

Marsail HNOFC64W-CH-US

Marsail Criss Cross Office Chair Instruction Manual

Model: HNOFC64W-CH-US

INTRODUCTION

Thank you for choosing the Marsail Criss Cross Office Chair. This manual provides detailed instructions for assembly, operation, maintenance, and troubleshooting to ensure optimal use and longevity of your chair. Please read this manual thoroughly before assembly and use.

This chair is designed for versatile use in various settings such as home offices, makeup rooms, and bedrooms, offering comfort and adaptability with its adjustable features and wide seating area.

PRODUCT FEATURES

- **6-Level Adjustable Armrests:** Armrests can be adjusted from 90° to 180° (flat) to accommodate various sitting postures, including cross-legged.
- **Comfortable Design:** Features a thick padded high-density foam seat and supportive backrest, upholstered in soft, skin-friendly, and wrinkle-resistant chenille fabric.
- **Versatile Use:** Suitable for sitting cross-legged, lounging, or stretching, making it ideal for vanity, computer, reading, study, or gaming purposes.
- **Reclining Function:** Offers a reclining range of 90° to 105° for relaxation, with a 90° lock for stable, upright seating during focused tasks.
- **Easy Assembly:** Designed for quick and straightforward assembly, typically within 15 minutes.

SETUP AND ASSEMBLY

Before beginning assembly, ensure all parts are present and undamaged. Refer to the included hardware kit and instructions. Assembly typically takes 15 minutes.

1. Unpack all components and lay them out on a clean, soft surface to prevent scratches.
2. Attach the casters to the chair base. Ensure they are securely inserted.
3. Insert the gas lift cylinder into the center hole of the chair base.
4. Attach the seat plate mechanism to the underside of the seat cushion using the provided screws. Ensure the front of the mechanism faces the front of the seat.

5. Connect the backrest to the seat cushion using the designated screws.
6. Carefully place the assembled seat and backrest onto the gas lift cylinder.
7. Attach the armrests to the chair frame. Ensure they are aligned correctly before tightening screws.
8. Verify all screws are tightened and the chair is stable before use.

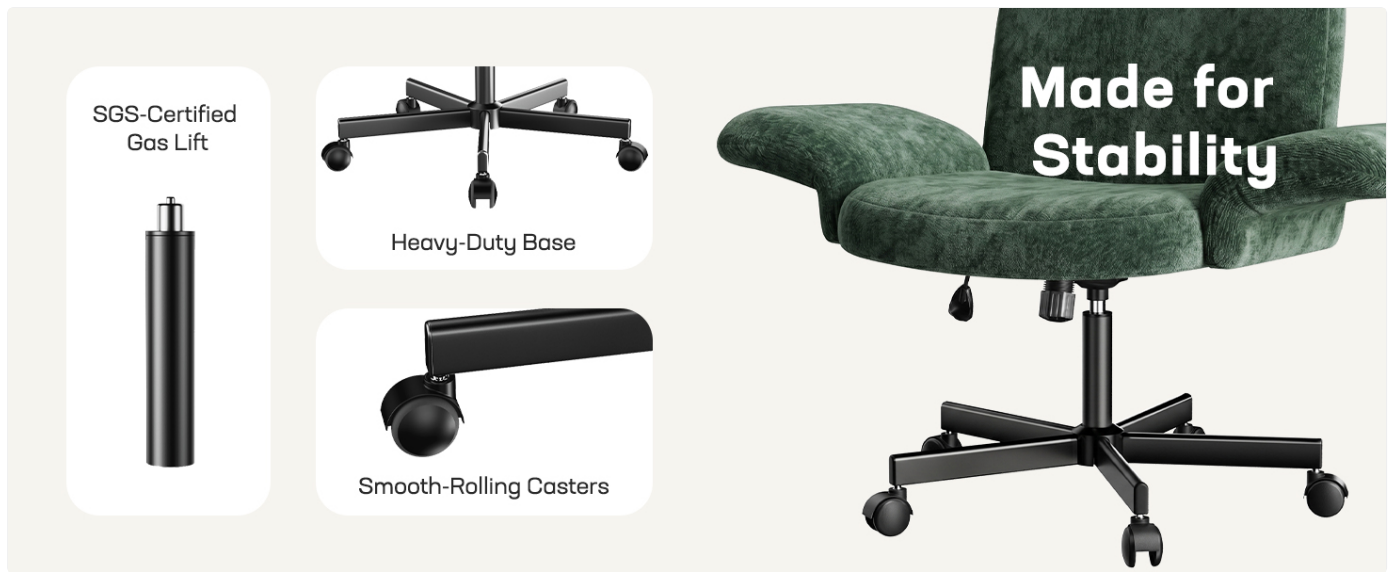


Image: Components for stability including gas lift, base, and casters.

OPERATING INSTRUCTIONS

Height Adjustment

To adjust the chair height, locate the lever under the seat on the right side. While seated, pull the lever up to lower the chair. To raise the chair, stand up and pull the lever up. Release the lever at your desired height.

Armrest Adjustment

The armrests feature 6 adjustable positions, ranging from 90° (upright) to 180° (flat). To adjust, gently lift the armrest and rotate it to the desired angle. The armrests can be laid flat to create more space for cross-legged sitting or to accommodate pets.

6

Level Comfort Armrests

Designed to adapt to the way you sit and relax



Image: Illustration of 6-level armrest adjustment.

Recline Function

This chair allows for a gentle recline between 90° and 105°. To recline, pull the lever located under the seat on the left side. Lean back to your preferred angle and release the lever to lock it in place. For an upright, stable position, ensure the chair is locked at 90°.

360° Swivel

The chair is equipped with a 360° swivel function, allowing for easy rotation and access to different areas without moving the base.

Height Adjustment

Adjust to your ideal sitting height



Adjustable Armrests

Customize support to match your posture



Recline Function

Tilt the seat for relaxed comfort at any angle



360° Swivel

Swivel effortlessly to access any direction



Image: Diagram of chair adjustments including height, armrests, recline, and swivel.

Sitting Postures

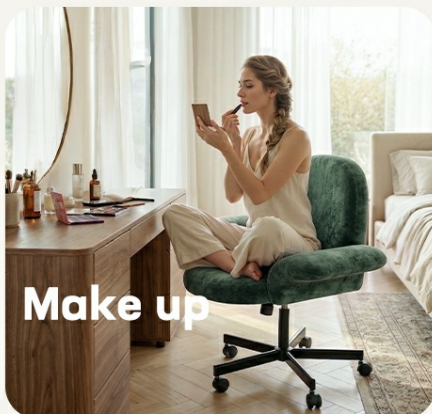
The wide cushion and adjustable armrests are designed to support various sitting postures, including cross-legged. Adjust the armrests flat to maximize seating space.

Room to Sit Your Way



Image: Person sitting cross-legged on the chair, demonstrating ample space.

One Chair for Every Moment



Make up



Working



Reading

Image: The chair used for various activities: makeup, working, and reading.

MAINTENANCE

Regular maintenance helps prolong the life and appearance of your chair.

- **Cleaning:** For general cleaning, wipe the chenille fabric with a soft, damp cloth. For spills, blot immediately with a clean, dry cloth. Avoid harsh chemicals or abrasive cleaners.
- **Hardware:** Periodically check all screws and bolts to ensure they are tight. Re-tighten if necessary to maintain stability.
- **Casters:** Clean casters regularly to remove dust and debris that may hinder smooth rolling.
- **Avoid Direct Sunlight:** Prolonged exposure to direct sunlight can cause fabric fading.

Enhanced Style and Comfort



Marsail



Adjustable Armrests

Adjust from 90° support to 180° relaxation



37.6" Extra Wide Seat

More room to sit cross legged or lounge freely



Pet Friendly Design

Extra space for you and your pet



OTHERS



Fixed Armrests



Compact Seat



Standard Design

Image: Close-up of the chenille fabric, showing its texture and softness.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Chair wobbles or is unstable	Loose screws or uneven assembly	Check and tighten all assembly screws. Ensure the chair is on a flat surface.
Height adjustment not working	Gas lift cylinder issue or lever malfunction	Ensure the lever is fully engaged. If the issue persists, contact customer support.
Casters not rolling smoothly	Debris in casters or damaged casters	Clean casters to remove hair or debris. Replace damaged casters if necessary.
Armrests do not stay in position	Mechanism issue or excessive force	Ensure armrests are clicked into a locked position. Avoid applying excessive downward force when adjusting.

SPECIFICATIONS

- **Brand:** Marsail
- **Model Name:** HNOFC64W-CH-US
- **Color:** Beige
- **Material:** Carbon Fiber, Nylon, Wood (Frame), Chenille (Seat Upholstery), Memory Foam (Fill)
- **Product Dimensions (D x W x H):** 18.9" x 19.5" x 32.1"
- **Seat Height:** 17.3 inches
- **Seat Depth:** 18.9 inches
- **Seat Length:** 19.5 inches
- **Item Weight:** 31.3 pounds
- **Maximum Weight Recommendation:** 300 pounds
- **Armrest Adjustment:** 6 levels (90° to 180°)
- **Reclining Range:** 90° to 105°
- **Features:** Adjustable Arm Rest, Rolling Casters, Wide Cushion, Reclining Back, 360° Swivel
- **UPC:** 840478872156

Product Dimensions

330  **lbs**



Image: Product dimensions overview.

WARRANTY AND SUPPORT

Warranty Information

Marsail is committed to providing high-quality products. For specific warranty details regarding your Criss Cross Office Chair, please refer to the warranty card included in your product packaging or contact Marsail customer support directly. Keep your purchase receipt as proof of purchase for any warranty claims.

Customer Support

If you have any questions, require assistance with assembly, or encounter any issues not covered in this manual, please contact Marsail customer support. Our team is available to provide guidance and resolve any concerns you may have.

For the most up-to-date contact information, please visit the official Marsail website or refer to your product packaging.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

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