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swissvoice TMAX10

SWISSVOICE Xtra Big Button Corded Phone and Cordless Handset System User Manual

Model: TMAX10

Introduction

Thank you for choosing the SWISSVOICE Xtra Big Button Corded Phone and Cordless Handset System. This system is designed for ease of use, featuring large buttons, amplified sound, and photo speed dial keys, making it ideal for users who benefit from enhanced accessibility. This manual provides detailed instructions for setting up, operating, and maintaining your new telephone system.

Please read this manual carefully before using your phone and keep it for future reference.

Package Contents

- SWISSVOICE Xtra Big Button Corded Phone Base Unit
- Corded Handset
- Telephone Line Cord
- Power Adapter
- Additional Cordless Handset (Xtra 55)
- Cordless Handset Charging Base
- AAA Rechargeable Batteries (for cordless handset)
- User Manual

Safety Instructions

- Do not expose the phone to water or moisture.
- Use only the provided power adapter and telephone line cord.
- Avoid placing the phone near heat sources or direct sunlight.
- Do not attempt to open or repair the phone yourself. Refer to qualified service personnel.
- Keep out of reach of children.

Setup

1. Connecting the Corded Base Unit

1. Connect the coiled cord of the handset to the designated port on the left side of the base unit.
2. Plug one end of the telephone line cord into the TEL LINE port on the back of the base unit and the other end into your wall telephone jack.
3. Connect the power adapter to the DC IN port on the back of the base unit and plug it into a standard electrical outlet.

2. Setting up the Cordless Handset

1. Install the provided AAA rechargeable batteries into the cordless handset, observing polarity.
2. Place the cordless handset on its charging base. Ensure it is properly seated and the charging indicator illuminates.
3. Allow the handset to charge for at least 12-16 hours before initial use to ensure full battery capacity.
4. The cordless handset should automatically register with the corded base unit. If not, refer to the specific instructions for the Xtra 55 handset for manual registration.

3. Programming Photo Speed Dial Keys

The corded base unit features six photo speed dial keys for one-touch calling to important contacts.



Image: The SWISSVOICE Xtra Big Button Phone showing its six photo speed dial keys and large, high-contrast number buttons, designed for easy one-touch calling.

1. **Prepare Photos:** Print small photos of your contacts to fit into the transparent covers above the speed dial keys.
2. **Enter Programming Mode:** Lift the handset. Press and hold the desired photo key (e.g., '1') until you hear a confirmation tone or see an indicator.
3. **Enter Phone Number:** Dial the phone number you wish to assign to that key (including area code if necessary).
4. **Save:** Press the same photo key again to save the number. You should hear another confirmation tone.

5. Repeat for the other five photo keys.

Operating Your Phone

1. Making a Call

- **Using Photo Speed Dial:** Lift the handset (or press the Speakerphone button) and then press the desired photo key. The phone will automatically dial the stored number.
- **Manual Dialing:** Lift the handset (or press the Speakerphone button), wait for a dial tone, and then dial the desired phone number using the large number buttons.
- **Using Cordless Handset:** Lift the cordless handset from its base, press the Talk button, and dial the number.

2. Receiving a Call



Image: The SWISSVOICE Xtra Big Button Phone displaying its visual ring indicator, a red flashing light that signals an incoming call.

- When an incoming call is received, the phone will ring loudly (up to 85dB) and the visual ring indicator (red light) will flash.
- To answer, lift the corded handset or press the Speakerphone button on the base unit.
- To answer with the cordless handset, press the Talk button.

3. Using the Speakerphone



Image: A person comfortably using the SWISSVOICE Xtra Big Button Phone in hands-free mode, demonstrating its speakerphone capability.

To activate the speakerphone function, press the dedicated speakerphone button (often marked with a speaker icon) on the corded base unit. You can then speak and listen without holding the handset.

4. Adjusting Volume



Image: A detailed view of the SWISSVOICE Xtra Big Button Phone, highlighting the simple volume control sliders for both handset and speaker, and its hearing aid compatibility.

- **Handset Volume:** Use the volume control slider on the side of the corded base unit to adjust the listening volume during a call.
- **Speakerphone Volume:** Use the separate speaker volume control slider on the corded base unit to adjust the speakerphone volume.
- **Call Boost:** For an additional 20dB of amplification during a call, press the 'Call Boost' button (often marked with an ear icon and '+20dB').
- **Ringer Volume:** Adjust the ringer volume using the dedicated switch or button on the base unit. The ringer can be set up to 85dB.

5. Answering Machine (Digital)

The SWISSVOICE Xtra system includes a digital answering machine. Refer to the separate answering machine guide or the specific buttons on your base unit for instructions on recording your outgoing message, playing messages, and deleting messages.

Maintenance

1. Cleaning

- Wipe the phone's surface with a soft, damp cloth.
- Do not use abrasive cleaners or solvents.
- Ensure no liquid enters the phone's openings.

2. Battery Care (Cordless Handset)

- Always use the recommended rechargeable AAA batteries.
- If the handset will not be used for an extended period, remove the batteries to prevent leakage.
- Replace batteries when their performance significantly decreases.

Troubleshooting

Problem	Possible Cause	Solution
No dial tone	Telephone line cord not connected; service outage.	Ensure telephone line cord is securely plugged into both the phone and the wall jack. Check with your service provider for outages.
Poor sound quality (tinny, static)	Handset volume too high; line interference.	Reduce handset volume. Ensure phone is not near other electronic devices that may cause interference. If using the cordless handset, ensure it is within range of the base.
Ringer not loud enough	Ringer volume set too low.	Adjust the ringer volume switch/button on the base unit to a higher setting.
Cordless handset not charging	Handset not properly seated; dirty charging contacts.	Ensure the handset is correctly placed on the charging base. Clean the charging contacts on both the handset and base with a dry cloth.

Problem	Possible Cause	Solution
Cannot program speed dial keys	Incorrect programming steps.	Review the 'Programming Photo Speed Dial Keys' section and follow the steps carefully. Ensure you are holding the key long enough to enter programming mode.

Specifications

Feature	Detail
Model	TMAX10 (Manufacturer reference: 235501)
Brand	swissvoice
Telephone Type	Corded Base Unit with Additional Cordless Handset (Xtra 55)
Color	White
Power Source	Corded Electric
Batteries (Cordless Handset)	3 AAA rechargeable batteries required (included)
Answering System Type	Digital
Call Boost	+20dB
Ringer Volume	Up to 85dB
Visual Indicators	Flash Alert for incoming calls
Dimensions (Base Unit)	15 x 15 x 7 cm
Weight	780 g

Warranty and Support

Your SWISSVOICE Xtra Big Button Phone and Cordless Handset System is covered by a manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions, including the warranty period and coverage details.

For technical support, troubleshooting assistance, or warranty claims, please contact SWISSVOICE customer service. Contact information can typically be found on the manufacturer's website or on the packaging materials.

When contacting support, please have your product model (TMAX10) and serial number (if applicable) ready.

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