

Tab S27 Ultra Pro

# Generic Tab S27 Ultra Pro 5G Kids Tablet User Manual

Model: **Tab S27 Ultra Pro** | Brand: **Generic**

## 1. INTRODUCTION

This manual provides essential information for the safe and effective use of your Generic Tab S27 Ultra Pro 5G Kids Tablet. Designed for learning and entertainment, this tablet features an 8-core processor, 5G connectivity, and a vibrant IPS display. It comes with a durable, child-friendly protective case and a stylus for enhanced interaction. Please read this manual thoroughly before using the device.

## 2. WHAT'S IN THE BOX

Carefully unpack your tablet and ensure all items are present:

- Generic Tab S27 Ultra Pro 5G Kids Tablet
- Kids Protective Case with Handle
- Stylus Pen
- Charging Cable
- User Manual (this document)



Image: All components included in the product packaging.

### 3. PRODUCT OVERVIEW

Familiarize yourself with the physical features of your tablet.



Image: Front view of the tablet with the protective case, showing the screen.



Image: Back view of the tablet with the protective case, highlighting the handle and stand.



Image: Back view of the tablet without the protective case, detailing the camera and device branding.

## Key Components:

- **IPS Display:** High-resolution screen for clear visuals.
- **Front Camera:** Located above the screen for video calls and selfies.
- **Rear Camera:** Located on the back for capturing photos and videos.
- **Power Button:** Typically on the side, used to turn the tablet on/off or wake/sleep.
- **Volume Buttons:** Adjust audio levels.
- **USB-C Port:** For charging and data transfer.
- **3.5mm Headphone Jack:** For connecting wired headphones.
- **Speaker:** Built-in for audio output.
- **MicroSD Card Slot:** For expanding storage (often under a protective flap).
- **SIM Card Slot:** For 5G cellular connectivity (often combined with MicroSD slot).

## 4. SETUP

### 4.1. Charging the Tablet

1. Connect the charging cable to the tablet's USB-C port.
2. Plug the other end of the cable into the power adapter, then into a wall outlet.
3. Allow the tablet to charge fully before first use (approximately 2-3 hours). The battery icon on the screen will indicate charging status.

### 4.2. Powering On/Off

- **To Power On:** Press and hold the Power button until the screen lights up.
- **To Power Off:** Press and hold the Power button until a menu appears, then select "Power Off".

- **To Sleep/Wake:** Briefly press the Power button.

### 4.3. Initial Setup and Google Account

Upon first power-on, follow the on-screen prompts to:

- Select your language.
- Connect to a Wi-Fi network (see section 4.4).
- Sign in with an existing Google account or create a new one. A Google account is required to download apps from the Google Play Store.
- Set up screen lock (PIN, pattern, or password).

### 4.4. Connecting to Wi-Fi

1. Go to **Settings > Network & internet > Wi-Fi**.
2. Toggle Wi-Fi **On**.
3. Select your desired Wi-Fi network from the list.
4. Enter the network password if prompted, then tap **Connect**.

### 4.5. Inserting SIM/MicroSD Card

If your tablet supports cellular data and expandable storage:

1. Locate the SIM/MicroSD card tray on the side of the tablet.
2. Use the provided SIM ejector tool (if included) to open the tray.
3. Carefully place the Nano-SIM card and/or MicroSD card into the tray, ensuring correct orientation.
4. Gently push the tray back into the tablet until it clicks into place.

## 5. OPERATING THE TABLET

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### 5.1. Basic Navigation

- **Touch:** Tap an icon to open an app or select an item.
- **Swipe:** Drag your finger across the screen to scroll or navigate between screens.
- **Pinch:** Use two fingers to zoom in or out on photos and web pages.
- **Home Button:** Returns you to the home screen.
- **Back Button:** Returns to the previous screen.
- **Recent Apps Button:** Shows recently opened applications.

### 5.2. Pre-loaded Applications

Your tablet comes with several popular applications pre-installed for immediate use, including WhatsApp, Facebook, TikTok, YouTube, Instagram, and Google Play Store. You can find these apps on your home screen or in the app drawer.

### 5.3. Parental Controls

To ensure a safe digital environment for children, it is recommended to set up parental controls. Android tablets typically offer built-in parental control features through Google Family Link. You can:

- Manage app downloads and purchases.
- Filter content.
- Set screen time limits.
- Track device location.

Access these settings via **Settings > Digital Wellbeing & parental controls** or by downloading the Google Family Link app on a parent's device.

### 5.4. Using the Camera

Open the Camera app to take photos or record videos. Tap the shutter button to capture an image. Switch between front and rear cameras using the icon on the screen.

### 5.5. Using the Stylus

The included stylus can be used for drawing, writing, and precise navigation on the touchscreen. Simply touch the stylus tip to the screen as you would with your finger.

### 5.6. Connecting Bluetooth Accessories

To connect Bluetooth headphones, keyboards, or other devices:

1. Go to **Settings > Connected devices > Bluetooth**.
2. Toggle Bluetooth **On**.
3. Put your Bluetooth accessory into pairing mode.
4. Select the accessory from the list of available devices on your tablet and follow any on-screen prompts to complete pairing.

## 6. MAINTENANCE

### 6.1. Cleaning the Tablet

- Always power off the tablet before cleaning.
- Use a soft, lint-free cloth (e.g., microfiber) to gently wipe the screen and body.
- For stubborn marks, slightly dampen the cloth with water or a screen-safe cleaner. Avoid harsh chemicals, abrasives, or excessive moisture.
- Clean the protective case with mild soap and water if necessary, ensuring it is completely dry before reattaching to the tablet.

### 6.2. Battery Care

- Avoid extreme temperatures, as they can degrade battery life.
- Do not let the battery completely drain frequently. Charge it when the battery level is low.
- Use only the provided charging cable and adapter or certified compatible accessories.

### 6.3. Storage

When not in use for extended periods, store the tablet in a cool, dry place away from direct sunlight. Ensure the battery is charged to about 50% before long-term storage to maintain battery health.

## 7. TROUBLESHOOTING

| Problem                  | Solution                                                                                                                                                                                                          |
|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Tablet does not turn on. | Ensure the tablet is charged. Connect it to the charger for at least 30 minutes, then try powering on again. If it still doesn't turn on, perform a forced restart by holding the Power button for 10-15 seconds. |

| Problem                        | Solution                                                                                                                                                                       |
|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Wi-Fi connection issues.       | Check if Wi-Fi is enabled in Settings. Restart your Wi-Fi router. Forget the network and reconnect. Ensure you are within range of the Wi-Fi signal.                           |
| Apps are crashing or freezing. | Close and reopen the app. Clear the app's cache (Settings > Apps > [App Name] > Storage & cache > Clear cache). Update the app from the Google Play Store. Restart the tablet. |
| Slow performance.              | Close unused apps. Clear cache for frequently used apps. Free up storage space by deleting unnecessary files or apps. Restart the tablet regularly.                            |
| Touchscreen is unresponsive.   | Restart the tablet. Ensure the screen is clean and dry. Remove any screen protectors that might be interfering.                                                                |

## 8. SPECIFICATIONS

| Feature                 | Detail                                                                                  |
|-------------------------|-----------------------------------------------------------------------------------------|
| Brand                   | Generic                                                                                 |
| Model Name              | Tab S27 Ultra Pro                                                                       |
| Operating System        | Android                                                                                 |
| Processor               | 8-core Processor (Octa-core, 1.8 GHz, up to 2 GHz)                                      |
| RAM Memory              | 4 GB                                                                                    |
| Memory Storage Capacity | 512 GB (Internal), expandable up to 128 GB via microSD                                  |
| Screen Size             | 10.1 Inches                                                                             |
| Display Type            | IPS Display                                                                             |
| Display Resolution      | 1920 x 1200 (Native), 2304000 Pixels (Maximum)                                          |
| Connectivity            | 5G Cellular, Wi-Fi (802.11ac), Bluetooth                                                |
| Cameras                 | Rear: 13 MP (with LED Flash), Front: 5 MP                                               |
| Audio                   | Built-in Stereo Speakers, 3.5mm Headphone Jack                                          |
| Special Features        | Kids Protective Case with Handle, Built-in Stand, Stylus Support, GPS, Face Recognition |
| Dimensions (L x W x T)  | 25.4L x 24W x 1Th centimetres                                                           |
| Item Weight             | 600 Grams                                                                               |
| Included Components     | Tablet, Protective Case, Stylus Pen, Charging Cable, User Manual                        |

## 9. SAFETY INFORMATION

- Do not expose the tablet to extreme temperatures, direct sunlight, or moisture.
- Keep the tablet away from strong magnetic fields.
- Avoid dropping or subjecting the tablet to severe impacts.
- Do not attempt to disassemble or repair the tablet yourself. This will void the warranty.
- Supervise young children during tablet use to ensure safe and appropriate content consumption.
- Use only the provided or approved charging accessories.
- Prolonged exposure to loud sounds can cause hearing damage. Use headphones at a moderate volume.

## 10. WARRANTY AND SUPPORT

### 10.1. Warranty Information

This Generic Tab S27 Ultra Pro 5G Kids Tablet comes with a **6-month manufacturer's warranty** from the date of purchase. The warranty covers manufacturing defects and malfunctions under normal use. It does not cover damage caused by misuse, accidents, unauthorized repairs, or normal wear and tear.

### 10.2. Customer Support

For technical assistance, warranty claims, or further inquiries, please contact the manufacturer, **Smart Cool Kids**, or your retailer. Please have your purchase receipt and product model number (Tab S27 Ultra Pro) ready when contacting support.

For general support, you may also visit the manufacturer's website or the retailer's support page for frequently asked questions and contact options.

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Details

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Submit question

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