Redkey C2

Redkey C2 Carpet and Upholstery Cleaner User Manual

Model: C2

Important Safety Instructions

Please read all instructions carefully before using the Redkey C2 cleaner. Retain this manual for future reference.

- Always ensure the power supply matches the voltage specified on the appliance.
- Do not immerse the appliance, power cord, or plug in water or other liquids.
- Keep the appliance out of reach of children and pets.
- Unplug the appliance from the power outlet when not in use and before cleaning or maintenance.
- Do not operate the appliance with a damaged cord or plug.
- Use only manufacturer-recommended attachments and accessories.
- Exercise caution when using steam or hot water, as they can cause burns.
- Do not use the appliance to pick up flammable or combustible liquids.
- Ensure all tanks are properly secured before operation.

Product Components

The Redkey C2 cleaner comes with several components designed for versatile cleaning tasks. Familiarize yourself with each part before use.

Contenuto Della Confezione





Image showing the main unit and its included accessories: standard brush, precision nozzle, small round brush, glass cleaning brush, steam adapter, cleaning scraper, self-cleaning cap, and crevice brush. A 250ml detergent solution is also included.

Main Unit Features:

- **Clean Water Tank (1200ml):** For fresh water or water-detergent mixture.
- **Dirty Water Tank (750ml):** Collects extracted dirty water.
- **Detergent Tank (600ml):** For concentrated cleaning solution.
- **Flexible Hose (1.5m):** Connects the main unit to the cleaning head.
- **Power Cable (4.6m):** Provides extended reach.

Included Accessories:

- Standard Brush
- Precision Nozzle
- Small Round Brush

- Glass Cleaning Brush
- Steam Adapter
- Cleaning Scraper
- Self-Cleaning Cap
- Crevice Brush
- 250ml Detergent Solution

Setup Guide

1. Unpacking and Assembly

1. Carefully remove all components from the packaging.
2. Place the main unit on a stable, flat surface.
3. Connect the flexible hose to the designated port on the main unit.
4. Select the appropriate cleaning accessory for your task and attach it securely to the end of the flexible hose.

2. Filling the Tanks



Illustration of the three separate tanks for clean water, dirty water, and detergent, demonstrating how to fill and empty them. Note the 'MAX' level indicator.

- **Clean Water Tank:** Fill with clean tap water. For hot water cleaning, use water up to 65°C. For steam cleaning, use cold water. Do not exceed the 'MAX' fill line.
- **Detergent Tank:** Fill with the provided detergent solution or a compatible cleaning agent. Do not exceed the 'MAX' fill line.
- **Dirty Water Tank:** This tank remains empty before cleaning. The device will automatically shut off if the dirty water tank reaches its 'MAX' level.

Operating Instructions

1. Powering On and Mode Selection

1. Plug the power cable into a suitable electrical outlet.
2. Press the power button to turn on the appliance.
3. Select your desired cleaning mode (Cold Water, Hot Water, or Steam) using the control panel. Allow time for the appliance to heat up if selecting Hot Water or Steam mode.

2. Cleaning Modes



Visual representation of the three cleaning modes: cold water for daily cleaning, hot water (60°C) for stubborn dirt, and steam (100°C) for deep sanitization.

- **Cold Water Mode:** Ideal for daily cleaning, removing dust, pet hair, and fresh non-greasy stains. Safe for delicate fabrics.
- **Hot Water Mode (65°C):** Effective for dissolving stubborn dirt, grease, blood, and coffee stains. Use with detergent for best results.
- **Steam Mode (105°C):** Provides deep sanitization, reducing mites, bacteria, viruses, and allergens. Helps eliminate odors from smoke, mold, and pet urine.

3. Cleaning Techniques



The cleaner being used on various surfaces including carpets, stairs, sofas, car seats, and even for cleaning up coffee spills and toys, demonstrating its wide application.

- **For Carpets and Upholstery:** Move the cleaning head slowly over the soiled area, pressing the spray trigger to release cleaning solution/steam, then release the trigger and pull back to vacuum the liquid. Repeat as necessary.
- **For Windows and Delicate Surfaces:** Use the appropriate brush or scraper attachment with cold water or steam mode. Test on an inconspicuous area first.
- **For Car Interiors:** Utilize the compact design and various nozzles to reach tight spaces and clean car seats, floor mats, and upholstery.

Maintenance and Care

1. Emptying and Cleaning Tanks

1. After each use, unplug the appliance.

2. Remove the dirty water tank and empty its contents. Rinse thoroughly with clean water.
3. Empty any remaining solution from the clean water and detergent tanks. Rinse thoroughly.
4. Allow all tanks to air dry completely before reassembling.

2. Cleaning Accessories

- Detach all used accessories from the hose.
- Rinse brushes and nozzles under running water to remove any debris or residue.
- Use the self-cleaning cap for easy cleaning of the main cleaning head.
- Ensure all accessories are dry before storing.

3. Storage





The compact design of the Redkey C2 allows for easy storage in small spaces, such as a cabinet.

Store the Redkey C2 cleaner and its accessories in a cool, dry place, away from direct sunlight and extreme temperatures. The compact design allows for convenient storage in cabinets or small spaces.

Troubleshooting

Problem	Possible Cause	Solution
Appliance does not turn on.	Not plugged in; power outlet malfunction; power button not pressed.	Check power connection; try a different outlet; press power button firmly.
No spray/steam.	Clean water tank empty; detergent tank empty; nozzle clogged; heating element not ready.	Refill tanks; clean nozzle; allow sufficient heating time for hot water/steam modes.
Weak suction.	Dirty water tank full; hose/nozzle clogged; tank not properly sealed.	Empty dirty water tank; clear any blockages; ensure tanks are securely latched.
Water leaking.	Tanks not properly sealed; hose connection loose.	Ensure all tanks and connections are securely fastened.

Technical Specifications

Feature	Specification
Model	C2
Brand	Redkey
Power	1800W
Suction Power	26kPa
Clean Water Tank Capacity	1200 ml
Dirty Water Tank Capacity	750 ml
Detergent Tank Capacity	600 ml
Steam Temperature	Up to 105°C
Hot Water Temperature	Up to 65°C
Flexible Hose Length	1.5 m
Power Cable Length	4.6 m
Weight	5 kg
Dimensions (Height)	27.7 cm

Warranty and Support

For warranty information and customer support, please refer to the documentation provided with your purchase or visit the official Redkey website. Keep your proof of purchase for any warranty claims.

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