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Epson WF-4930

Epson WorkForce Pro WF-4930 Wireless All-in-One Printer User Manual

Model: WF-4930

1. Introduction

The Epson WorkForce Pro WF-4930 is a wireless all-in-one printer designed for home offices and small businesses. It offers print, copy, scan, and fax functionalities with advanced duplex capabilities. Featuring PrecisionCore Heat-Free technology, this inkjet printer provides fast speeds up to 25 ISO ppm for black and 12 ISO ppm for color prints. It includes a 50-sheet Automatic Document Feeder (ADF) and dual 250-sheet paper trays, totaling a 500-sheet capacity. Operation is managed via a 4.3-inch color touchscreen and can be enhanced using the Epson Smart Panel app.

2. What's Included

Verify that all items are present in the box before proceeding with setup.

- Epson WorkForce Pro WF-4930 Wireless All-in-One Printer
- Quick Setup Guide
- Power Cord
- 4 DURABrite 842 Ink Cartridges (1x Black, 1x Cyan, 1x Magenta, 1x Yellow)



Image: Contents of the Epson WorkForce Pro WF-4930 packaging, showing the printer, power cord, four ink cartridges (black, cyan, magenta, yellow), and a 'Start Here' guide.

3. Key Features

The WorkForce Pro WF-4930 offers several features to enhance productivity:

- **Fast Printing:** PrecisionCore Heat-Free technology enables speeds of 25 ISO ppm (black) and 12 ISO ppm (color).
- **Professional Print Quality:** Accurate dot placement and DURABrite Ultra instant-dry pigment inks ensure high-quality output.
- **High-Volume Reliability:** Heat-free technology is engineered for durability and reduced downtime.
- **Complete Duplex Solution:** Supports automatic 2-sided printing, copying, scanning, and faxing, with a 50-sheet ADF.
- **High Paper Capacity:** Features two 250-sheet paper trays for a total 500-sheet capacity.

- **Epson Smart Panel App:** Allows mobile device control for printer operation, monitoring, and wireless setup.
- **Versatile Wireless Connectivity:** Supports Wi-Fi, Wi-Fi Direct (router-free printing), Apple AirPrint, Mopria Print Service, and Mopria Scan.
- **User-Friendly Operation:** Equipped with a 4.3-inch color touchscreen for easy navigation.
- **Voice-Activated Printing:** Compatible with Siri for hands-free printing.

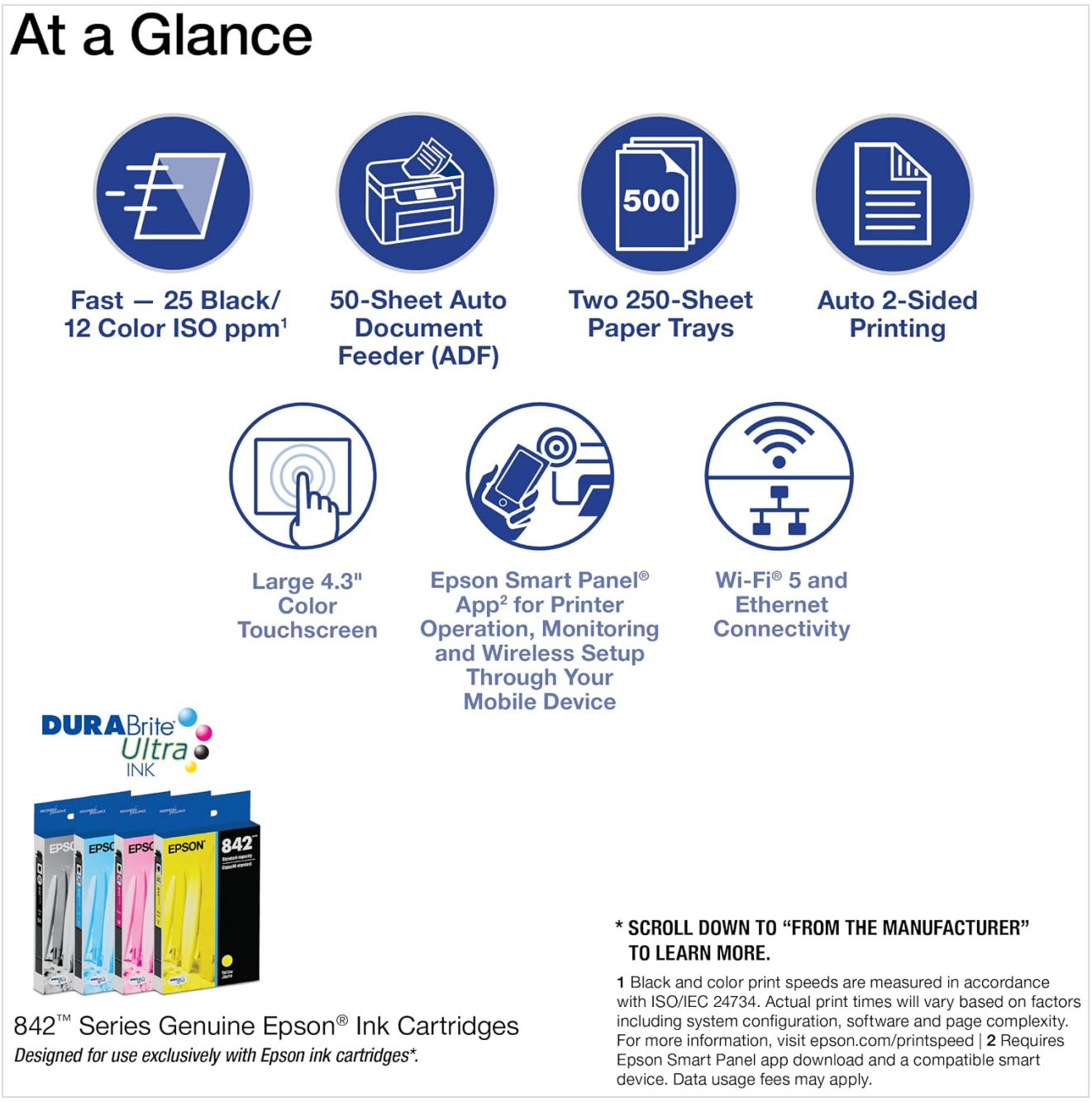


Image: An overview of the Epson WorkForce Pro WF-4930's main features, including print speed, ADF capacity, paper trays, duplex printing, touchscreen, mobile app support, and connectivity options.



Image: A detailed view of the Epson WorkForce Pro WF-4930 printer highlighting its physical features and performance specifications with numbered labels.

4. Setup

4.1 Unpacking and Initial Power On

1. Remove the printer from its packaging and remove all protective materials, tapes, and films.
2. Connect the power cord to the printer and then to an electrical outlet.
3. Press the power button to turn on the printer.
4. Follow the on-screen instructions on the 4.3-inch color touchscreen to select your language and region.

4.2 Ink Cartridge Installation

This printer is designed to work exclusively with Epson Genuine Cartridges (842 series).

1. Open the ink cartridge cover on the printer.
2. Unpack each ink cartridge (Black, Cyan, Magenta, Yellow).
3. Insert each cartridge into its corresponding color slot until it clicks into place.
4. Close the ink cartridge cover. The printer will begin initializing the ink system. This process may take several minutes.

4.3 Loading Paper

The WF-4930 features two 250-sheet paper trays.

1. Pull out a paper tray completely.
2. Adjust the paper guides to match the size of your paper.
3. Load paper print-side down, ensuring it is not above the maximum load line.
4. Gently push the paper tray back into the printer.
5. Confirm the paper size and type on the printer's touchscreen.

4.4 Software Installation and Wireless Setup

1. **For Computer Setup:** Visit the Epson support website for your model to download the latest drivers and software. Follow the on-screen instructions during installation.
2. **For Wireless Connection:** On the printer's touchscreen, navigate to the Wi-Fi setup menu. Select your Wi-Fi network and enter the password.
3. **Epson Smart Panel App:** Download the Epson Smart Panel app from your mobile device's app store. Use the app for guided setup and to manage printer functions from your smartphone or tablet.
4. **Wi-Fi Direct:** For direct connection without a router, enable Wi-Fi Direct on the printer and connect your device directly to the printer's Wi-Fi network.

5. Operation

5.1 Printing

To print from a computer or mobile device:

- Ensure the printer is connected to your network or directly to your device.
- Open the document or image you wish to print.
- Select the print option from your application.
- Choose the Epson WF-4930 as your printer.
- Adjust print settings such as paper size, type, color, and 2-sided printing (duplex) as needed.
- Click **Print**.

5.2 Copying

Use the printer's control panel for copying documents.

1. Place your document on the scanner glass or in the Automatic Document Feeder (ADF).
2. On the touchscreen, select **Copy**.
3. Adjust settings such as number of copies, color/black & white, paper size, and 2-sided copying.
4. Press the **Start** button to begin copying.

5.3 Scanning

Documents can be scanned to a computer, cloud service, or email.

1. Place your document on the scanner glass or in the ADF.
2. On the touchscreen, select **Scan**.
3. Choose your scan destination (e.g., Computer, Cloud, Email).
4. Adjust scan settings such as resolution, file format, and 2-sided scanning.

5. Press the **Start** button to begin scanning.

5.4 Faxing

The WF-4930 supports fax functionality.

1. Connect a phone line to the printer's FAX port.
2. Place your document in the ADF.
3. On the touchscreen, select **Fax**.
4. Enter the recipient's fax number.
5. Adjust fax settings as needed.
6. Press the **Start** button to send the fax.



Image: A user interacting with the Epson WorkForce Pro WF-4930 printer via the Epson Smart Panel app on a mobile device, demonstrating mobile printing capabilities.

6. Maintenance

6.1 Ink Cartridge Replacement

When an ink cartridge is low or empty, a message will appear on the printer's touchscreen. Replace cartridges as follows:

1. Ensure the printer is on.
2. Open the ink cartridge cover.
3. Press the tab on the empty cartridge and lift it out.
4. Unpack a new Epson Genuine 842 series ink cartridge.
5. Insert the new cartridge into the correct slot until it clicks.
6. Close the ink cartridge cover. The printer will prepare the new cartridge for use.

Important: Use only Epson Genuine Ink Cartridges. Use of non-genuine ink may cause damage not covered under the printer's limited warranty.

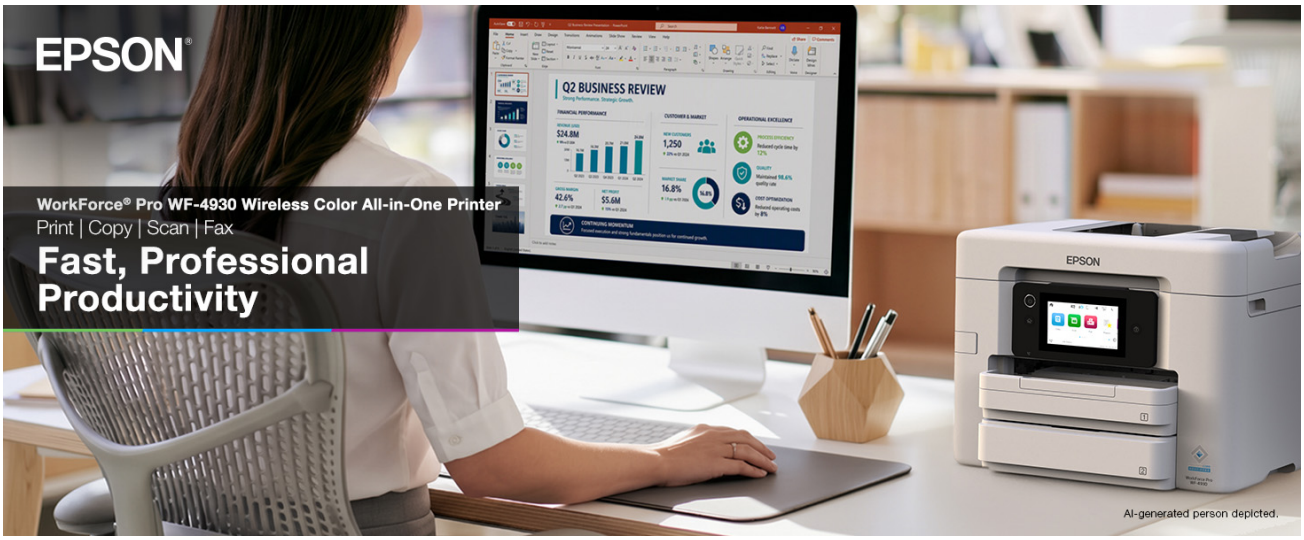


Image: Epson's Genuine Ink Promise, emphasizing the use of authentic Epson ink cartridges for optimal performance and warranty coverage.

6.2 Cleaning

- **Exterior:** Wipe the printer's exterior with a soft, damp cloth. Avoid abrasive cleaners.
- **Scanner Glass:** Clean the scanner glass with a soft, lint-free cloth and a mild glass cleaner.
- **Print Head:** If print quality declines (e.g., streaks, faded colors), perform a print head cleaning cycle through the printer's maintenance menu on the touchscreen.

7. Troubleshooting

This section addresses common issues you might encounter. For more detailed troubleshooting, refer to the Epson support website.

- **Printer Not Responding:** Check power connections, ensure the printer is on, and verify network connectivity. Restart both the printer and your computer/device.
- **Print Quality Issues:** Perform a print head cleaning and nozzle check from the printer's maintenance menu. Ensure genuine Epson ink cartridges are installed and not expired.
- **Paper Jams:** Follow the on-screen instructions to clear paper jams. Open all covers and remove any jammed paper carefully.
- **Wireless Connection Problems:** Ensure your Wi-Fi router is working. Re-enter your Wi-Fi password on the printer. Try connecting via Wi-Fi Direct if your router is far or experiencing issues.
- **Error Messages:** Note the error code or message displayed on the touchscreen and consult the Epson support website for specific solutions.

8. Specifications

Feature	Specification
Brand	Epson
Model Name	WorkForce Pro WF-4930
Model Number	C11CM03201

Feature	Specification
Printing Technology	Inkjet (PrecisionCore Heat-Free)
Connectivity Technology	Ethernet, Wi-Fi, USB
Printer Output	Color
Max Print Speed (Monochrome)	25 pages per minute (ISO ppm)
Max Print Speed (Color)	12 pages per minute (ISO ppm)
Maximum Print Resolution Color	4800 x 2400 dots per inch
Duplex Printing	Automatic
Scanner Type	Flatbed, Sheetfed
ADF Capacity	50 sheets
Paper Capacity	500 sheets (two 250-sheet trays)
Paper Sizes Supported	3.5" x 5", 4" x 6", 5" x 7", 8" x 10", 8.5" x 11", 8.5" x 14" inches
Display	4.3" Color Touchscreen
Compatible Cartridge	Epson 842 ink
Item Dimensions (D x W x H)	15.3"D x 16.7"W x 13"H
Item Weight	23.6 pounds
Power Consumption	22 watts

9. Warranty and Support

9.1 Warranty Information

The Epson WorkForce Pro WF-4930 comes with a**1-Year Limited Warranty**. Please refer to the warranty documentation included with your product for full terms and conditions. Keep your purchase receipt as proof of purchase for warranty claims.

9.2 Customer Support

For further assistance, technical support, or to access drivers and manuals, please visit the official Epson support website or the Epson Store:

Visit the Epson Store on Amazon

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