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› TCL 65A400 Pro 65-inch 4K UHD MiniLED Smart TV User Manual

TCL 65A400 Pro

TCL 65A400 Pro 65-inch 4K UHD MiniLED Smart TV User Manual

Model: 65A400 Pro

1. INTRODUCTION

Welcome to the user manual for your new TCL 65A400 Pro 65-inch 4K UHD MiniLED Smart TV. This guide provides essential information for setting up, operating, maintaining, and troubleshooting your television. Please read these instructions carefully to ensure proper use and to maximize your viewing experience.

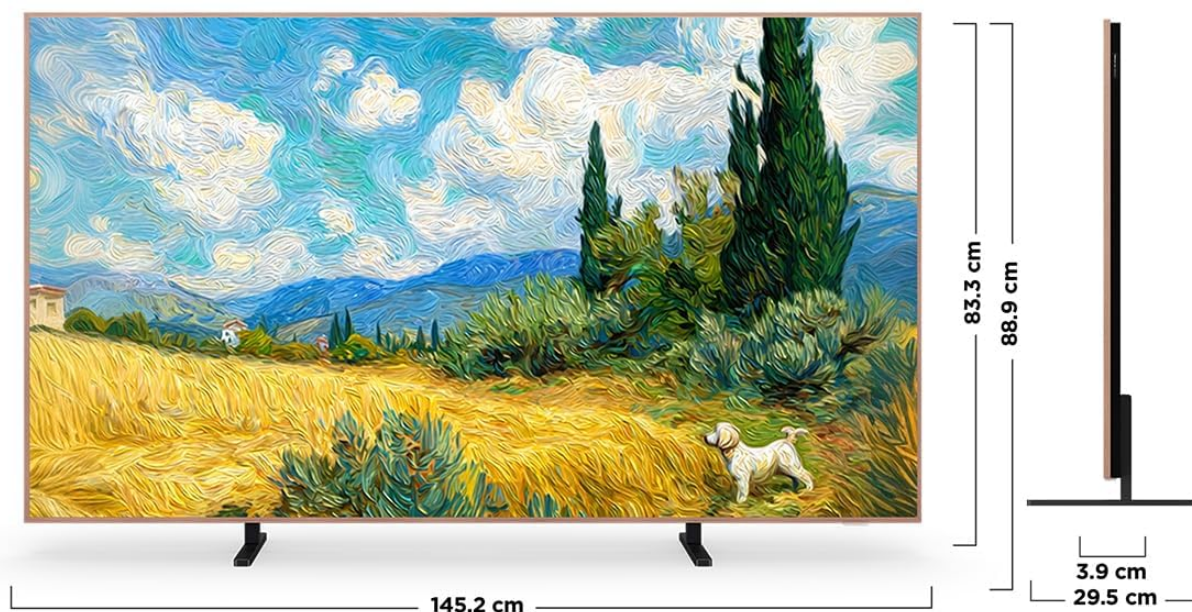


Image: Front view of the TCL 65A400 Pro 65-inch Smart TV.

2. What's in the Box

Before you begin, please check the package contents to ensure all items are present:

- TCL Smart TV with Google TV
- Table Stand
- Power Cable
- Quick Start Guide
- Remote Control and Batteries



DIMENSIONES

TV CON SOPORTE (cm)
145.2 X 88.9 X 29.5

TV SIN SOPORTE (cm)
145.2 X 83.3 X 3.9

¿QUÉ HAY EN LA CAJA?

TV con GOOGLE TV.

Soporte de mesa.

Cable de alimentación.

Guía de inicio rápido.

Control remoto y baterías.

Características y especificaciones sujetas a cambios.
El control remoto viene con canales pre-establecidos.
Los canales pueden variar por región.

Image: Diagram showing the TV dimensions and a list of included accessories.

3. SETUP

3.1 Physical Installation

Your TCL 65A400 Pro TV offers flexible installation options:

- **Table Stand:** Attach the included table stand according to the Quick Start Guide for placement on a flat surface.
- **Wall Mount:** The TV supports flush wall mounting. Ensure you use a compatible VESA wall mount (sold separately) and follow its installation instructions carefully.
- **Easel Bases:** Optional easel-style bases are available for a unique display (sold separately).



Image: The ultra-thin design of the TV, suitable for flush wall mounting.

3.2 Connecting Devices

Connect your external devices to the TV using the available ports:

- **HDMI:** Use one of the four HDMI ports for high-definition devices like Blu-ray players, game consoles, or cable boxes.
- **USB:** Two USB ports are available for connecting USB storage devices to play media.
- **Power:** Connect the power cable to the TV and then to a power outlet.

3.3 Initial Power On and Network Setup

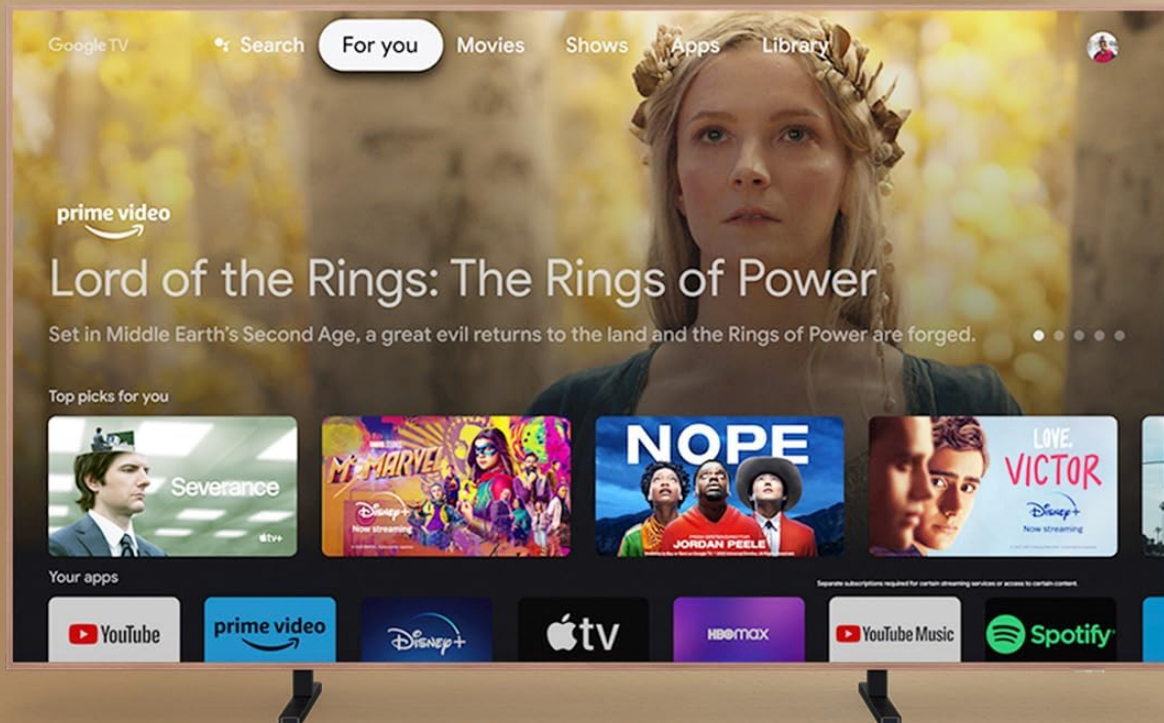
After connecting all devices and power, press the power button on the remote control. Follow the on-screen instructions to complete the initial setup, including connecting to your Wi-Fi network and logging into your Google account for Google TV features.

4. OPERATING YOUR TV

4.1 Google TV Interface

Your TV runs on Google TV, providing a personalized experience with access to streaming services, apps, and content recommendations. Use the remote control to navigate the interface, search for content, and manage your smart home devices.

Google TV



Sincroniza tus dispositivos, controla
tu hogar inteligente con la voz
y disfruta de un mundo de apps

Image: The Google TV home screen displaying various streaming applications and content.

4.2 Art Mode

Transform your TV into a digital art display with Art Mode. Access a collection of famous paintings and photographs in stunning 4K UHD. This mode allows your screen to blend seamlessly into your home decor when not actively watching content.

AUDIO
ONKYO



Sonido potente y claro que convierte
tu entretenimiento en una **experiencia inmersiva**

Image: The TV in Art Mode, showcasing a painting in a gallery environment.

4.3 Display Features

- **QD-Mini LED:** Experience deep blacks and intense brightness with Quantum Dot and Mini LED technology, offering superior cinematic realism.
- **4K UHD Resolution:** Enjoy incredibly detailed and sharp images.
- **144 Hz VRR:** Variable Refresh Rate at 144 Hz provides smooth motion, especially beneficial for gaming.
- **Matte Panel:** The HVA Matte finish reduces glare from natural or artificial light, maintaining color fidelity and protecting your eyes.

QD-Mini LED



Mayor precisión de píxeles
con más brillo, **más contraste**
y vida útil más larga

Image: Illustration of QD-Mini LED technology enhancing picture precision, brightness, and contrast.

4.4 Audio System

The integrated Onkyo audio system with Dolby Atmos delivers powerful and clear sound, creating an immersive audio experience for all your entertainment.

A400 Pro NXTVISION



AUDIO
ONKYO
Sonido potente y claro
que convierte
tu entretenimiento en
una experiencia inmersiva



Panel Mate

Disfruta sin reflejos
como si vieras arte
en un lienzo



Google TV

Sincroniza tus dispositivos,
controla tu hogar inteligente
con la voz y disfruta
de un mundo de apps



Galería de Arte

Transforma
cualquier espacio
en una obra de arte



QD-Mini LED

Mayor precisión de píxeles
con más brillo, **más contraste**
y vida útil más larga

Image: A person enjoying immersive audio from the TV, highlighting the Onkyo sound system.

4.5 Connectivity

The TV supports various connectivity options:

- **Wi-Fi:** Connect to your home network for internet access and streaming.
- **Bluetooth 5.4:** Pair wireless headphones, soundbars, or other Bluetooth-enabled devices.
- **Chromecast:** Built-in Chromecast allows you to cast content from your mobile devices to the TV.
- **Alexa Compatibility:** Control your TV using voice commands through compatible Alexa devices.

5. MAINTENANCE

To ensure the longevity and optimal performance of your TCL TV, follow these maintenance guidelines:

- **Cleaning the Screen:** Gently wipe the screen with a soft, dry, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a specialized screen cleaner. Avoid harsh chemicals or abrasive materials.
- **Cleaning the Frame:** Use a soft, dry cloth to clean the TV frame.

- **Ventilation:** Ensure the ventilation openings on the back of the TV are not blocked to prevent overheating.
- **Power Cord:** Regularly check the power cord for any damage. If damaged, contact customer support for replacement.

6. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common problems and solutions:

Problem	Possible Solution
No Power	Ensure the power cable is securely connected to both the TV and a working power outlet. Check if the power outlet is functional.
No Picture, but Sound is Present	Check the input source. Ensure the connected device is powered on and its video output is correctly configured. Try a different HDMI cable.
No Sound, but Picture is Present	Check the TV's volume and mute settings. Ensure external audio devices (soundbar, receiver) are properly connected and powered on. Check audio output settings on the TV.
Remote Control Not Working	Replace the batteries in the remote control. Ensure there are no obstructions between the remote and the TV's IR sensor. Re-pair the remote if it's a Bluetooth remote.
Wi-Fi Connection Issues	Restart your router and modem. Go to the TV's network settings and try reconnecting to your Wi-Fi network. Ensure the Wi-Fi password is correct.

If the problem persists after trying these solutions, please contact TCL customer support.

7. SPECIFICATIONS

Key technical specifications for the TCL 65A400 Pro 65-inch Smart TV:

Feature	Detail
Screen Size	65 Inches
Display Technology	4K, Mini LED
Resolution	4K UHD
Refresh Rate	144 Hz (VRR)
HDR Format Support	Dolby Vision, HDR10+
Operating System	Google TV
Audio Output Mode	Surround
Integrated Surround Sound Format	Dolby Atmos
HDMI Ports	4

Feature	Detail
USB Ports	2
Bluetooth Version	5.4
Connectivity Technology	Bluetooth, HDMI, USB, Wi-Fi
Special Features	Chromecast, Art Mode
Product Dimensions (DxWxH)	4 x 145.2 x 83.3 cm
Weight (without stand)	17.6 Kilograms
Color	Black
Screen Finish	Matte
Model Year	2026
UPC	840464047636

8. WARRANTY INFORMATION

Your TCL 65A400 Pro Smart TV comes with a **2-year limited warranty** from the date of purchase. This warranty covers manufacturing defects under normal use. Please retain your proof of purchase for warranty claims. For full terms and conditions, refer to the warranty card included with your product or visit the official TCL website.

9. CUSTOMER SUPPORT

For technical assistance, troubleshooting, or warranty inquiries, please contact TCL customer support:

Phone: 800 112 4656

WhatsApp: 55 7005 5159

Email: servicio.mx@tcl.com

Operating Hours: Monday to Saturday, 8:00 a.m. to 8:00 p.m. (local time)



Image: TCL Technical Support contact details including phone, WhatsApp, and email.



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