

Qubo SmartCam3603MP

Qubo Smart 360° 3MP Wi-Fi Security Camera Instruction Manual

Model: SmartCam3603MP (OC-HCP13WH1)

1. INTRODUCTION

This instruction manual provides comprehensive guidance for the installation, operation, and maintenance of your Qubo Smart 360° 3MP Wi-Fi Security Camera. Please read this manual thoroughly before using the product to ensure proper functionality and safety. Keep this manual for future reference.

The Qubo Smart 360° 3MP Wi-Fi Security Camera is designed to provide advanced home surveillance with features such as 2K resolution, 360° pan/tilt/zoom, AI-powered person detection, two-way audio, and night vision. It integrates with your home Wi-Fi network for remote monitoring via the Qubo App.

2. WHAT'S IN THE BOX

Upon unpacking, please verify that all the following items are included:

- Qubo Smart Cam (1N)
- Power Adapter (5V/1A) (1N)
- Warranty Card (1N)
- USB Cable (1N)
- Screw Kit (1N)

3. PRODUCT OVERVIEW

The Qubo Smart 360° 3MP Wi-Fi Security Camera offers a robust set of features for comprehensive home security.

**2K Resolution
3MP Sharp Sensor**



**Pan, Tilt & Zoom
360° Horizontal
55° Vertical**



**AI-Powered
Person Detection
& Motion Tracking**



Two-Way Talk



**Secured
Cloud
Storage
in India**



**Wi-Fi Connectivity
(2.4 GHz)**



**Works with
Google Assistant
& Alexa**



Image: Overview of Qubo Smart 360 Camera key features including 2K resolution, 3MP sensor, 360° pan/tilt/zoom, two-way talk, AI person detection, and smart alerts.

Cutting-Edge Hardware. Unmatched Protection.



Image: Detailed view of the camera hardware, highlighting ABS & PC build, dust-resistant design, loud alarm, advanced ISP, 4MP sensor, dual IR LEDs, and echo cancellation.

Key Features:

- **2K Resolution & 3MP Sharp Sensor:** Provides clear and detailed video footage (2304 x 1296p).
- **360° Pan, Tilt & Zoom:** Offers a wide viewing angle with 360° horizontal and 55° vertical rotation for comprehensive coverage.
- **AI-Powered Person Detection:** Intelligently identifies human figures, reducing false alarms.
- **Motion Tracking:** Automatically follows detected movement within its field of view.
- **Two-Way Talk:** Built-in microphone and speaker allow for real-time communication.
- **Night Vision:** Enhanced infrared technology with 6pcs 850nm superior IR LEDs provides clear visibility up to 20ft in total darkness.
- **Automatic Intruder Alarm:** Triggers an alarm upon detecting suspicious activity.
- **Wi-Fi Connectivity (2.4 GHz):** Connects wirelessly to your home network.
- **Smart Home Integration:** Works with Google Assistant and Amazon Alexa.
- **Expandable Storage:** Supports SD cards up to 1TB for local recording.
- **Secured Cloud Storage:** Optional cloud backup available with a subscription plan.

4. SETUP

4.1 Initial Setup

1. **Download the Qubo App:** Search for "Qubo" in your smartphone's app store (Google Play Store or Apple App Store) and install the application.
2. **Create an Account:** Open the Qubo App and follow the on-screen instructions to create a new user account or log in if you already have one.

3. **Power On the Camera:** Connect the provided USB cable to the camera and the power adapter. Plug the power adapter into a wall outlet. The camera will power on and its indicator light will begin to flash, indicating it is ready for setup.
4. **Add Device:** In the Qubo App, tap the "+" icon or "Add Device" option. Select your camera model from the list.
5. **Connect to Wi-Fi:** Follow the app's instructions to connect the camera to your 2.4 GHz Wi-Fi network. You may need to scan a QR code displayed on your phone with the camera.
6. **Complete Setup:** Once connected, name your camera and complete the remaining setup steps in the app.

4.2 Mounting Options

The Qubo Smart 360° camera can be placed on various surfaces or mounted for optimal viewing.

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Unlock Premium Security – On Us!

- ✓ 7-Day Cloud Backup
- ✓ 3 App Logins
- ✓ AI Person Detection & Alerts
- ✓ Automatic Intruder Alarm
- ✓ Safe Zone Fencing
- ✓ Priority Customer Support

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Image: Illustration of various placement options for the Qubo Smart 360 Camera, including tabletops, shelves, wall, or ceiling mounts, to secure different areas like keeping intruders away, watching over household, ensuring child's safety, and looking after elderly parents.

- **Freestanding:** Place the camera on any flat surface such as a table, shelf, or desk.
- **Wall Mount:** Use the provided screw kit to securely mount the camera to a wall. Ensure the mounting surface is

stable.

- **Ceiling Mount:** The camera can also be inverted and mounted to the ceiling using the screw kit. The app allows for image rotation if mounted upside down.

5. OPERATING INSTRUCTIONS

Control and monitor your Qubo Smart 360° camera using the Qubo App.



Image: Screenshot of the Qubo App interface demonstrating features like live remote monitoring, access to recordings, two-way talk, real-time alerts, and activating the alarm.

5.1 Live Monitoring & Control

- **Live View:** Open the Qubo App and select your camera to view the live feed.
- **Pan/Tilt/Zoom:** Use the on-screen controls to remotely adjust the camera's viewing angle.
- **Two-Way Talk:** Tap the microphone icon in the app to speak through the camera's speaker and listen through its microphone.
- **Snapshot/Record:** Capture still images or manually record video clips from the live view.

5.2 Recording & Alerts

Smart Recording. Smarter Security.

Event-Based Recording

Capture only key events with AI-powered recording, ensuring it records only when motion or a person is detected

Continuous Recording

Need a complete record? Switch to 24/7 recording to keep track of everything

Privacy Mode

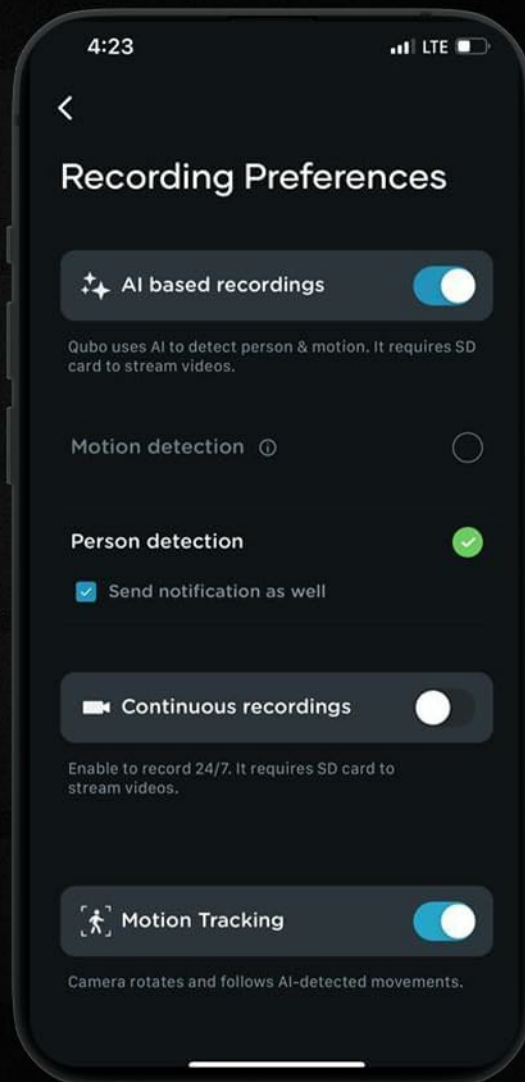
Disable recording whenever you want to

Smart Alerts, No Spam

Get notified only for what you choose—motion or person detection & also switch it on or off when you want

Cloud Backup

Secure your footage in the cloud for extra peace of mind, available with a separate subscription plan



Note: SD Card required for recording.

Image: Qubo App screen showing recording preferences, including options for AI-based recordings (person detection, motion detection), continuous recordings, privacy mode, and motion tracking. Note: SD Card is required for recording.

- **Event-Based Recording:** The camera can be configured to record only when motion or a person is detected.
- **Continuous Recording:** Enable 24/7 recording (requires an SD card).
- **Privacy Mode:** Temporarily disable recording and live view for privacy.
- **Smart Alerts:** Receive real-time notifications on your smartphone for detected motion or persons. Customize alert settings in the app.
- **Cloud Backup:** Secure your footage with an optional cloud subscription.
- **SD Card Storage:** Insert a compatible SD card (up to 1TB) for local storage of recordings.

5.3 Smart Home Integration

The Qubo Smart 360° camera can be integrated with Amazon Alexa and Google Assistant for voice control and smart home routines. Refer to the respective smart assistant's app for integration instructions.

6. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the camera lens and body. Avoid using harsh chemicals or abrasive cleaners.
- **Firmware Updates:** Regularly check the Qubo App for available firmware updates to ensure optimal performance and security.
- **Power Cycle:** If the camera experiences issues, try unplugging it from the power source for 10 seconds and then plugging it back in.

7. TROUBLESHOOTING

If you encounter issues with your Qubo Smart 360° camera, refer to the following common solutions:

Problem	Possible Solution
Camera fails to connect to Wi-Fi.	• Ensure your Wi-Fi network is 2.4 GHz. The camera does not support 5 GHz networks. • Verify your Wi-Fi password is correct. • Place the camera closer to your Wi-Fi router. • Restart your router and the camera. • Ensure the camera can properly scan the QR code displayed on your phone during setup.
No recording or SD card not recognized.	• Ensure the SD card is correctly inserted. • Use a compatible SD card (up to 1TB). Refer to the image below for supported types. • Format the SD card through the Qubo App settings. • Try a different SD card to rule out card malfunction.
Poor video quality or night vision.	• Clean the camera lens with a soft, dry cloth. • Ensure there are no obstructions blocking the camera's view or the IR LEDs. • Check your internet connection speed. A stable connection is required for optimal streaming.
Camera is unresponsive.	• Unplug the camera, wait 10 seconds, and plug it back in. • If the issue persists, perform a factory reset (refer to the Qubo App or product support for specific instructions).

Expandable storage of up to 1 TB

Supported SD Cards

32 GB | 64 GB | 128 GB | 256 GB | 512 GB | 1 TB



Unsupported SD Cards



Image: Visual guide indicating various brands and types of supported SD cards (e.g., Samsung EVO Plus, Strontium NITRO, Western Digital Purple) and unsupported SD cards (e.g., SanDisk Extreme, SanDisk Ultra) for the Qubo Smart 360 Camera.

8. SPECIFICATIONS

Feature	Detail
Model Name	SmartCam3603MP
Connectivity Technology	Wired, Wireless (Wi-Fi 2.4 GHz)
Special Features	2 Way Audio, HD Resolution, Motion Sensor, Night Vision, PTZ Technology (Pan-Tilt-Zoom)
Indoor/Outdoor Usage	Indoor
Compatible Devices	Smartphone (via Qubo App)

Feature	Detail
Power Source	Corded Electric (5V/1A)
Controller Type	Amazon Alexa, Google Assistant
Mount Type	Wall Mount, Freestanding
Form Factor	Dome
Enclosure Material	Plastic (ABS & PC Build)
Water Resistance Level	Not Water Resistant
Alert Type	Motion Only, Person Detection
Light Source	Infrared (6pcs 850nm IR LEDs)
Effective Still Resolution	3 MP (2K Resolution)
Video Capture Resolution	1440p (2304 x 1296p)
Effective Video Resolution	1080p (Full HD)
Frame Rate	30 frames per second
Viewing Angle	360 Degrees (Pan), 55 Degrees (Tilt)
Focus Type	Auto Focus
Flash Memory Type	SD (up to 1TB)
Item Dimensions	10 x 10 x 12 Centimeters
Item Weight	165 Grams
Voltage	12 Volts (Input to adapter, camera uses 5V)
Wattage	5 Watts
Video Capture Format	MPEG-4

9. WARRANTY AND SUPPORT

Your Qubo Smart 360° 3MP Wi-Fi Security Camera comes with a standard warranty. Please refer to the included Warranty Card for specific terms and conditions.

9.1 Customer Support

For any technical assistance, queries, or support, please contact Hero Electronix Pvt Ltd:

- **Toll-free helpline number:** 9319095757
- **Manufacturer:** Hero Electronix Pvt. Ltd.
- **Importer/Packer:** Hero Electronix Pvt Ltd

Made in India. For Indian Homes.

Designed, Engineered & Manufactured in India

Built locally, meeting global standards



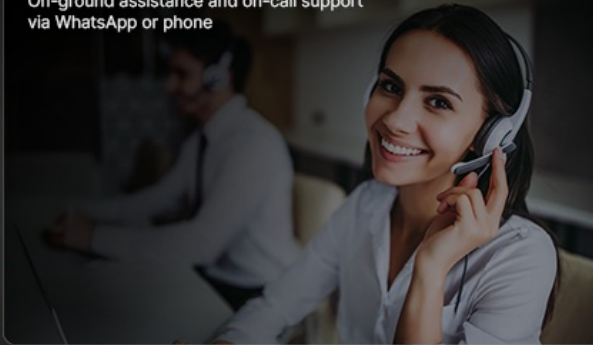
Secured Cloud Servers Hosted in India

Your data stays secure, private, and accessible only to you



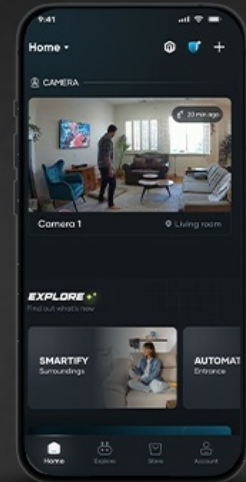
Prompt Pre & Post-Sales Support

On-ground assistance and on-call support via WhatsApp or phone



Made in India App

Qubo's proprietary app, built for Indian homes and needs



Trusted by Millions. Backed by **Hero** Group.

Image: Information highlighting Qubo products are designed, engineered, and manufactured in India, with secured cloud servers hosted in India, and prompt pre & post-sales support via WhatsApp or phone.

9.2 Free 6-Month Subscription Benefits

Your purchase includes a free 6-month subscription to unlock premium security features:

- 7-Day Cloud Backup
- 3 App Logins
- AI Person Detection & Alerts
- Automatic Intruder Alarm
- Safe Zone Fencing
- Priority Customer Support

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question