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› AOQEE G5 Indoor Security Camera User Manual

AOQEE G5

AOQEE G5 Indoor Security Camera User Manual

Model: G5

INTRODUCTION

Thank you for choosing the AOQEE G5 Indoor Security Camera. This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your camera. The G5 camera is designed to provide comprehensive indoor surveillance with features such as 2K HD video, 360° pan and tilt, dual-band Wi-Fi, AI human detection, two-way audio, and flexible storage options. Please read this manual thoroughly before use to ensure proper installation and functionality.

WHAT'S IN THE BOX

Verify that all components are present in your package:

- Camera Body
- Quick Start Guide
- Bracket
- Mount Kit (screws and anchors)
- Power Cord (6.6ft)
- Power Adapter
- Mount Positioning Sticker

What's in the box?

Camera
4.9ft Type-C Power Cable
Power Adapter
Mounting Bracket
Mounting Screws
Product Manual



Image: Contents of the AOQEE G5 camera box, showing the camera, power adapter, USB cable, mounting bracket, screws, and quick start guide.

PRODUCT FEATURES

2K HD Video Quality

The AOQEE G5 camera captures video in 2K HD (2304x1296) resolution, providing clear and detailed images. This 3-megapixel sensor allows for enhanced clarity compared to standard 1080p cameras, enabling you to zoom in and identify details more effectively.

2K Crystal-clear Resolution

Every detail is on the screen



Image: A visual comparison demonstrating the superior clarity of 2K HD (3MP) resolution over standard 1080P, highlighting finer details in the 2K image.

Dual-Band Wi-Fi Connectivity

The camera supports both 2.4 GHz and 5 GHz Wi-Fi networks, offering flexible and stable connection options. The 2.4 GHz band provides extended range, while the 5 GHz band offers faster speeds for smoother live streaming and playback. This dual-band capability ensures optimal performance and easy setup.

2.4 GHz & 5 GHz Dual Band Wi-Fi Connectivity

Easy setup, stable connection, smooth streaming

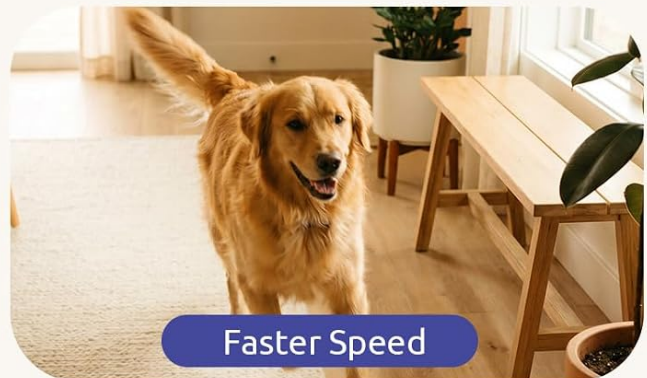
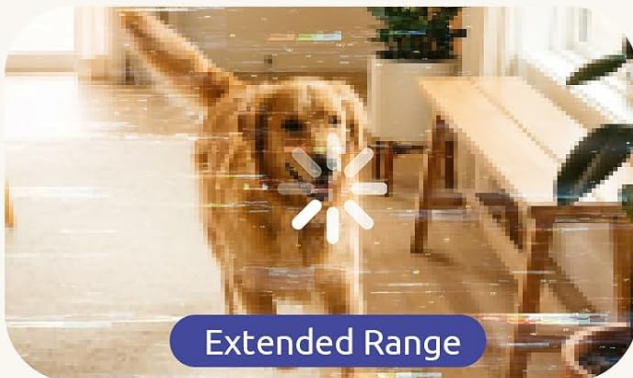


Image: The AOQEE G5 camera with icons for 2.4GHz and 5GHz Wi-Fi, indicating support for both bands for easy setup, stable connection, and smooth streaming.

360° Pan & 60° Tilt with Auto-Tracking

The G5 camera features a pan-tilt motor that allows for 350° horizontal rotation and 60° vertical tilt, providing full-room coverage and eliminating blind spots. Its smart auto-tracking function automatically follows moving subjects, keeping them centered in the frame, whether it's a pet or a person.

Smart Tracking with 360° Coverage

Know where your beloved ones are going



Image: The AOQEE G5 camera tracking a dog across a room, illustrating its 360° coverage and smart tracking capabilities.

350° Pan & 60° Tilt – Cover Every Corner of Your Room

The AOQEE G5 indoor camera rotates 350° horizontally and 60° vertically, eliminating blind spots and ensuring no corner is left unseen.



Image: A diagram illustrating the 350° pan and 60° tilt range of the AOQEE G5 indoor camera, designed to cover every corner of your room.

AI Human Detection & Motion Alerts

The camera features intelligent AI human detection, distinguishing people from pets or shadows to reduce false alarms. When human motion is detected, you receive instant alerts on your phone. You can also activate a built-in deterrent siren directly from the app.



Image: A child and a dog in a room, with the camera detecting the child (green box) and ignoring the dog (red X), demonstrating AI human detection and a phone showing a push notification.

Two-Way Audio

Equipped with a built-in microphone and speaker, the camera allows for real-time two-way communication. You can listen to what's happening and speak back through the camera using your phone, which is useful for comforting pets, communicating with family, or deterring intruders.

Two-way Audio

Seamlessly there, wherever you are



Image: Two scenarios illustrating two-way audio: a person talking to a baby via the camera, and a person talking to a dog, showing seamless communication.

Monochrome Night Vision

The camera provides clear monochrome night vision, ensuring that events are captured even in low-light or complete darkness. Invisible infrared LEDs allow for undisturbed sleep, making it suitable for monitoring nurseries or bedrooms.

Monochrome Night Vision

Never miss a moment, light or night



Image: A monochrome view of a baby sleeping in a crib, captured by the AOQEE G5 camera's night vision, demonstrating its ability to record in low light.

Privacy Mode

For moments when privacy is desired, the camera offers a one-tap privacy mode. This feature instantly disables video and audio recording, ensuring no streaming or storage occurs. Your privacy is always under your control.

One-Tap Privacy Mode Your Privacy, Your Control

With a single tap, instantly disable video and audio recording. **No streaming, no storage.** Whether you're having a private conversation or a quiet moment, **your privacy is always in your hands.**

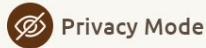
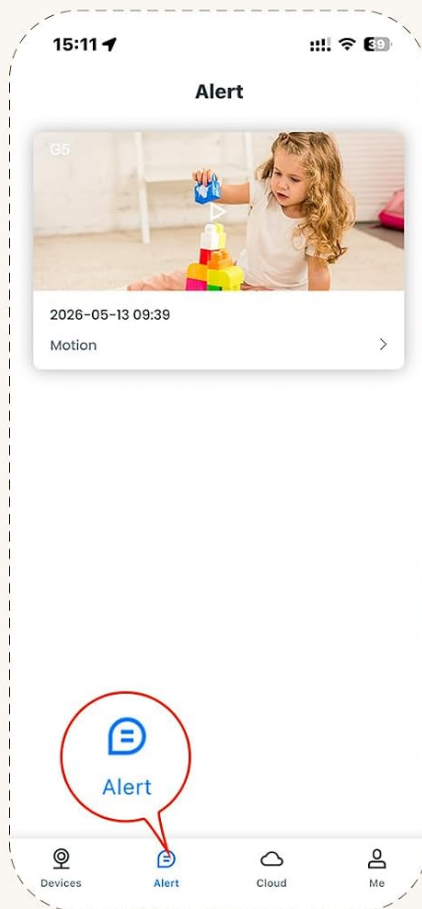


Image: A woman holding a baby, with a phone screen showing the camera's interface and a 'Privacy Mode' icon, indicating the ability to disable video and audio recording with one tap.

Flexible Storage Options

The G5 camera provides multiple storage solutions. You can utilize the built-in app feature for 7-day local recording loops (images or 10-second videos). For continuous recording, an inserted TF card (8GB-128GB, FAT32 format, not included) supports 24/7 storage with an overwrite function. Additionally, an optional cloud storage subscription is available, offering a 30-day trial for new subscribers and unlocking extra features.

Storage At Your Preference



10s Alert Video

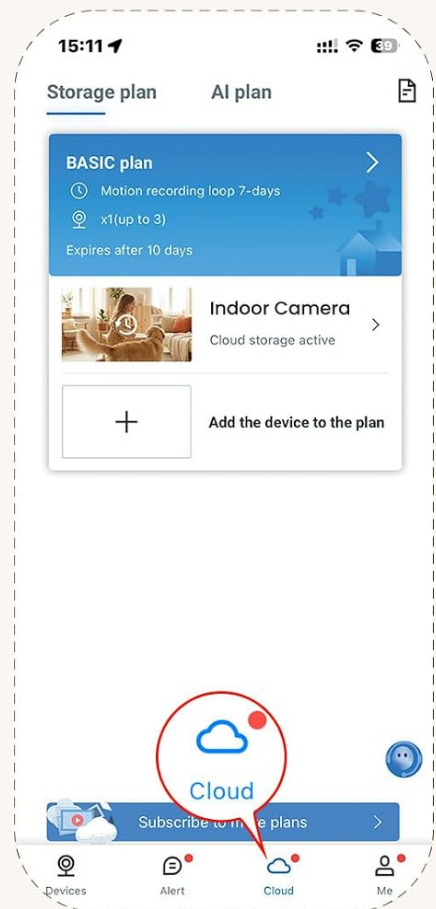
- *Built-in App feature
- *Loop for 7days (2 days 10s video + 5 days picture)
- *Can be adjusted to only record picture



Slide the lens upward to reveal the SD card slot.

TF Card Storage

- *TF Card **NOT** included in the package
- *8GB-128GB & FAT32 format required
- ***24/7 continuous recording supported**



Cloud Storage

- *Optional subscription
- *30-day trial for new subscribers
- *Unlock extra features

Image: A visual representation of the three storage options: 10-second alert videos (in-app), TF card storage (up to 128GB), and optional cloud storage, with instructions on how to access the TF card slot.

Alexa Compatibility & Device Sharing

The camera is compatible with Alexa, allowing you to view live streams on your screen-enabled Alexa devices using voice commands. You can also securely share the live stream and recorded alert videos with family members through the phone app, enabling shared monitoring and interaction.



Image: An icon indicating that the AOQEE G5 camera works with Alexa, allowing voice control for live streaming.



Image: A smartphone screen showing a live camera feed being shared with multiple family members, illustrating the device sharing feature.

SETUP GUIDE

Step 1: Download the App

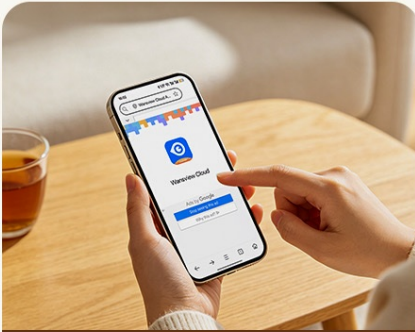
Download the 'Wansview Cloud' app from the Apple App Store (for iOS devices) or Google Play Store (for Android devices). You can search for 'Wansview Cloud' or scan the QR code provided in the Quick Start Guide.

Step 2: Power On and Connect

1. Plug the power adapter into the camera and then into a power outlet. The camera will power on and initiate its startup sequence.
2. Open the Wansview Cloud app and follow the on-screen instructions to add your new camera. Ensure your phone is connected to your home Wi-Fi network (2.4 GHz or 5 GHz).
3. The app will guide you through connecting the camera to your Wi-Fi network. This typically involves scanning a QR code displayed on your phone with the camera lens.

Quick Setup in 3 Steps

1



Download Wansview Cloud App

2



Connect your phone to your home Wi-Fi

3



Follow the in-app instruction to setup the camera

Image: A three-step visual guide for quick setup: 1) Download Wansview Cloud App, 2) Connect phone to home Wi-Fi, 3) Follow in-app instructions to set up the camera.

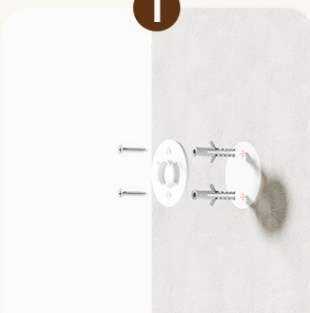
Step 3: Mounting the Camera

The AOQEE G5 camera can be self-standing on a flat surface or mounted on a wall or ceiling. Ensure the installation location is within range of your Wi-Fi signal and close to a power outlet.

1. **Self-standing:** Place the camera on a stable, flat surface.
2. **Wall/Ceiling Mount:** Use the provided mounting bracket, screws, and positioning sticker.
 - Attach the perforated fixing patch to the desired location.
 - Fix the bracket with screws into the wall/ceiling.
 - Align the mounting slots and tabs on the camera with the bracket.
 - Rotate the camera clockwise until it clicks into the locked position.
3. Before mounting, remove the lens protection film.

Easy Wall Mount Installation

1



Attach perforated fixing patch.

2



Fix the bracket with screws.

3



Align the mounting slots and tabs.

4



Then rotate the camera clockwise until it clicks into the locked position.

*Pre-check the distance from installation location to power outlet to ensure that the camera can be properly powered.
*Please remove the lens protection film before mounting the camera.

Image: A four-step guide for easy wall mount installation: 1) Attach fixing patch, 2) Fix bracket with screws, 3) Align mounting slots, 4) Rotate camera to lock position.

OPERATING INSTRUCTIONS

Live View and Control

Once connected, open the Wansview Cloud app to access the live video feed. You can use the on-screen controls to pan (rotate horizontally) and tilt (rotate vertically) the camera to view different areas of your room. Digital zoom is also available to magnify specific details.

Two-Way Communication

In the live view interface, locate the microphone icon to enable two-way audio. Press and hold the icon to speak through the camera's speaker, and release to listen. Ensure your phone's volume is adjusted appropriately.

Managing Alerts

Configure motion detection settings within the app. You can enable AI human detection to receive alerts only when a person is detected. Adjust sensitivity levels and set specific detection zones to minimize unwanted notifications. Alert videos (10 seconds) are recorded when motion is detected.

Recording and Playback

The camera supports continuous recording to a TF card (if installed) or event-based recording to the cloud (with subscription). To view recorded footage, access the playback feature in the app and select the desired date and time. You can download important clips to your phone.

Privacy Settings

Activate the one-tap privacy mode from the app's live view screen. This will temporarily disable the camera's video and audio recording functions, providing privacy when needed.

Sharing Access

To share camera access with family members, use the device sharing feature in the app. You can invite other users to view the live feed and receive alerts, allowing multiple individuals to monitor the premises.

MAINTENANCE

Cleaning

To maintain optimal performance, periodically clean the camera lens and body. Use a soft, dry cloth to wipe away dust and smudges. Avoid using harsh chemicals or abrasive materials that could damage the camera's surface or lens.

Firmware Updates

Ensure your camera's firmware is up to date. The Wansview Cloud app will typically notify you of available updates. Follow the in-app instructions to perform firmware updates, which can improve performance, add new features, and enhance security.

Storage Management

If using a TF card for local storage, regularly check its status in the app. If the card is full and overwrite function is not enabled, new recordings will not be saved. Consider backing up important footage before the card is overwritten. For cloud storage, monitor your subscription status and available space.

TROUBLESHOOTING

Camera Not Connecting to Wi-Fi

- Ensure your Wi-Fi network is 2.4 GHz or 5 GHz.
- Check that the Wi-Fi password is entered correctly.
- Place the camera closer to your Wi-Fi router during setup.
- Restart your router and the camera.
- If using a dual-band router, try connecting to the other band.

Poor Video Quality

- Check your internet connection speed. A stable and fast connection is required for 2K streaming.
- Ensure the camera lens is clean and free from obstructions.
- Move the camera closer to the Wi-Fi router to improve signal strength.
- Adjust video quality settings in the app if your network bandwidth is limited.

No Motion Alerts

- Verify that motion detection is enabled in the app settings.
- Check the motion detection sensitivity and detection zones.
- Ensure the app has notification permissions enabled on your phone.
- If using AI human detection, ensure it is configured correctly.

Two-Way Audio Issues

- Ensure your phone's microphone and speaker are working correctly.
- Check the volume settings in the app and on your phone.
- Verify that the camera's microphone and speaker are not obstructed.
- A stable internet connection is crucial for clear two-way audio.

SPECIFICATIONS

Feature	Specification
Model Name	G5
Video Capture Resolution	3 MP (2K HD)
Connectivity Technology	Wi-Fi (2.4 GHz & 5 GHz), Bluetooth
Pan/Tilt Range	350° Pan, 60° Tilt
Night Vision	Monochrome Night Vision (16 feet range)
Storage Options	TF Card (8GB-128GB, FAT32), Cloud Storage (optional)
Alert Type	Motion Only (AI Human Detection)
Two-Way Audio	Supported
Compatible Devices	Alexa Assistant, Android/iOS App

Feature	Specification
Power Source	Corded Electric (5V, 5W)
Indoor/Outdoor Usage	Indoor
Item Dimensions	2.83 x 2.83 x 4.5 inches
Item Weight	182 g

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official AOQEE website or contact customer service through the Wansview Cloud app. Keep your purchase receipt as proof of purchase for warranty claims. Regular updates and support resources are available online to assist you with any questions or issues.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question