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TCL 32V5D

TCL 32V5D 32-inch Full HD QLED Fire TV User Manual

Model: 32V5D

1. Introduction and Safety Information

Thank you for purchasing the TCL 32V5D 32-inch Full HD QLED Fire TV. This manual provides essential information for the safe and efficient operation of your television. Please read it thoroughly before using the device and retain it for future reference.

Important Safety Instructions:

- Read these instructions.
- Keep these instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use this apparatus near water.
- Clean only with a dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



Image 1: Front view of the TCL 32V5D television. This image shows the slim bezel design and the screen.

2. What's in the Box

Please check the contents of your package. If any items are missing or damaged, contact your retailer.

- TCL 32V5D Television
- Power Cable
- Remote Control
- TV Stand (Base and Screws)
- User Manual (this document)

3. Setup

3.1 Attaching the Stand

1. Carefully place the TV screen-down on a soft, flat surface (e.g., a blanket or foam) to prevent damage.
2. Align the stand bases with the corresponding slots on the bottom of the TV.
3. Secure the stand bases using the provided screws. Ensure they are tightened firmly.
4. Carefully lift the TV to an upright position and place it on a stable, level surface.

3.2 Connecting Power

1. Connect the power cable to the AC IN port on the back of the TV.
2. Plug the other end of the power cable into a wall outlet.

3.3 Initial Power On and Setup Wizard

1. Press the Power button on the remote control or on the TV.
2. The TV will display the initial setup wizard. Follow the on-screen instructions to:
    - Select your language.
    - Connect to a Wi-Fi network (see section 3.4).

- Sign in to your Amazon account for Fire TV features.
- Scan for available TV channels (if connecting an antenna).

3.4 Network Connection

Your TCL 32V5D TV can connect to the internet via Wi-Fi or Ethernet.

Wi-Fi Connection:

1. During the initial setup, select your Wi-Fi network from the list.
2. Enter your Wi-Fi password using the on-screen keyboard.
3. Confirm the connection.

Ethernet Connection:

1. Connect an Ethernet cable (not supplied) from your router to the LAN port on the back of the TV.
2. The TV will automatically detect and connect to the wired network.

4. Operating Your TV

4.1 Remote Control Functions

Familiarize yourself with the remote control buttons for optimal use.

- **Power Button:** Turns the TV on or off.
- **Voice Button (Microphone Icon):** Activates Alexa voice control. Press and hold to speak commands.
- **Navigation Pad (Up/Down/Left/Right):** Navigates menus and selects items.
- **Select/OK Button:** Confirms selections.
- **Back Button:** Returns to the previous screen.
- **Home Button:** Returns to the Fire TV home screen.
- **Menu Button (Three Horizontal Lines):** Accesses context-sensitive menus.
- **Volume Up/Down:** Adjusts the volume level.
- **Channel Up/Down:** Changes TV channels (for antenna/cable input).
- **Mute Button:** Mutes or unmutes the sound.
- **App Shortcut Buttons:** Dedicated buttons for popular streaming services (e.g., Prime Video, Netflix).

4.2 Navigating Fire TV Interface

The Fire TV interface provides access to streaming apps, live TV, and settings.

- From the Home screen, use the Navigation Pad to browse recommended content, apps, and inputs.
- Select an app or content to launch it.
- Access the "Settings" menu (usually a gear icon) to adjust picture, sound, network, and device preferences.

4.3 Using Voice Control (Alexa)

Your TV integrates with Amazon Alexa for voice commands.

1. Press and hold the Voice button (microphone icon) on your remote.
2. Speak your command clearly into the microphone.
3. Release the Voice button when you are finished speaking.

Examples of commands:

- "Alexa, open Netflix."
- "Alexa, play [movie title]."
- "Alexa, switch to HDMI 1."
- "Alexa, what's the weather?"

4.4 Connecting External Devices

Your TV has multiple ports for connecting external devices.

HDMI Devices (Game Consoles, Blu-ray Players, Set-top Boxes):

1. Connect an HDMI cable from your device to one of the HDMI ports on the TV.
2. Press the Home button on your remote, then navigate to the "Inputs" section or use a voice command like "Alexa, switch to HDMI 1."

USB Devices (USB Drives):

1. Insert your USB drive into the USB port on the TV.
2. The TV may prompt you to open the media player, or you can navigate to the "Apps" section and select a media player app to browse content.

5. Maintenance

Cleaning the TV Screen:

- Unplug the TV from the power outlet before cleaning.
- Use a soft, lint-free cloth (e.g., microfiber cloth) to gently wipe the screen.
- For stubborn marks, lightly dampen the cloth with water or a screen-cleaning solution specifically designed for electronics. Do not spray liquid directly onto the screen.
- Avoid using abrasive cleaners, alcohol, benzene, or thinners, as these can damage the screen.

Cleaning the TV Casing:

- Wipe the casing with a soft, dry cloth.
- Do not use any liquid cleaners on the casing.

6. Troubleshooting

If you encounter issues with your TV, refer to the following common solutions.

No Power:

- Ensure the power cable is securely connected to both the TV and the wall outlet.
- Check if the wall outlet is working by plugging in another device.
- Try pressing the power button on the TV itself, not just the remote.

No Picture or Poor Picture Quality:

- Check the input source. Ensure it matches the device you are trying to view (e.g., HDMI 1, Antenna).
- Verify that all cables (HDMI, antenna) are securely connected.
- If using an external device, ensure it is powered on and functioning correctly.
- Adjust picture settings (brightness, contrast, color) in the TV's settings menu.

No Sound or Poor Sound Quality:

- Check the volume level and ensure the TV is not muted.
- If using external audio equipment (soundbar, receiver), ensure it is properly connected and powered on.
- Check audio output settings in the TV's settings menu.

Remote Control Not Working:

- Ensure there are no obstructions between the remote and the TV.
- Replace the batteries in the remote control.
- If the remote uses Bluetooth, try re-pairing it with the TV (refer to TV settings for pairing instructions).

Network Connection Issues:

- Ensure your router is powered on and functioning.
- Check your Wi-Fi password if connecting wirelessly.
- Try restarting your router and the TV.
- If using Ethernet, ensure the cable is securely connected.

7. Specifications

Model Number	32V5D
Screen Size	32 Inches
Display Technology	QLED, Direct LED
Resolution	Full HD (1080p)
Refresh Rate	60 Hz
HDR Support	HDR10
Operating System	Fire TV
Voice Assistant	Alexa Built-in
Connectivity	Wi-Fi, Ethernet, Bluetooth, 2x HDMI, 1x USB
Audio Channels	2.0 sound system
Dimensions (W x H x D) with Stand	71.5 cm x 46.5 cm x 18 cm
Weight with Stand	4.85 kg
Power Supply	220 Volts
Energy Efficiency Class	F

8. Warranty and Support

Your TCL 32V5D television is covered by a manufacturer's warranty. Please refer to the warranty card included with your product or visit the official TCL website for detailed warranty terms and conditions specific to your region.

For technical support, service inquiries, or further assistance, please contact TCL Customer Service. You can typically find contact information on the TCL official website or in the documentation provided with your TV.

TCL Official Website: www.tcl.com

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