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Acer OHR628

Acer OHR628 Wireless Earphones User Manual

Model: OHR628

1. Introduction

Thank you for choosing the Acer OHR628 Wireless Earphones. This manual provides essential information for setting up, operating, and maintaining your new earphones. Please read this manual thoroughly before use to ensure optimal performance and longevity of your device.

2. Package Contents

Verify that all items are present in your package:

- Acer OHR628 Wireless Earphones (Left and Right)
- Charging Case
- USB-C Charging Cable
- User Manual (this document)

3. Product Overview

Familiarize yourself with the components of your Acer OHR628 Wireless Earphones.



An image showing the Acer OHR628 wireless earphones, two red earbuds floating above their matching red charging case. The Acer logo is visible on the front of the charging case.

Earbuds:

- **Touch Control Area:** For managing playback, calls, and voice assistant.

- **LED Indicator:** Shows pairing status, battery level, and charging status.
- **Microphone:** For calls and voice commands.

Charging Case:

- **Charging Port (USB-C):** For charging the case.
- **Case LED Indicator:** Shows charging status and battery level of the case.
- **Earbud Charging Slots:** Securely holds and charges the earbuds.

4. Setup

4.1. Initial Charging

1. Before first use, place both earbuds into the charging case.
2. Connect the USB-C charging cable to the charging port on the case and the other end to a USB power adapter (not included).
3. The case LED indicator will show charging status. Allow the case and earbuds to fully charge.

4.2. Pairing with a Device

1. Ensure the earbuds are charged.
2. Open the charging case. The earbuds will automatically enter pairing mode, and their LED indicators will flash.
3. On your device (smartphone, tablet, computer), enable Bluetooth.
4. Search for available Bluetooth devices and select "**Acer OHR628**" from the list.
5. Once connected, the earbud LED indicators will stop flashing or turn off, and you will hear a confirmation tone.
6. The earphones will automatically reconnect to the last paired device when removed from the case, if Bluetooth is enabled on the device.

5. Operating Instructions

5.1. Power On/Off

- **Power On:** Open the charging case, or remove the earbuds from the case. They will power on automatically.
- **Power Off:** Place the earbuds back into the charging case and close the lid. They will power off automatically.

5.2. Music Playback

- **Play/Pause:** Tap the touch control area on either earbud once.
- **Next Track:** Double-tap the touch control area on the right earbud.
- **Previous Track:** Double-tap the touch control area on the left earbud.

5.3. Call Management

- **Answer/End Call:** Tap the touch control area on either earbud once.
- **Reject Call:** Press and hold the touch control area on either earbud for 2 seconds.

5.4. Voice Assistant

- **Activate Voice Assistant:** Triple-tap the touch control area on either earbud.

6. Maintenance

Proper maintenance ensures the longevity and performance of your earphones.

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the earbuds and charging case. Do not use harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged.
- **Avoid Moisture:** Keep the earphones and charging case away from water, humidity, and extreme temperatures.

7. Troubleshooting

If you encounter issues, refer to the following common problems and solutions:

Problem	Solution
Earbuds not pairing with device.	◦ Ensure earbuds are charged and out of the case. ◦ Turn off and on Bluetooth on your device. ◦ Forget/remove "Acer OHR628" from your device's Bluetooth list and try pairing again. ◦ Restart your device.
No sound from earbuds.	◦ Check if the earbuds are properly connected to your device. ◦ Adjust the volume on both your device and the earbuds. ◦ Ensure the audio output is set to "Acer OHR628" on your device.
One earbud not working.	◦ Place both earbuds back into the charging case, close the lid, and then take them out again. ◦ Ensure both earbuds are charged. ◦ Try resetting the earbuds (refer to specific reset instructions if available in a full product manual, or try forgetting and re-pairing).
Charging case not charging.	◦ Check the USB-C cable and power adapter for damage. ◦ Ensure the charging cable is securely connected to both the case and the power source. ◦ Try a different USB-C cable or power adapter.

8. Specifications

Feature	Detail
Brand:	Acer
Model:	OHR628
Bluetooth Version:	6.0
Color:	Black
Noise Control:	Environmental Noise Cancelling

Feature	Detail
Earbud Weight:	Approximately 3.35g per earbud
Charging Port:	USB-C

9. Warranty and Support

Acer products are designed for reliability and performance. For warranty information, please refer to the warranty card included with your purchase or visit the official Acer support website. If you require technical assistance or have questions not covered in this manual, please contact Acer customer support.
You can find more information and support resources on the official Acer website:www.acer.com

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