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Mivi TEWS026

Mivi DuoPods Infinity True Wireless Earbuds User Manual

Model: TEWS026 | Brand: Mivi

1. Introduction

Welcome to the Mivi DuoPods Infinity True Wireless Earbuds user manual. These earbuds are designed to provide an immersive and powerful audio experience with advanced features for daily use. This manual will guide you through the setup, operation, maintenance, and troubleshooting of your new earbuds, ensuring you get the most out of their capabilities.

2. What's in the Box

- Mivi DuoPods Infinity True Wireless Earbuds
- Charging Case
- USB Charging Cable
- Eartips (various sizes)
- User Manual

3. Product Overview and Features

The Mivi DuoPods Infinity are engineered for superior audio performance and user convenience. Key features include:

- **Immersive 3D Soundstage:** Experience audio with enhanced depth and clarity.
- **Extended Playtime:** Up to 70 hours of total playtime with the charging case, and 8.5 hours on a single charge.
- **Rapid Charging:** A 10-minute charge provides hours of playback.
- **Powerful 13mm Bass Drivers:** Delivers deep bass, clear vocals, and balanced sound.
- **AI-ENC for HD Calls:** Advanced Environmental Noise Cancellation ensures clear voice quality during calls.
- **Bluetooth 5.3:** For stable, fast, and efficient wireless connectivity.

- **IPX4 Water Resistant:** Designed to withstand sweat and splashes.
- **Fluidic Curve Design:** Ergonomic design for a secure and comfortable fit.



Figure 3.1: Extended Playtime and Quick Charge Capability

The DuoPods Infinity offer a remarkable 70 hours of total playtime, with 8.5 hours available from a single charge of the earbuds. A quick 10-minute charge can provide significant playback time, ensuring your music and calls are always available.



Figure 3.2: 3D Soundstage Audio

Experience instrumental audio with Mivi's proprietary 3D Soundstage technology, designed to deliver a rich and cinematic listening experience with every beat and instrument clearly defined.



Figure 3.3: AI-ENC HD Call Clarity

The integrated AI-ENC (Environmental Noise Cancellation) technology ensures that your voice is heard clearly during calls, even in noisy environments, by reducing background distractions.



Figure 3.4: Fluidic Curve Design

The secure-fit fluidic curve design ensures the earbuds stay comfortably in place during various activities, from workouts to daily commutes.



Figure 3.5: IPX4 Water Resistance

With an IPX4 rating, the earbuds are resistant to sweat and splashes, making them suitable for active lifestyles and various weather conditions.

4. Setup

4.1 Charging the Earbuds and Case

1. Place the earbuds into the charging case. Ensure they are correctly seated.
2. Connect the USB charging cable to the charging port on the case and the other end to a power source (e.g., USB wall adapter, computer USB port).
3. The indicator lights on the case will show the charging status. Once fully charged, the lights will indicate completion or turn off.
4. A full charge for the case and earbuds typically takes about 1 hour.

4.2 Pairing with Your Device

1. Ensure the earbuds are charged.

2. Open the charging case lid. The earbuds will automatically enter pairing mode, indicated by a flashing light on one or both earbuds.
3. On your smartphone, tablet, or laptop, go to the Bluetooth settings.
4. Search for available devices. You should see "Mivi DuoPods Infinity" in the list.
5. Select "Mivi DuoPods Infinity" to connect. Once connected, a voice prompt will confirm the connection, and the earbud indicator lights will turn off or show a steady light.
6. If pairing fails, turn off Bluetooth on your device, place the earbuds back in the case, close the lid, wait a few seconds, and then repeat the steps.

5. Operating Instructions

The Mivi DuoPods Infinity feature intuitive touch controls for managing your audio and calls. Specific touch gestures may vary; refer to the quick start guide for detailed control mapping.

5.1 Basic Touch Controls (General)

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Press and hold either earbud for 2 seconds.
- **Activate Voice Assistant:** Triple tap on either earbud.

5.2 Making and Receiving Calls

With AI-ENC technology, your calls will be clear even in noisy environments. Use the touch controls as described above to manage your calls.

5.3 Music Playback

Enjoy your music with the 13mm bass drivers and 3D Soundstage. Use the touch controls to navigate your playlist and adjust playback.

6. Maintenance

6.1 Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Remove any earwax or debris from the earbud tips and speaker mesh using a small, soft brush or cotton swab.
- Do not use harsh chemicals, cleaning solvents, or strong detergents.

6.2 Storage

- When not in use, always store the earbuds in their charging case to protect them and keep them charged.
- Store in a cool, dry place, away from extreme temperatures and direct sunlight.

6.3 Water Resistance (IPX4)

The Mivi DuoPods Infinity are IPX4 water resistant, meaning they are protected from splashing water from any direction. They are not designed for submersion in water. Avoid exposing them to heavy rain, showering, or swimming.

7. Troubleshooting

7.1 Earbuds Not Pairing

- Ensure both earbuds are charged.
- Place both earbuds back into the charging case, close the lid, wait 5 seconds, then open the lid again.
- Turn off Bluetooth on your device and then turn it back on.
- Forget/delete "Mivi DuoPods Infinity" from your device's Bluetooth list and attempt to pair again.

7.2 No Sound or Low Volume

- Check the volume levels on both your device and the earbuds.
- Ensure the earbuds are properly connected to your device.
- Clean any debris from the earbud speaker mesh.
- Try resetting the earbuds (refer to the quick start guide for specific reset instructions).

7.3 Charging Issues

- Ensure the charging cable is securely connected to both the case and the power source.
- Try using a different USB cable or power adapter.
- Clean the charging contacts on both the earbuds and inside the case.

8. Specifications

Model Number	TEWS026
Brand	Mivi
Ear Placement	In Ear
Noise Control	Environmental Noise Cancellation (AI-ENC)
Total Playtime	Up to 70 Hours (with charging case)
Single Charge Playtime	Up to 8.5 Hours
Quick Charge	10 minutes charge for hours of playback
Audio Driver Size	13mm Bass Drivers
Bluetooth Version	5.3
Bluetooth Range	10 Metres
Water Resistance	IPX4
Control Type	Touch Control
Compatible Devices	Phones, Tablets, Laptops
Country of Origin	India

9. Warranty and Support

9.1 Warranty Information

All Mivi products, including the DuoPods Infinity, come with a**1-Year Manufacturer Warranty**. This warranty covers manufacturing defects from the date of purchase.

9.2 Customer Support

For warranty claims, technical assistance, or any other support inquiries, please contact Mivi customer service:

- **Call:** +918099973333
- **WhatsApp:** +918688896578

Please have your product model number (TEWS026) and proof of purchase ready when contacting support.

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