. **Connect Frame Sections:** Align the pre-drilled holes and connect the side rails (B) to the headboard (A) and footboard (C) using the provided bolts and the Allen wrench from the hardware pack (G). Do not fully tighten bolts until all connections are made.
4. **Install Center Support:** Attach the center support beam (D) to the frame, ensuring it is properly aligned.
5. **Place Slat Frame:** Position the pre-assembled metal slat frame (E) onto the bed frame. Ensure the support legs (F) are extended and securely in place.
6. **Final Tightening:** Once all components are in place and aligned, fully tighten all bolts and fasteners.



Figure 2: Bed frame structure after assembly, ready for mattress placement.

5. OPERATING INSTRUCTIONS (USAGE)

Once assembled, your HANXIN bed frame is ready for use. Follow these guidelines for optimal performance and longevity:

- **Mattress Placement:** Carefully place your queen-size mattress directly onto the metal slat support system. No box spring is required.
- **Even Weight Distribution:** Distribute weight evenly across the bed frame. Avoid concentrating heavy loads on a single point.
- **Regular Inspection:** Periodically inspect the bed frame for any loose fasteners or signs of wear. Tighten any loose connections immediately.



Figure 3: Bed frame with mattress in place, ready for use.

6. MAINTENANCE

Proper care and maintenance will help extend the life of your HANXIN bed frame.

- **Cleaning Upholstery:** For general cleaning, gently vacuum the chenille/Reccis upholstery with a soft brush attachment. For spills, blot immediately with a clean, dry cloth. For stubborn stains, use a mild fabric cleaner designed for upholstery, testing on an inconspicuous area first.
- **Avoid Harsh Chemicals:** Do not use abrasive cleaners, harsh chemicals, or solvents, as these can damage the fabric and finish.
- **Frame Cleaning:** Wipe the metal frame components with a damp cloth and mild detergent if necessary. Dry thoroughly.
- **Sunlight Exposure:** Avoid prolonged direct sunlight exposure to prevent fading of the upholstery fabric.

7. TROUBLESHOOTING

If you encounter any issues with your bed frame, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Bed frame is wobbly or unstable.	Loose fasteners; uneven floor.	Ensure all bolts are fully tightened. Move the bed to a level surface or use shims under legs if necessary.
Squeaking noises.	Loose connections; friction between parts.	Re-tighten all bolts. Apply a small amount of lubricant (e.g., silicone spray) to contact points if squeaking persists.
Parts do not align during assembly.	Incorrect orientation of parts; bolts tightened too early.	Review the assembly steps and ensure parts are oriented correctly. Loosen all bolts, align parts, then re-tighten.
Upholstery appears wrinkled or creased.	Packaging compression.	Minor wrinkles should dissipate over a few days. Gentle steaming can help, but test on an inconspicuous area first.

8. PRODUCT SPECIFICATIONS

Detailed specifications for the HANXIN Queen Size Cloud Upholstered Platform Bed Frame.

Feature	Detail
Model Number	HX-2339
Size	Queen
Color	Cream White
Material	Foam, Metal, Polyester (Chenille/Reccis upholstery)
Product Dimensions (L x W x H)	91"L x 71.7"W x 11.8"H
Headboard Height	34.6" (from floor)
Foam Cushioning	4.1" thick
Special Feature	No Box Spring Needed
Item Weight	63 pounds
Manufacturer	HANXIN

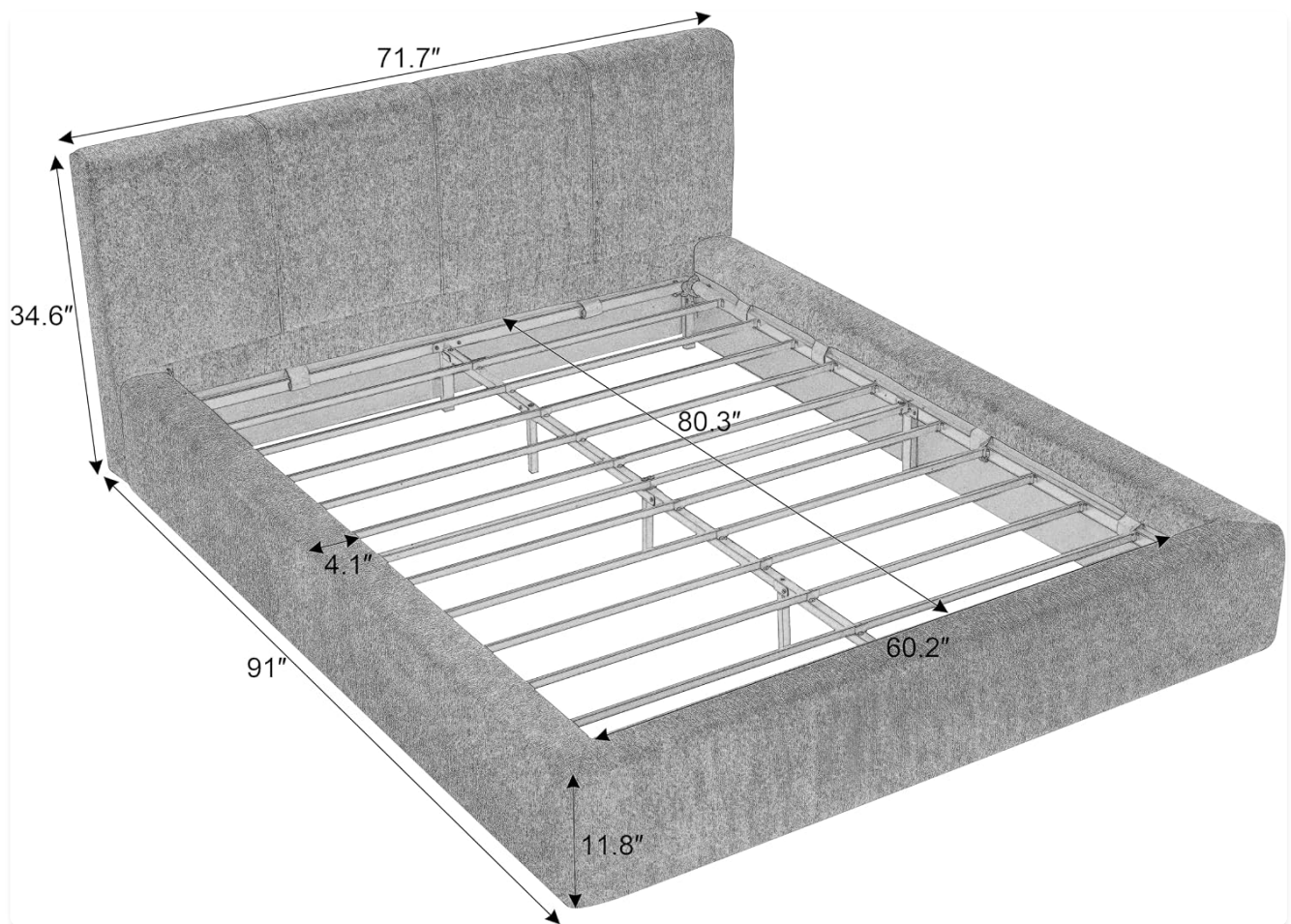


Figure 4: Product dimensions.

9. WARRANTY AND CUSTOMER SUPPORT

HANXIN is committed to providing high-quality products. This product comes with a standard manufacturer's warranty covering defects in materials and workmanship under normal use. For specific warranty details, including duration and coverage, please refer to the warranty card included with your purchase or contact HANXIN customer support.

If you have any questions, require assistance with assembly, or need to report missing/damaged parts, please contact our customer support team. Our representatives are available to help you.

Customer Support Contact:

Please refer to the contact information provided in your product packaging or visit the official HANXIN website for support options.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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