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LIVELY Jitterbug Smart5

LIVELY Jitterbug Smart5 Smartphone User Manual

Model: Jitterbug Smart5
Brand: LIVELY

Introduction

The LIVELY Jitterbug Smart5 is a smartphone designed with simplicity in mind, catering to seniors. It offers an easy-to-navigate menu, a large 6.75-inch screen, and essential features like voice calling, real-time call captioning, and an Urgent Response button for immediate assistance. This device is exclusively compatible with Lively phone service and requires an activated phone plan.

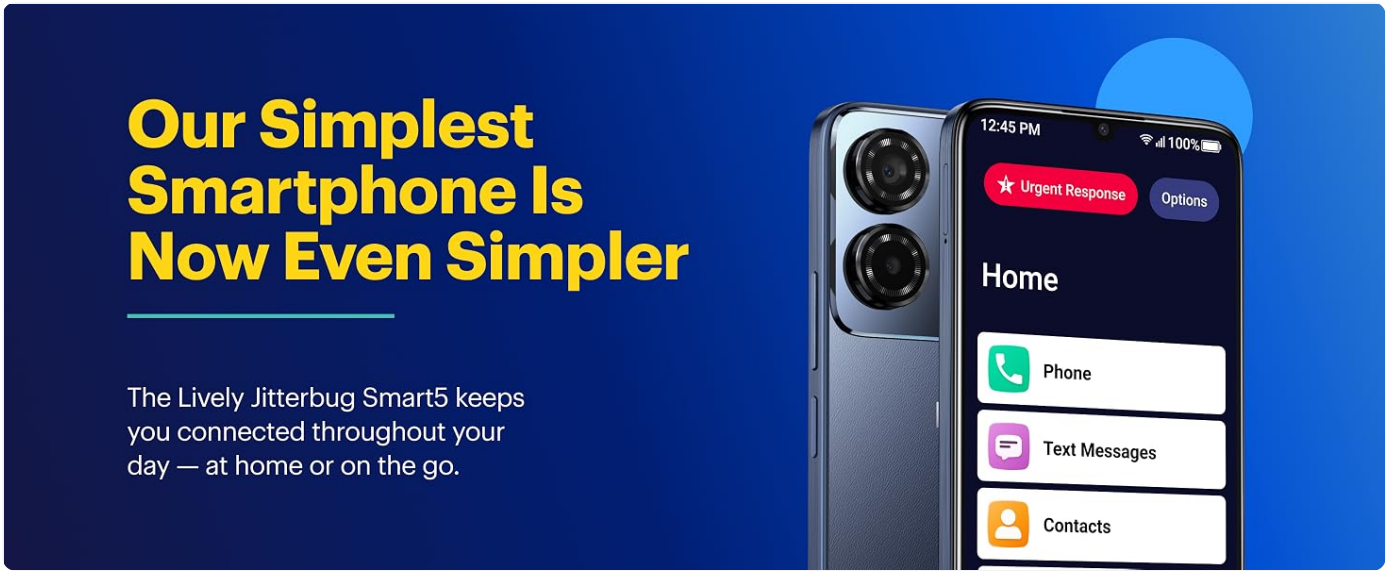


Image: The Jitterbug Smart5 features a user-friendly interface with large, clear icons for essential functions, making it easy to use daily.

What's in the Box

Upon unboxing your LIVELY Jitterbug Smart5, you should find the following items:

- LIVELY Jitterbug Smart5 Smartphone
- Wall Charger
- Quick Start Guide
- User Guide (this manual)

Setup and Activation

To begin using your Jitterbug Smart5, follow these steps for activation and initial setup:

1. **Purchase Phone:** Ensure you have purchased your Jitterbug Smart5.
2. **Activate with Lively:** The Jitterbug Smart5 is only compatible with Lively phone service. Activate your phone online for easy setup. A pre-installed SIM card is included.
3. **Choose Your Plan:** Select a Lively phone plan that suits your needs. Plans include unlimited talk, text, and 24/7 access to Lively's caring team.
4. **Call for Help Anytime:** Once activated, you can contact Lively customer service for assistance with your service or phone.

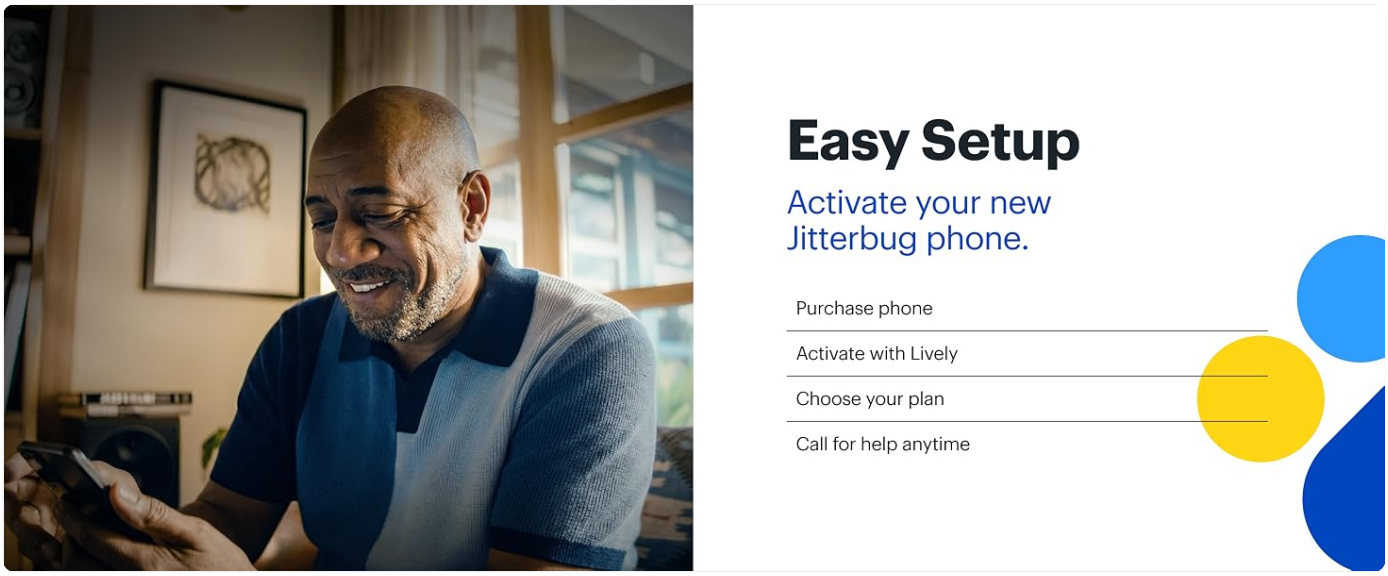


Image: Visual guide illustrating the simple steps to activate your new Jitterbug phone.

Operating Instructions

The Jitterbug Smart5 is designed for straightforward operation. Here are key functions:

Navigation

- **Large Screen:** The 6.75-inch screen provides clear visibility for icons and text.
- **Easy-to-Navigate Menu:** The simplified menu presents options in a clear, list-based format. Tap on an icon to open the corresponding application.
- **Back/Home Buttons:** Use the on-screen navigation buttons (typically at the bottom) to go back to the previous screen or return to the home screen.

Making Calls and Sending Texts

- **Voice Calling:** Tap the "Phone" icon to access the dialer or your contacts.
- **Text Messages:** Tap the "Text Messages" icon to compose and send messages.
- **Voice Typing:** Utilize the voice typing feature for hands-free text input.
- **Real-Time Call Captioning:** This feature provides captions of your calls, enhancing accessibility.

Camera and Photos

- **Access Camera:** Tap the "Camera & Photos" icon to open the camera application.
- **Take Photos/Videos:** Use the on-screen controls to capture images and record videos.

- **View Gallery:** Access your saved photos and videos through the same application.

Internet and Email

- **Web Browser:** Tap the "Web Browser" icon to access the internet.
- **Email:** Tap the "Email" icon to manage your email communications.

Key Features

The Jitterbug Smart5 is equipped with features designed for ease of use and connectivity:

- **Large 6.75" Screen:** Provides a clear and comfortable viewing experience.
- **Simple Menu:** An intuitive, list-based menu simplifies navigation.
- **5G Speed:** Enjoy fast and reliable nationwide 5G coverage.
- **Wi-Fi Calling:** Improves call quality and connectivity.
- **Voice Typing:** Easily compose messages and emails using your voice.
- **Spam Blocking:** Helps filter unwanted calls.
- **50MP Camera:** Capture high-quality photos and engage in video chats.
- **Long-lasting Battery:** Up to two days of usage on a single charge.
- **128GB Storage:** Ample space for photos, videos, and applications.

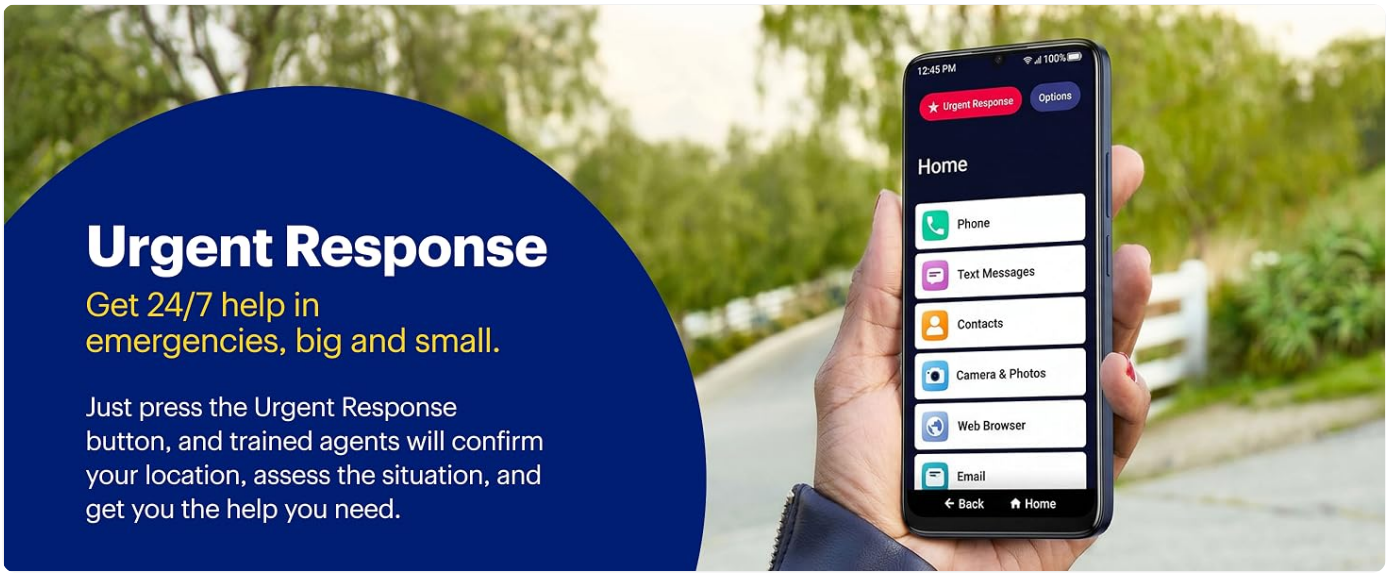


Image: Overview of Lively services designed to keep users connected, safe, and healthy.

Lively Services

Your Jitterbug Smart5 provides access to a suite of Lively services designed to enhance safety and convenience:

- **Urgent Response:** Press the dedicated Urgent Response button for 24/7 access to trained emergency response agents. They will confirm your location, assess the situation, and get you the help you need. Family members can also receive notifications.
- **Ask Lively:** Call the 100% U.S.-based team anytime, day or night, for everyday questions, emergencies, or even to schedule a Lyft ride without needing an app.
- **Lively Link App:** Keep loved ones updated on your health and safety. The Lively Link app sends an alert to their smartphone if you call Urgent Response, providing reassurance.
- **Lively Rides:** Schedule rides easily through Lively services.

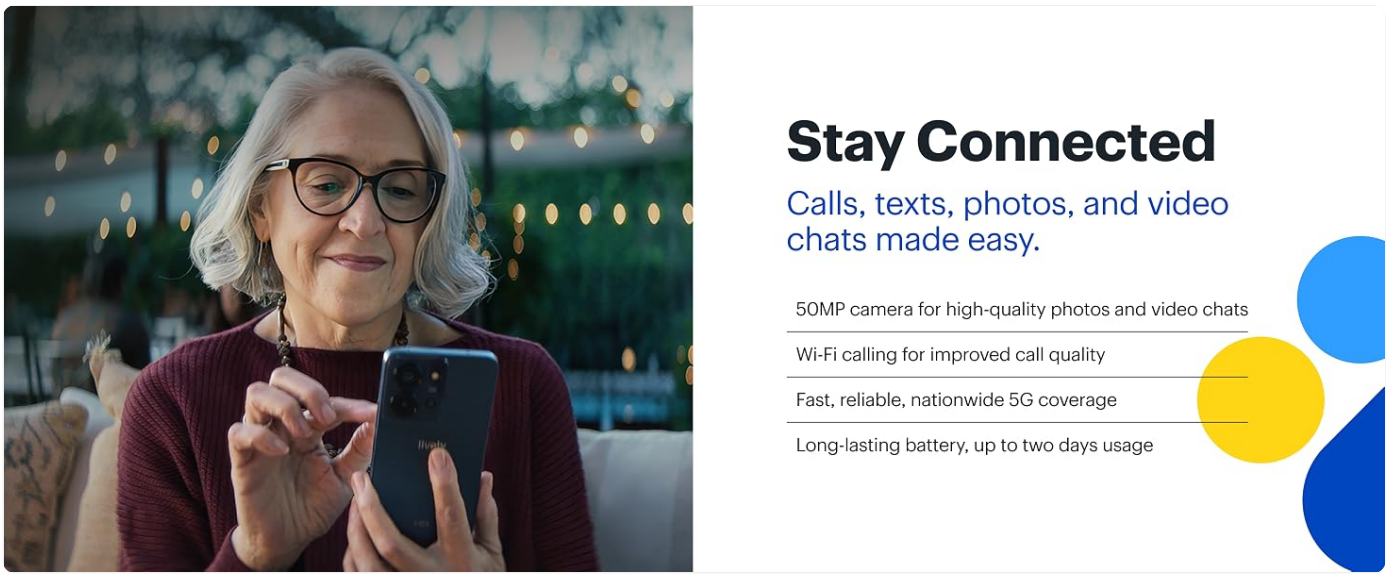


Image: The Urgent Response feature provides immediate assistance with a simple button press.

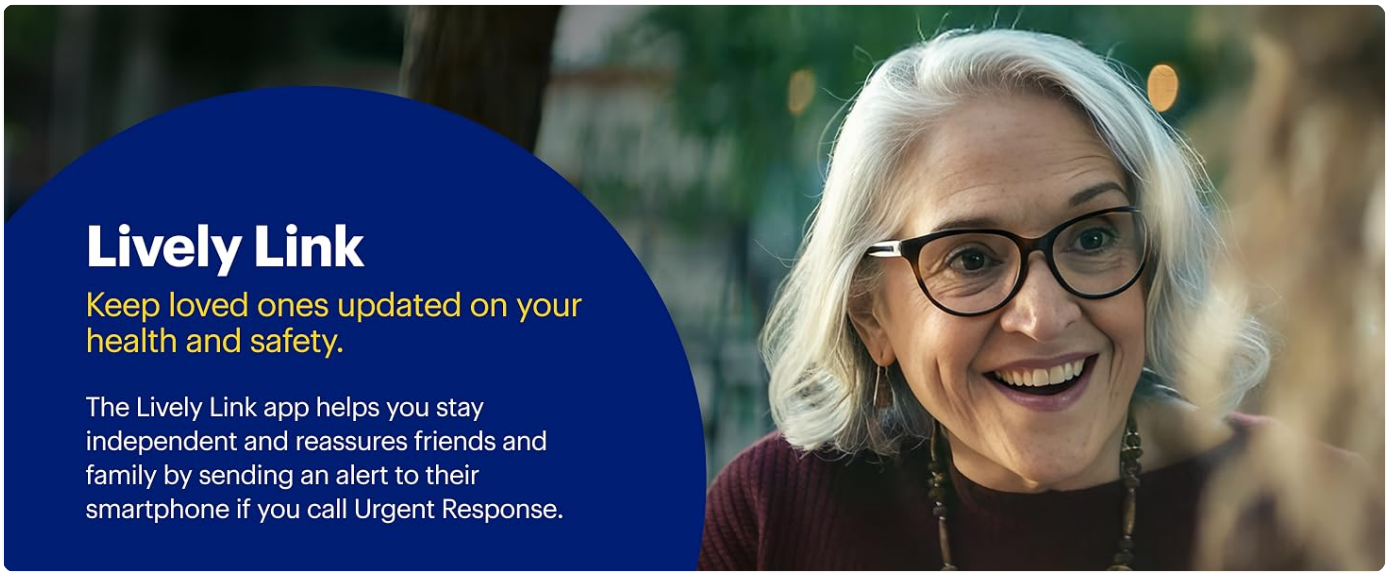


Image: Detailed comparison of Jitterbug phone and data plans, highlighting included services.

Troubleshooting

If you encounter any issues with your Jitterbug Smart5, consider the following general troubleshooting steps:

- **Restart the Device:** Often, a simple restart can resolve minor software glitches.
- **Check Network Connection:** Ensure you have a stable cellular or Wi-Fi connection if experiencing call or internet issues.
- **Verify Account Status:** Confirm your Lively phone plan is active and in good standing.
- **Contact Lively Customer Service:** For persistent issues or specific technical support, contact Lively's customer service agents. They are available to assist with service and phone-related questions.

Specifications

Detailed technical specifications for the LIVELY Jitterbug Smart5:

Feature	Detail
Brand	LIVELY

Feature	Detail

Model Name	Jitterbug Smart5
Operating System	Android 16 / 17
Screen Size	6.75 inches
Resolution	1600 x 720 pixels (720x1600 max)
Refresh Rate	90 Hz
CPU Model	Mediatek Dimensity 6100 Plus
CPU Speed	2.2 GHz
RAM Memory	8 GB
Memory Storage Capacity	128 GB (expandable up to 2 TB with flash memory)
Rear Camera	50 MP + 5 MP (UW) AF with LED flash
Front Camera	8 MP FF
Battery Capacity	5010 mAh (up to 48 hours talk time)
Cellular Technology	5G
SIM Card Type	Single Nano SIM
Connector Type	USB Type C
Item Weight	6.88 ounces
Item Dimensions	0.33 x 3.03 x 6.61 inches

Warranty and Support

LIVELY provides comprehensive support for your Jitterbug Smart5:

- **Warranty:** The Jitterbug Smart5 comes with a 1-year warranty for both parts and labor.
- **Customer Service:** For any questions regarding your phone, service, or technical assistance, please contact Lively customer service. Their 100% U.S.-based team is available to help.

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Question

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Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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