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Antarctic Star HZB-12/Q

Antarctic Star Countertop Ice Maker Machine

Model: HZB-12/Q

1. Introduction

Thank you for choosing the Antarctic Star Countertop Ice Maker Machine. This manual provides essential information for the safe operation, maintenance, and troubleshooting of your new appliance. Please read it thoroughly before first use and retain it for future reference.



Image 1: The Antarctic Star Countertop Ice Maker Machine.

2. Important Safety Information

To reduce the risk of fire, electric shock, or injury, always follow basic safety precautions when using electrical appliances. This includes:

- Read all instructions before operating the appliance.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse cord, plugs, or the appliance in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.

- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off," then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- This appliance is for household use only.

3. Package Contents

Upon unpacking, please ensure all items are present and in good condition:

- Ice Maker Unit
- Ice Basket
- Ice Scoop
- Handle (for portability)

4. Product Features

Your Antarctic Star Ice Maker is designed for convenience and efficiency:

- **Fast Ice Production:** Produces 8 bullet-shaped ice cubes in approximately 6 minutes.
- **High Capacity:** Capable of producing up to 26 pounds of ice per day.
- **Two Ice Sizes:** Choose between small and large ice cubes to suit your needs.
- **Energy-Saving Design:** Optimized motor and construction for reduced energy consumption.
- **Portable:** Equipped with a handle for easy transport.
- **Self-Cleaning Function:** One-touch maintenance cycle for fresh-tasting ice.
- **Quiet Operation:** Operates at less than 40dB, minimizing disturbance.



Image 2: Fast ice production and daily capacity.



Image 3: Illustration of the two adjustable ice sizes.

5. Setup

5.1 Unpacking and Placement

1. Remove all packaging materials and inspect the ice maker for any damage.
2. Place the ice maker on a flat, stable surface away from direct sunlight and heat sources. Ensure there is adequate ventilation around the unit.
3. Allow the unit to rest for at least 2 hours before plugging it in, especially if it was transported horizontally. This allows the refrigerant to settle.
4. The product dimensions are approximately 10.39"D x 8.66"W x 11.22"H. Ensure sufficient space.



Image 4: Compact design suitable for various locations.

5.2 Before First Use

1. Clean the interior of the ice maker thoroughly before first use (refer to the Maintenance and Cleaning section).
2. Fill the water reservoir with clean, potable water up to the MAX fill line. Do not use distilled water.
3. Plug the ice maker into a grounded electrical outlet.
4. Discard the first 2-3 batches of ice to ensure any manufacturing residues are flushed out and the ice tastes fresh.

6. Operating Instructions

6.1 Making Ice

1. Ensure the water reservoir is filled with water. The "ADD WATER" indicator will illuminate if the water level is low.
2. Press the "ON/OFF" button to start the ice-making cycle. The "POWER" indicator will light up.
3. Select your desired ice cube size (Small or Large) by pressing the "SELECT" button. The corresponding indicator (S or L) will light up.
4. The ice maker will begin producing ice. The first batch typically takes about 6-10 minutes, depending on the selected size and ambient temperature.
5. When the ice basket is full, the "ICE FULL" indicator will light up, and the ice maker will pause operation. Remove ice to resume production.

6.2 Ice Size Selection

The ice maker offers two sizes of bullet-shaped ice:

- **Small (S):** Ideal for beverages like juice or milk tea, as it melts slightly faster to cool drinks quickly.
- **Large (L):** Suitable for general use, food cooling, or drinks where slower melting is preferred.

7. Maintenance and Cleaning

Regular cleaning and maintenance ensure optimal performance and hygiene.

7.1 Self-Cleaning Function

1. Ensure the water reservoir is filled with clean water.
2. Press and hold the "CLEAN" button (if available, or refer to specific model instructions for self-clean activation). The unit will run a cleaning cycle, typically lasting around 30 minutes.
3. After the cycle, drain the water and rinse the interior.
4. It is recommended to use the self-cleaning function weekly or after two weeks of inactivity.



Image 5: The self-cleaning process in action.

7.2 Manual Cleaning

1. Unplug the ice maker from the power outlet.
2. Remove the ice basket.
3. Drain any remaining water from the reservoir by removing the drain plug located at the bottom of the unit.
4. Clean the interior with a soft cloth and a mild detergent solution. Rinse thoroughly with clean water.
5. Wipe the exterior with a damp cloth.
6. Ensure all parts are dry before reassembling and storing or using again.

8. Troubleshooting

Before contacting customer support, please refer to the following common issues and solutions:

Problem	Possible Cause	Solution
Ice maker not working	No power; unit not plugged in.	Check power cord and outlet. Ensure unit is plugged in securely.
"ADD WATER" indicator is on	Water reservoir is empty or low.	Fill the water reservoir with potable water up to the MAX line.
"ICE FULL" indicator is on	Ice basket is full.	Remove ice from the basket. The unit will resume ice production automatically.
Ice cubes are small or clumpy	Water temperature is too high; ambient temperature is too high.	Use colder water. Place the ice maker in a cooler environment.
Ice has an unusual taste or odor	Unit needs cleaning; old water in reservoir.	Perform a self-cleaning cycle or manual cleaning. Replace water in the reservoir regularly.
Unit is noisy	Normal operation sounds (compressor, water pump).	Some noise is normal. If noise is excessive or unusual, contact customer support.

9. Specifications

Feature	Detail
Brand	Antarctic Star
Model Name	HZB-12/Q
Product Dimensions (D x W x H)	10.39" x 8.66" x 11.22"
Ice Production Capacity	26 pounds per day
Ice Cycle Time	Approximately 6 minutes (for 8 bullet ice cubes)
Wattage	88 watts
Voltage	110 volts
Refrigerant	R600a
Material Type	Plastic
Included Components	Ice maker, basket, scoop, handle
Part Number	58012RIMO-Q-BLACK

10. Warranty Information

This Antarctic Star Ice Maker comes with a**1-year limited warranty** from the date of purchase. This warranty covers manufacturing defects in materials and workmanship under normal use. It does not cover damage resulting from misuse, accident, alteration, neglect, or unauthorized repair.
Please retain your proof of purchase for warranty claims.

11. Customer Support

If you have any questions, concerns, or require assistance with your Antarctic Star Ice Maker, please contact our customer support team:

- **Website:** Visit the Antarctic Star Store on Amazon
- **Email:** support@antarcticstar.com (*Example email, please refer to product packaging or official website for actual contact information*)
- **Phone:** 1-800-XXX-XXXX (*Example phone number, please refer to product packaging or official website for actual contact information*)

Our support team is available to assist you during business hours.

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