

bonsaii C290-A

bonsaii Auto-Feed Shredder C290-A

Instruction Manual

1. INTRODUCTION

Thank you for purchasing the bonsaii Auto-Feed Shredder Model C290-A. This document provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your shredder. Please read this manual thoroughly before use and retain it for future reference.

The bonsaii C290-A is designed for secure disposal of confidential documents, featuring both automatic and manual feed options, micro-cut shredding, and a large waste capacity.



Image: Detail of 4x12mm micro-cut shred size, illustrating enhanced security compared to larger cuts.

2. IMPORTANT SAFETY INSTRUCTIONS

WARNING: Failure to follow these safety instructions may result in fire, electric shock, or injury.

- Keep out of reach of children.
- Do not insert fingers or hands into the shredder opening.
- Keep loose clothing, ties, jewelry, and long hair away from the shredder opening.
- Do not spray any flammable aerosols or lubricants into or near the shredder.
- Do not shred adhesive materials, wet paper, or cloth.
- Ensure the shredder is placed on a stable, level surface to prevent tipping.
- Unplug the shredder before moving, cleaning, or emptying the waste bin.
- Do not operate the shredder if the power cord is damaged.



Image: Visual representation of safety warnings, including keeping hands and loose items away from the feed opening.

3. PACKAGE CONTENTS

- bonsai Auto-Feed Shredder Unit (Model C290-A)
- Instruction Manual (Japanese)

4. PRODUCT OVERVIEW

Familiarize yourself with the components of your shredder:





Image: Front view of the bonsai C290-A shredder, highlighting key external features.

Control Panel Functions

わかりやすいパネル設計

直感的に使えるシンプルな操作パネルで、
ストレスフリーな操作感を実現



Image: Detailed view of the control panel, showing power button, auto-reverse, and status indicators.

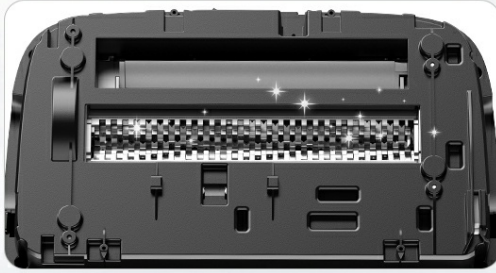
- **Power Button:** Turns the shredder On/Off.
- **Forward/Reverse Buttons:** Used for manual control, especially to clear paper jams.
- **Status Indicators:** Lights indicating power, overheating, paper jam, or waste bin full.

5. SETUP

1. **Unpack:** Carefully remove the shredder from its packaging.
2. **Placement:** Place the shredder on a flat, stable surface. Ensure there is adequate space around the unit for ventilation.
3. **Casters:** The shredder is equipped with 360° rotating casters for easy movement. Lock the casters once the shredder is in its desired position to prevent accidental movement.
4. **Power Connection:** Plug the power cord into a standard electrical outlet.
5. **Waste Bin:** Ensure the waste bin is correctly inserted and closed. The shredder will not operate if the bin is not properly seated.

オートクリーニング機能

自動で清掃運転を行い、刃に残った細断くずを落とします。



※毎回電源をオンにする時：自動的に逆転1～3秒
※毎回細断終了時：2～3秒回転を延長して逆転1～3秒

オートリバース機能

紙詰まりを防ぐため、正しく細断されないと自動的に刃が逆転します。



※規格の枚数を超える ※斜めに紙を入れる ※その他の誤った使い方

Image: Underside view of the shredder, showing the lockable casters for secure placement.

6. OPERATING INSTRUCTIONS

6.1 Automatic Shredding (Auto-Feed)

The auto-feed feature allows for shredding up to 160 sheets of A4 paper (64g/m²) continuously for up to 60 minutes.

1. Open the auto-feed tray cover.
2. Stack up to 160 sheets of paper neatly into the auto-feed tray. Ensure there are no staples, paper clips, or folded corners.
3. Close the auto-feed tray cover. The shredder will automatically begin shredding.
4. The shredder will stop automatically once all paper in the tray has been shredded.



Image: Automatic feed tray loaded with paper, illustrating the 160-sheet capacity and 60-minute continuous operation.

6.2 Manual Shredding

For smaller quantities of paper, credit cards, or documents with staples/paper clips, use the manual feed slot. The manual feed can handle up to 12 sheets of paper simultaneously for approximately 10 minutes of continuous use.

1. Insert paper or a credit card into the manual feed slot.

2. The shredder will detect the item and begin shredding automatically.
3. For credit cards, insert one card at a time into the designated card slot.

Note: Remove staples and paper clips from documents before using the auto-feed tray. The manual feed slot can handle small staples and paper clips, but it is recommended to remove them to prolong blade life.



Image: Manual feed slot in use, demonstrating its capacity for up to 12 sheets and credit cards.

7. MAINTENANCE

7.1 Emptying the Waste Bin

The shredder features a 23L large capacity waste bin with a transparent window, allowing you to monitor the shred level. Empty the bin when it is approximately 2/3 full to prevent paper jams and ensure optimal performance.

1. Turn off and unplug the shredder.
2. Pull out the waste bin.
3. Dispose of the shredded material.
4. Reinsert the waste bin firmly until it clicks into place. The shredder will not operate if the bin is not properly closed.



Image: The 23L pull-out waste bin, showing its capacity and ease of access for emptying.

7.2 Auto-Cleaning Function

The shredder is equipped with an auto-cleaning function to help clear small paper debris from the blades, improving performance and preventing jams.

- Upon powering on, the shredder will automatically reverse for 1-3 seconds.
- After each shredding cycle, the blades will reverse for 2-3 seconds to clear any remaining paper fragments.

7.3 Oiling the Shredder

Regular oiling of the shredder blades is recommended to maintain optimal performance and extend the life of the unit. Use shredder oil sheets or liquid shredder oil specifically designed for paper shredders.

1. Turn off the shredder.
2. Apply shredder oil across the manual feed opening or feed an oil sheet through the manual feed slot.
3. Run the shredder in reverse for 5-10 seconds to distribute the oil.
4. Repeat this process after every 30 minutes of continuous shredding or at least once a month.



Image: Internal view of the shredder blades, demonstrating the auto-cleaning and auto-reverse mechanisms.

8. TROUBLESHOOTING

If you encounter issues with your shredder, refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
Shredder does not turn on.	No power; Waste bin not properly inserted; Overheat protection activated.	Check power connection; Ensure waste bin is fully closed; Allow shredder to cool down for 30-60 minutes.
Paper jam.	Too much paper inserted; Paper folded or misaligned; Adhesive material shredded.	Press the reverse button to clear paper. If unsuccessful, unplug, remove paper manually, then re-plug and try again. Reduce paper quantity.

Problem	Possible Cause	Solution
Shredder stops during operation.	Overheat protection activated; Waste bin full; Auto-feed tray cover open.	Allow shredder to cool; Empty waste bin; Ensure auto-feed tray cover is closed.
Shredded paper is not fine enough.	Not applicable (Micro-cut is fixed).	The shredder produces 4x12mm micro-cut particles, which is a high-security level.

9. SPECIFICATIONS

Feature	Specification
Brand	bonsaii
Model Number	JP-C290-A
Shred Type	Micro-Cut
Shred Size	4 x 12 mm
Auto-Feed Capacity	Up to 160 sheets (A4, 64g/m²)
Manual Feed Capacity	Up to 12 sheets (A4, 64g/m²)
Continuous Run Time (Auto-Feed)	60 minutes
Continuous Run Time (Manual Feed)	Approx. 10 minutes
Cool-down Time	Approx. 30-60 minutes
Waste Bin Capacity	23 Liters
Shreds	Paper, Credit Cards (manual feed)
Product Dimensions (D x W x H)	26.3 x 36.7 x 50.6 cm
Origin	China

10. WARRANTY AND SUPPORT

10.1 Warranty Information

This bonsaii shredder comes with a one-year warranty from the date of purchase. Please retain your proof of purchase for warranty claims. The warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, neglect, unauthorized modification, or natural disasters.

10.2 Customer Support

For technical assistance, troubleshooting not covered in this manual, or warranty inquiries, please contact bonsaii customer support. Refer to the contact information provided with your product packaging or visit the official bonsaii

website for the most up-to-date support details.
When contacting support, please have your model number (C290-A) and date of purchase readily available.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question