



[Manuals.plus](#) /

› [FLEXISPOT](#) /

› FLEXISPOT CylineX Pro Electric Standing Desk Frame User Manual

FLEXISPOT CylineX Pro

FLEXISPOT CylineX Pro Electric Standing Desk Frame User Manual

Model: CylineX Pro

1. INTRODUCTION

Thank you for choosing the FLEXISPOT CylineX Pro Electric Standing Desk Frame. This manual provides essential information for the safe and efficient assembly, operation, and maintenance of your new adjustable height desk. Please read these instructions carefully before use and retain them for future reference.

The CylineX Pro features a robust dual-motor system, a user-friendly piano-style control panel, and a wide height adjustment range to support a healthy and productive workspace.



Image: The FLEXISPOT CylineX Pro Electric Standing Desk Frame with a black tabletop in a home office environment.

2. SAFETY INFORMATION

To ensure safe operation and prevent injury or damage, please observe the following safety precautions:

- Ensure all components are securely fastened before use.
- Keep children and pets away from the desk during operation.
- Do not place hands or other objects near moving parts.
- Avoid overloading the desk beyond its specified weight capacity.
- Do not sit or stand on the desk frame.
- Disconnect power before cleaning or maintenance.
- Use only the provided power adapter and accessories.
- If any unusual noise, smell, or malfunction occurs, immediately unplug the desk and contact customer support.
- The anti-collision system is designed to prevent damage, but users should still exercise caution during height

adjustments.

Movimiento más seguro, funciones de protección más inteligentes

Sistema anti-colisión integrado para reinicio automático



Image: The integrated anti-collision system provides safer movement by automatically reversing if an obstacle is detected.

3. ASSEMBLY INSTRUCTIONS

The FLEXISPOT CylineX Pro desk frame is designed for straightforward assembly. It typically takes about 20 minutes to assemble. Please ensure you have received all packages, as the desk frame may be shipped in multiple boxes.

3.1 Package Contents

Verify that all parts listed in the included user manual are present before beginning assembly. Contact customer support if any parts are missing or damaged.

3.2 Step-by-Step Assembly

1. **Unpack Components:** Carefully remove all parts from the packaging and lay them out on a soft, clean surface to prevent scratches.
2. **Assemble the Crossbar:** Connect the two halves of the crossbar (if applicable) and secure them according to the detailed instructions in your physical manual.
3. **Attach Lifting Columns:** Securely attach the lifting columns (legs) to the assembled crossbar.
4. **Install Feet:** Attach the foot supports to the bottom of each lifting column.
5. **Connect Control Box:** Mount the control box to the designated area on the frame and connect the motor cables and power cable.
6. **Attach Control Panel:** Mount the piano-style control panel to the desired location on the desk frame or tabletop.
7. **Mount Tabletop:** Carefully place your chosen tabletop onto the assembled frame. Ensure it is centered and aligned, then secure it using the provided screws.
8. **Cable Management:** Organize and secure all cables using the included cable ties or management accessories.

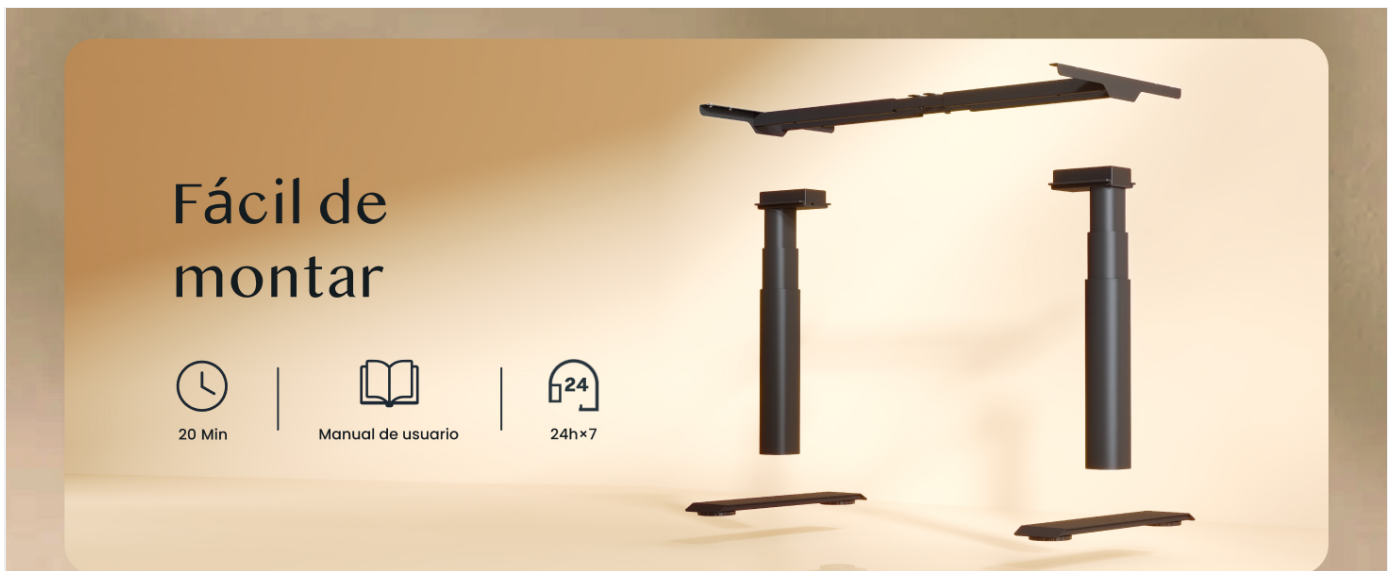


Image: Components of the desk frame laid out, illustrating the ease of assembly.

4. OPERATING INSTRUCTIONS

The CylineX Pro features an intuitive piano-style control panel for easy height adjustment and personalized settings.



Image: The piano-style control panel offers simple and intuitive control with memory functions, sit/stand reminder, child lock, and a USB port.

4.1 Basic Height Adjustment

- Press the **Up (^)** button to raise the desk.
- Press the **Down (v)** button to lower the desk.
- Release the button to stop the desk at the desired height.

4.2 Setting Memory Presets

The control panel allows you to save up to three preferred height settings:

1. Adjust the desk to your desired height using the Up/Down buttons.
2. Press the **"M"** button (Memory) followed by one of the numbered preset buttons (1, 2, or 3). The display will show "S-" followed by the number to confirm the setting is saved.
3. To recall a saved height, simply press the corresponding numbered preset button.

4.3 Sit/Stand Reminder

Activate the sit/stand reminder to prompt you to change positions at regular intervals:

- Press the **Timer** button (often depicted as a clock icon) to cycle through reminder intervals (e.g., 30, 45, 60 minutes).
- The desk will beep or vibrate when it's time to change position.

4.4 Child Lock Function

To prevent accidental adjustments, activate the child lock:

- Press and hold the **Lock** button (often depicted as a padlock icon) for a few seconds until "LOC" appears on the display.
- To unlock, press and hold the Lock button again until "LOC" disappears.

4.5 USB Charging Port

The control panel includes a USB port for convenient charging of your mobile devices.

5. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your FLEXISPOT CylineX Pro desk frame.

- **Cleaning:** Wipe the desk frame with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish. Ensure no liquid enters the electrical components.
- **Cable Management:** Periodically check and tidy up cables to prevent tangling or damage, which could interfere with desk movement.
- **Fastener Check:** Every few months, check all screws and bolts to ensure they are tight. Re-tighten if necessary.
- **Lubrication:** The lifting columns are pre-lubricated and generally do not require additional lubrication. If you notice any unusual friction, contact customer support.

6. TROUBLESHOOTING

If you encounter any issues with your desk, please refer to the following common troubleshooting steps:

Problem	Possible Cause	Solution
Desk does not move / No power	Power cable disconnected, power outlet issue, control box malfunction.	Check power connections. Ensure the outlet is working. Try a different outlet. If still no power, contact support.
Desk moves unevenly or stops	Overload, obstruction, uneven weight distribution, synchronization issue.	Reduce weight on the desk. Check for obstructions. Ensure weight is evenly distributed. Perform a reset (see below).
Error code displayed (e.g., E01, E02)	Motor fault, sensor issue, overheating.	Refer to your physical manual for specific error code meanings. Often, a reset or power cycle can resolve temporary errors. If persistent, contact support.
Anti-collision system triggers too easily/not at all	Sensitivity setting, obstruction.	Check for obstructions. Consult your physical manual for instructions on adjusting anti-collision sensitivity.

Problem	Possible Cause	Solution
Unusual noise or smell	Internal component issue, motor strain.	Immediately unplug the desk. Do not use. Contact FLEXISPOT customer support.

6.1 Reset Procedure

A reset can often resolve minor operational issues. The exact procedure may vary slightly, but a common method is:

- Press and hold the **Down (v)** button until the desk reaches its lowest position and then slightly rises and lowers again.
- Alternatively, some models require holding the **"M"** button and **Down (v)** button simultaneously, or a specific combination of buttons. Refer to your physical manual for the precise reset sequence for your CylineX Pro model.

7. SPECIFICATIONS

Key technical specifications for the FLEXISPOT CylineX Pro Electric Standing Desk Frame:



Image: Detailed dimensions and performance specifications of the CylineX Pro desk frame.

Feature	Specification
Model	CylineX Pro
Height Adjustment Range	60 cm - 125 cm (23.6" - 49.2")
Lifting Speed	35 mm/s
Static Load Capacity	Up to 200 kg (440 lbs)
Dynamic Load Capacity	Up to 160 kg (352 lbs)
Motor Type	Dual Motor System
Noise Level	Less than 50 dB
Standby Power Consumption	Less than 0.5 W
Compatible Tabletop Width	120 cm - 200 cm (47.2" - 78.7")

Feature	Specification
Compatible Tabletop Depth	60 cm - 80 cm (23.6" - 31.5")
Control Panel	Piano-style with Memory Presets, Sit/Stand Reminder, Child Lock, USB Charging Port
Safety Features	Anti-collision system



Image: The desk's robust construction supports a maximum static load of 200 kg and a dynamic load of 160 kg.

8. WARRANTY AND SUPPORT

FLEXISPOT is committed to providing high-quality products and excellent customer service.

8.1 Warranty Information

The FLEXISPOT CylineX Pro desk frame comes with a **10-year warranty**. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims. For full warranty terms and conditions, please refer to the official FLEXISPOT website or contact customer service.

8.2 Customer Support

If you have any questions, require assistance with assembly, or encounter any issues not covered in this manual, please do not hesitate to contact FLEXISPOT customer support. Our team is available to help you.

- **Online Support:** Visit the official FLEXISPOT website for FAQs, support articles, and contact forms.
- **Email Support:** Refer to your purchase documentation for the appropriate email address.
- **Phone Support:** Check the FLEXISPOT website for regional contact numbers.

