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› Real Relax Commercial Ice Maker Machine 360lbs/24h - Instruction Manual

Real Relax A/N-G00140R1+G00140R2

Real Relax Commercial Ice Maker Machine 360lbs/24h - Instruction Manual

Model: A/N-G00140R1+G00140R2

INTRODUCTION

This manual provides essential instructions for the safe and efficient operation, installation, and maintenance of your Real Relax Commercial Ice Maker Machine. Please read this manual thoroughly before using the appliance and retain it for future reference.



Figure 1: Real Relax Commercial Ice Maker Machine, Model A/N-G00140R1+G00140R2. This freestanding unit features a stainless steel exterior and an integrated ice storage bin.

SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury.

- Ensure the appliance is properly grounded.
- Do not operate the machine with a damaged power cord or plug.
- Keep ventilation openings clear of obstructions.
- Only use potable water for ice production.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- This appliance is intended for commercial use.

SETUP AND INSTALLATION

1. Unpacking and Initial Inspection

- Carefully remove all packaging materials.
- Inspect the machine for any shipping damage. Contact your supplier immediately if damage is found.
- Ensure all included components, such as the ice scoop and hoses, are present.

2. Placement

- Place the ice maker on a flat, stable surface capable of supporting its weight when full of ice.
- Allow adequate clearance around the machine for proper ventilation (Product Dimensions: 22.8"D x 25.2"W x 63.9"H).
- Avoid direct sunlight or heat sources.
- Ensure the ambient temperature is within the recommended operating range.

3. Water Connection

1. Connect the water intake hose to a potable water supply.
2. Connect the water outlet (drain) hose to a suitable drainage system. Ensure the drain hose has a continuous downward slope to prevent water accumulation.

Effortless and Quick Installation



Figure 2: Installation overview. The diagram illustrates connecting the water intake and outlet, and adjusting the machine's feet for stability.

4. Power Connection

- Plug the power cord into a dedicated 110-volt, 700-watt grounded electrical outlet.
- Do not use extension cords or adapters.

5. Leveling

Adjust the machine's adjustable feet to ensure it is perfectly level. This is crucial for proper water flow and ice production.

OPERATING INSTRUCTIONS

1. Control Panel Overview

The ice maker is equipped with an LCD control panel for easy operation. It displays temperature, ice status, and alarm functions.

Simplified Panel Effortless to Operate

Smart button panel, just tap your finger to enjoy



Figure 3: Control Panel. Features include a digital display, ON/OFF button, TIMER, CLEAN function, and buttons to adjust ice thickness.

2. Power On/Off

- Press the **ON/OFF** button to start or stop the ice making process.

3. Adjusting Ice Thickness

You can adjust the ice cube thickness to suit your needs:

- Use the **+** button to increase ice thickness.
- Use the **-** button to decrease ice thickness.
- Ice production times vary by thickness: Thin ice (5-8 minutes), Medium ice (8-11 minutes), Thick ice (11-15 minutes).

Adjustable Ice Cube Thickness



Different thickness for different usage



Figure 4: Ice Cube Thickness Options. The machine can produce thin, medium, or thick square ice cubes, suitable for various applications.

4. Automatic Cleaning Function

The machine features an automatic cleaning function to maintain hygiene. Refer to the control panel for initiating this cycle.

5. Ice Production Capacity

This model can produce up to 360 pounds of ice per day, with a storage bin capacity of 200 pounds. Approximately 160 clear ice cubes are produced in each cycle, taking 11-20 minutes.



Video 1: Commercial Ice Maker Machine Overview. This video demonstrates the features and operation of the ice maker, including its ice production capabilities and automatic cleaning function.

MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your ice maker.

1. Automatic Cleaning

- Utilize the built-in automatic cleaning function regularly to prevent mineral buildup and ensure clean, odor-free ice.
- Follow the instructions on the LCD control panel to initiate the cleaning cycle.

2. Interior Cleaning

- Periodically clean the food-grade PP injection molded lining of the ice storage bin with a mild, food-safe cleaning solution.
- Rinse thoroughly with clean water after cleaning.

3. Exterior Cleaning

- Wipe the stainless steel exterior with a soft cloth and a non-abrasive cleaner.
- Avoid using harsh chemicals or abrasive pads that could scratch the surface.

4. Water Filter (Recommended)

- While not included, installing an external water filter is recommended to reduce mineral deposits and improve ice quality.
- Replace the filter cartridge according to the manufacturer's recommendations.

TROUBLESHOOTING

Refer to this section for common issues and their solutions. If the problem persists, contact customer service.

Problem	Possible Cause	Solution
Machine not producing ice	No water supply Power issue Ambient temperature too high	Check water connection and supply valve. Ensure machine is plugged in and power is on. Relocate machine to a cooler area.
"E2" error code displayed	Indicates a potential malfunction or sensor error.	Turn off the machine, unplug it for 5 minutes, then restart. If the error persists, contact customer service.
Ice cubes are too thin or too thick	Ice thickness setting needs adjustment.	Adjust ice thickness using the + or - buttons on the control panel.
"Full Ice" alarm	Ice storage bin is full.	Remove ice from the storage bin. The machine will resume operation automatically.
"Low Water" alarm	Water supply is insufficient.	Check water connection and ensure water supply is open. The machine will resume operation once water is detected.

SPECIFICATIONS

Feature	Detail
Brand	Real Relax
Model Name	Commercial Ice Maker Machine with Ice Storage Bin, Self-Cleaning

Feature	Detail
Model Number	A/N-G00140R1+G00140R2
Product Dimensions (D x W x H)	22.8"D x 25.2"W x 63.9"H
Ice Production per Day	360 pounds
Ice Storage Capacity	200 pounds
Wattage	700 watts
Voltage	110 volts
Refrigerant	R290a
Material Type	Stainless Steel
Included Components	Ice Scoop
Certifications	ETL Certified

WARRANTY AND SUPPORT

Customer Service

For any questions or assistance regarding your Real Relax Commercial Ice Maker Machine, please contact our customer service team. We aim to resolve issues within 24 hours.

When contacting support, please have your model number (A/N-G00140R1+G00140R2) and purchase information ready. Keeping the original packing box is recommended for better service, especially for returns or repairs.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question