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KppeX Finger Deep Neck Massager

KppeX Neck Massager Pillow with Heat User Manual

Model: Finger Deep Neck Massager

1. Important Safety Information

Please read all instructions carefully before using the KppeX Neck Massager. Retain this manual for future reference.

- Do not use this massager if you have a pacemaker, are pregnant, or have any serious medical conditions without consulting a doctor.
- Avoid using the massager on swollen, inflamed, or injured skin areas.
- Do not use the massager in wet environments or near water.
- Keep out of reach of children.
- The massager has an auto shut-off feature. Do not attempt to override it.
- Only use the provided USB Type-C cable for charging.
- Wipe clean with a soft damp cloth. Do not machine wash.

2. Product Overview

The KppeX Neck Massager Pillow with Heat is designed to provide deep-tissue kneading massage for various body areas. It features finger-deep massage heads, a hands-free design, and gentle heat therapy.



Image 2.1: KppeX Neck Massager Pillow with Heat, Emerald Green.

Package Contents:

- KppeX Neck Massager Pillow with Heat
- USB Type-C Charging Cable
- User Manual

3. Product Components and Features

The massager is equipped with several key components for optimal performance and user comfort.

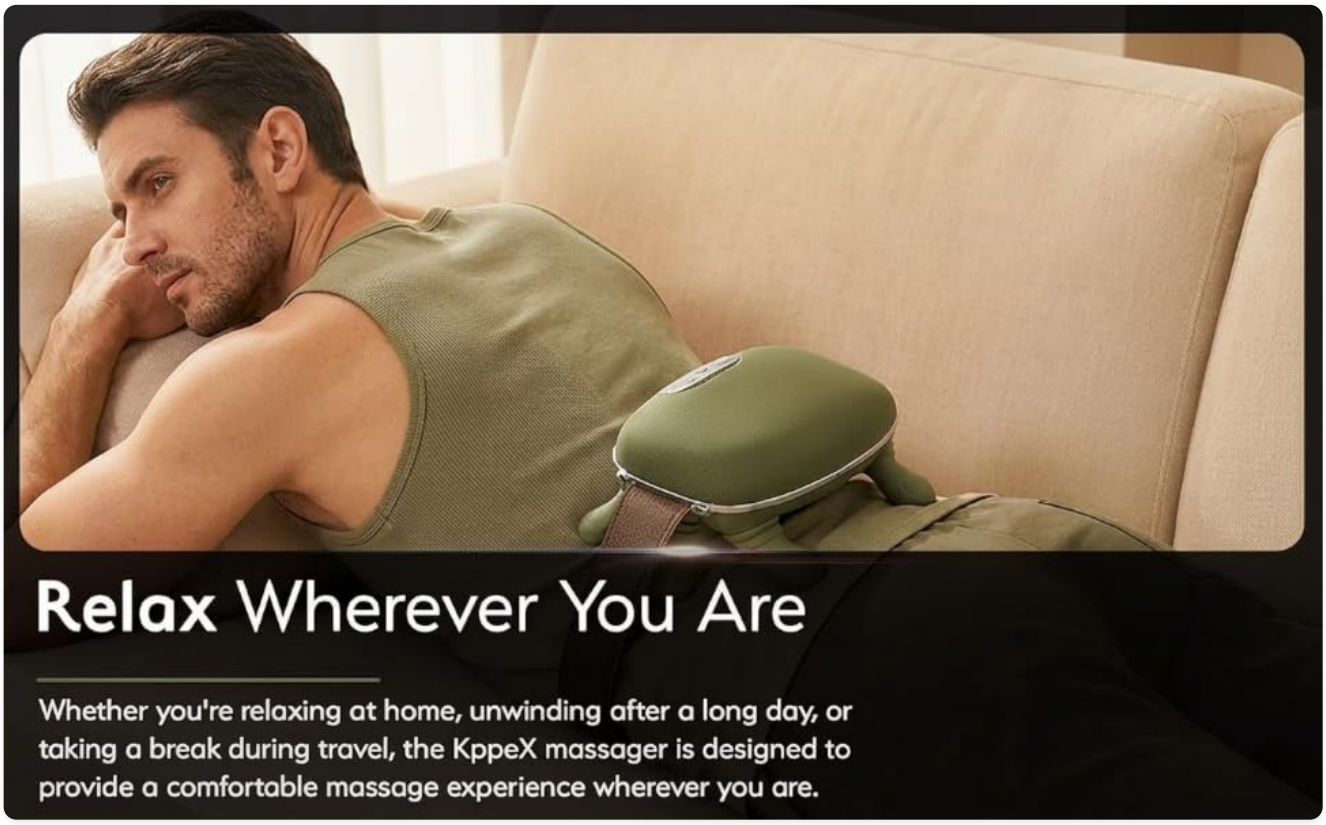


Image 3.1: Overview of the massager's simulated human hand grip and key features.

- **Finger Deep Massage Heads:** Simulate a real masseur's hand for deep kneading.
- **Control Panel:** Located on the top surface for easy access to power, mode, and heat settings.
- **Adjustable Strap:** Allows for hands-free use and a secure fit around different body types.
- **USB Type-C Port:** For convenient charging.
- **Faux Leather Surface:** Durable and easy to clean.

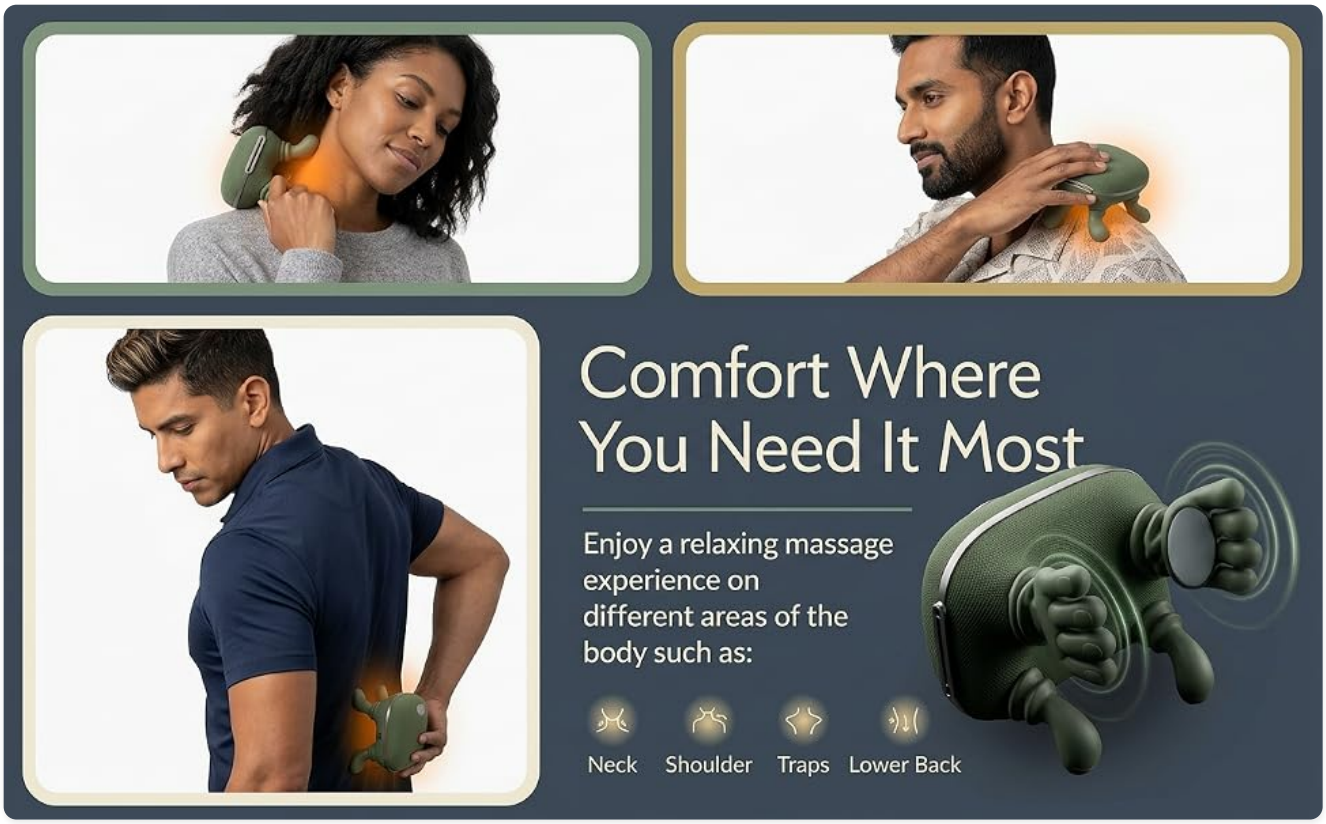


Image 3.2: Detailed view of the upgraded 4D kneading massage heads, showing top eight fingers and bottom thumb simulation.

4. Charging and Battery

The KppeX Neck Massager is rechargeable and cordless, providing convenience and portability.

Charging Instructions:

1. Connect the provided USB Type-C cable to the charging port on the massager.
2. Plug the other end of the USB cable into a compatible USB power adapter (not included) or a computer USB port.
3. The charging indicator light will illuminate to show the device is charging.
4. A full charge takes approximately 3 hours. The indicator light will change or turn off once fully charged.

A full charge provides approximately 150 minutes of continuous usage.

5. Operating Instructions

Follow these steps to operate your KppeX Neck Massager.

Your browser does not support the video tag.

Video 5.1: Demonstration of the KppeX Neck Massager with Heat in use, highlighting its features and operation.

Basic Operation:

1. **Power On/Off:** Press and hold the power button on the control panel to turn the massager on or off.
2. **Select Massage Mode:** Briefly press the mode button to cycle through the available massage modes. The massager offers multiple modes to suit different preferences.
3. **Activate Heat Function:** Press the heat button to turn on the gentle heat therapy. The massager features dual-zone heat with two temperature levels (40°C and 45°C). Press again to cycle through heat levels or turn off. The heat function can be used independently or with massage.
4. **Hands-Free Use:** For hands-free operation, wear the massager around your neck and secure it by locking the adjustable strap at the back. Adjust the strap for a comfortable and secure fit.



Image 5.2: Illustration of the dual-zone heat therapy, showing its soothing effect on muscles.

6. Recommended Usage Areas

The KppeX Neck Massager is versatile and can be used on various body parts for targeted relief.



Image 6.1: Visual guide demonstrating the massager's application on lower limbs, waist, and neck.

- **Neck:** Position the massager around your neck for relief from stiffness and tension.
- **Shoulders:** Apply to the shoulder area to target muscle knots and discomfort.

- **Lower Back:** Place on the lower back for soothing relief from back pain.
- **Waist:** Use on the waist area for relaxation.
- **Legs/Calves:** Can be applied to leg muscles for post-exercise recovery or general relaxation.

Image 6.2: A person using the KppeX Neck Massager on their neck, demonstrating comfortable application.

7. Care and Maintenance

Proper care ensures the longevity and hygiene of your KppeX Neck Massager.

- **Cleaning:** Disconnect the massager from any power source before cleaning. Wipe the faux leather surface with a soft, slightly damp cloth. Do not use abrasive cleaners, alcohol, or harsh chemicals.
- **Storage:** Store the massager in a cool, dry place away from direct sunlight and extreme temperatures.
- **Avoid Water:** Do not immerse the massager in water or any other liquids.
- **Do Not Disassemble:** Do not attempt to disassemble or repair the massager yourself. This will void the warranty.

8. Troubleshooting

If you encounter any issues with your massager, refer to the following common solutions:

Problem	Possible Cause	Solution
Massager does not turn on.	Low battery or not charged.	Charge the massager fully (approx. 3 hours).
Massage intensity feels weak.	Incorrect mode selected or low battery.	Cycle through massage modes. Ensure the device is fully charged.
Heat function is not working.	Heat function not activated or low battery.	Press the heat button to activate. Ensure the device is charged.
Massager stops unexpectedly.	Auto shut-off feature activated or low battery.	This is a safety feature. Restart the massager if desired. Charge if battery is low.

If the problem persists after trying these solutions, please contact KppeX customer support.

9. Specifications

Feature	Detail
Model Name	Finger Deep Neck Massager
Brand	KppeX
Product Dimensions	9.45 x 6.1 x 6.54 inches
Item Weight	1.83 pounds

Feature	Detail
Material Type	Faux Leather
Battery Life	Up to 150 minutes (continuous use)
Charging Time	Approximately 3 hours
Heat Levels	2 (40°C and 45°C)
Special Features	Auto Shut-Off, Cordless, Hands-Free Design

10. Warranty and Support

KppeX products are manufactured with quality and performance in mind. For warranty information or technical support, please refer to the contact details provided with your purchase or visit the official KppeX website.
Please have your model number (Finger Deep Neck Massager) and purchase date ready when contacting support.

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