

GWPDDLT2X00B00

Aquaaguard Sure Hydra RO+UV 2X Water Purifier User Manual

Model: GWPDDLT2X00B00

INTRODUCTION

The Aquaaguard Sure Hydra RO+UV 2X Water Purifier is designed to provide pure and safe drinking water. This manual provides essential information for the proper installation, operation, maintenance, and troubleshooting of your water purifier. Please read this manual thoroughly before using the appliance and keep it for future reference.



Figure 1: Aquaaguard Sure Hydra RO+UV 2X Water Purifier main unit.

The purifier features a compact design with a premium finish, suitable for various kitchen aesthetics.

A COMPACT DESIGN WITH A PREMIUM FINISH

THAT ELEVATES ANY KITCHEN.



Figure 2: The purifier's compact design integrated into a kitchen environment.

SETUP AND INSTALLATION

Professional installation is recommended for optimal performance and to ensure proper setup. The product includes complimentary installation service.

Installation Steps:

1. **Site Selection:** Choose a suitable location near a water source and power outlet. Ensure the surface is flat and stable.
2. **Water Connection:** Connect the purifier to the main water supply using the provided fittings. Ensure all connections are secure to prevent leaks.
3. **Drain Connection:** Connect the waste water outlet to a drain.
4. **Power Connection:** Plug the power cord into a grounded electrical outlet.
5. **Initial Flush:** Before first use, allow the purifier to run for a few minutes to flush out any manufacturing residues. Refer

to the service technician for specific instructions during installation.

POST PURCHASE AND SERVICE PERKS



-  **Free Installation**
-  **2 Free Services***
-  **1 Year - NO Questions Asked Comprehensive Warranty**
-  **8500+ Certified Service Technicians across 800+ Cities**

***T&C Apply**

Figure 3: Overview of post-purchase services including free installation.

OPERATING INSTRUCTIONS

Starting the Purifier:

1. Ensure the water supply valve is open.
2. Switch on the power supply to the purifier.
3. The purifier will begin the purification process automatically. The LED indicators will provide status updates.

Purification Process:

The Aquaaguard Sure Hydra RO+UV 2X employs a 7-stage purification system to ensure comprehensive water treatment:

1. **Mega Sediment Filter:** Removes fine dust, dirt, and mud particles.
2. **Sedi Shield 2X:** Further filters suspended impurities.
3. **Particulate Filter:** Captures smaller particulate matter.
4. **Chemi Block 2X:** Reduces chemicals and organic impurities.
5. **RO Maxx 2X:** Reverse Osmosis membrane removes dissolved solids, heavy metals, and other contaminants.
6. **UV E-Boiling:** Ultraviolet treatment ensures water is as pure as if boiled for 20+ minutes, eliminating bacteria and viruses.
7. **Ultra Filtration 2X:** Provides an additional layer of filtration for enhanced purity.

7 STAGES OF PURIFICATION

NANOPORE FILTERS PROVIDE COMPLETE PROTECTION FOR YOUR FAMILY AGAINST 99.99% BACTERIA & VIRUSES



Figure 4: Detailed view of the 7 stages of water purification.

The Nanopore Long-Life Filter Technology provides protection against pesticides, microplastics, industrial waste like lead and mercury, bacteria, viruses, and cysts.



Figure 5: Nanopore filters effectively removing microplastics, pesticides, lead, mercury, and arsenic.

LED Indication:

The purifier is equipped with LED indicators that provide important operational alerts:

- **Service Reminders:** Indicates when routine maintenance is due.
- **Tank-Full Indicators:** Shows when the purified water storage tank is full.
- **Filter Life Warnings:** Alerts when filters are nearing the end of their lifespan and require replacement.
- **Electronic Errors:** Notifies of any internal electronic malfunctions.

Water Source Compatibility:

This purifier is designed to work with various water sources, including municipal, borewell, or tanker water, supporting a maximum TDS level of 2000 mg/L.

**SAVES
60% MORE
WATER**

**WITH AQUASAVER
RO TECHNOLOGY**



Figure 6: The purifier features water-saving RO technology, recovering more than 40% of water.

MAINTENANCE

Filter Life and Replacement:

The filters in your Aquaaguard Sure Hydra RO+UV 2X have an extended life of up to 2 years or 12,000 liters, whichever comes first, under standard laboratory conditions ($\text{TDS} \leq 1000 \text{ ppm}$ with NaCl).

An additional Mega Sediment Filter is included to remove fine dust, dirt, and mud particles from the incoming water. This prevents choking and extends the life of the internal filters.

POST PURCHASE AND SERVICE PERKS



Free Installation



2 Free Services*



**1 Year - NO Questions Asked
Comprehensive Warranty**



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***T&C Apply**

Figure 7: Regular servicing and filter replacements are part of the maintenance plan.

SAVE APPROX ₹14,000 ON FILTER REPLACEMENTS



Figure 8: The 2-year filter life reduces the frequency and cost of filter replacements compared to standard purifiers.

Service Plan:

The product comes with a genuine service plan that includes:

- Free installation.
- Two free cleaning services.
- Unlimited repair visits during the first year of warranty.

It is recommended to schedule regular maintenance as indicated by the purifier's LED reminders or as advised by the service center.

TROUBLESHOOTING

If you encounter any issues with your water purifier, please refer to the following common troubleshooting steps. If the problem persists, contact customer support.

Problem	Possible Cause	Solution
No water dispensing	No power, water supply off, clogged filters, airlock.	Check power connection, ensure water supply is on, check filter life indicator, contact service for airlock or severe clogs.
Slow water flow	Partially clogged filters, low water pressure.	Check filter life indicator for replacement, ensure adequate water pressure, contact service if issue persists.
Unusual taste or odor	Expired filters, new filter installation residue.	Replace filters if indicated, flush the system thoroughly after new filter installation.
Leakage	Loose connections, damaged components.	Turn off water supply and power immediately. Check all connections. Contact service for repair.
LED error indicator	Internal electronic malfunction, sensor issue.	Note the specific error code/pattern and contact customer support for diagnosis and resolution.

SPECIFICATIONS

Feature	Detail
Brand	Generic
Model Name	GWPDDLT2X00B00
Product Dimensions (L x W x H)	30L x 25W x 30H Centimeters
Item Weight	5 Kilograms
Material	Plastic
Capacity	6.5 Liters
Purification Method	RO+UV (Sure Hydra)
Power Source Type	Corded Electric
Supported Water TDS Level Maximum	2000 ppm
Water Saving Percentage	50%
Filter Life Cycle	2 Years
Special Features	2 Year Filter Life, Change Filter Indicator, LED Display, Removes Microplastics and Heavy Metals
What's in the box?	1 Water Purifier Unit, Extra Filter

WARRANTY AND SUPPORT

Warranty Information:

The Aquaaguard Sure Hydra RO+UV 2X Water Purifier comes with a 1-year warranty from the date of purchase. This warranty covers manufacturing defects and includes unlimited repair visits during the first year.

Customer Support:

For any assistance, service requests, or inquiries, please contact the manufacturer's customer care:

- **Manufacturer:** Eureka Forbes Ltd
- **Phone Number:** 7039883333, 18602661177, 9212222051, 095943 25390
- **Email Id:** customercare@eurekaforbes.com
- **Address:** Eureka Forbes Ltd. B1/B2, 701, 7th Floor, Marathon Innova Marathon NextGen, Off Ganpatrao Kadam Marg Lower Parel, Mumbai - 400 013, India

Please have your model number (GWPDDLT2X00B00) and purchase details ready when contacting support.

