

Cellularline BTTRACYTAGDUALK

Cellularline Tracy Tag Dual Object Locator

User Manual

1. INTRODUCTION

The Cellularline Tracy Tag Dual is a compact and lightweight object locator designed to help you keep track of your important belongings. It features dual compatibility, allowing it to connect to either the Apple Find My network or the Google Find Hub network without requiring additional applications. Simply attach it to keys, backpacks, luggage, or other items using the included removable strap.

This device offers quick retrieval in various situations, enabling you to make the device ring when nearby or view its location on a map when out of Bluetooth range. Its robust design is certified IP67, providing resistance to dust and water up to 1 meter for 30 minutes. The Tracy Tag Dual is powered by a replaceable CR2032 battery, offering up to one year of autonomy.

2. KEY FEATURES

- **Dual Compatibility:** Works with Apple Find My or Google Find Hub without extra apps. Configure one system at a time.
- **Map Location Tracking:** View the item's position on the app's map, even when outside Bluetooth range, and follow directions to retrieve it.
- **Audible Alert:** When the item is nearby, activate a sound from the app to quickly locate wallets, keys, or bags.
- **Replaceable Battery:** Equipped with a replaceable CR2032 battery, providing up to one year of use. Battery level can be monitored in the respective app.
- **Durability:** IP67 certified for resistance against dust and water (up to 1 meter for 30 minutes).
- **Practical Design:** Compact design includes a removable strap for easy attachment.

3. SETUP AND PAIRING

3.1. Battery Installation

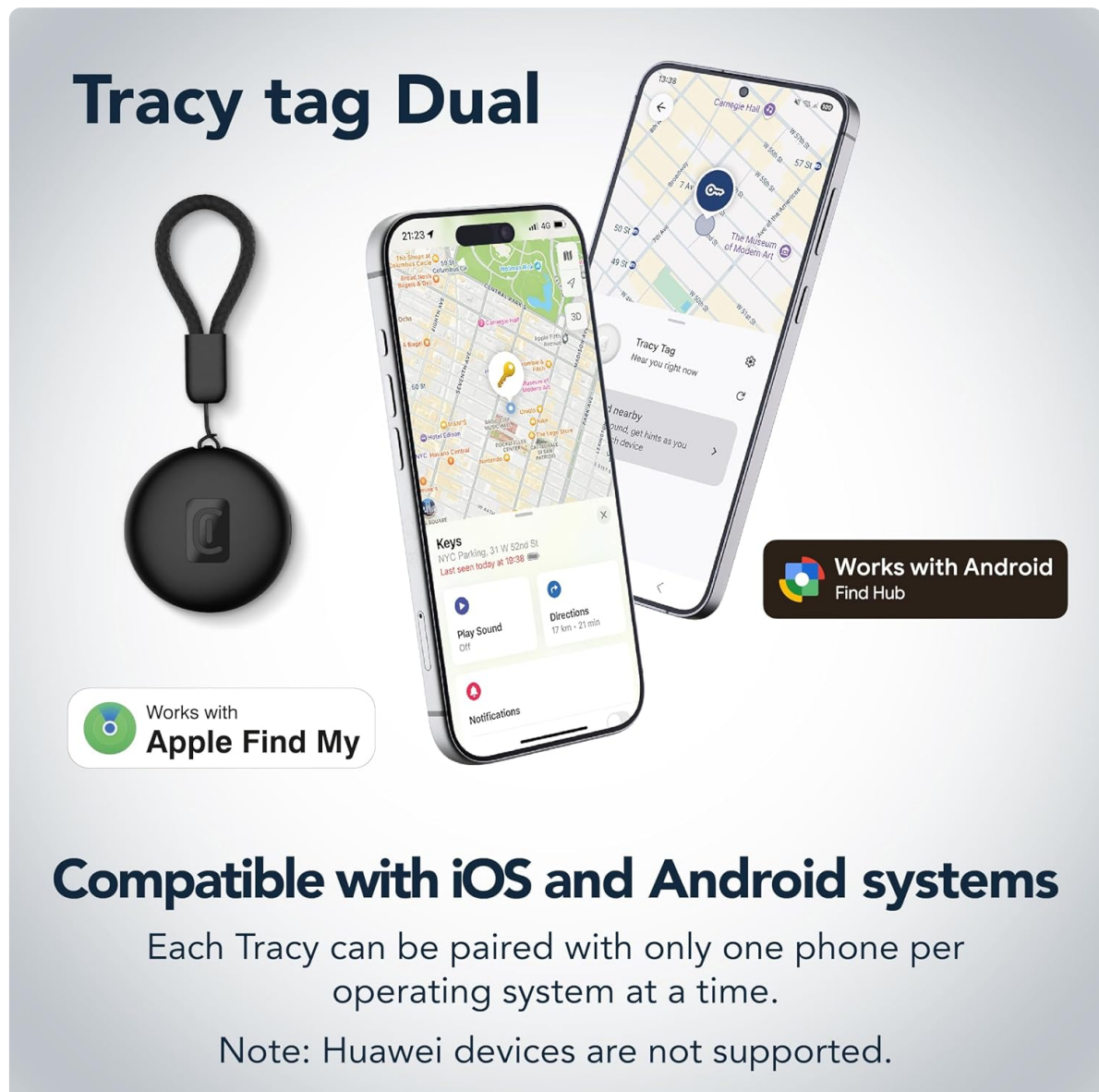
The Tracy Tag Dual comes with a pre-installed CR2032 battery. If you need to replace it, refer to the 'Battery Replacement' section under Maintenance.

3.2. Initial Pairing

The Tracy Tag Dual can be paired with either the Apple Find My network (for iOS devices) or the Google Find Hub network (for Android devices). It can only be configured with one system at a time. Ensure your device's Bluetooth is enabled.

1. **For Apple Find My:** Open the 'Find My' app on your iOS device. Navigate to the 'Items' tab and tap 'Add Item'. Follow the on-screen instructions to pair your Tracy Tag Dual.
2. **For Google Find Hub:** Open the 'Find My Device' app (or Google Find Hub compatible app) on your Android device. Follow the app's instructions to add a new device.

Each Tracy Tag Dual can be paired with only one phone per operating system at a time. Huawei devices are not supported.



The graphic features a black circular Tracy Tag Dual with a loop at the top. To its right are two smartphones. The front phone is an iPhone displaying the 'Find My' app with a map showing the tag's location near Carnegie Hall. The back phone is an Android displaying the 'Find My Device' app with a similar map. Below the tag is a badge that says 'Works with Apple Find My'. To the right of the phones is a badge that says 'Works with Android Find Hub'. At the bottom, large text reads 'Compatible with iOS and Android systems', followed by 'Each Tracy can be paired with only one phone per operating system at a time.' and a note: 'Note: Huawei devices are not supported.'

Tracy tag Dual

Works with Apple Find My

Works with Android Find Hub

Compatible with iOS and Android systems

Each Tracy can be paired with only one phone per operating system at a time.

Note: Huawei devices are not supported.

Image: The Tracy Tag Dual device shown alongside smartphones displaying compatibility with Apple Find My and Google Find Hub. This illustrates the dual system support for both iOS and Android devices.

3.3. Attaching the Tracy Tag Dual

Use the included removable strap to securely attach the Tracy Tag Dual to your desired item, such as keys, a backpack, or luggage. Ensure it is firmly attached to prevent accidental detachment.



**Hook it anywhere,
tracked instantly**

Removable strap included

Image: The Tracy Tag Dual with its removable strap, demonstrating how it can be hooked onto various items such as luggage, a backpack, keys, and even a pet collar for instant tracking.

4. OPERATING THE TRACY TAG DUAL

4.1. Locating Items Nearby (Audible Alert)

If your item is within Bluetooth range, you can make the Tracy Tag Dual emit a sound to help you find it quickly. Open the respective app (Apple Find My or Google Find Hub) on your paired device, select your Tracy Tag Dual, and tap the 'Play Sound' option. The device will emit an audible alert, guiding you to its location.

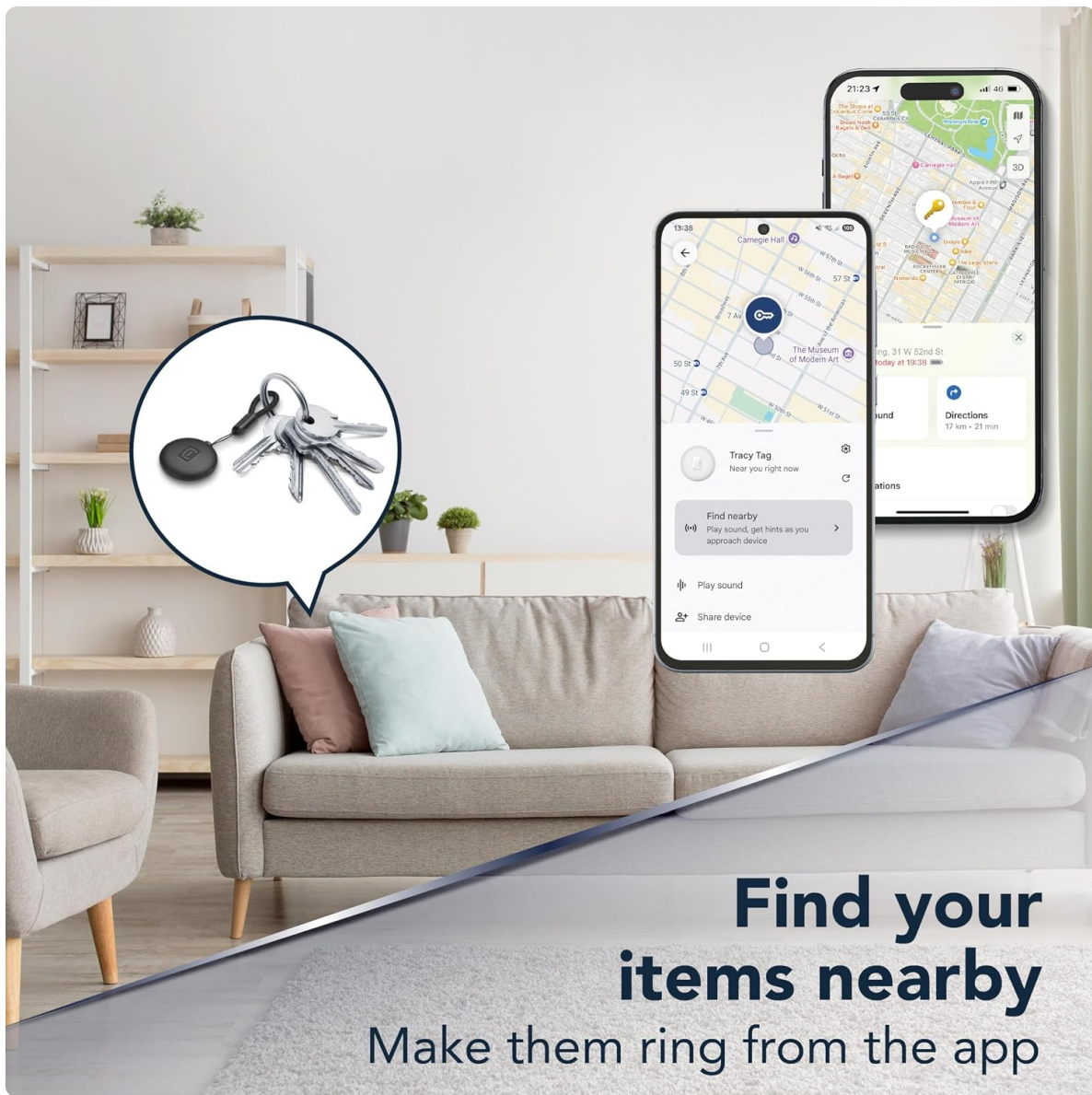


Image: A smartphone displaying the 'Find nearby' and 'Play sound' options within the app, with a Tracy Tag attached to a set of keys resting on a sofa, illustrating how to locate items nearby by making them ring.

4.2. Locating Items Far Away (Map Tracking)

When your item is outside of Bluetooth range, the Tracy Tag Dual leverages the Apple Find My or Google Find Hub network to provide its last known location on a map. Open the app, select your Tracy Tag Dual, and view its position on the integrated map. You can then follow the directions provided by the app to reach your lost item.

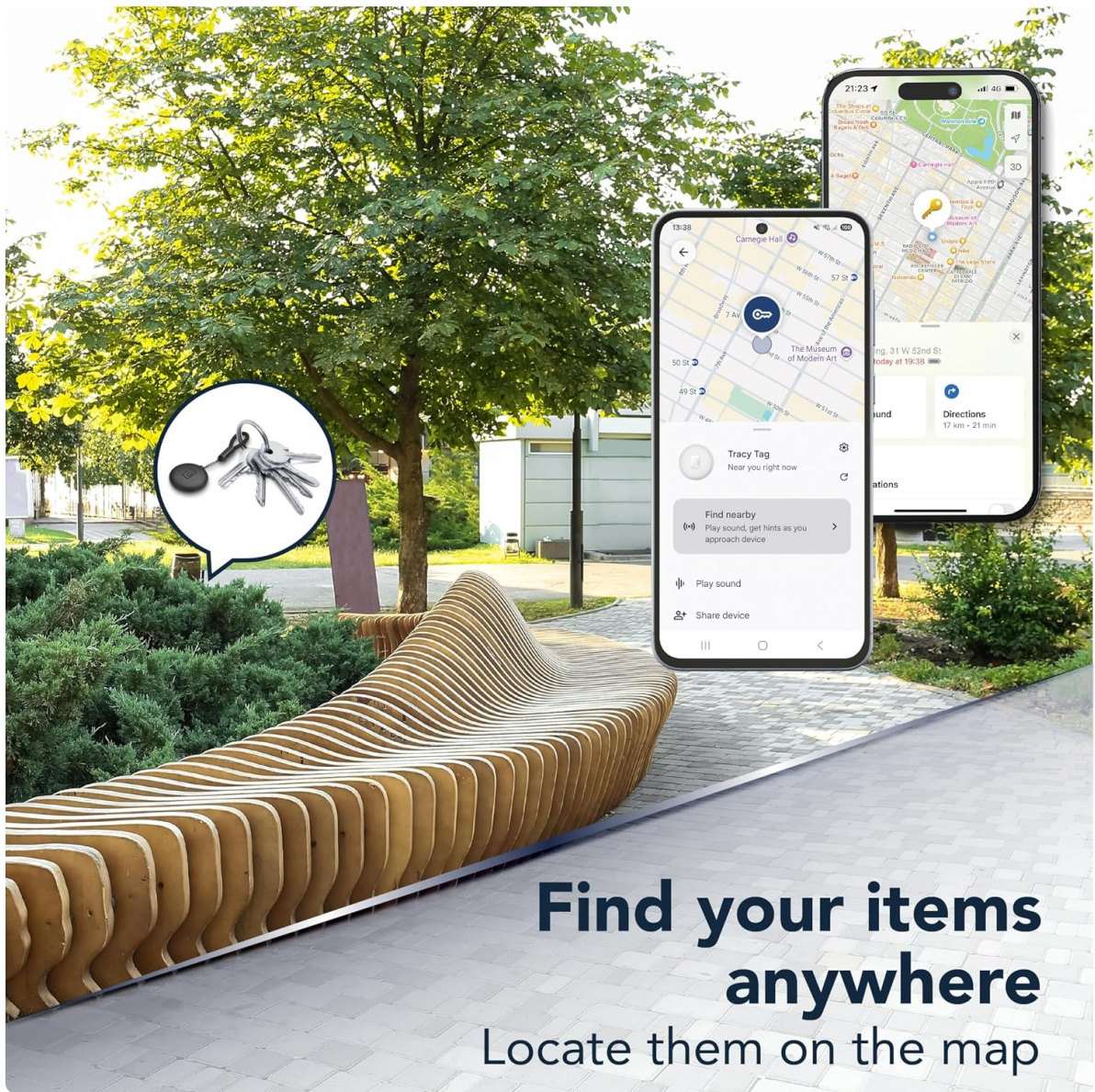


Image: A smartphone screen displaying the location of a Tracy Tag on a map in an outdoor park setting, demonstrating how to find items anywhere by locating them on the map.

5. MAINTENANCE

5.1. Battery Replacement

The Tracy Tag Dual uses a standard CR2032 coin cell battery, which typically lasts up to one year. You can monitor the battery level within the Apple Find My or Google Find Hub app. To replace the battery:

1. Gently twist or pry open the Tracy Tag Dual casing to access the battery compartment.
2. Remove the old CR2032 battery.
3. Insert a new CR2032 battery with the positive (+) side facing up.
4. Carefully close the casing, ensuring it is sealed properly to maintain its IP67 rating.

5.2. Water and Dust Resistance

The Tracy Tag Dual is IP67 certified, meaning it is resistant to dust and can withstand immersion in water up to 1 meter for 30 minutes. While it is resistant, it is not waterproof for prolonged submersion or high-pressure water jets. Ensure the casing is properly sealed after battery replacement to maintain this resistance.

5.3. Cleaning

To clean your Tracy Tag Dual, wipe it with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials, as these may damage the device's surface or seals.



Image: Visual representation highlighting the Tracy Tag Dual's water and dust resistance, its compatibility with AirTag accessories, and the ease of replacing its CR2032 battery.

6. TROUBLESHOOTING

- **Device Not Found/Not Connecting:**

- Ensure the Tracy Tag Dual has a fresh battery.
- Check that Bluetooth is enabled on your smartphone.
- Make sure you are within Bluetooth range of the device for initial pairing or 'Play Sound' function.
- Try restarting your smartphone and the Tracy Tag Dual (by removing and reinserting the battery).
- Verify that you have selected the correct network (Apple Find My or Google Find Hub) during setup.

- **Sound Not Playing:**

- Confirm the device is within Bluetooth range.
- Check the battery level in the app; a low battery might affect sound output.
- Ensure your phone's volume is up and not on silent.

- **Inaccurate Location on Map:**

- Location accuracy depends on the density of the Find My/Find Hub network. In remote areas, updates might be less frequent.
- Ensure your smartphone's location services are enabled for the respective app.

- **Battery Drains Quickly:**

- Ensure you are using a genuine CR2032 battery.
- Frequent use of the 'Play Sound' feature can slightly reduce battery life.
- Extreme temperatures can affect battery performance.

7. SPECIFICATIONS

Feature	Detail
Brand	Cellularline
Model Number	BTTRACYTAGDUALK
Compatible Devices	Android, iOS
Control Method	App
Battery Type	1 x CR2032 (included)
Battery Life	Up to 1 year
Water & Dust Resistance	IP67 certified (up to 1m for 30 min)
Recommended Uses	Keys, Object Location, Backpacks
Manufacturer	Cellularline S.p.A.
Country of Origin	China

8. WARRANTY AND SUPPORT

8.1. Product Warranty

The Cellularline Tracy Tag Dual comes with a 2-year manufacturer's warranty. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

8.2. Customer Support

For further assistance, technical support, or warranty inquiries, please visit the official Cellularline website or contact their customer service department. Refer to the product packaging or the Cellularline website for specific contact details.

