

advwin HZB-15YLR

ADVWIN HZB-15YLR 3-in-1 Bottom-Loading Water Cooler Dispenser with Ice Maker User Manual

1. INTRODUCTION

Thank you for choosing the ADVWIN HZB-15YLR 3-in-1 Bottom-Loading Water Cooler Dispenser with Ice Maker. This appliance provides convenient access to hot, cold, and room temperature water, along with on-demand bullet ice production. Please read this manual thoroughly before operation to ensure proper use, maintenance, and safety.



Image 1: ADVWIN HZB-15YLR 3-in-1 Bottom-Loading Water Cooler Dispenser. This image displays the front view of the appliance, highlighting its sleek design and dispenser area.

2. SAFETY INSTRUCTIONS

To prevent injury to yourself and others, or damage to the appliance, please observe the following safety precautions:

- Always connect the dispenser to a grounded electrical outlet (115V/60Hz). Do not use extension cords.
- Keep the appliance away from direct sunlight and heat sources. Ensure adequate ventilation around the unit.
- Do not immerse the dispenser, power cord, or plug in water or other liquids.
- Supervise children when they are near the dispenser. The hot water dispenser features a child safety lock to prevent accidental burns.
- Unplug the dispenser before cleaning or performing any maintenance.
- Do not operate the dispenser if the power cord or plug is damaged. Contact customer support for assistance.
- Use only potable water in the dispenser.

- The ice maker does not keep ice frozen. Transfer ice to a freezer for long-term storage.

3. PACKAGE CONTENTS

Please check the packaging for the following items:

- ADVWIN HZB-15YLR Water Cooler Dispenser with Ice Maker
- Drip Tray
- Water Pump Probe Assembly
- User Manual

If any items are missing or damaged, please contact ADVWIN customer support.

4. PRODUCT FEATURES

The ADVWIN HZB-15YLR is designed for convenience and efficiency:

- **3-in-1 Functionality:** Dispenses hot water (>194°F), cold water (<44.6°F), and produces bullet-shaped ice.
- **Rapid Ice Production:** Produces up to 33 lbs of ice per 24 hours, with 9 ice cubes ready in approximately 7 minutes.
- **Bottom-Loading Design:** Accommodates 3 or 5-gallon water bottles discreetly within the lower cabinet.
- **Safety Features:** Includes a child lock for hot water, low water level indicator, and dry-burn protection.
- **Large Capacity:** Features a 1.2L hot water tank, 0.8L cold water tank, and 2.5 lbs ice storage capacity.
- **Efficient Operation:** High-performance compressor for ice making with optimized energy consumption.
- **Certified Materials:** ETL certified and constructed from food-grade materials for safety and durability.

5. SETUP

Follow these steps for initial setup:

1. **Unpack the Dispenser:** Carefully remove all packaging materials. Retain packaging for future transport if needed.
2. **Placement:** Place the dispenser on a firm, level surface. Ensure there is at least 4 inches of clearance from walls on all sides for proper ventilation. Avoid placing it in direct sunlight or near heat sources.
3. **Install Drip Tray:** Slide the drip tray into its designated slot below the dispensing spouts.
4. **Water Bottle Installation (Bottom-Loading):**
 - Open the lower cabinet door on the front of the dispenser.
 - Remove the cap from a new 3 or 5-gallon water bottle.
 - Insert the water pump probe assembly firmly into the opening of the water bottle. Ensure a secure fit.
 - Carefully slide the water bottle into the cabinet, ensuring it stands upright.
 - Close the cabinet door.
5. **Power Connection:** Plug the power cord into a grounded 115V/60Hz electrical outlet.
6. **Priming the System:** Before turning on heating or cooling functions, allow the water tanks to fill. Press the cold water faucet until water flows steadily, indicating the cold tank is full. Repeat for the hot water faucet. This prevents dry-burning.
7. **Initial Cleaning:** For first-time use, dispense and discard at least two cups of hot and cold water to flush the system.

6. OPERATING INSTRUCTIONS

6.1 Water Dispensing

- **Cold Water:** Press the cold water button/lever to dispense chilled water.
- **Hot Water:** To dispense hot water, first push the child safety lock button inward, then press the hot water button/lever. Release the child lock after dispensing.
- **Room Temperature Water:** If available, press the dedicated room temperature water button/lever.

6.2 Ice Making

- **Activate Ice Maker:** Locate the ice maker power switch (usually on the back or side of the unit) and turn it ON.
- **Ice Production:** The ice maker will begin producing bullet-shaped ice cubes. The first batch may take slightly longer.
- **Monitoring:** The transparent window allows you to monitor the ice level. The unit will stop making ice when the ice bucket is full.
- **Ice Storage:** The dispenser does not keep ice frozen. For prolonged storage, transfer ice cubes to a freezer.

7. MAINTENANCE AND CLEANING

Regular cleaning ensures optimal performance and hygiene.

1. **Exterior Cleaning:** Wipe the exterior with a soft, damp cloth. Do not use abrasive cleaners or solvents.
2. **Drip Tray:** Empty and clean the drip tray regularly to prevent overflow and bacterial growth. Wash with mild soap and water.
3. **Internal Cleaning/Descaling:**
 - Unplug the dispenser and remove the water bottle.
 - Drain all water from the hot and cold tanks using the drain plugs (usually located at the back).
 - Prepare a cleaning solution (e.g., a mixture of water and white vinegar or a food-grade descaling agent).
 - Pour the solution into the water reservoir. Allow it to sit for 15-30 minutes.
 - Dispense the solution through both hot and cold faucets until the tanks are empty.
 - Rinse thoroughly by repeating the process with clean water several times until no cleaning solution odor remains.
4. **Ice Bucket Cleaning:** Remove the ice bucket and wash it with mild soap and water. Rinse thoroughly before returning it to the unit.

8. TROUBLESHOOTING

Refer to this section for common issues and solutions.

Problem	Possible Cause	Solution
No hot or cold water	Dispenser not plugged in; power switch OFF; water bottle empty; tanks not primed.	Check power connection; turn ON power switches; replace water bottle; prime the system as per setup instructions.

Problem	Possible Cause	Solution
No ice production	Ice maker switch OFF; water bottle empty; ice bucket full; ambient temperature too high.	Turn ON ice maker switch; replace water bottle; empty ice bucket; ensure proper ventilation.
Water leaking	Water bottle not seated correctly; drain plug loose; damaged water line.	Re-seat water bottle; tighten drain plug; contact customer support for damaged components.
Unusual noise	Compressor operating (normal); unit not level; fan obstructed.	Ensure unit is on a level surface; check for obstructions around the fan vents.

If the problem persists after attempting these solutions, please contact ADVWIN customer support.

9. SPECIFICATIONS

Feature	Specification
Model Number	HZB-15YLR
Voltage / Frequency	115 V / 60 Hz
Heating Power	320W
Ice Making Power	130W
Cooling Power	170W
Hot Water Temperature	>194°F (90°C)
Cold Water Temperature	<44.6°F (7°C)
Ice Production Capacity	Up to 33 lbs / 24H
Ice Bucket Capacity	2.5 lbs
Ice Shape	Bullet
Hot Water Tank Capacity	1.2 L
Cold Water Tank Capacity	0.8 L
Dimensions (D x W x H)	11.9" x 11.4" x 35"
Item Weight	29 lbs
Material	Acrylonitrile Butadiene Styrene (ABS)

10. WARRANTY AND SUPPORT

ADVWIN products are manufactured to high-quality standards. For warranty information, technical support, or service

inquiries, please refer to the warranty card included with your purchase or visit the official ADVWIN website. Please have your model number (HQB-15YLR) and purchase date ready when contacting support.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question