Saved from manuals.plus.
Open the live page for links to other documents and user manuals.

Heybly HCT207SG

Heybly Cat Tree HCT207SG User Manual

Multi-Season Stable Cat Activity Tower

Introduction

Thank you for choosing the Heybly Cat Tree HCT207SG. This multi-season stable cat activity tower is designed to provide a comfortable, safe, and engaging environment for your feline companions. It features various levels, scratching surfaces, and resting spots to cater to your cat's natural instincts. Please read this manual carefully before assembly and use to ensure proper setup and long-lasting enjoyment for your pets.

Safety Information

Your cat's safety is our top priority. Please observe the following safety guidelines:

- **Anti-Tipping Strap:** Always install the included anti-tipping strap to secure the cat tree to a wall. This prevents accidental tipping, especially during energetic play.
- **Stable Placement:** Place the cat tree on a flat, stable surface. Ensure the wide, reinforced base is fully supported.
- **Regular Inspection:** Periodically check all screws and connections to ensure they are tight. Loose parts can compromise stability.
- **Weight Limit:** The total load capacity is approximately 50 lbs (22.7 kg). Do not exceed this weight limit.
- **Supervision:** Supervise your pets, especially during their initial interactions with the cat tree, to ensure they use it safely.



Image: Detailed diagram illustrating the correct installation of the anti-tipping strap to secure the cat tree to a wall, enhancing overall safety and stability.

Package Contents

Before beginning assembly, please verify that all components are present:

- Cat Tree Structure (various platforms, posts, base)
- Cat Basket
- Bed (plush perch with removable cushion)
- Dangling Toy Ball
- Anti-Tip Kit (strap and hardware)
- Accessory Kit (screws, Allen wrench)
- Instruction Manual (this document)

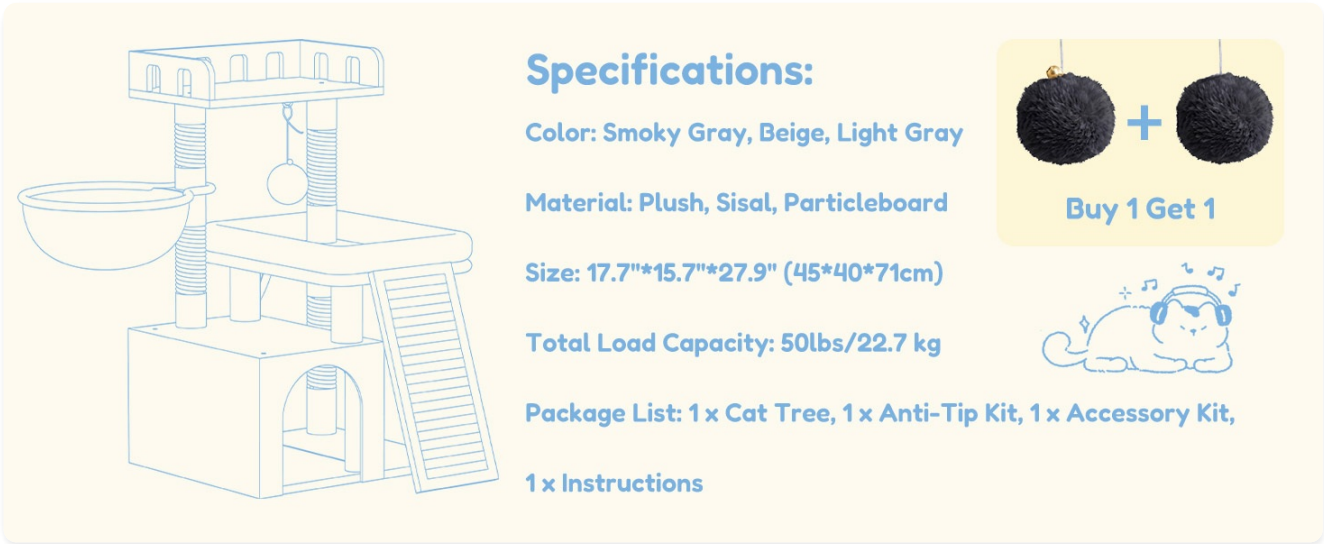


Image: An exploded diagram illustrating all the individual components included in the Heybly Cat Tree HCT207SG package, along with their labels and quantities.

Assembly Instructions

Assembly is designed to be straightforward. An illustrated manual and all necessary tools are included. Please follow the step-by-step instructions provided in the separate assembly guide that came with your product. Here are some general tips:

- **Identify Parts:** Lay out all components and identify them using the provided parts list in the assembly guide.
- **Follow Steps Sequentially:** Assemble the cat tree by following the numbered steps in the assembly guide. Do not skip steps.
- **Tighten Screws:** Ensure all screws are securely tightened, but do not overtighten to avoid damaging the materials.
- **Missing Parts:** In rare cases, a screw or small part might be missing. If this occurs, please contact Heybly customer support for assistance. Do not attempt to force assembly with incorrect or missing parts.
- **Anti-Tip Strap:** Remember to install the anti-tip strap as the final step to secure the cat tree to a wall stud or appropriate anchor.



Image: A fully assembled Heybly Cat Tree HCT207SG, showcasing its various levels, scratching posts, and resting areas, with multiple cats enjoying the structure.

Operating Instructions

The Heybly Cat Tree HCT207SG offers multiple features for your cat's enjoyment:

- **Wooden Top Platform:** This fenced, waterproof platform provides a cool surface for warmer days and is easy to clean. It's an ideal spot for your cat to observe its surroundings.
- **Soft Plush Perch:** The lower plush perch features a removable cushion, offering a cozy and warm spot for naps during cooler seasons.
- **Cat Condo:** The ground-level cat condo provides a secure and private hideout for your cat to rest and feel safe.
- **Sisal Scratching Board & Posts:** The large sisal scratching board and four sisal-wrapped posts are designed to satisfy your cat's natural urge to scratch, helping to protect your furniture.
- **Hanging Cat Basket:** The cozy cat basket offers an open, suspended resting spot for relaxation.

- **Dangling Toy Ball:** The attached toy ball provides an interactive element for play and entertainment.
- **Easy-Climb Routes:** The well-spaced steps and platforms are designed for easy access, suitable for kittens and senior cats alike.



Image: A detailed view of the Heybly Cat Tree HCT207SG's dual perch design, highlighting the easy-clean wooden top platform and the soft, detachable cushion of the plush perch, with cats enjoying both.

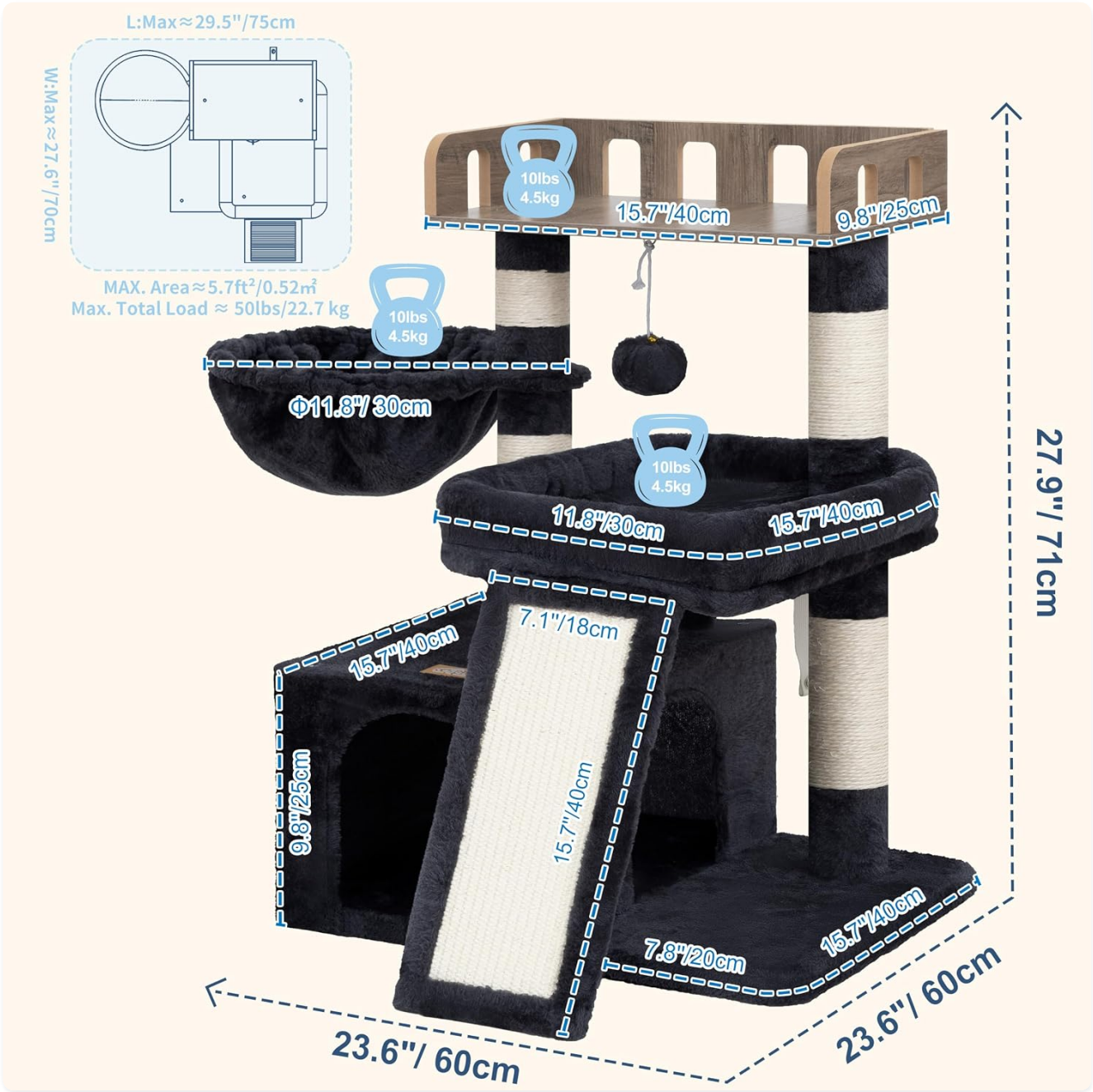


Image: Two cats actively using the sisal scratching board and sisal-wrapped posts on the Heybly Cat Tree HCT207SG, demonstrating the natural scratch haven feature.



Image: A cat comfortably sleeping in the hanging cat basket of the Heybly Cat Tree HCT207SG, illustrating its use as an open rest spot.

Maintenance

To ensure the longevity and hygiene of your Heybly Cat Tree HCT207SG:

- **Cleaning:** The plush components, including the removable cushion, are recommended for **Dry Clean Only**. The wooden top platform can be wiped clean with a damp cloth.
- **Vacuuming:** Regularly vacuum the plush surfaces to remove loose fur and dust.
- **Spot Cleaning:** For minor spills or stains, spot clean immediately with a mild pet-safe cleaner and a soft cloth. Avoid saturating the material.
- **Sisal Care:** The sisal scratching surfaces do not require special cleaning, but you can brush them gently to remove loose fibers.
- **Check for Wear:** Periodically inspect the cat tree for any signs of wear and tear, especially on the scratching posts and platforms. Replace worn parts if necessary.

Troubleshooting

Here are solutions to common issues you might encounter:

Problem	Possible Cause	Solution
Missing screws or parts during assembly.	Packaging error or oversight.	Double-check all packaging materials. If still missing, contact Heybly customer support with your product model and a description of the missing part. Do not attempt to substitute with incorrect hardware.
Cat tree feels wobbly or unstable.	Screws are not fully tightened; anti-tip strap not installed; uneven floor surface.	Ensure all assembly screws are tightened. Install the anti-tip strap securely to a wall. Place the cat tree on a level surface.
Cats are not using the scratching posts.	Preference for other surfaces; unfamiliarity.	Encourage use by sprinkling catnip on the sisal surfaces. Gently guide your cat's paws to the scratching areas. Place the tree in a prominent location.
Dangling toy ball is damaged or detached.	Normal wear and tear from play.	The toy is designed to be replaceable. Contact Heybly customer support for replacement options if needed.

Specifications

Feature	Detail
Model Name	HCT207SG
Product Dimensions (L x W x H)	18.9" x 15.7" x 27.9" (48cm x 40cm x 71cm)
Item Weight	17.2 pounds (7.8 kg)
Total Load Capacity	Approx. 50 lbs (22.7 kg)
Color	Smoky Gray
Material	Cardboard, Engineered Wood, Faux Fur, Sisal
Number of Levels	2
Breed Recommendation	FOR Kittens
Specific Uses For Product	Climbing, Jumping, Scratching, Resting
Recommended Uses For Product	Indoor
Mounting Type	Floor Mount (with wall anchor option)

Warranty and Support

Heybly is committed to providing quality products. While specific warranty details are not provided in this manual, please retain your proof of purchase. For any questions, missing parts, or support needs, please contact Heybly customer service through the retailer where you purchased the product or visit the official Heybly store online.

You can visit the Heybly Store for more information:Heybly Store on Amazon

© 2026 Heybly. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

https://manuals.plus/asin/B0GZTPQFRT

More documents and user manuals: **https://manuals.plus/**