VOLPAM Q1

VOLPAM Electric Scooter Q1 User Manual

Model: Q1

Introduction

This manual provides essential information for the safe operation, maintenance, and troubleshooting of your VOLPAM Q1 Electric Scooter. Please read this manual thoroughly before your first ride to ensure proper use and to maximize your riding experience.

Safety Instructions

WARNING: Failure to follow these safety instructions could result in serious injury or death.

- Always wear a helmet and other protective gear (knee pads, elbow pads) when riding.
- Do not ride under the influence of alcohol or drugs.
- Observe all local traffic laws and regulations.
- Do not ride in heavy rain, snow, or icy conditions.
- Avoid riding on uneven surfaces, potholes, or obstacles.
- Maintain a safe distance from other vehicles and pedestrians.
- Do not allow children under the age of 16 to ride the scooter without adult supervision.
- Maximum load capacity is 264 lbs (120 kg). Do not exceed this limit.
- Perform a pre-ride check before each use: ensure brakes are functional, tires are in good condition, and all parts are secure.

Package Contents

Your VOLPAM Q1 Electric Scooter package should contain the following items:

- VOLPAM Q1 Electric Scooter (partially assembled)
- Power Adapter/Charger
- User Manual (this document)
- Assembly Tools (if required for handlebar attachment)

Product Overview

Familiarize yourself with the main components of your VOLPAM Q1 Electric Scooter.



Image: The VOLPAM Q1 Electric Scooter in an outdoor setting, highlighting its sleek design and readiness for use. Key features like E-ABS braking, 350W motor, 15° climbing angle, 19MPH max speed, and 8.5" solid tires are noted.

- **Handlebar:** Includes throttle, brake levers, display, and power button.
- **Headlight:** Front illumination for night riding.
- **Folding Mechanism:** Allows for compact storage and transport.
- **Deck:** Foot platform.
- **Front Wheel:** 8.5-inch solid tire.
- **Rear Wheel:** 8.5-inch solid tire with integrated motor.
- **Taillight:** Rear illumination for visibility.
- **Kickstand:** For parking the scooter.

- **Charging Port:** Location for connecting the power adapter.

Setup

1. Unboxing

Carefully remove all components from the packaging. Retain the packaging for future storage or transport.

2. Handlebar Assembly

Your scooter may come with the handlebar detached. Follow these steps:

1. Lift the stem into an upright position until it locks securely.
2. Attach the handlebar to the stem, ensuring all cables are properly connected and not pinched.
3. Secure the handlebar with the provided screws and tools. Ensure it is firmly attached and does not wobble.

3. Initial Charge

Before your first ride, fully charge the scooter's battery. This typically takes 4-5 hours.

1. Locate the charging port, usually on the side of the deck.
2. Ensure the charging port is clean and dry.
3. Connect the charger to the scooter, then plug the charger into a power outlet.
4. The indicator light on the charger will typically turn green when fully charged.
5. Disconnect the charger once charging is complete.



Image: A young person standing with the VOLPAM Q1 Electric Scooter, illustrating its long-range capability (15 miles max) and fast charging time (4-5 hours). The 36V 5.2AH battery is highlighted.

4. Folding and Unfolding

The VOLPAM Q1 features a quick folding mechanism for portability.



Image: A person holding the folded VOLPAM Q1 Electric Scooter next to a car trunk, demonstrating its portability. Insets show the 3-second fast folding latch and the hook anti-loose mechanism.

- **To Unfold:** Release the locking mechanism on the stem, lift the stem until it clicks into place, and ensure it is securely locked.
- **To Fold:** Ensure the scooter is powered off. Locate the folding latch/lever at the base of the stem. Release the safety lock (if present) and pull the lever to fold the stem down towards the rear wheel. Secure the handlebar hook to the rear fender.

Operating Instructions

1. Power On/Off

Press and hold the power button on the display for a few seconds to turn the scooter on or off.

2. Riding Modes

The VOLPAM Q1 offers multiple riding modes. Press the power button briefly to cycle through them.



Image: A person riding the VOLPAM Q1 Electric Scooter, illustrating the three riding modes: 'E' (Eco) for 8 MPH long range, 'D' (Drive) for 11 MPH daily commute, and 'S' (Sport) for 19 MPH fast riding.

- **E (Eco Mode):** Max Speed 8 MPH. For extended range and beginner riders.
- **D (Drive Mode):** Max Speed 11 MPH. Balanced speed for daily commuting.
- **S (Sport Mode):** Max Speed 19 MPH. For maximum performance and speed.

3. Acceleration and Braking

- **Acceleration:** To start, kick off gently with one foot, then press the thumb throttle to accelerate.
- **Braking:** Use the brake levers on the handlebar. The scooter is equipped with a dual braking system (eABS + drum brake) for effective stopping. Apply brakes smoothly and gradually.

4. Display and Smart App

The integrated LCD display shows speed, battery level, and riding mode. For advanced features, download the VOLPAM smart app.



Image: A person interacting with the VOLPAM smart app on a smartphone while holding the scooter's handlebar, showing the LCD display. App features include lock/unlock, cruise control, riding mode selection, real-time speed, lighting switch, and battery monitoring.

- **App Features:** Lock/Unlock, Cruise Control activation, Riding Mode selection, Real-Time Speed monitoring, Lighting Switch, Battery Monitoring.
- Refer to the app's instructions for pairing and detailed usage.

5. Lights

The scooter is equipped with a headlight and taillight for visibility.



Image: A person riding the VOLPAM Q1 Electric Scooter at night, demonstrating the effectiveness of its bright headlight and visible taillight for safety.

- Press the power button twice quickly to turn the headlight and taillight on or off.
- The taillight may also function as a brake light when braking.

6. Cruise Control

Activate cruise control via the smart app. Once activated, maintain a consistent speed for a few seconds, and the scooter will hold that speed. Apply the brake or throttle to disengage.

Maintenance

1. Cleaning

Wipe the scooter with a soft, damp cloth. Do not use high-pressure water jets or immerse the scooter in water, as this can damage electronic components.

2. Tire Care

The VOLPAM Q1 uses solid honeycomb tires, eliminating the need for inflation. Regularly inspect tires for wear, cuts, or embedded debris. Replace tires if significant wear is observed.

3. Battery Care

- Charge the battery fully before long-term storage.
- If storing for extended periods, charge the battery every 30-60 days to maintain its health.
- Do not expose the battery to extreme temperatures (hot or cold).
- Use only the original charger provided with the scooter.

4. Brake Inspection

Regularly check the functionality of both eABS and drum brakes. Ensure brake levers operate smoothly and provide adequate stopping power. Adjust or replace brake components if necessary (consult a professional if unsure).

5. General Inspection

Periodically check all screws and bolts for tightness. Ensure the folding mechanism operates smoothly and locks securely. Inspect cables for any signs of wear or damage.

Troubleshooting

Problem	Possible Cause	Solution
Scooter does not power on	Low battery; loose connections; power button issue	Charge battery fully; check all visible connections; contact support if issue persists.
Motor not engaging/no acceleration	Throttle issue; brake engaged; motor fault	Ensure brake levers are fully released; check throttle connection; contact support.
Short battery life/reduced range	Improper charging; old battery; riding conditions (hills, heavy load)	Ensure full charge; avoid extreme temperatures; riding style affects range.
Brakes not effective	Brake cable loose; worn brake pads/drum	Inspect brake cables and components; adjust or replace as needed (professional service recommended).

For issues not listed here or if solutions do not resolve the problem, please contact VOLPAM customer support.

Specifications



Image: A person standing next to the VOLPAM Q1 Electric Scooter, illustrating its physical dimensions (43.31in height, 44.09in length) and key specifications like 265 lbs load capacity and 26 lbs product weight.

Model Name	Q1
Motor Power	350W Brushless Motor
Max Speed	Up to 19 MPH (30 km/h)
Max Range	12-15 Miles (20-24 km)
Battery	187.2WH Lithium Battery (36V 5.2AH)
Charging Time	4-5 Hours
Tires	8.5-inch Solid Honeycomb Tires
Braking System	eABS + Drum Brake (Dual Braking)

Max Load Capacity	264 lbs (120 kg)
Product Weight	Approx. 26 lbs (11.8 kg)
Special Features	Cruise Control, Digital Display, Smart App Connectivity, Headlight, Taillight

Warranty

VOLPAM offers a One-year warranty for the Electric Scooter. This warranty covers manufacturing defects under normal use. Please retain your proof of purchase for warranty claims. The warranty does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

Customer Support

If you have any questions, require technical assistance, or need to make a warranty claim, please contact VOLPAM customer support through the retailer where you purchased the product or visit the official VOLPAM website for contact information.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question