

JUSTHERO M15

JUSTHERO M15 Electric Wheelchair User Manual

Model: M15

1. INTRODUCTION

Thank you for choosing the JUSTHERO M15 Electric Wheelchair. This manual provides essential information for the safe operation, maintenance, and troubleshooting of your new electric wheelchair. Please read this manual thoroughly before using the product to ensure proper function and to prevent injury or damage.

2. IMPORTANT SAFETY INFORMATION

Always prioritize safety when operating the electric wheelchair. Failure to follow safety instructions may result in serious injury or damage to the product.

- Ensure the battery is fully charged before each use to avoid unexpected power loss.
- Always wear the safety belt provided.
- Do not exceed the maximum weight capacity of 350 lbs.
- Avoid operating the wheelchair on excessively steep inclines or uneven terrain beyond its specified capabilities (max 12° climbing angle).
- Keep hands and clothing clear of moving parts, especially wheels and motors.
- Engage the automatic braking system when stopped on slopes to prevent rollback.
- Consult a healthcare professional for guidance on safe operation if you have any medical conditions that might affect your ability to use the wheelchair.

3. SETUP AND ASSEMBLY

Your JUSTHERO M15 electric wheelchair comes largely pre-assembled. Follow these steps for final setup.

3.1 Unfolding the Wheelchair

The wheelchair features a one-step folding design for easy deployment. Gently unfold the frame until it locks into place. Ensure all locking mechanisms are secure before use.

3.2 Controller Installation

The controller can be mounted on either the right or left armrest to suit user preference. Connect the controller cable securely to the designated port on the wheelchair frame.

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Video: Controller Left/Right Installation. This video demonstrates how to install the joystick controller on either the left or right side of the wheelchair, accommodating different user preferences.

3.3 Battery Installation and Charging

Install the 12Ah lithium battery onto the bracket located under the seat. Connect the power cord from the wheelchair to the battery. The battery can be charged while installed or removed for charging.



Image: Two charging methods for the 12Ah lithium battery. The battery can be charged while installed on the wheelchair or removed for convenience.

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Video: Two Charging Ways Instruction. This video illustrates the two methods for charging the wheelchair battery: directly on the chair or by removing the battery.

3.4 Stabilizer Wheels Adjustment

The stabilizer wheels can be adjusted for optimal balance and safety. Ensure they are properly secured for your intended use.

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Video: Adjustment of stabilizer wheels. This video shows how to adjust the stabilizer wheels for enhanced stability.

4. OPERATING INSTRUCTIONS

Familiarize yourself with the controls and features before operating the wheelchair.

4.1 Controller Functions

The intelligent controller features a 360-degree joystick for precise movement, a power switch, speed adjustment buttons (5 levels), a battery display, and an alarm horn. An integrated LED light and USB/Type-C charging ports are also available.

360° Joystick& LED Light& USB/TYPE C Ports



Image: Detailed view of the 360° joystick controller, showing speed display, battery display, power switch, alarm horn, speed adjustment buttons, LED light, and USB/Type-C charging ports.

4.2 Intelligent Brake System

The wheelchair is equipped with an automatic braking system. When the joystick is released, the wheelchair will automatically stop, even on slopes, preventing rollback. Manual brakes are also available for additional control.



Image: The intelligent brake system ensures safety by automatically stopping the wheelchair when the controller is released, even on a 12° incline. Features include anti-tip wheels and double-handed brakes.

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Video: Manual/Auto Brake Switching. This video demonstrates how to switch between manual and automatic braking modes for the wheelchair.

5. MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your wheelchair.

5.1 Cleaning

Wipe down the frame and seat with a damp cloth. Avoid using abrasive cleaners or excessive water directly on electrical components.

5.2 Battery Care

Charge the battery fully after each use. If storing the wheelchair for an extended period, charge the battery at least once a month to maintain its health. The 12Ah lithium battery is designed for safety and a long lifespan.

5.3 Motor Maintenance

The 500W brushless motors are designed for smooth, quiet operation with minimal maintenance required. Periodically inspect for any obstructions or unusual noises.

500W (250W*2)

DUAL BRUSHLESS MOTORS



Lighte



Small



Smooth
Power



Zero
maintenance

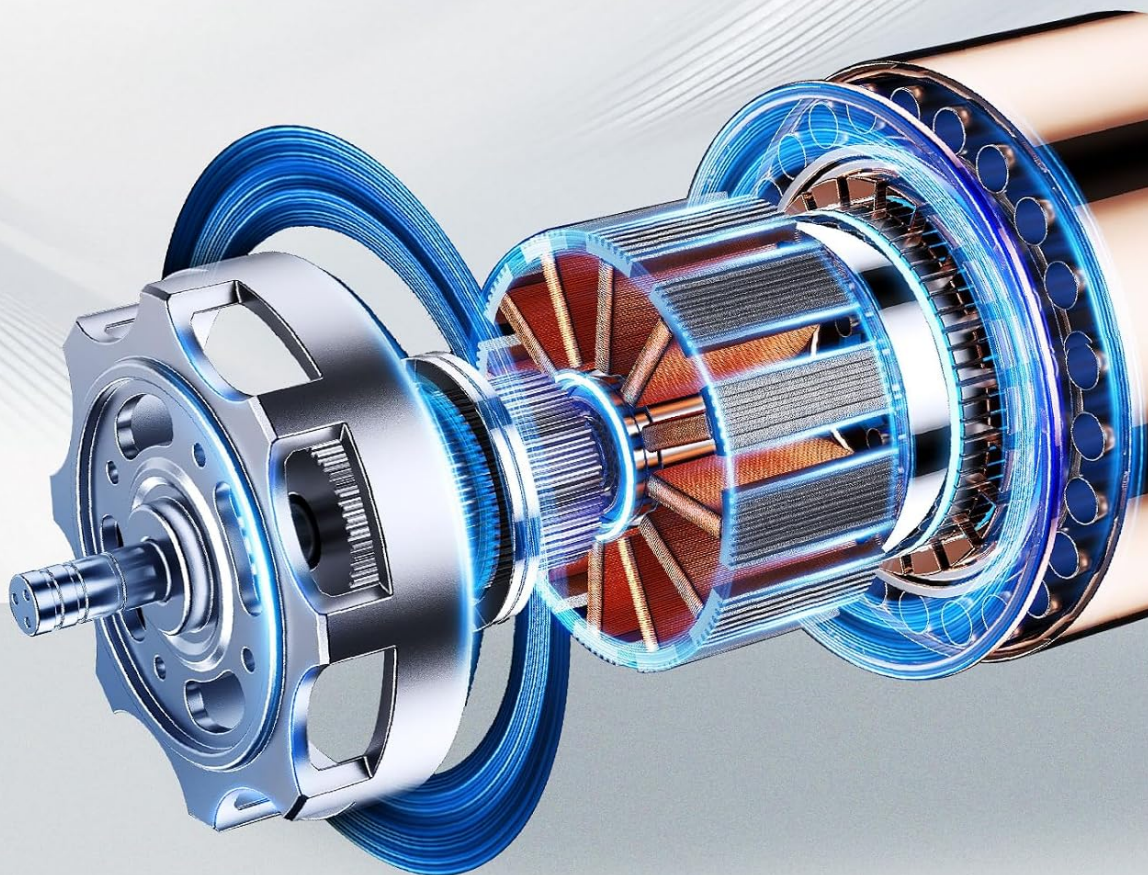


Image: The 500W dual brushless motors provide reliable power with zero maintenance.

5.4 Tire Inspection

The wheelchair is equipped with honeycomb puncture-proof PU solid tires. Regularly inspect tires for wear or damage. These tires are inflation-free and designed for durability.



Image: Puncture-resistant honeycomb tires offer enhanced durability and adapt to various road conditions without needing inflation.

6. TROUBLESHOOTING

This section addresses common issues you might encounter with your electric wheelchair.

Problem	Possible Cause	Solution
Wheelchair does not power on.	Battery not connected, battery low, or power switch off.	Ensure battery is properly installed and charged. Turn on the power switch on the controller.
Wheelchair moves slowly or inconsistently.	Low battery charge, speed setting too low, or motor obstruction.	Charge the battery. Adjust speed setting on the controller. Check for any obstructions around the motors or wheels.
Wheelchair cannot be pushed manually.	Automatic brake engaged.	Turn off the power on the controller to release the auto-brake for manual pushing.
Controller not responding.	Loose cable connection or controller malfunction.	Check the controller cable connection. If the issue persists, contact customer support.

For issues not listed here, please contact customer support for assistance.

7. SPECIFICATIONS

Key specifications for the JUSTHERO M15 Electric Wheelchair:

- **Weight:** 36 lbs (wheelchair), 4.8 lbs (battery)
- **Max Support Weight:** 350 lbs
- **Motors:** 500W (2 x 250W) Dual Brushless Motors
- **Battery:** 12Ah Lithium Battery
- **Travel Range:** Up to 15 miles
- **Charging Time:** 3-4 hours
- **Climbing Angle:** Up to 12°
- **Tires:** Honeycomb Puncture-Proof PU Solid Tires (10.6 inch rear, 6.7 inch front)

- **Controller:** 360-degree Joystick with 5-level speed adjustment, LED light, USB/Type-C ports
- **Brake System:** Intelligent Automatic Brake System, Double-handed Brakes
- **Safety Features:** Anti-tip wheels, Safety belt, Handbrake
- **Folded Dimensions:** Approximately 35.4 inches (H) x 11.8 inches (W) x 27.5 inches (D)
- **Unfolded Dimensions:** Approximately 37.6 inches (L) x 20.8 inches (W) x 35.4 inches (H)
- **Seat Dimensions:** 17.7 inches (W) x 15.7 inches (D)

One Click Fold and Carry

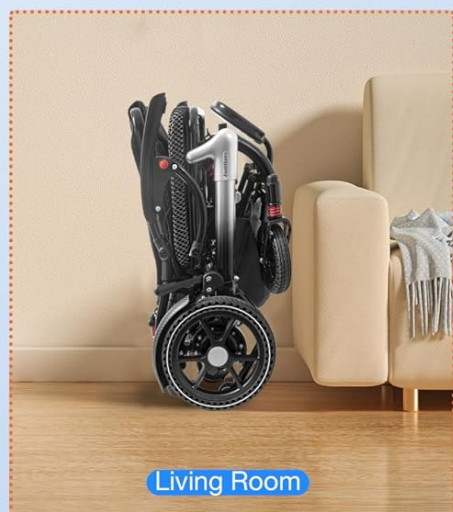


Image: Dimensions and key features of the JUSTHERO M15 electric wheelchair, including seat width, overall length, and folded size for transport.

Weight only 36LBS, Easy Lift for Seniors

Battery light weight 4.8LBS



Image: The wheelchair weighs only 36 lbs, making it easy to lift and transport.

7.1 Suspension System

The M15 is equipped with 6 damping springs to enhance shock absorption, providing a smoother and more comfortable ride.

Suspension Design

Equipped with 6 springs to enhance shock absorption.
Providing you a smoother and more comfortable riding feeling.

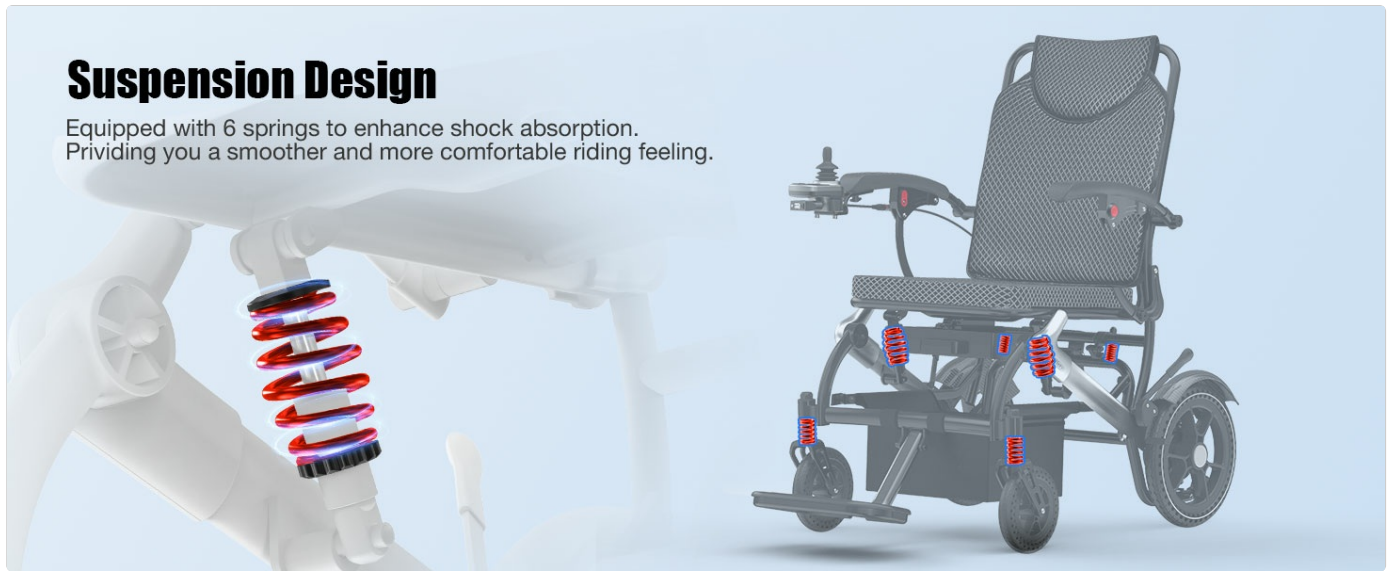


Image: Suspension design with 6 springs for improved shock absorption and ride comfort.

8. WARRANTY INFORMATION

JUSTHERO offers the following warranty for your electric wheelchair:

- **Controller, Power Unit, and Battery:** 1-year warranty against non-human damage.
- **Electric Wheelchair Frame:** 2-year warranty.

Please retain your proof of purchase for warranty claims.

9. CUSTOMER SUPPORT

If you require any assistance, have questions, or need to make a warranty claim, please do not hesitate to contact us. Our customer support team is available to provide full attention to your needs.

Contact information can typically be found on the product packaging or the official JUSTHERO website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question