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ASKGO F30

ASKGO F30 Electric Bike User Manual

Model: F30

Introduction | Safety Guidelines | What's in the Box | Setup | Operating Instructions | Maintenance | Troubleshooting | Specifications | Warranty & Support

1. Introduction

This manual provides essential information for the safe and efficient use of your ASKGO F30 Electric Bike. Please read it thoroughly before your first ride and keep it for future reference. The ASKGO F30 is designed for adult riders, offering a powerful and versatile electric biking experience.

2. Safety Guidelines

Your safety is paramount. Always wear a helmet and appropriate safety gear when riding. Familiarize yourself with local e-bike regulations.

- **Pre-Ride Check:** Before each ride, inspect tires, brakes, battery, and all fasteners to ensure they are secure and functional.
- **Braking:** The F30 is equipped with high-performance dual disc brakes. Practice braking in a safe area to understand their responsiveness.
- **Visibility:** Utilize the high-brightness headlight and prominent brake lights, especially during low-light conditions or at night.
- **Battery Care:** Do not expose the battery to extreme temperatures or moisture. Use only the provided charger.
- **UL2849 Certified:** This electric bicycle is UL2849 certified, indicating compliance with safety standards for electrical systems for e-bikes.

3. What's in the Box

Upon unboxing, please verify that all the following components are present:

- ASKGO F30 Electric Bike (partially assembled)
- Charger
- Tool Kit
- User Manual (this document)
- Bicycle Bag
- Phone Holder



This image displays the various accessories included with your ASKGO F30 Electric Bike, such as the charger, tool kit, bicycle bag, and phone holder.

4. Setup and Assembly

Your ASKGO F30 Electric Bike arrives 80% pre-assembled. The included professional-grade tool kit contains all necessary tools for completing the assembly.

4.1 Initial Assembly Steps

1. **Unpacking:** Carefully remove the bike and all components from the packaging. Retain the original packaging for one month in case of returns.
2. **Handlebar Installation:** Attach the handlebars to the stem, ensuring they are centered and tightened securely.
3. **Front Wheel & Fender:** Install the front wheel and fender. Ensure the brake rotor is correctly aligned within the caliper.
4. **Pedal Installation:** Identify the left (L) and right (R) pedals. Thread them into the crank arms by hand, then tighten with a wrench. Note that the left pedal is reverse-threaded.
5. **Seat Post Adjustment:** Insert the seat post and adjust the seat height for a comfortable riding position. Secure the quick-release lever.
6. **Battery Installation:** Ensure the battery is securely seated in its compartment.

4.2 Visual Assembly Guide

Your browser does not support the video tag.

This video provides a visual guide for unboxing and assembling the ASKGO S9 Electric Bike, which shares similar assembly steps with the F30 model.

5. Operating Instructions

5.1 Powering On/Off

To power on the bike, press and hold the power button on the control panel. Repeat to power off.

5.2 NFC/Password Unlock

The F30 features a keyless unlock system. To unlock:

- **NFC Card:** Tap your NFC card against the designated area on the bike.
- **Password:** Enter your pre-set password using the control panel.

5.3 Smart LCD Display

The LCD display provides real-time information:

- **Speed:** Current riding speed.
- **Mileage:** Trip distance and total odometer.
- **Battery Level:** Remaining battery charge.
- **Riding Mode:** Current pedal-assist level (PAS) or throttle mode.

5.4 Riding Modes & Cruise Control

- **Pedal Assist System (PAS):** Select from 1-5 levels of pedal assistance using the control panel. Higher levels provide more motor assistance.
- **Throttle:** Engage the throttle for power without pedaling.
- **Cruise Control:** Activate cruise control for maintaining a constant speed on flat terrain. Refer to the display for activation status.



This image highlights the intuitive controls and the smart LCD display on the ASKGO F30 Electric Bike handlebars, showing speed, battery, and riding mode indicators.

Your browser does not support the video tag.

This video demonstrates the general operation and features of the ASKGO Electric Bike, including riding on various terrains.

6. Maintenance

Regular maintenance ensures the longevity and optimal performance of your ASKGO F30 Electric Bike.

6.1 Battery Care

- **Charging:** Charge the 48V 20AH (960Wh) removable battery using the provided charger. A full charge takes approximately 6 hours.
- **Storage:** If storing the bike for extended periods, charge the battery to 50-70% and store in a cool, dry place. Recharge every 1-2 months.

- **Waterproof:** The battery is designed to be waterproof, but avoid submerging it.



This image shows the removable 48V 20AH battery of the ASKGO F30 Electric Bike, highlighting its design for convenient charging.

6.2 Tires

- **Pressure:** Maintain recommended tire pressure for the 20x4-inch all-terrain fat tires. Check regularly.
- **Inspection:** Regularly inspect tires for wear, punctures, or damage.



This image illustrates the robust 20x4.0 inch all-terrain wide tires of the ASKGO F30 Electric Bike, suitable for various road conditions.

6.3 Brakes

- **Adjustment:** Ensure brake levers are responsive and provide adequate stopping power. Adjust as needed.
- **Pad Wear:** Inspect brake pads for wear and replace when necessary.



This image highlights the dual mechanical disc brakes on the ASKGO F30 Electric Bike, emphasizing their quick response for safer travel.

6.4 Suspension

- **Inspection:** Periodically check the front fork and seat shock absorber for proper function and any signs of damage.



This image illustrates the full suspension system of the ASKGO F30 Electric Bike, including front shock absorption and a rear shock absorber, designed for a comfortable ride.

6.5 General Cleaning

Clean the bike regularly with a damp cloth. Avoid high-pressure washing directly on electrical components.

7. Troubleshooting

This section addresses common issues you might encounter with your ASKGO F30 Electric Bike.

Problem	Possible Cause	Solution
Bike does not power on	Battery low or not connected; Power button issue	Charge battery; Ensure battery is fully seated; Contact support if issue persists.

Problem	Possible Cause	Solution
Motor not assisting	PAS level too low; Throttle not engaged; Sensor issue	Increase PAS level; Check throttle connection; Inspect pedal assist sensor.
Brakes feel weak	Brake pads worn; Cable tension incorrect	Inspect and replace brake pads; Adjust brake cable tension.
Unusual noises during ride	Loose components; Chain issue; Motor issue	Check all fasteners; Lubricate chain; Contact support for motor concerns.

If you encounter issues not listed here or if solutions do not resolve the problem, please contact ASKGO customer support.

8. Specifications

Key technical specifications for the ASKGO F30 Electric Bike:

Feature	Detail
Model Name	F30
Bike Type	Electric Bike, Fat Tire
Motor	2500W Peak Power
Max Speed	36 MPH
Max Torque	90 Nm
Climbing Ability	45° Slopes
Battery	48V 20AH (960Wh) Removable
Max Range	Up to 65 Miles
Charging Time	6-8 Hours
Wheel Size	20 Inches
Tires	20x4.0 Inch All-Terrain Fat Tires
Frame Material	Alloy Steel
Suspension Type	Front Suspension & Seat Suspension
Brake Style	Dual Mechanical Disc Brakes
Special Features	Cruise Control, Headlights & Taillights, Smart LCD Screen, NFC/Password Unlock
Recommended Height	5'3" - 6'4"
Maximum Load	365 Pounds
Net Weight	82 Pounds
Certifications	UL2849



This image provides a visual representation of the ASKGO F30 Electric Bike's dimensions and recommended rider height and weight limits.



This image illustrates the powerful 2500W peak motor of the ASKGO F30 Electric Bike, highlighting its capabilities for speed, climbing, and torque.

9. Warranty & Support

9.1 Warranty Information

The ASKGO F30 Electric Bike comes with a**12-month manufacturer's warranty**. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

9.2 Return Policy

Please keep the electric bicycle in its original packaging for one month. For returns, contact customer service immediately. Do not send it back yourself to avoid loss.

9.3 Customer Support

For any questions, technical assistance, or warranty claims, please contact ASKGO customer service. Our team is available to provide worry-free support.
Contact details can typically be found on the ASKGO official website or through your purchase platform.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

What is the default preset password for the ASKGO F30 Electric Bike?

The manual for the ASKGO F30 Electric Bike mentions that the bike features a keyless unlock system using either an NFC card or a password. However, the specific default factory password is not explicitly...

Read full answer

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