

EPZ G30

EPZ G30 Wired Gaming Earphones User Manual

Model: G30

1. INTRODUCTION

Thank you for purchasing the EPZ G30 Wired Gaming Earphones. These earphones are designed to provide a high-fidelity audio experience for both music and gaming, featuring a 1DD+1BA hybrid driver configuration and a high-performance DAC chip. This manual provides essential information for setup, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your device.

2. PRODUCT OVERVIEW

Key Features

- **9.2mm DLC+PU Composite Diaphragm Driver:** Equipped with EPZ's independently developed 9.2mm DLC+PU composite diaphragm driver and a 29689BA driver, offering detailed and balanced sound for music appreciation and gaming.
- **High-Performance DAC Chip:** Built-in Hi-Fi compatible DAC chip supports high-resolution PCM audio sources up to 384kHz/32bit, delivering clear and rich sound.
- **Ergonomic Design:** Engineered based on ear shape research for a comfortable and secure fit, suitable for extended gaming sessions or music listening.
- **Detachable OFC Silver-Plated Cable:** Features a 1.7m detachable Oxygen-Free Copper (OFC) silver-plated cable to minimize signal transmission loss. Compatible with 3.5mm connections for various devices like PCs, smartphones, and DACs.
- **High Noise Resistance:** The combination of the DAC decoder chip and EPZ's proprietary audio circuit design achieves excellent sound separation and noise suppression, reducing static noise and electrical interference for clear audio.
- **Rainbow Resin Faceplate:** The earphones feature a beautiful rainbow resin faceplate that changes appearance with light, offering a unique aesthetic. The skin-friendly resin material ensures comfortable wear.

Package Contents

The EPZ G30 package includes the following items:

- EPZ G30 Earphones (Left and Right)
- Detachable 3.5mm Cable with Microphone
- S/M/L Size Eartips
- Storage Case

内蔵**DAC+DSP**サウンド処理

USB-CモデルにはDACチップを内蔵。DSPによるサウンド処理とバーチャル7.1サラウンドに対応し、より立体的で臨場感のあるゲーム音を楽しめます。



Image: EPZ G30 Earphones and included accessories, including the earphones, detachable cable, various eartips, and a storage case.

3. SETUP

3.1 Connecting the Cable

1. Identify the left (L) and right (R) earpieces and the corresponding connectors on the detachable cable.
2. Align the cable connectors with the ports on the earphones. Gently push the connectors into place until they are secure. Ensure a firm connection to prevent signal loss.
3. Connect the 3.5mm plug of the cable to your audio source (PC, smartphone, gaming console controller, etc.).

3.2 Wearing the Earphones

1. Select the appropriate size of eartips for your ears. The correct size ensures optimal sound isolation and comfort.
2. Insert the earphones into your ear canals. The cable should typically loop over the top of your ear for a secure fit.
3. Adjust the earphones until they feel comfortable and provide a good seal.



Image: The EPZ G30 earphones connected to their 3.5mm cable, ready for use.

4. OPERATING INSTRUCTIONS

4.1 Audio Playback

Once connected to your audio source, begin playback from your device. The earphones will reproduce the audio. Adjust the volume using the inline volume control on the cable or your device's volume controls.

4.2 Microphone Usage

The EPZ G30 includes a built-in microphone for communication. When connected to a compatible device (e.g., PC, smartphone, gaming console controller with a 3.5mm jack supporting microphone input), the microphone will automatically activate. Ensure your device's audio settings are configured to use the external microphone.

4.3 DSP Tuning (Note for 3.5mm Connection)

The EPZ G30 features DSP tuning capabilities. However, for the 3.5mm connection variant, the EQ adjustment function is **not available**. DSP tuning and custom sound settings are primarily supported when using the Type-C variant with the

official EPZ software. For detailed information on DSP functionality with Type-C models, please refer to the official EPZ website.



Image: A close-up view of the high-performance DAC chip (CB 1200-AU) integrated into the earphones, capable of 384kHz/32bit audio processing.

5. MAINTENANCE

5.1 Cleaning the Earphones

- Regularly clean the eartips with a soft, dry cloth. For deeper cleaning, remove the eartips and wash them with mild soap and water, ensuring they are completely dry before reattaching.
- Gently wipe the earphone bodies with a soft, slightly damp cloth. Avoid using harsh chemicals or abrasive materials.
- Use a small, soft brush or cotton swab to carefully remove any earwax or debris from the earphone nozzles.

5.2 Cable Care

- Avoid sharp bends or excessive pulling on the cable.
- When storing, coil the cable loosely to prevent tangling and damage.
- The detachable design allows for easy replacement if the cable becomes damaged.

5.3 Storage

When not in use, store the earphones in the provided storage case to protect them from dust, moisture, and physical damage.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No sound or low volume	• Cable not fully connected • Volume too low on device or earphones • Incorrect audio output selected on device • Damaged cable or earphones	• Ensure cable is securely connected to both earphones and audio source. • Increase volume on both the device and the earphones' inline control. • Check your device's audio settings and select the correct output. • Test with another cable or device. If problem persists, contact support.
Microphone not working	• Microphone muted on device • Incorrect microphone input selected on device • Cable not fully connected	• Check device settings to ensure microphone is not muted. • Verify that the correct microphone input (e.g., external headset mic) is selected in your device's audio settings. • Ensure the cable is securely connected.
Sound distortion or static	• Poor cable connection • Interference from other devices • Damaged audio source or cable	• Reconnect the cable firmly. • Move away from potential sources of electromagnetic interference. • Test with a different audio source or cable.
Uncomfortable fit or poor sound isolation	• Incorrect eartip size • Improper earphone insertion	• Try different sizes of eartips (S, M, L) to find the best fit. • Adjust the earphones in your ear until a comfortable and secure seal is achieved.

7. SPECIFICATIONS

Feature	Detail
Brand	EPZ
Model Number	EPZ-G30
Headphone Style	In-Ear Monitor (IEM)
Audio Driver Type	Hybrid Driver (1 Dynamic Driver + 1 Balanced Armature)
Dynamic Driver Size	9.2 mm
Impedance	14 Ohms

Feature	Detail
Sensitivity	105 dB
Connectivity	Wired (Detachable Cable)
Headphone Jack	3.5mm Jack
Control	Volume Control
Microphone	Built-in Microphone
Product Exterior Material	Rainbow Resin
Color	Rainbow
Recommended Use	Audio Monitoring, Gaming, Calls, Entertainment, Travel
Included Items	Cable, Eartips, Storage Case
Country of Origin	China

8. WARRANTY AND SUPPORT

8.1 Warranty Information

The EPZ G30 Wired Gaming Earphones come with a **1-year manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

8.2 Customer Support

If you encounter any issues with your EPZ G30 earphones that cannot be resolved using the troubleshooting guide, or if you require warranty service, please contact EPZ customer support. You can typically find contact information on the official EPZ website or through your retailer.

When contacting support, please have your purchase receipt and the product model number (G30) ready.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question