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ASKGO F30

ASKGO S9 Electric Bike User Manual

Model: F30

1. Introduction

Welcome to the ASKGO S9 Electric Bike. This manual provides essential information for the safe assembly, operation, maintenance, and troubleshooting of your new electric bike. Please read this manual thoroughly before your first ride to ensure optimal performance and safety.

The ASKGO S9 is designed for adults, featuring a powerful 2500W peak motor, a 48V 20AH removable battery, and 20-inch fat tires for off-road capabilities. It includes features like NFC unlock, cruise control, and a full suspension system for a comfortable riding experience.



Image: The ASKGO S9 Electric Bike, showcasing its robust design and fat tires, ready for various terrains.

2. Setup and Assembly

Your ASKGO S9 Electric Bike arrives 80% pre-assembled. The remaining assembly steps are straightforward and can be completed with the included tool kit.

2.1 Included Components

Please verify that all components are present in the package:

- ASKGO S9 Electric Bike (main frame, wheels, battery pre-installed)
- Charger
- Tool Kit
- User Manual (this document)
- Riding Bag

- Phone Mount



Image: A close-up view of the included accessories: function panel, bright headlight, brake light, and rear rack.

2.2 Assembly Steps

1. **Unboxing:** Carefully remove the bike and all components from the packaging.
2. **Handlebar Installation:** Attach the handlebar to the stem, ensuring it is centered and tightened securely.
3. **Pedal Installation:** Identify the left (L) and right (R) pedals. Thread them into the crank arms by hand, then tighten with a wrench. Note that the left pedal is reverse-threaded.
4. **Front Wheel Installation:** If not already installed, attach the front wheel, ensuring the disc brake rotor is correctly aligned with the caliper.
5. **Seat Post Adjustment:** Insert the seat post and adjust the seat height to a comfortable riding position, then secure the quick-release lever.
6. **Accessory Attachment:** Install the phone mount and riding bag as desired.
7. **Initial Charge:** Fully charge the battery before your first ride.

Your browser does not support the video tag.

Video: An unboxing and assembly guide for the ASKGO S9 Electric Bike, demonstrating the initial setup process.

3. Operating Instructions

3.1 Powering On/Off and Unlocking

- **Power On:** Press and hold the power button on the LCD display.
- **NFC/Password Unlock:** To unlock the bike, tap your NFC card on the designated area or enter your pre-set password on the display.
- **Power Off:** Press and hold the power button until the display turns off.

3.2 LCD Display and Controls

The smart LCD display provides real-time information about your ride. The function panel on the handlebar allows you to control various settings.



Image: Close-up of the handlebar showing the intuitive controls, including handbrakes, function panel, lights, horns, display, and phone mount.

- **Speed:** Current riding speed.
- **Mileage:** Total distance traveled.
- **Battery Level:** Indicates remaining battery charge.
- **Riding Mode (PAS):** Pedal Assist System with 1-5 levels. Adjust using the '+' and '-' buttons on the function panel.
- **Lights:** Press the light button on the function panel to turn the headlight and brake light on/off.
- **Horn:** Press the horn button for audible alerts.
- **Cruise Control:** Activate cruise control by holding the '+' button while maintaining a steady speed.

3.3 Riding Modes

- **Pedal Assist System (PAS):** Provides motor assistance while you pedal. Levels 1-5 offer increasing levels of assistance.
- **Throttle Mode:** Engage the throttle for motor power without pedaling.
- **Manual Mode:** Ride the bike like a traditional bicycle without motor assistance.

3.4 Battery and Charging

The ASKGO S9 features a 48V 20AH removable battery, offering a maximum range of 65 miles. A full charge takes approximately 6-8 hours.



Image: The 48V 20AH removable battery pack integrated into the bike frame, highlighting its capacity and charging features.

- To charge, connect the charger to the bike's charging port or remove the battery and charge it separately.
- Ensure the charger is connected to a standard power outlet.
- The charger indicator light will show charging status (red for charging, green for fully charged).

3.5 Safety Features

- **Headlight and Brake Light:** High-brightness lights for visibility during night riding.
- **Dual Disc Brakes:** High-performance mechanical disc brakes provide reliable stopping power.
- **Full Suspension System:** Front and seat shock absorbers enhance comfort and control over rough terrain.



Image: A rider demonstrating the quick response of the dual mechanical brakes on the ASKGO S9 Electric Bike.



Image: A rider on the ASKGO S9 Electric Bike navigating a trail, highlighting the effectiveness of the full suspension system (front and rear shock absorbers).



Image: Close-up of the 20x4.0 inch all-terrain wide tires, suitable for city roads, sand, snow, and beach.

Your browser does not support the video tag.

Video: A brief demonstration of the ASKGO Electric Bike in action, showcasing its features and performance.

4. Maintenance

Regular maintenance ensures the longevity and safe operation of your ASKGO S9 Electric Bike.

4.1 General Care

- **Cleaning:** Wipe down the bike with a damp cloth. Avoid high-pressure washing directly on electrical components.
- **Storage:** Store the bike in a cool, dry place, away from direct sunlight and extreme temperatures.
- **Fasteners:** Periodically check and tighten all bolts and nuts, especially on the handlebars, seat post, and wheels.

4.2 Battery Maintenance

- **Charging:** Always use the original charger. Do not overcharge or completely drain the battery.
- **Storage:** If storing the bike for an extended period, charge the battery to 50-70% and recharge every 1-2 months.
- **Temperature:** Avoid exposing the battery to extreme heat or cold.

4.3 Tire Care

- **Pressure:** Maintain recommended tire pressure (check sidewall for specifications) for optimal performance and puncture resistance.
- **Inspection:** Regularly inspect tires for wear, cuts, or embedded objects.

4.4 Brake System

- **Inspection:** Check brake pads for wear and replace them when necessary.
- **Adjustment:** Ensure brake levers are responsive and provide adequate stopping power. Adjust cable tension if needed.

4.5 Drivetrain

- **Chain Lubrication:** Keep the chain clean and lubricated for smooth operation and to prevent rust.

5. Troubleshooting

This section addresses common issues you might encounter with your ASKGO S9 Electric Bike.

Problem	Possible Cause	Solution
Bike does not power on.	• Battery not charged. • Battery not properly seated. • Power cable loose.	• Charge the battery fully. • Ensure battery is securely locked in place. • Check all power connections.
Motor not assisting.	• PAS level set to 0. • Brake levers engaged. • Battery low.	• Increase PAS level on the display. • Release brake levers completely. • Charge the battery.
Brakes feel weak.	• Worn brake pads. • Loose brake cable.	• Inspect and replace brake pads. • Adjust brake cable tension.
NFC unlock not working.	• Incorrect NFC card. • NFC reader obstruction.	• Ensure you are using the correct, registered NFC card. • Ensure no obstructions between card and reader. • Try password unlock as an alternative.

If you encounter issues not listed here or require further assistance, please contact customer support.

6. Specifications

Feature	Specification
Model	F30
Bike Type	Electric Bike, Fat Tire

Feature	Specification
Motor	2500W Peak
Top Speed	36 MPH
Max Torque	90 N·m
Climbing Ability	45°
Battery	48V 20AH Removable
Max Range	65 Miles
Charging Time	6-8 Hours
Wheel Size	20 inches
Tire Width	4 inches (All-terrain)
Suspension Type	Full (Front and Seat Shock Absorbers)
Brake Style	Dual Mechanical Disc Brakes
Frame Material	Alloy Steel
Maximum Load	365 lbs
Special Features	NFC/Password Unlock, Cruise Control, Smart LCD Display, Headlights & Taillights

7. Warranty and Support

ASKGO is committed to providing quality products and customer satisfaction.

7.1 Warranty Information

- **12-Month Warranty:** Your ASKGO S9 Electric Bike is covered by a 12-month warranty from the date of purchase, covering manufacturing defects.
- **30-Day Free Return:** We offer a 30-day free return policy. Please keep the original packaging for one month in case of a return to prevent damage during transit.
- This electric bicycle is UL2849 certified.

For detailed warranty terms and conditions, please refer to the official ASKGO website or contact customer service.

7.2 Customer Support

If you have any questions, concerns, or require technical assistance, please do not hesitate to contact our customer support team. We are here to help you with any issues you may encounter.
Contact information can typically be found on the ASKGO official website or your purchase documentation.

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Please ride responsibly and always wear appropriate safety gear.

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