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› M-PETS SMARTO M1000 Digital Weighing Pet Food Bowl User Manual

M-PETS M1000

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1. INTRODUCTION AND OVERVIEW

Thank you for choosing the M-PETS SMARTO M1000 Digital Weighing Pet Food Bowl. This innovative bowl is designed to help you manage your pet's diet with precision, ensuring healthy portion control. With a 500ml capacity, it is suitable for medium and large pets. The integrated digital scale provides accurate measurements, supporting a smart feeding system to meet your pet's daily caloric requirements. Constructed from BPA-free, safe materials, it is both easy to clean and features a modern design.

Key Features:

- 500ml capacity, ideal for medium and large pets.
- Integrated digital scale for precise portion measurement.
- Supports healthy feeding habits and caloric management.
- Easy to clean and maintain for hygienic use.
- Made from BPA-free, safe materials.



Image 1.1: Top-down view of the M-PETS SMARTO M1000 Digital Weighing Pet Food Bowl, showcasing its digital display and sleek design.

2. PRODUCT COMPONENTS

The M-PETS SMARTO M1000 package includes the following items:

- Digital Pet Food Bowl (main unit)
- User Manual (this document)
- Battery (for the digital scale)

3. SETUP

1. **Unpack the Bowl:** Carefully remove all components from the packaging.
2. **Install Battery:** Locate the battery compartment on the underside of the bowl. Open the compartment, insert the provided battery, ensuring correct polarity (+/-), and close the compartment securely.
3. **Placement:** Place the pet food bowl on a flat, stable, and level surface to ensure accurate weighing. Avoid placing it on uneven surfaces or near strong vibrations.

4. **Initial Cleaning:** Before first use, wipe the bowl clean with a damp cloth. Ensure the digital scale unit is not submerged in water.



Image 3.1: Angled view of the M-PETS SMARTO M1000 Digital Weighing Pet Food Bowl, highlighting its depth and the integrated digital display.

4. OPERATING INSTRUCTIONS

1. **Power On:** Press the power button (usually located near the display) to turn on the digital scale. The display will show "0g" or "0oz" when ready.
2. **Select Unit (if applicable):** If your bowl supports multiple units (e.g., grams, ounces), press the "UNIT" button to cycle through the available measurement units until your desired unit is displayed.
3. **Tare Function:** If you wish to use a liner or another container inside the bowl, place the empty liner/container into the bowl first. Then, press the "TARE" button to reset the display to "0". This will ensure only the weight of the food is measured.
4. **Add Food:** Slowly add your pet's food to the bowl. The digital display will show the weight of the food in real-time.
5. **Power Off:** To conserve battery life, the scale may automatically shut off after a period of inactivity. You can also manually turn it off by pressing and holding the power button.

5. MAINTENANCE AND CLEANING

Proper maintenance ensures the longevity and hygiene of your M-PETS SMARTO M1000 bowl.

- **Bowl Cleaning:** The main bowl can be easily detached for cleaning. Wash it with warm, soapy water and rinse

thoroughly. Ensure it is completely dry before reattaching it to the base.

- **Digital Unit Cleaning:** Wipe the digital scale unit and its exterior with a soft, damp cloth **Do not submerge the digital unit in water or place it in a dishwasher**, as this will damage the electronic components.
- **Battery Replacement:** When the display indicates a low battery, replace the battery promptly to ensure accurate readings. Refer to the "Install Battery" step in the Setup section for instructions.
- **Storage:** Store the bowl in a clean, dry place when not in use.

6. TROUBLESHOOTING

If you encounter any issues with your M-PETS SMARTO M1000, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Display does not turn on.	Low or dead battery; incorrect battery installation.	Replace the battery. Ensure the battery is inserted with correct polarity.
Inaccurate weight readings.	Bowl not on a flat surface; external vibrations; bowl not tared correctly; overloaded.	Place the bowl on a stable, level surface. Ensure no objects are touching the bowl during weighing. Use the TARE function before adding food. Do not exceed the maximum weight capacity.
Display shows "Err" or similar error message.	Overload; internal malfunction.	Remove some weight if overloaded. Turn off the scale, wait a few seconds, and turn it back on. If the problem persists, contact customer support.

7. SPECIFICATIONS

Feature	Detail
Brand	M-PETS
Model Number	M1000
Product Type	Pet Food Bowl
Capacity	500ml
Color	White
Included Components	Digital pet food bowl, user manual, battery
Age Range Description	Suitable for all age groups

8. WARRANTY AND SUPPORT

Warranty Information: The M-PETS SMARTO M1000 Digital Weighing Pet Food Bowl comes with a **2-year manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

Customer Support: For warranty claims, technical assistance, or any questions regarding your product, please contact M-PETS customer support through their official website or the retailer from whom you purchased the product. Please have your proof of purchase and model number (M1000) ready when contacting support.

For more information, visit the official M-PETS website:www.m-pets.com

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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