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Tobenone AEMUDS057A

TobenONE 19-in-1 Laptop Docking Station

Model: AEMUDS057A User Manual

For Windows and Chrome OS Laptops

1. Introduction

Thank you for choosing the TobenONE 19-in-1 Laptop Docking Station. This device is designed to expand your laptop's connectivity, transforming it into a powerful workstation with dual 4K monitor support, numerous USB ports, high-speed data transfer, and efficient power delivery. This manual provides detailed instructions for setup, operation, maintenance, and troubleshooting to ensure optimal performance.

What's Included

- 1 x TobenONE 19-in-1 USB C Docking Station
- 1 x USB C Cable
- 1 x User Manual (this document)
- 1 x Packaging Box



Figure 1.1: Package Contents

This image displays the TobenONE 19-in-1 USB C Docking Station, a USB-C cable, the user manual, and the product's packaging box, illustrating all items included with your purchase.

2. Safety Information

Please read and follow these safety guidelines to prevent damage to the device or injury to yourself:

- Do not expose the device to water, moisture, or extreme temperatures.
- Avoid dropping or subjecting the device to severe impacts.
- Ensure proper ventilation around the docking station to prevent overheating.
- Use only compatible and certified power adapters (65W or higher, not included) to power the docking station.
- Do not attempt to disassemble or modify the device. This will void the warranty.
- Keep the device away from children and pets.

3. Product Overview

The TobenONE 19-in-1 Docking Station offers extensive connectivity options to enhance your productivity. Below is a detailed breakdown of its ports and features.

Port Layout



Figure 3.1: Docking Station Port Diagram

This image provides a comprehensive view of the TobenONE 19-in-1 USB C Docking Station, highlighting each of its 19 ports with clear labels for easy identification and connection.

Available Ports

- **Front Panel:**
  - 1 x Power Button
  - 1 x USB C 3.0 (5Gbps)
  - 3 x USB A 3.0 (5Gbps)

- 1 x SD/MicroSD 3.0 Card Reader (104MB/s)

- **Rear Panel:**
  - 2 x HDMI 1 (4K@60Hz)
  - 2 x USB A 2.0 (480Mbps)
  - 2 x USB A 3.0 (5Gbps)
  - 1 x LAN Port (Gigabit Ethernet, 1000Mbps)
  - 1 x USB C 3.0 (5Gbps)
  - 1 x To Laptop Port (Connects to your laptop)
  - 1 x 3.5mm Audio Jack
  - 1 x PD Port (Connects to external power supply, up to 100W)

Key Features

- **Dual 4K HDMI Output:** Connect two external monitors at up to 4K@60Hz for an extended desktop experience.
- **10 USB Ports:** A combination of USB-C 3.0, USB-A 3.0, and USB-A 2.0 ports for all your peripherals, offering data transfer speeds up to 5Gbps.
- **100W Power Delivery:** Charge your laptop through the PD port (requires a 65W or higher external power adapter, not included).
- **Gigabit Ethernet:** Enjoy stable and fast wired internet connectivity up to 1000Mbps.
- **SD/MicroSD Card Reader:** Quickly transfer photos and files with dedicated card slots.
- **Plug & Play:** No drivers required for Windows and Chrome OS.

4. Setup Guide

4.1 System Requirements

- **Operating System:** Fully compatible with Windows 10 or newer, ChromeOS 100.x or newer, Android 7.1 or newer, Ubuntu 20.04 or later.
- **Laptop Port:** Your laptop must be equipped with a full-featured USB-C, USB4, Thunderbolt 3, or Thunderbolt 4 port that supports Power Delivery, DisplayPort Alt Mode, and Data Transfer.



Figure 4.1: USB-C Port Compatibility Check

This diagram illustrates various USB-C port icons, indicating which types support Data+PowerDelivery+Display (full-function) and are

compatible with the docking station, versus those that only support charging or data transfer.

4.2 Power Connection

The docking station requires an external power adapter for stable operation and to provide power delivery to your laptop. **A power adapter is NOT included with this product.**

- Connect a 65W or higher USB-C power adapter (e.g., your laptop's original charger) to the **PD Port** on the rear of the docking station.
- Ensure the power adapter is securely connected.

4.3 Connecting to Your Laptop

1. Connect one end of the provided USB-C cable to the **'To Laptop' Port** on the rear of the docking station.
2. Connect the other end of the USB-C cable to a full-featured USB-C/Thunderbolt port on your laptop.
3. The docking station's power indicator light will illuminate, and your laptop should recognize the connected device.

4.4 Connecting Peripherals

Once the docking station is connected to power and your laptop, you can connect your external devices:

- **Monitors:** Connect your HDMI monitors to the **HDMI 1** and **HDMI 2** ports on the rear panel.
- **USB Devices:** Plug in your keyboard, mouse, external hard drives, USB flash drives, printers, etc., into any of the available USB-A or USB-C ports on the front or rear panels.
- **Ethernet:** Connect an Ethernet cable from your router/modem to the **LAN Port** for a wired network connection.
- **SD/MicroSD Cards:** Insert your SD or MicroSD cards into the corresponding slots on the front panel.
- **Audio Devices:** Connect headphones or speakers to the **3.5mm Audio Jack**.



Figure 4.2: Typical Setup Diagram

This image illustrates a complete workstation setup, with a laptop connected to the TobenONE docking station, which in turn connects to dual external monitors, a keyboard, a mouse, and headphones, demonstrating a plug-and-play configuration.

5. Operating Instructions

5.1 Powering On/Off

- To power on the docking station, ensure it is connected to an external power adapter and your laptop. Press the **Power Button** on the front panel. The LED indicator will light up.
- To power off, press and hold the **Power Button** for a few seconds until the LED indicator turns off.

5.2 Display Configuration (Windows)

For Windows users, you can configure your displays (extend, duplicate, or second screen only) through your operating system settings:

1. Right-click on your desktop and select **'Display settings'**.
2. In the 'Display' section, you will see your connected monitors (numbered 1, 2, 3, etc.).
3. Scroll down to **'Multiple displays'** and choose your desired option (e.g., 'Extend these displays' for an extended desktop).
4. You can also rearrange the displays by dragging them in the settings window.



Figure 5.1: Display Configuration Options

This image illustrates various multi-monitor display configurations for both Windows and macOS operating systems when using the docking station. Note: This docking station is primarily designed for Windows and Chrome OS; macOS display capabilities may be limited.

5.3 Data Transfer

The USB 3.0 ports (both USB-A and USB-C) support data transfer speeds up to 5Gbps, allowing for quick transfer of large files. USB 2.0 ports support up to 480Mbps.



Figure 5.2: High-Speed Data Transfer

This image emphasizes the TobenONE docking station's 10 USB ports, designed for versatile data transfer functions, showcasing a speed of 5Gbps for efficient file management.

5.4 Laptop Charging (Power Delivery)

When a compatible power adapter (65W or higher) is connected to the PD port, the docking station will deliver up to 100W of power to charge your connected laptop via the 'To Laptop' USB-C cable.



Figure 5.3: 100W PD High-Speed Charging

This image illustrates the TobenONE docking station providing 100W Power Delivery to a connected laptop, indicating high-speed charging capabilities. Please note that the power adapter is not included.

6. Maintenance

- **Cleaning:** Use a soft, dry, anti-static cloth to clean the surface of the docking station. Do not use liquid cleaners or aerosol sprays.
- **Storage:** Store the device in a cool, dry place away from direct sunlight and extreme temperatures when not in use.
- **Handling:** Avoid dropping the device or placing heavy objects on it. Do not pull on cables forcefully.

7. Troubleshooting

If you encounter issues with your docking station, please refer to the following common solutions:

- **No Display Output:**
  - Ensure all HDMI cables are securely connected to both the docking station and the monitors.
  - Verify your laptop's USB-C port supports DisplayPort Alt Mode.
  - Check your laptop's display settings to ensure external monitors are detected and configured correctly (extend/duplicate).
  - Try restarting your laptop and the docking station.
- **USB Devices Not Working:**
  - Ensure the docking station is powered by an external adapter.
  - Try reconnecting the USB device or plugging it into a different USB port on the docking station.
  - Ensure the device drivers are up to date on your laptop.
- **Laptop Not Charging (No Power Delivery):**
  - Confirm that a 65W or higher USB-C power adapter is connected to the PD port of the docking station.
  - Ensure your laptop's USB-C port supports Power Delivery.
  - Check that the USB-C cable connecting the laptop to the docking station is fully functional and securely connected.
- **Ethernet Connection Issues:**
  - Verify the Ethernet cable is securely connected to both the docking station and your router/modem.
  - Check your laptop's network settings to ensure the Ethernet adapter is enabled.
  - Try restarting your router/modem.
- **Poor Audio Quality from 3.5mm Jack:**
  - Ensure your audio device (headphones/speakers) is fully plugged into the 3.5mm jack.
  - Check your laptop's sound settings to ensure the docking station's audio output is selected and volume levels are appropriate.
  - If audio quality remains unsatisfactory, consider using audio output directly from your laptop, from an HDMI-connected monitor, or via a USB audio device.
- **General Issues:**
  - Disconnect all cables from the docking station, then reconnect them in the following order: external power adapter, laptop, then peripherals.
  - Restart your laptop.

8. Specifications

Feature	Specification
Brand	Tobenone
Model Number	AEMUDS057A
Color	Grey
Dimensions (L x W x H)	4.9" x 3.5" x 1.6" (12.4cm x 8.9cm x 4.1cm)

Feature	Specification
Item Weight	10.88 ounces (308.5g)
Total Ports	19
USB Ports	3 x USB C 3.0 (5Gbps), 5 x USB A 3.0 (5Gbps), 2 x USB A 2.0 (480Mbps)
HDMI Ports	2 x HDMI (up to 4K@60Hz)
Ethernet Port	1 x Gigabit Ethernet (1000Mbps)
Card Reader	1 x SD 3.0, 1 x MicroSD 3.0 (104MB/s)
Audio Port	1 x 3.5mm Audio Jack
Power Delivery	Up to 100W (requires 65W+ external power adapter, not included)
Compatible OS	Windows 10+, ChromeOS 100.x+, Android 7.1+, Ubuntu 20.04+
Hardware Interface	3.5mm Audio, HDMI, MicroSD, USB 2.0 Type A, USB 3.0 Type A, USB 3.0 Type C

9. Warranty and Support

9.1 Manufacturer's Warranty

This TobenONE 19-in-1 Laptop Docking Station comes with a**2-Year Manufacturer's Warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or external causes.

9.2 Customer Support

If you have any questions, encounter issues not covered in this manual, or require technical assistance, please contact TobenONE customer support. Refer to the product packaging or the official TobenONE website for the most current contact information.

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