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Heybly HCT029BR

Heybly HCT029BR 53.1-inch Corner Cat Tree User Manual

Model: HCT029BR

1. Introduction

Thank you for choosing the Heybly HCT029BR 53.1-inch Corner Cat Tree. This cat tree is designed to provide a comfortable, engaging, and secure environment for your cats, especially large breeds. Its multi-level structure includes a spacious fan-shaped top perch, a cozy cat condo, a hanging hammock, and a cat basket, all supported by a sturdy base and corner-fit design. This manual provides essential information for assembly, operation, maintenance, and troubleshooting to ensure a safe and enjoyable experience for your feline companions.



Image: The Heybly HCT029BR Corner Cat Tree, showcasing its various levels and features being used by several cats.

2. Important Safety Instructions

- **Adult Assembly Required:** This product contains small parts and requires adult assembly. Keep children and pets away during assembly.
- **Placement:** Place the cat tree on a flat, stable surface, preferably in a corner to maximize stability.
- **Anti-Tip Device:** Always install the included anti-tip strap to secure the cat tree to a wall. This prevents accidental tipping, especially with active or multiple cats.
- **Regular Inspection:** Periodically check all screws and connections to ensure they are tight. Loose parts can compromise stability and safety.
- **Weight Limit:** Do not exceed the maximum load capacity of individual platforms or the entire structure. Refer to the Specifications section for details.
- **Damage:** If any part of the cat tree becomes damaged, discontinue use immediately and contact customer support

for replacement parts.

- **Supervision:** While designed for safety, always supervise your pets, especially when they are first introduced to the cat tree.



Image: A diagram illustrating the proper installation of the anti-tip device to secure the cat tree to a wall.

3. Package Contents

Before assembly, please ensure all the following components are present:

- 1 x Heybly HCT029BR Cat Tree (various platforms, posts, and coverings)
- 1 x Anti-Tip Strap Kit (strap, wall anchor, screw)
- 1 x Accessory Kit (screws, Allen wrench, small toys)
- 1 x Instruction Manual (this document)

4. Assembly Instructions

Follow these general steps to assemble your Heybly HCT029BR Corner Cat Tree. Refer to the included accessory kit for specific hardware and diagrams.

1. **Unpack and Identify Parts:** Carefully unpack all components and lay them out. Identify each part using the provided parts list in your accessory kit.
2. **Assemble the Base:** Begin by attaching the lowest support posts to the sturdy base platform. Ensure all screws are tightened securely.
3. **Build Upwards:** Continue assembling the structure layer by layer, attaching platforms, posts, the cat condo, hammock, and basket as indicated in the diagrams. Pay attention to the orientation of each piece.
4. **Install Top Perch:** Secure the fan-shaped top perch to the uppermost posts.
5. **Attach Toys:** Hang any included pompom toys or other interactive elements.
6. **Install Anti-Tip Device:** Once the cat tree is fully assembled and placed in its desired location, attach the anti-tip strap to the top of the cat tree and secure it to a wall stud or using a wall anchor. This is crucial for stability.
7. **Final Check:** Double-check all connections to ensure they are tight and the cat tree is stable before allowing your cats to use it.



Image: A close-up view of the sturdy, extra-large base of the cat tree, demonstrating its robust foundation.

5. Features and Usage

The Heybly HCT029BR cat tree offers multiple features designed for your cat's comfort and entertainment:

- **Enlarged Fan-Shaped Top Perch:** Provides an elevated spot for resting, observing surroundings, and napping. The cushion is detachable for easy cleaning.
- **Oversized Hanging Hammock:** A spacious, suspended hammock offers a warm, safe, and cozy resting space.
- **Roomy Cat Condo:** A private enclosure wrapped in soft plush, ideal for seclusion and comfort, catering to a cat's natural instinct for hidden spaces.
- **Cat Basket:** An 11.8-inch round basket provides another comfortable spot for resting or sleeping.
- **Sisal Rope Scratching Posts:** Multiple posts wrapped in natural sisal rope encourage healthy scratching habits, protecting your furniture.

- **Interactive Toys:** Hanging pompom toys provide entertainment and encourage play.
- **Corner-Fit Design:** The overall structure is designed to fit snugly into room corners, optimizing space and enhancing stability.



Image: Two cats on the enlarged fan-shaped top perch, highlighting its spacious design and removable cushion.



Image: A cat relaxing in the sturdy steel frame hammock, demonstrating its comfortable and stable design.

6. Maintenance and Care

Regular cleaning and maintenance will extend the life of your cat tree and keep it hygienic for your pets.

- **Spot Cleaning:** For minor spills or dirt, use a damp cloth with mild soap to spot clean the faux fur surfaces. Avoid saturating the material.
- **Vacuuming:** Regularly vacuum the entire cat tree to remove loose fur and dust.
- **Detachable Cushion:** The top perch cushion is detachable and can be hand-washed or machine-washed on a

gentle cycle with cold water. Air dry thoroughly.

- **Sisal Rope:** The sisal scratching posts can be cleaned with a stiff brush to remove debris. Do not use harsh chemicals.
- **Odor Control:** If odors develop, sprinkle baking soda on the fabric surfaces, let it sit for 15-30 minutes, then vacuum thoroughly.
- **Structural Check:** Periodically check all screws and connections for tightness. Re-tighten if necessary to maintain stability.

7. Troubleshooting

Here are solutions to common issues you might encounter:

- **Cat Tree is Wobbly:**
  Solution: Ensure all screws are tightly fastened. Verify that the cat tree is placed on a flat, even surface. Confirm the anti-tip strap is correctly installed and secured to a wall.
- **Cats Not Using the Tree:**
  Solution: Try placing catnip on different levels or toys. Place the tree in a location where your cat enjoys spending time, such as near a window. Encourage them with treats or interactive play.
- **Damaged or Missing Parts:**
  Solution: If you receive damaged parts or find components missing during assembly, do not proceed with assembly. Contact Heybly customer support immediately for assistance.
- **Sisal Rope Fraying Excessively:**
  Solution: Some fraying is normal with use. If the rope becomes severely damaged, it may be time to consider replacing the cat tree or contacting support for potential replacement parts if available.

8. Specifications

Feature	Detail
Model Number	HCT029BR
Product Dimensions (L x W x H)	17.7" x 17.7" x 53.2" (45cm x 45cm x 135cm)
Item Weight	29.5 pounds (13.4 kg)
Material	Cardboard, Engineered Wood, Faux Fur, Sisal
Color	Black and Red
Number of Levels	4
Max. Total Load Capacity	92 lbs (41.7 kg)
Top Perch Dimensions	17.7" x 17.7" (45cm x 45cm)
Hammock Dimensions	17.7" x 17.7" (45cm x 45cm)
Cat Condo Dimensions	10.2" x 17.7" x 10.2" (26cm x 45cm x 26cm)
Cat Basket Diameter	11.8" (30cm)

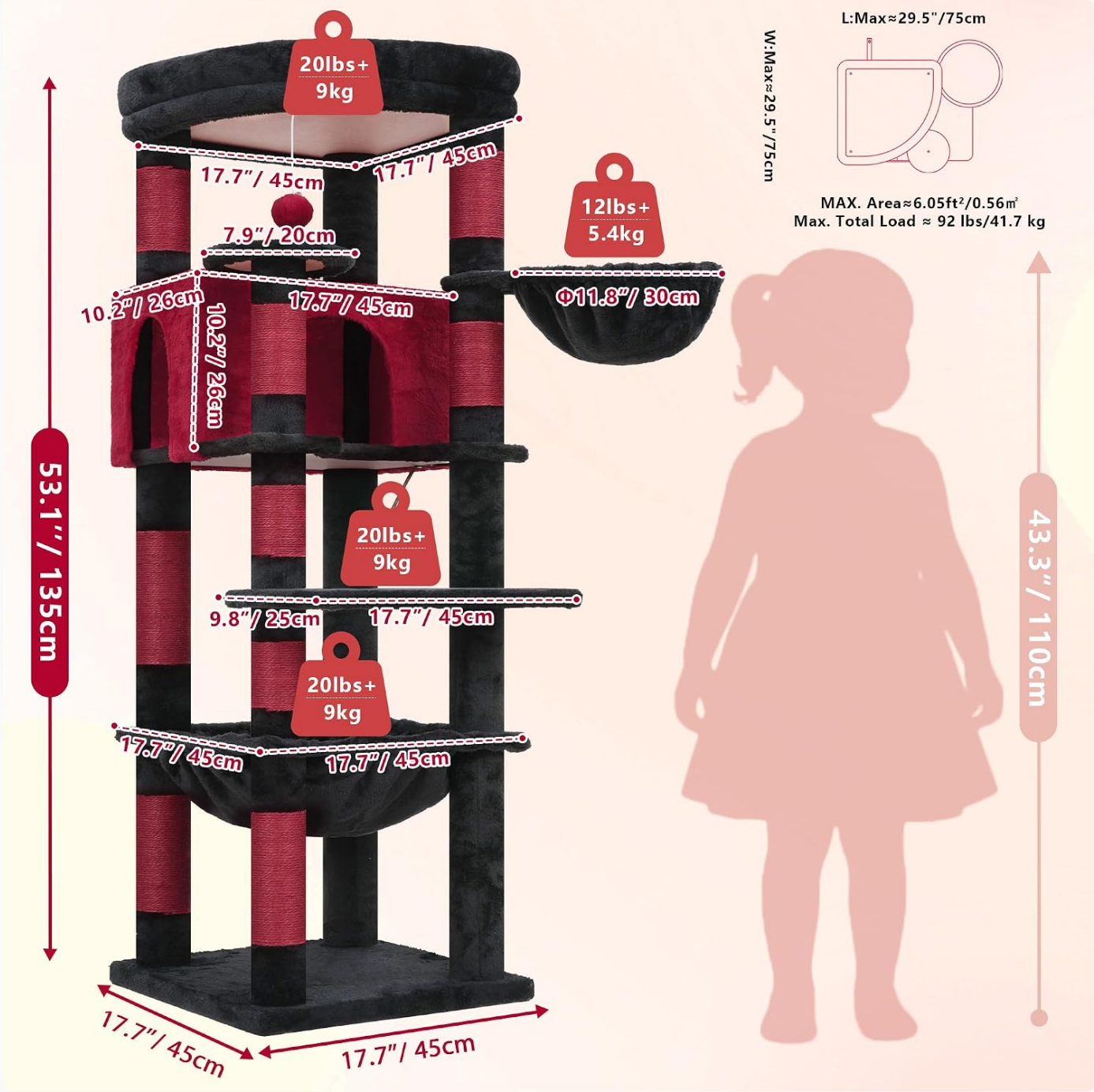


Image: A detailed diagram illustrating the dimensions and individual platform weight capacities of the cat tree.

9. Warranty and Customer Support

Heybly is committed to providing high-quality products. While specific warranty details may vary, we encourage you to contact our customer support team for any questions, concerns, or issues regarding your Heybly HCT029BR Corner Cat Tree.

Please retain your proof of purchase for any warranty claims or support inquiries.

Contact Information:

For assistance, please visit the Heybly store on Amazon or refer to the contact details provided with your purchase documentation.

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