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KppeX Neck Massager-Penha

KppeX 6D Neck Massager Pillow with Heat User Manual

Model: Neck Massager-Penha

1. Introduction

Welcome to your new KppeX 6D Neck Massager Pillow with Heat. This device is designed to provide a deep-tissue kneading massage and soothing heat for pain relief in your neck, shoulders, and other body areas. Please read this manual carefully before use to ensure safe and optimal operation of your massager.

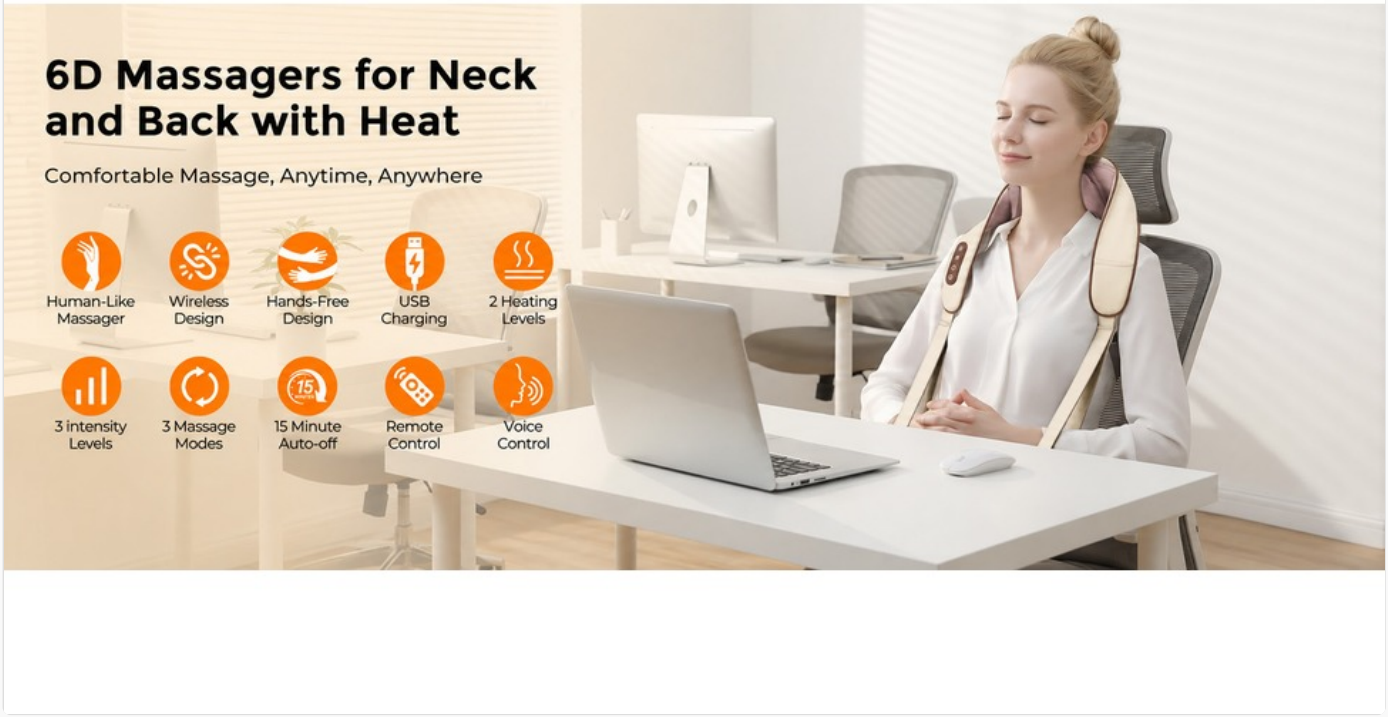


Image: The KppeX 6D Neck Massager Pillow with Heat, designed for comfortable massage anytime, anywhere.

2. Important Safety Instructions

To reduce the risk of electric shock, burns, fire, or injury, please observe the following precautions:

- Do not use this massager if you have a pacemaker, are pregnant, or have any serious medical conditions without consulting a doctor.
- Keep the device away from water and high humidity. Do not use it in a bathroom or near a sink.
- Unplug the massager from the power source when not in use and before cleaning.
- Do not operate the massager if it has a damaged cord or plug, or if it is not working properly.
- Avoid using the massager on swollen, inflamed, or injured skin areas.
- Do not use the massager for more than 15 minutes at a time to prevent overheating.
- This appliance is not intended for use by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

3. Package Contents

Please check the package for the following items:

- 1 x KppeX 6D Neck Massager Pillow with Heat
- 1 x USB Type-C Charging Cable
- 1 x Remote Control
- 1 x User Manual

4. Product Features

- **Finger Deep Expert Kneading Massage:** Features massage heads that simulate a masseur's hands for deep, immersive kneading.
- **Hands-Free Design:** Wear it around your neck by locking the strap at the back, allowing for freedom of movement. Adjustable straps ensure a custom fit.
- **Rechargeable & Wireless:** Enjoy cord-free relaxation with a built-in battery that lasts up to 100 minutes on a single charge. Charges via USB Type-C.
- **Multiple Massage Modes:** Offers various massage modes and 3 intensity levels to suit different preferences and fatigue levels.
- **Soothing Heat Function:** Adds gentle warmth (104°F/40°C or 122°F/50°C) to soothe muscles and improve circulation.
- **Dual Control:** Operate the massager using either the integrated button control panel or the included remote control.
- **App Connectivity:** Connect to the companion app for additional control over massage intensity and modes.
- **Automatic 15-Minute Timer:** Ensures safe usage and prevents overuse.
- **Versatile Use:** Suitable for massaging the neck, shoulders, back, waist, thighs, and lower legs.
- **Premium Materials:** Constructed with breathable airflow mesh material and sustainable PU leather for comfort and durability.



Image: Illustration of the 6D kneading massage technology, simulating human hand massage for neck, trapezius, and shoulder areas, with an automatic 15-minute timer.



Image: Demonstrates the massager's versatility for full body use, including shoulder, neck, thigh, back, waist, and lower leg.

5. Setup Guide

5.1 Charging the Device

1. Locate the USB Type-C charging port on the massager.
2. Connect the provided USB Type-C cable to the massager and a suitable USB power adapter (not included).
3. The battery indicator light will be red while charging. It will turn green when fully charged.
4. A full charge takes approximately 4-5 hours and provides 60-100 minutes of usage.

5.2 Wearing the Massager

The KppeX Neck Massager is designed for hands-free comfort.

1. Place the massager around your neck or desired body part.

2. Adjust the straps to achieve a snug and comfortable fit. Lock the strap at the back for hands-free operation.



Image: Demonstrates the dual wear options (direct or strap fit) and the adjustable strap for a custom, hands-free experience.



Image: Highlights features like Type-C charging, remote control pocket, removable washable cover, 60-100 minutes battery life, and 4-5 hour charging time. Note: Battery indicator is red while charging, green when full.

6. Operating Instructions

6.1 Power On/Off

- Press and hold the **Power Button** on the control panel or remote control to turn the massager on or off.

6.2 Using the Control Panel / Remote Control

The massager can be controlled directly via the buttons on the device or with the included remote control. The remote control functions only when the massager is turned on.

- **Power Button:** Turns the device on or off.
- **Heat Button:** Activates or deactivates the heat function. Press to cycle between medium (104°F) and high (122°F) heat levels.

- **Intensity Button:** Adjusts the massage intensity (3 levels available).
- **Mode Button:** Cycles through different massage modes.



Image: Details the dual control options, showing the buttons on the massager (Heat, Intensity, Mode, Power) and the corresponding remote control.

6.3 App Connectivity

For enhanced control, connect the massager to its companion app:

1. Ensure the massager is powered on.
2. Open the KppeX app on your smartphone or tablet.
3. Follow the in-app instructions to connect to your device.
4. Adjust massage intensity and modes directly from the app.

6.4 Heat Function

The heat function provides additional comfort and muscle relaxation.

- Press the **Heat Button** to activate the warming function.
- Press again to cycle between medium (104°F) and high (122°F) heat settings.
- The heat function will automatically turn off after the 15-minute massage cycle.



Image: Illustrates the soothing heat function for neck relief, showing before and after effects and the two heat levels: Medium (104°F) and High (122°F).

7. Care and Maintenance

7.1 Cleaning

- Ensure the massager is turned off and unplugged before cleaning.
- The outer fabric cover is removable and washable. Gently remove the cover and hand wash with mild detergent. Air dry completely before reattaching.
- Wipe the main unit with a soft, slightly damp cloth. Do not use abrasive cleaners or immerse the device in water.

7.2 Storage

- Store the massager in a cool, dry place, away from direct sunlight and extreme temperatures.
- Avoid placing heavy objects on the massager.

8. Troubleshooting

If you encounter any issues with your KppeX Neck Massager, please refer to the following table:

Problem	Possible Cause	Solution
Massager does not turn on.	Battery is depleted. Device is not charged.	Charge the massager fully using the provided USB Type-C cable.
Heat function is not working.	Heat function not activated. Device is not powered on.	Ensure the massager is on. Press the Heat Button to activate. Allow a few minutes for the heat to become noticeable.
Massage intensity is too weak/strong.	Intensity level needs adjustment.	Press the Intensity Button to cycle through the 3 intensity levels.
Remote control is not responding.	Massager is off. Remote battery is low.	Ensure the massager is powered on. Replace the remote control battery if necessary.
App cannot connect to the device.	Bluetooth is off. Massager is off. App issue.	Ensure Bluetooth is enabled on your device and the massager is on. Restart the app or massager.

9. Specifications

Feature	Detail
Model Name	Neck Massager-Penha
Product Dimensions	9.45"L x 6.1"W x 6.54"H
Item Weight	3.09 pounds
Battery Life	60-100 minutes (approx.)
Charging Time	4-5 hours (approx.)
Charging Port	USB Type-C
Heat Levels	Medium (104°F), High (122°F)
Massage Techniques	Kneading, Shiatsu
Auto Shut-Off	15 minutes
Material Type	Faux Leather

10. Warranty and Customer Support

10.1 Warranty

KppeX products are manufactured with quality and care. For any issues arising from normal use, please refer to your purchase documentation for specific warranty terms.

10.2 Customer Support

If you have any questions, concerns, or require assistance with your KppeX 6D Neck Massager Pillow with Heat, please contact the seller or manufacturer directly through your purchase platform. They will be able to provide prompt support and resolution.

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