

Dioche Diochea9x0gfcytm

Dioche Dual Port USB 2.0 Fax Modem User Manual

Model: Diochea9x0gfcytm

1. INTRODUCTION

This manual provides essential instructions for the installation, operation, and maintenance of your Dioche Dual Port USB 2.0 Fax Modem. Please read this guide thoroughly before using the device to ensure proper functionality and to prevent damage.

2. PRODUCT OVERVIEW AND FEATURES

The Dioche Dual Port USB 2.0 Fax Modem is designed to provide reliable internet faxing and data transmission capabilities. It offers plug-and-play compatibility with various Windows operating systems.

Key Features:

- **Easy Setup:** Plug and play functionality works with Windows 98 through Windows 10 without requiring additional drivers.
- **Fax Connectivity:** Enables internet faxing and data transmission. *Note: This device does not support voice calls.*
- **Fast Data Transfer:** USB 2.0 Type A connection delivers 56k download speeds for efficient communication.
- **Advanced Protocols:** Compliant with V.92, V.90, V.42, and V.42bis/MNP5 for reliable fax and data performance.
- **Smart Features:** Supports auto-dialing, caller ID, and automatic fax sending for seamless operation.



Figure 1: Overview of modem features.

3. SETUP INSTRUCTIONS

Follow these steps to set up your Dioche USB Fax Modem:

1. **Connect to Computer:** Insert the USB Type A connector of the modem into an available USB port on your computer.



USB2.0 Type A

For the 56k data/fax modem, the full speed is up to 56kb/s

Figure 2: USB 2.0 Type A connector.

2. **Connect to Phone Line:** Connect a standard RJ11 phone cable from your wall jack to one of the RJ11 ports on the modem. If you are connecting a telephone to the modem, use the second RJ11 port.

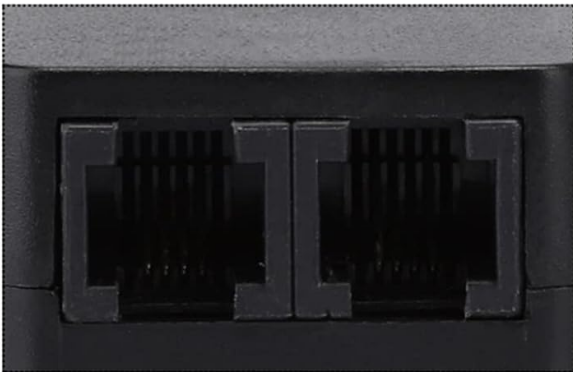


Figure 3: Dual RJ11 ports for phone line connection.



Figure 4: Modem connected to a phone line.

- 3. Driver Installation:** The modem is plug-and-play. Your operating system (Windows 98/ME/2000/XP/Vista/7/8/8.1/10, CE 5.0) should automatically detect and install the necessary drivers. No manual driver installation is typically required.



Figure 5: Operating system compatibility for plug and play.

4. **Verification:** Once connected, your computer should recognize the modem. You can verify its installation through your operating system's Device Manager.



Figure 6: Modem connected to a laptop.

4. OPERATING INSTRUCTIONS

After successful setup, the modem is ready for use with compatible fax or internet dial-up software.

- **Faxing:** Use your preferred fax software (e.g., Windows Fax and Scan) to send and receive faxes over the connected phone line. The modem supports features like auto-dialing, caller ID, and automatic fax sending.
- **Internet Dial-up:** If your Internet Service Provider (ISP) offers dial-up internet access, configure your computer's network settings to use the modem for connection.
- **Indicator Lights:** Observe the indicator lights on the modem for status. Typically, a solid light indicates power, and a blinking light indicates data activity.

5. MAINTENANCE

To ensure the longevity and optimal performance of your modem, follow these maintenance guidelines:

- **Cleaning:** Gently wipe the modem's exterior with a soft, dry cloth. Avoid using liquid cleaners or abrasive materials.
- **Environment:** Keep the modem in a dry, well-ventilated area, away from direct sunlight, extreme temperatures, and moisture.
- **Handling:** Avoid dropping or subjecting the modem to strong impacts.

6. TROUBLESHOOTING

If you encounter issues with your modem, refer to the following common troubleshooting steps:

- **Modem Not Detected:**
 - Ensure the USB cable is securely connected to both the modem and your computer.
 - Try connecting the modem to a different USB port on your computer.
 - Restart your computer.
 - Check Device Manager in Windows to see if the modem is listed without errors.
- **Cannot Send/Receive Faxes or Connect to Internet:**
 - Verify that the phone line is properly connected to the modem and the wall jack.
 - Ensure the phone line is active and working (e.g., by connecting a regular phone).
 - Confirm that your fax or dial-up software is correctly configured to use the Dioche modem.
 - Check for any conflicts with other communication devices in Device Manager.
- **Slow Connection Speed:**
 - Dial-up speeds are inherently limited to a maximum of 56k. Actual speeds may vary based on phone line quality and ISP.
 - Ensure no other devices are using the phone line simultaneously.

7. SPECIFICATIONS

Brand	Dioche
Model Number	Diochea9x0gfcytm
Interface	USB 2.0 Type A
Data Speed	Up to 56k (V.92, V.90)
Protocols	V.92, V.90, V.42, V.42bis/MNP5
Connectivity	Dual RJ11 Ports
Operating System Compatibility	Windows 98/ME/2000/XP/Vista/7/8/8.1/10, CE 5.0
Features	Auto-dialing, Caller ID, Automatic Fax Sending

8. WARRANTY INFORMATION

This product is covered by a manufacturer warranty for 90 days from the date of purchase. Please retain your proof of purchase for warranty claims. The warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accident, unauthorized modification, or external causes.

9. SUPPORT

For further assistance or if you encounter issues not covered in this manual, please refer to the Dioche brand store on Amazon or contact your retailer for support. Ensure you have your product model number (Diochea9x0gfcym) and purchase details available when seeking assistance.

You can visit the Dioche Store for more information: [Dioche Store](#)