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ASKGO F30

ASKGO S9 Electric Bike User Manual

Model: F30

1. Introduction

This manual provides essential information for the safe operation, assembly, maintenance, and troubleshooting of your ASKGO S9 Electric Bike. Please read this manual thoroughly before your first ride to ensure proper usage and to maximize your riding experience.
The ASKGO S9 is an electric bike designed for adults, featuring a powerful 2000W peak motor, a 48V 20AH removable battery, and 16-inch fat tires suitable for various terrains. It includes features like NFC unlock, cruise control, and a full suspension system for a comfortable ride.

2. Safety Guidelines

WARNING: Always wear a helmet and appropriate safety gear when riding. Obey all local traffic laws and regulations.

- Perform a pre-ride inspection before each use, checking brakes, tire pressure, and battery level.
- Do not ride under the influence of alcohol or drugs.
- Be aware of your surroundings and ride defensively.
- Avoid riding in adverse weather conditions or on slippery surfaces.
- Ensure the battery is securely locked in place before riding.
- Do not modify the electric bike's components, especially the motor or battery, as this can void the warranty and create safety hazards.

3. What's in the Box

Your ASKGO S9 Electric Bike package includes the following items:

- ASKGO S9 Electric Bike (partially assembled)
- 48V 20AH Removable Battery
- Charger
- User Manual

- Tool Kit
- Phone Mount
- Riding Bag

4. Assembly and Initial Setup

Your ASKGO S9 Electric Bike comes 80% pre-assembled. The following steps outline the final assembly process.

4.1 Unboxing and Inspection

Carefully remove all components from the packaging. Inspect for any damage during transit. If any parts are missing or damaged, contact customer support immediately.

4.2 Handlebar Installation

Attach the handlebars to the stem, ensuring they are centered and tightened securely. Adjust the angle for comfortable riding.

4.3 Front Wheel and Fender Installation

Install the front wheel and fender. Ensure the brake rotor is correctly aligned within the caliper and the quick-release skewer or axle nuts are tightened.

Your browser does not support the video tag.

Video: Detailed unboxing and assembly guide for the ASKGO S9 Electric Bike. This video demonstrates the steps for putting together your new e-bike, including handlebar and front wheel installation.

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Video: Another perspective on the unboxing and assembly of the ASKGO S9 Electric Bike. This video provides additional visual guidance for the initial setup process.

4.4 Pedal Installation

Identify the left (L) and right (R) pedals. The left pedal tightens counter-clockwise, and the right pedal tightens clockwise. Ensure they are fully threaded and tightened.

4.5 Battery Installation and Charging

Insert the 48V 20AH removable battery into its compartment and lock it securely. Before your first ride, fully charge the battery using the provided charger. A full charge typically takes 6-8 hours.



Image: The 48V 20AH removable battery being charged. The image highlights the two charging methods and the 65-mile travel range.

4.6 Tire Pressure Check

Check the tire pressure of the 16x4-inch fat tires and inflate to the recommended PSI indicated on the tire sidewall.

5. Operating Your ASKGO S9 Electric Bike

5.1 Powering On/Off

Press and hold the power button on the control panel to turn the bike on or off.

5.2 NFC/Password Unlock

The ASKGO S9 features NFC and password unlock. To unlock, simply tap your NFC card on the designated area or enter your pre-set password on the display. This provides quick and secure access without a physical key.



Image: Demonstrates the NFC unlock feature of the ASKGO S9 Electric Bike, showing a card being tapped to the display for instant unlocking.

5.3 Smart LCD Display

The integrated LCD display shows crucial riding information:

- **Real-Time Speed:** Current riding speed.
- **Battery Level Indicator:** Remaining battery charge.
- **Total Trip Mileage:** Distance covered during the current trip.
- **Headlight Display:** Indicates if headlights are on.
- **Power Gear Display:** Current pedal-assist level.



Image: Overview of the ASKGO S9's handlebars and LCD display, highlighting the function panel, handbrakes, and various display indicators.

5.4 Riding Modes and Speed Control

The ASKGO S9 offers multiple riding modes and speed settings:

- **Pedal Assist:** Provides motor assistance as you pedal. Adjust assist levels using the control panel.
- **Throttle Mode:** Engage the throttle for motor power without pedaling.
- **Cruise Control:** Activate cruise control for a consistent speed on flat terrain.

The bike features 5 speed cycling gears, allowing you to adjust your speed:

- Gear 1: 10 MPH
- Gear 2: 14 MPH
- Gear 3: 18 MPH
- Gear 4: 22 MPH
- Gear 5: 28 MPH



Image: Illustrates the 5-speed cycling gears available on the ASKGO S9 Electric Bike, showing corresponding speeds for each gear.

5.5 Braking System

The ASKGO S9 is equipped with front and rear mechanical disc brakes for responsive stopping power. Always apply both brakes simultaneously for effective and safe deceleration.



Image: A rider demonstrating the use of the ASKGO S9 Electric Bike's front and rear mechanical disc brakes, emphasizing responsive stopping.

5.6 Lighting

The bike includes a high-brightness headlight and a brake light for enhanced visibility and safety, especially during night rides. Operate them via the control panel.



Image: Close-up view of the ASKGO S9's super-bright headlight and brake light, designed for improved visibility during night rides.

6. Maintenance

Regular maintenance ensures the longevity and safe operation of your ASKGO S9 Electric Bike.

6.1 Battery Care

- Charge the battery regularly, even if not in use, to maintain its health.
- Avoid completely draining the battery.
- Store the battery in a cool, dry place, away from direct sunlight and extreme temperatures.
- Do not expose the battery to water or moisture.

6.2 Tire Maintenance

- Regularly check tire pressure and inflate to the recommended PSI.
- Inspect tires for wear, cuts, or punctures.

6.3 Brake System

- Check brake pads for wear and replace them when necessary.
- Ensure brake levers are firm and responsive. Adjust cable tension if needed.
- Keep brake rotors clean and free of oil or grease.

6.4 General Cleaning

Clean your e-bike with a damp cloth. Avoid using high-pressure washers directly on electrical components.

6.5 Fastener Checks

Periodically check all bolts, nuts, and quick-release mechanisms to ensure they are securely tightened.

7. Troubleshooting

Problem	Possible Cause	Solution
Bike does not power on	Battery not charged or not properly installed; Power button not pressed correctly.	Ensure battery is fully charged and securely seated. Press and hold the power button firmly.
Motor not assisting	Low battery; Pedal assist level set to zero; Brake levers engaged.	Charge battery. Increase pedal assist level. Ensure brake levers are fully released.
Brakes feel weak	Worn brake pads; Loose brake cable; Contaminated rotors.	Inspect and replace brake pads. Adjust brake cable tension. Clean rotors with disc brake cleaner.
Unusual noises	Loose components; Dry chain; Brake rub.	Check all fasteners. Lubricate chain. Adjust brake caliper or rotor alignment.

If you encounter issues not listed here or require further assistance, please contact ASKGO customer support.

8. Specifications

Feature	Detail
Model	F30
Bike Type	Electric Bike, Fat Tire
Motor	2000W Peak
Battery	48V 20AH Removable
Max Speed	28 MPH (up to 36 MPH in certain conditions)
Range	Up to 65 miles
Charging Time	6-8 hours
Wheel Size	16 inches
Tires	16x4-inch All-Terrain Fat Tires
Suspension	Full (Front and Seat Shock Absorbers)
Brakes	Front and Rear Mechanical Disc Brakes
Frame Material	Alloy Steel
Max Load Capacity	330 lbs (150 kg)
Net Weight	74.3 lbs (33.7 kg)
Special Features	NFC/Password Unlock, Cruise Control, Smart LCD Display, Headlight & Taillight



Image: Detailed diagram showing the dimensions of the ASKGO S9 Electric Bike, including total length, height, seat length, handle width, tire width, net weight, recommended height, and maximum load capacity.

9. Warranty and Support

9.1 Warranty Information

ASKGO offers a 12-month limited warranty on the ASKGO S9 Electric Bike, covering manufacturing defects. Additionally, a 30-day free return policy is available. Please refer to your purchase documentation for specific terms and conditions.

9.2 Customer Support

For any questions, technical assistance, or warranty claims, please contact ASKGO customer service. You can typically find contact information on the seller's page or through your purchase platform.
Seller: Askgo ebike

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