ALPHAGEAR CHIEF

ALPHAGEAR Chief Smartwatch User Manual

Model: CHIEF

1. Introduction

Welcome to the ALPHAGEAR Chief Smartwatch user manual. This guide provides essential information for setting up, operating, and maintaining your new smartwatch. Please read these instructions carefully to ensure optimal performance and longevity of your device.

Package Contents

Verify that all items are present in your ALPHAGEAR Chief Smartwatch package:

- ALPHAGEAR Chief Smartwatch
- Charging Cable
- 2 Screen Protectors
- Link Removal Tool (for adjusting the metal band)



Image: The ALPHAGEAR Chief Smartwatch with its packaging, highlighting the included screen protector.

2. Setup

Initial Charging and Power On

1. **Charge the Smartwatch:** Before first use, ensure the watch is fully charged. Connect the provided charging cable to the watch's charging port. **Important: Remove any protective plastic film from the charging contacts on the watch before connecting the cable.** Connect the USB end of the cable to a standard USB power adapter (not included).
2. **Power On:** Press and hold the side button for approximately 5 seconds until the ALPHAGEAR logo appears on the screen.



Image: Instructions for removing plastic from charging contacts and pressing the button to power on the watch.

App Installation and Pairing

The ALPHAGEAR Chief Smartwatch requires the **FitCloudPro** app for full functionality. The app is compatible with both Android and iOS devices.

1. **Download the App:** Scan the QR code provided in the watch's quick start guide or search for "FitCloudPro" in the Apple App Store or Google Play Store. Download and install the app.
2. **Enable Bluetooth:** On your smartphone, navigate to your phone's settings and ensure Bluetooth is turned on.
3. **Pair the Watch:** Open the FitCloudPro app. Follow the on-screen prompts to add a new device. The app will search for available smartwatches. Select "NX1 Pro" or "DB18" from the list to connect.
4. **Enable Bluetooth Calling:** After initial pairing, open your phone's Bluetooth settings again. Find "NX1 Pro" or "DB18" (or similar name) in the list of paired devices and ensure it is connected for calls. This enables on-wrist calling functionality.



Image: Visual guide for downloading the FitCloudPro app and connecting the smartwatch via Bluetooth.

3. Operation

Basic Navigation

- **Touchscreen:** Swipe left, right, up, or down to navigate through menus and access different features. Tap to select.
- **Side Buttons:** Use the physical buttons on the side of the watch to return to the home screen, access specific functions, or power the device on/off.

Key Features

The ALPHAGEAR Chief Smartwatch offers a range of functionalities to enhance your daily experience:

- **AI Voice Assistant:** Access your phone's AI voice assistant directly from your wrist for quick commands and information.
- **Bluetooth Calling:** Make and receive calls directly on your watch when connected to your smartphone via Bluetooth.
- **Smart Notifications:** Receive alerts for messages, emails, and other app notifications directly on your

watch display.

- **Wellness Tracking:** Monitor various health metrics for general fitness reference. **Note: This device is not a medical device and should not be used for medical diagnosis or treatment.**
    - Heart Rate Monitor
    - Blood Oxygen (SpO2) Monitor
    - Sleep Tracker (Sleep Stages, Sleep Score)
    - Stress Tracking
    - Steps and Calorie Counter



Image: The smartwatch interface showing AI voice assistant, incoming call, and smart notifications.



Image: The smartwatch displaying wellness data including heart rate, blood oxygen, and sleep stages.

- **Sports Modes:** Over 50 sports modes are available to track your workouts. Select your activity in the app or on the watch to record data.
- **Other Functions:** The watch also includes features such as Remote Camera control, Music Control, Find Phone, Weather updates, Alarm Clock, Stopwatch, Timer, Brightness Adjustment, Vibration Adjustment, and Theater Mode.

Battery Life

The ALPHAGEAR Chief Smartwatch features a 480mAh battery, providing up to 14 days of typical use on a single charge. Charging time is approximately 2 hours.



Image: The smartwatch showcasing its battery life capabilities and customizable watch faces.

4. Maintenance

Cleaning and Care

- Regularly clean your smartwatch and band with a soft, dry, lint-free cloth.
- Avoid using harsh chemicals, abrasive cleaners, or solvents, as these can damage the watch's finish and components.
- Ensure the charging contacts are clean and dry before charging to prevent corrosion.

Water Resistance

The ALPHAGEAR Chief Smartwatch is water resistant, designed to withstand splashes, sweat, and rain. It is not recommended for swimming, showering, or diving. Avoid exposing the watch to hot water or steam.

Band Adjustment

If your watch comes with a metal link band, use the provided link removal tool to adjust the band size for a comfortable fit. Follow the instructions included with the tool carefully to avoid damage.

5. Troubleshooting

If you encounter issues with your ALPHAGEAR Chief Smartwatch, refer to the following common solutions:

- **Watch not turning on:** Ensure the watch is fully charged. Connect it to the charger and wait a few minutes before attempting to power it on again.
- **Unable to pair with phone:**
  - Ensure Bluetooth is enabled on your phone.
  - Make sure the watch is within range of your phone.
  - Restart both your phone and the smartwatch.
  - Check the FitCloudPro app for pairing instructions and ensure the app has necessary permissions.
- **Notifications not appearing:**
  - Verify that notification permissions are enabled for the FitCloudPro app in your phone's settings.
  - Ensure the watch is properly connected to the app.
  - Check the app's settings to confirm which app notifications are enabled for the watch.
- **Inaccurate wellness data:** Ensure the watch is worn snugly on your wrist, but not too tight. Clean the sensor on the back of the watch. Remember, wellness data is for reference only and not for medical purposes.
- **Short battery life:**
  - Reduce screen brightness.
  - Disable unnecessary features or frequent heart rate monitoring.
  - Ensure the watch is fully charged each time.

For further assistance, refer to the FitCloudPro app's help section or contact customer support.

6. Specifications

Feature	Detail
Model Name	CHIEF
Brand	ALPHAGEAR
Operating System	Android, iOS (via FitCloudPro app)
Display Type	AMOLED LARGE SCREEN
Screen Size	1.43 inches
Connectivity Technology	Bluetooth
Battery Capacity	400 milliamp_hours

Battery Average Life	10-14 days (typical use)
Battery Charge Time	2 hours
Band Material Type	Stainless Steel
Water Resistance Level	Water Resistant (splashes, sweat, rain)
Metrics Measured	Heart Rate Monitor, Blood Oxygen Monitor, Sleep Duration
Special Features	AI Voice Assistant, On-Wrist-Calling, 50+ Sports Modes, Notifications, Remote Camera, Music Control, Find Phone, Weather, Alarm Clock, Stopwatch, Timer, Brightness Adjustment, Vibration Adjustment, Theater Mode

7. Warranty Information

The ALPHAGEAR Chief Smartwatch comes with a**30-day limited warranty** from the date of purchase. This warranty covers manufacturing defects. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear. Please retain your proof of purchase for warranty claims.

8. Customer Support

For any questions, technical support, or warranty inquiries not covered in this manual, please contact ALPHAGEAR customer service through the retailer where you purchased the product or visit the official ALPHAGEAR website for contact information.