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COSTWAY QE32862PQES

COSTWAY 3-in-1 Electric Grill - User Manual

Model: QE32862PQES
Brand: COSTWAY

Introduction

Thank you for choosing the COSTWAY 3-in-1 Electric Grill. This versatile appliance is designed for grilling, griddling, or a combination of both, offering flexible cooking options for various foods. It features two independent heating zones with six adjustable temperature levels, a non-stick cast aluminum surface for easy food release, and dishwasher-safe removable plates and drip tray for convenient cleaning. For safe and efficient operation, please read this manual thoroughly before first use and retain it for future reference.



Image: The COSTWAY 3-in-1 Electric Grill demonstrating its full grill, full griddle, and combined cooking plate configurations, with various foods being cooked simultaneously.

Important Safety Instructions

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

- Read all instructions before operating the appliance.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse cord, plugs, or the main unit in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors.

- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended use.

Product Overview

The COSTWAY Electric Grill is designed for convenience and versatility. Key features include:

- **3-in-1 Functionality:** Grill, griddle, or combine both cooking styles.
- **Reversible Cooking Plates:** Two plates can be configured for grilling or griddling.
- **Dual Independent Heating Zones:** Allows for precise temperature control on each side.
- **6 Adjustable Temperature Levels:** Tailor heat settings for different food types.
- **Non-Stick Cast Aluminum Surface:** Ensures easy food release and cleaning.
- **Dishwasher-Safe Components:** Removable plates and drip tray simplify cleanup.
- **Integrated Thermostat:** Maintains stable and safe cooking temperatures.
- **Overheat Protection:** Enhances safety during operation.
- **Anti-Slip Feet:** Provides stability on various surfaces.
- **Compact and Portable Design:** Easy to store and transport for indoor or outdoor use.

Components:

1. Main Grill Unit
2. 2 Reversible Cooking Plates
3. Drip Tray
4. 2 Temperature Control Knobs with Indicator Lights
5. Power Cord



Image: The electric grill highlighting its dual heating zones, independent control knobs, 2000W power, integrated thermostat, and overheat protection features.

Setup

1. **Unpack:** Carefully remove all components from the packaging. Retain packaging for storage or transport.
2. **Placement:** Place the main grill unit on a stable, heat-resistant, and dry surface. Ensure there is adequate ventilation around the appliance.
3. **Insert Drip Tray:** Slide the drip tray into its designated slot at the front of the grill unit. Ensure it is fully inserted to collect excess oil and grease.
4. **Attach Cooking Plates:** Place the two reversible cooking plates onto the heating elements. Ensure they are seated correctly and securely. You can choose to use both as grill plates, both as griddle plates, or one of each, depending on your cooking needs.
5. **Initial Cleaning:** Before first use, wipe the cooking plates and drip tray with a damp cloth and mild detergent, then dry thoroughly.



Image: Detailed views of the grill's oil drip ports and anti-slip foot pads, illustrating design features for stability and grease management.

Operating Instructions

1. **Connect Power:** Plug the power cord into a suitable electrical outlet (220-240V, 50Hz).
2. **Select Temperature:** Use the independent control knobs to select the desired temperature for each cooking zone. The indicator light on each knob will illuminate when the heating element is active. The available temperature settings are:
    - Level 1: 70°C
    - Level 2: 110°C
    - Level 3: 150°C
    - Level 4: 180°C
    - Level 5: 210°C
    - Level 6: 270 ± 10°C
3. **Preheating:** Allow the grill to preheat for approximately 5-10 minutes, or until the indicator light turns off,

signaling that the set temperature has been reached.

4. **Cooking:** Place food directly onto the preheated cooking plates. For best results, lightly brush the plates with cooking oil before adding food.
5. **Adjusting Temperature:** You can adjust the temperature during cooking as needed using the control knobs.
6. **After Cooking:** Once cooking is complete, turn both control knobs to the "0" (off) position and unplug the appliance from the wall outlet. Allow the grill to cool completely before cleaning.



Image: A detailed view of the 6-level temperature adjustment dial, showing specific temperature ranges suitable for cooking various foods like vegetables, fried eggs, hamburgers, and steaks.

Maintenance and Cleaning

Regular cleaning ensures the longevity and optimal performance of your electric grill. Always ensure the appliance is unplugged and completely cool before cleaning.

1. **Cool Down:** Allow the grill to cool down completely after use. This typically takes 30-60 minutes.
2. **Remove Components:** Carefully remove the cooking plates and the drip tray from the main unit.

3. **Clean Plates and Drip Tray:** The cooking plates and drip tray are dishwasher safe. Alternatively, they can be washed by hand with warm, soapy water and a non-abrasive sponge. Rinse thoroughly and dry completely before reassembling or storing.
4. **Clean Main Unit:** Wipe the exterior of the main grill unit with a damp cloth. Do not use abrasive cleaners or scouring pads. Never immerse the main unit, power cord, or plug in water or any other liquid.
5. **Storage:** Once all parts are clean and dry, reassemble the grill or store the components separately in a dry place. The compact design allows for easy storage.



Image: The grill's easy cleaning features, including a removable drip tray for grease collection and cooking plates that are dishwasher safe.

Troubleshooting

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Grill does not heat up.	Not plugged in; power outlet issue; control knob not turned on.	Ensure the power cord is securely plugged into a working outlet. Turn the control knobs to a desired temperature setting.
Uneven heating.	Plates not properly seated; insufficient preheating time.	Ensure cooking plates are correctly installed. Allow sufficient time for preheating (5-10 minutes).
Food sticks to the cooking surface.	Insufficient oil; surface not clean; temperature too high/low.	Lightly brush cooking plates with oil before adding food. Ensure plates are clean. Adjust temperature as needed.
Excessive smoke.	Food with high fat content; accumulated grease/food residue.	Ensure drip tray is empty and clean. Clean cooking plates thoroughly after each use. Use in a well-ventilated area.

Specifications

Feature	Detail
Model Number	QE32862PQES
Brand	COSTWAY
Power	2000 W
Voltage	220-240 V
Frequency	50 Hz
Current	12.7-14.9 A
Product Dimensions (L x W x H)	48 x 31 x 9 cm
Cooking Zone Size (L x W)	29.5 x 23.5 cm (each)
Power Cord Length	114 cm
Net Weight	3.5 kg
Materials	Cast Aluminum, PBT
Special Features	Temperature Control, Removable Surface



Tensión Nominal	Frecuencia	Potencia	Corriente	Longitud del Cable de Alimentación
220-240V	50/60Hz	2000W	12,7-14,9A	114 cm

Image: A visual representation of the product dimensions and a table summarizing the electrical specifications of the grill.

Warranty and Support

For warranty information, please refer to the documentation provided at the time of purchase or contact your retailer. Specific warranty terms may vary by region and retailer.

If you encounter any issues or require technical assistance, please contact COSTWAY customer support or your product retailer. Please have your model number (QE32862PQES) and purchase details ready when contacting support.

You can often find additional support and product information on the official COSTWAY website: www.costway.com

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